

Osiris Student

Example Case and How-To

Team Immigration (EUR)

Erasmus University Rotterdam



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Starting Page Osiris Student

This is the opening page of Osiris cases. You can select the case to open it.

The screenshot shows the Osiris Student interface. At the top, there is a navigation bar with the Erasmus logo, the text "Last login: 5 March 2025", and user information "NL". Below the navigation bar, there are two main sections: "Calendar" and "Cases". A red arrow points from the "Cases" section to a text box on the left. The text box contains the following text: "When you log into Osiris Student, you will see the section 'Cases'. In this overview you can see all your recent uncompleted cases." Below this text box is another text box with a red border containing a note: "Note: If the case does not open, you need to allow pop-ups for this website in your browser settings or in the browser bar." The "Cases" section displays a list of cases, including "Request a Dutch residence permit - 2025-2026" with a case number of 6160620 and a deadline of 10-07-2025. Below the cases section is a "Status application" section showing the year 2024-2025 and a green checkmark next to the Erasmus logo. At the bottom, there is a "Go To" section with buttons for "STAY ABROAD" and "UPLOAD PHOTO".

Calendar >

When you log into Osiris Student, you will see the section "Cases". In this overview you can see all your recent uncompleted cases.

Note: If the case does not open, you need to allow pop-ups for this website in your browser settings or in the browser bar.

Cases >

Request a Dutch residence permit - 2025-2026
testopleiding IO
Case number: 6160620
Started on: 05-03-2025
My Immigration case: MVV and residence permit
Deadline: 10-07-2025

Status application >

2024-2025

Erasmus

Go To

STAY ABROAD UPLOAD PHOTO

Starting Page Osiris Student

Open your case from the Osiris Case starting page when you see a triangle sign.

The screenshot displays the Osiris Student Starting Page. At the top, the Erasmus logo is visible, along with the text "Last login: 5 March 2025" and navigation icons for help, language (NL), and user profile. The main content area is divided into three sections: "Calendar", "Cases", and "Go To".

In the "Cases" section, there is a card titled "Request a Dutch residence permit - 2025-2026" for user "testopleiding IO" with case number "6160620" and start date "05-03-2025". Below this, a pending action is highlighted with a red box and a red arrow pointing from a note box: "Student visits the embassy and collected MVV sticker" with a deadline of "16-04-2025".

The "Go To" section contains two buttons: "STAY ABROAD" and "UPLOAD PHOTO".

The "Status application" section shows the academic year "2024-2025" and a green checkmark next to the name "Erasmus".

A light blue note box on the left contains the text: "Note: The next pending action is now visible. Each pending action has its relative deadline for you to complete."

Submitting Your Immigration Case

This is the introduction page of your immigration case. Select your form at the bottom.

The screenshot shows a web interface for 'Request a Dutch residence permit - 2025-2026'. The page has a header with a back arrow and the title 'Cases'. Below the header, there are three tabs: 'MY IMMIGRATION CASE: MVV AND RESIDENCE PERMIT' (active), 'OVERVIEW', and 'DOCUMENTS & FORMS'. A green 'SUBMIT' button is located in the top right corner. The main content area is titled 'Explanation' and contains the following text: 'Dear student, Welcome to your personal immigration case. This immigration case contains all the necessary documents that you need in order to apply for a Dutch residence permit. It will also ask you to upload some documents (e.g. passport scan). Don't worry, you can download all the forms you need in your case. To start your immigration case, click on **Form for MVV + residence permit below**. You can save the form at all times; you don't need to complete it at once. When completed, please SAVE FIRST and then click SUBMIT.' Below this text is a red note: '* Please note: do not fill in any of the other forms in the OVERVIEW section, as those are not for you *'. The text is signed 'Kind regards, Team Immigration'. A 'Deadline' section shows a clock icon and the date '10-07-2025'. At the bottom, under 'Documents & Forms', there is a list item 'Form for MVV + residence permit *' which is circled in red. A red arrow points from the left text box to this item. The right text box contains a note about submitting documents before the deadline.

1. After you have opened the case, you arrive at the introduction page of your case. You can read our instructions first.

2. Click on the application form below to open your case form, circled red. It will be opened in the same screen (see next page).

Note: It is important to submit your documents and transfer the invoice amount before the given deadline, circled green. If you are too late to submit your documents, your immigration case will be closed, and this affects your enrollment.

Handwritten signature

Submitting Your Immigration Case

This is your immigration case where you upload your documents.

This is what we refer to as your "Immigration Case". You can always save your progress temporarily without submitting and finish the form right away.

Read the instructions and follow the links carefully to avoid making mistakes and delaying your application.

Form for MVV + residence permit

SAVE TEMPORARILY

Last login: 5 March 2025

NL

MVV and Residence Permit Application

1 Application Form

Start of Your MVV (entry visa) and Dutch Residence Permit Application

Choose Your MVV Location

You need an MVV (visa) and a Dutch residence permit to study in the Netherlands. It is therefore essential to carefully fill in this form.

Use the green link below to find out at which Dutch embassy/consulate you should pick up your long-stay entry visa (MVV). You should enter your home country to see the available locations.

If there is no embassy in the country where you live, you need to choose a Dutch embassy in a neighbouring country or your current country of permanent residence.

[Click here for the MVV locations website](#)

Fill in your MVV location below:

City*

Country*

If you wrote down your current country of residence instead of your home country, attach your valid visa/permit for this country to your passport upload. Do not fill in random locations!

UPLOAD PHOTO

Submitting Your Immigration Case

On the first page of your immigration case, you can download all required forms.

The screenshot shows a web application interface with a dark green header and sidebar. The main content area is white. The header includes a close button (X), the title "Form for MVV + residence permit", and a "SAVE TEMPORARILY" button. The sidebar on the left contains a menu icon and a "Calendar" section with "No activities" listed. The main content area has a "Country*" field with a red underline and the text "Mandatory field" below it. Below this is a note: "If you wrote down your current country of residence instead of your home country, attach your valid visa/permit for this country to your passport upload. Do not fill in random locations!". Underneath is a section titled "Download Your Immigration Forms" with a paragraph of instructions. Below the instructions are three download links, each with an information icon (i): "Download: General Terms and Conditions", "Download: Antecedents Certificate", and "Download: Study Progress Monitoring Declaration". On the right side of the interface, there is a dark green sidebar with a white "UPLOAD PHOTO" button. The top right corner of the page shows "Last login: 5 March 2025", a help icon (?), and the language "NL".

Submitting Your Immigration Case

Once you filled out all information on one page, please select 'Next' to continue to the next page of your case. In case you need to revise something on the previous page, select 'Previous' to navigate the form.

The screenshot shows a web application interface for submitting an immigration case. The main content area is titled "Form for MVV + residence permit" and "Antecedents Certificate". It includes instructions for filling out the form, such as "On this form you fill in whether you have ever committed a crime or a criminal offence." and "Pay attention to the following:". A list of instructions follows, including "Make sure to tick the correct box and agree with the applicable listed criteria." and "Fill in your full name as written in your passport at 2.2. If your name is spelled in your own language and English, make sure to only use your English name." A red box highlights the "PREVIOUS" and "NEXT" buttons at the bottom of the form.

Calendar
No activities

SAVE TEMPORARILY

Last login: 5 March 2025

3 Antecedents Certificate

Antecedents Certificate

On this form you fill in whether you have ever committed a crime or a criminal offence. These are crimes committed in or outside the Netherlands. You must answer the questions with Yes or No. Your answers may have consequences for your application in the case of antecedents.

Pay attention to the following:

- Make sure to tick the correct box and agree with the applicable listed criteria.
- Fill in your full name as written in your passport at 2.2. If your name is spelled in your own language and English, make sure to only use your English name
- Fill in your date of birth at 2.3. You can leave the field for the V-number empty. For the date use the following format: DD-MM-YYYY.
- Fill in your current place of stay at 2.4. Fill in the date of signing and use the format DD-MM-YYYY.
- Print the form. At 2.5 sign your signature; it has to be identical to the one in your passport!

No digital (tablet pen) signatures are accepted. If it is NOT signed with a physical pen on paper, the form will be rejected and you need to redo it again.

- Scan the form and upload it in a clear .PDF file.
- Your forms cannot be older than 3 months.

Upload here your filled and signed Antecedents Certificate*

BROWSE...

.PDF, Maximum 10MB

Mandatory field

* Mandatory field

PREVIOUS NEXT

UPLOAD PHOTO

Submitting Your Immigration Case

Select 'Browse' to upload your documents in PDF format.

Form for MVV + residence permit SAVE TEMPORARILY

4 Study Progress Monitoring

Study Progress Monitoring For Study Residence Permit Validity

To maintain your Dutch study residence permit, you must earn at least 50% of your required ECTS each academic year. The Erasmus University Rotterdam (EUR) is required to track your study progress and report to the IND if you fail to meet this requirement—unless you have reported valid exceptional personal circumstances. If you don't meet the 50% ECTS rule, your study residence permit may be revoked.

First Year Bachelor Students:
EUR applies a Binding Study Advice (BSA) system for all bachelor programs. The BSA requirement takes priority over the 50% ECTS rule, so make sure you understand what this means for you!

Important Information for Pre-Master Students:
If you are enrolled in a pre-master (preparatory year) program, you must earn all ECTS from your pre-master courses and gain admission to your master's program. Failing to meet these requirements may affect your study residence permit. Make sure to stay on track with your studies.

[Click here for extra practical information about SPM from EUR website](#)

Exchange Students Exempted
The study progress monitoring requirement **does not apply to exchange students** who stay in the Netherlands for a short period (one year or less). If this applies to you, you are exempt and can simply upload an empty form.

Upload here your signed Study Progress Monitoring Declaration*

BROWSE...
PDF, Maximum 10MB

Mandatory field

* Mandatory field

PREVIOUS NEXT

Calendar
No activities

UPLOAD PHOTO

Last login: 5 March 2025 ? NL I

Submitting Your Immigration Case

Once you have submitted all your documents, click 'Save' to save your case at the last page.

The screenshot displays a web interface for submitting an immigration case. The main content area is titled "Form for MVV + residence permit" and is at step 6, "End of Your Case". The instructions state: "Last Step: Agree to the Requirements, Save and Submit Your Immigration Case (application!)". Below this, there is a declaration section: "I declare, I complied with the above-mentioned requirements:*" with radio buttons for "Yes" (selected) and "No". A "SAVE TEMPORARILY" button is visible in the top right corner. At the bottom, there are two buttons: "PREVIOUS" and "SAVE", with the "SAVE" button highlighted by a red rectangular box. The left sidebar shows a "Calendar" section with "No activities" listed. The top right corner of the interface shows "Last login: 5 March 2025" and "NL".

Submitting Your Immigration Case

After saving your case, click on 'SUBMIT' to send it for our review.

The screenshot displays a web application interface for managing immigration cases. On the left is a dark green sidebar with a home icon and a list of navigation icons. The main content area is titled 'Cases' and shows a specific case: 'Request a Dutch residence permit - 2025-2026'. Below the title are tabs for 'MY IMMIGRATION CASE: MVV AND RESIDENCE PERMIT', 'OVERVIEW', and 'DOCUMENTS & FORMS'. The 'MY IMMIGRATION CASE' tab is active, showing an 'Explanation' section with a 'SUBMIT' button highlighted by a red box and a red arrow pointing to it. The explanation text includes a greeting, a welcome message, and instructions on how to complete the case. A red asterisk note is also present. Below the explanation is a 'Deadline' section showing '10-07-2025' and a 'Documents & Forms' section with a 'Form for MVV + residence permit *' listed. On the right side of the interface, there is a dark green panel with a 'Last login: 5 March 2025' notification and a text box that reads: 'Always click on **SUBMIT** after saving the completed form. Without doing this step, we will **NOT** see your documents for review.'

Submitting Your Immigration Case

Click on 'Overview' to view the progress of your case.

The screenshot displays a user interface for managing an immigration case. The central panel, titled 'Cases', shows the progress of a 'Request a Dutch residence permit - 2025-2026'. The 'OVERVIEW' tab is selected and highlighted with a red box. The progress overview is presented in a table format:

Progress	Completed
Faculty has submitted the request	05-03-2025
Team Immigration reviewed your nationality	05-03-2025
Student needs to submit the application	05-03-2025
Submitted application is waiting for review by Team Immigration	
Team Immigration forwarded application to the IND	
Students wait for pick up letter from Team Immigration	
Student can pick up a residence permit	
Current activity/activities	Actor
My Immigration case: MVV and residence permit	Student

The right sidebar includes an 'UPLOAD PHOTO' button and user information: 'Last login: 5 March 2025', 'NL', and a user icon.

Adjusting Your Documents

Open your case in Osiris cases when there is a red triangle. The triangle marks pending actions that you need to complete.

The screenshot shows the Osiris web application interface. At the top, the Erasmus logo is on the left, and the text "Last login: 5 March 2025" and "NL" are on the right. A dark sidebar on the left contains navigation icons. The main content area is divided into sections: "Calendar" (with a right arrow), "Cases" (with a right arrow), and "Status application" (with a right arrow). Under "Cases", there is a card for "Request a Dutch residence permit - 2025-2026" with a red triangle warning icon and a yellow "Deadline: 10-07-2025" label. A red arrow points from a text box to this warning icon. Below "Cases" is the "Status application" section, which shows a card for "2024-2025" with a green checkmark icon and the name "Erasmus". At the bottom, there is a "Go To" section with two buttons: "STAY ABROAD" and "UPLOAD PHOTO".

Note: The triangle with an exclamation mark in it indicates that you still have to submit your case or adjust something in your form.

Adjusting Your Documents

You find our 'Remark' under the introduction page of your immigration case. Adjust your documents based on these remarks.

The screenshot displays a web application interface for managing immigration cases. The main content area is titled 'Cases' and shows a specific case: 'MY IMMIGRATION CASE: MVV AND RESIDENCE PERMIT'. The interface is divided into three tabs: 'OVERVIEW', 'DOCUMENTS & FORMS', and 'UPLOAD PHOTO'. The 'OVERVIEW' tab is active, displaying a message from the 'Team Immigration' regarding the application process. A 'Remark' section is highlighted with a red box, containing the instruction: 'At point 2.2 of the Antecedents Certificate fill in your full name as stated in your passport.' Below the remark, there is a 'Documents & Forms' section with a document titled 'Form for MVV + residence permit *'. The interface also includes a 'Calendar' sidebar on the left and a 'SUBMIT' button in the top right corner of the main content area.

Calendar
No activities

MY IMMIGRATION CASE: MVV AND RESIDENCE PERMIT

OVERVIEW DOCUMENTS & FORMS

Explanation

Dear student,

Welcome to your personal immigration case.

This immigration case contains all the necessary documents that you need in order to apply for a Dutch residence permit. It will also ask you to upload some documents (e.g. passport scan). Don't worry, you can download all the forms you need in your case.

To start your immigration case, click on **Form for MVV + residence permit below**. You can save the form at all times; you don't need to complete it at once. When completed, please **SAVE FIRST** and then click **SUBMIT**.

** Please note: do not fill in any of the other forms in the OVERVIEW section, as those are not for you **

Kind regards,
Team Immigration

Deadline

10-07-2025

Remark

At point 2.2 of the Antecedents Certificate fill in your full name as stated in your passport.

Documents & Forms

Form for MVV + residence permit *

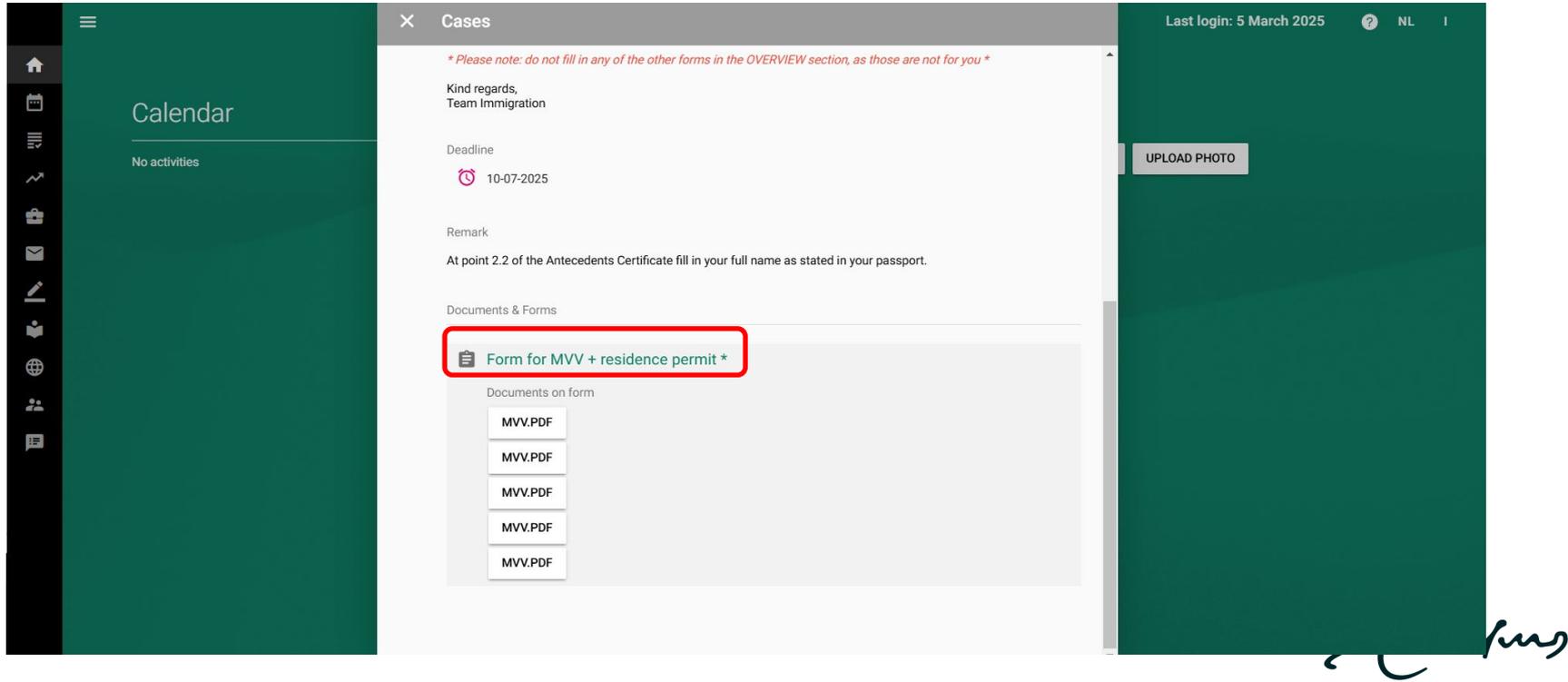
UPLOAD PHOTO

SUBMIT

Last login: 5 March 2025

Adjusting Your Documents

Click on your application form under the 'Remark' to open your case again and adjust your documents.



Adjusting Your Documents

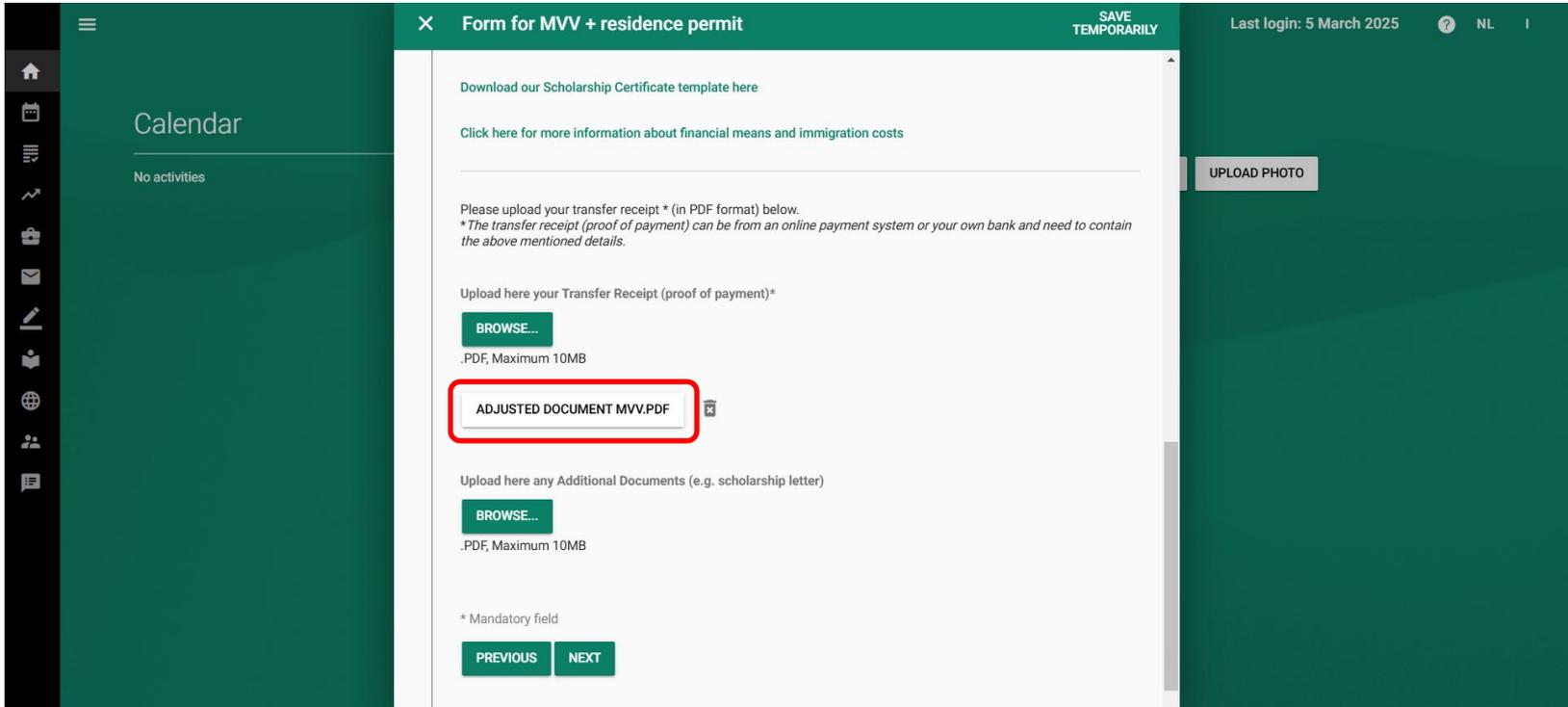
Click on the bin icon to delete a document and browse to upload a new one.

The screenshot shows a web interface for a 'Form for MVV + residence permit'. On the left, a sidebar contains a 'Calendar' section with a note: 'Note: Some forms allow multiple file uploads, so make sure you only submit the documents that are complete and relevant.' The main form area has a green header with 'Form for MVV + residence permit' and a 'SAVE TEMPORARILY' button. The form content includes links for downloading a template and more information, followed by an upload section for a 'Transfer Receipt (proof of payment)*'. This section features a 'BROWSE...' button (highlighted with a red box), a file name 'MVV.PDF', and a bin icon (also highlighted with a red box). Below this is another 'BROWSE...' button for 'Additional Documents'. At the bottom, there are 'PREVIOUS' and 'NEXT' buttons. The right sidebar has an 'UPLOAD PHOTO' button and user information: 'Last login: 5 March 2025', a help icon, and 'NL I'.

Handwritten signature

Adjusting Your Documents

Once you uploaded your adjusted file, you can see the new file name.



Adjusting Your Documents

Save your case at the last page.

Form for MVV + residence permit SAVE TEMPORARILY

6 End of Your Case

Last Step: Agree to the Requirements, Save and Submit Your Immigration Case (application)!

Before you submit your case (application), you must be aware that we only review cases that comply by our requirements.

Have you complied with the following?:

1. I have read and understood the content of each declaration form.
2. I have filled out each form truthfully.
3. I have filled out each form correctly matching the personal information of my identification document (including signature).
4. I have printed all forms and signed them with a physical pen (not a digital or tablet pen).

I declare, I complied with the above-mentioned requirements:*

Yes No

How to Submit Your Immigration Case

1. To submit your immigration case click **SAVE** first.
2. You will return to the start page of your immigration case, where you can find the **SUBMIT** button in the right corner.
3. Click **SUBMIT**. After you submitted your immigration case, you automatically receive an email that we have received your documents.

Important:
Team Immigration (EUR) will only be able to review your case after you manually clicked on the **SUBMIT** button. Saving your immigration case means that the action is still on your side, and Team Immigration (EUR) will NOT be able to review anything or continue with your immigration process.

Thank you for uploading all your documents!

Kind regards,
Team Immigration (EUR)

* Mandatory field

Calendar
No activities

UPLOAD PHOTO

Last login: 5 March 2025 NL I

Adjusting Your Documents

After saving your case, click on 'SUBMIT' to send your application for review again.

The screenshot displays a web application interface for managing immigration cases. The main content area is titled "Request a Dutch residence permit - 2025-2026" and features a navigation bar with three tabs: "MY IMMIGRATION CASE: MVV AND RESIDENCE PERMIT" (active), "OVERVIEW", and "DOCUMENTS & FORMS". A prominent red box highlights the "SUBMIT" button in the top right corner of the main content area. The main content area contains the following text:

Explanation

Dear student,

Welcome to your personal immigration case.

This immigration case contains all the necessary documents that you need in order to apply for a Dutch residence permit. It will also ask you to upload some documents (e.g. passport scan). Don't worry, you can download all the forms you need in your case.

To start your immigration case, click on **Form for MVV + residence permit below**. You can save the form at all times; you don't need to complete it at once. When completed, please **SAVE FIRST** and then click **SUBMIT**.

** Please note: do not fill in any of the other forms in the OVERVIEW section, as those are not for you **

Kind regards,
Team Immigration

Deadline

🕒 10-07-2025

Documents & Forms

📄 Form for MVV + residence permit *

Documents on form

The interface also includes a sidebar on the left with navigation icons and a "Calendar" section showing "No activities". The top right corner displays the user's last login date as "5 March 2025" and the language as "NL". A right sidebar contains an "UPLOAD PHOTO" button.

Adjusting Your Documents

After re-submitting your case, the completed milestones are updated.

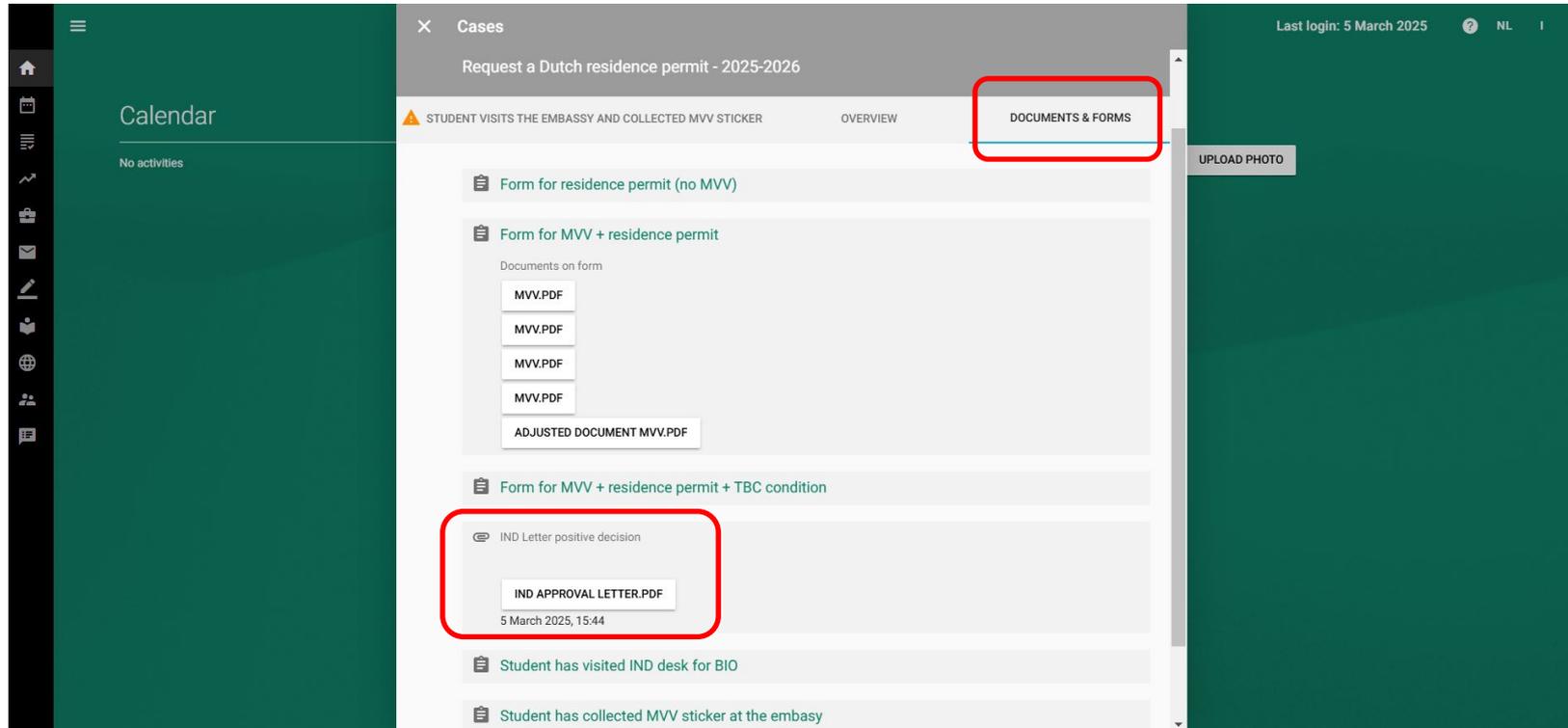
The screenshot displays a user interface for managing a case. On the left is a dark green sidebar with a 'Calendar' section showing 'No activities'. The main area is titled 'Cases' and 'Request a Dutch residence permit - 2025-2026'. It features two tabs: 'OVERVIEW' (selected) and 'DOCUMENTS & FORMS'. The 'OVERVIEW' tab contains a table of milestones:

Progress	Completed
Faculty has submitted the request	05-03-2025
Team Immigration reviewed your nationality	05-03-2025
Student needs to submit the application	05-03-2025
Submitted application is waiting for review by Team Immigration	05-03-2025
Student needs to re-submit the application	05-03-2025
Team Immigration forwarded application to the IND	
Students waits for pick up letter from Team Immigration	
Student can pick up a residence permit	

Below the table, it indicates 'Type of case: Immigration and permits'. On the right side of the interface, there is a dark green sidebar with a 'Last login: 5 March 2025' notification and an 'UPLOAD PHOTO' button.

Downloading the IND Approval Letter

Click on 'Documents & Forms' and download your official approval letter under 'IND Letter positive decision'.



Contact

Is there a technical issue or you have further questions about Osiris Case?
Please contact us at immigration@eur.nl.