

Dear students,

One of the first things to think about once you've moved into Lucia is register at the municipality. This is needed to receive a Burger Service Number (BSN), the Dutch equivalent of a social security number. You need this for a bank account, applying for benefits (including rent benefit), to work and to make use of services like the hospital.

If you are a Dutch student, you do not have to make a physical appointment, you can simply inform the Municipality of your move via their website: [Verhuizing doorgeven | Rotterdam.nl](https://verhuizing.doorgeven.nl) They will ask you to upload a copy of your countersigned lease agreement. If you do not have this, you can download a copy in your Milestone Tenant Portal under My Documents.

If you don't have Dutch citizenship, you will need to make an appointment to register in person. Depending on when you arrive and what you prefer, there are 2 options:

- [Make your own appointment](#) at city hall (2 minute walk from Lucia living)
- Register to go to the main campus during one of the [one stop shops](#)

Through [this link](#) you can check which situation applies to you and what documentation you need to prepare for your registration. If the signature on your lease agreement is older than 3 months at the time of the appointment, you can fill out the attached Tenancy Form and send it to Milestone to get signed (explore.lucia@milestone.net).

Finally, please note you can already make an appointment before arriving as the schedule might be full if you wait and you can't apply for rent benefit until you have a BSN.

Insurance

Aon insurance has offered to give several webinars on insurance in the Netherlands. They'll cover many topics, including liability, healthcare system, coverage, payment, claims and law and regulations.

This is on 2 separate days, with webinars for EU/EEA and non-EU/EEA students.

EU/EEA: July 16, 11:00 – 12:00 Dutch time ([register](#))

EU/EEA: August 6, 11:00 – 12:00 Dutch time ([register](#))

Non-EU/EEA: July 16, 14:00 – 15:00 Dutch time ([register](#))

Non-EU/EEA: August 6, 14:00 – 15:00 Dutch time ([register](#))

Free transportation to Rotterdam

To make your start in the Netherlands a bit more convenient, you can sign up for free train tickets from Schiphol Airport to Rotterdam. You can find more information and sign

up here: <https://www.eur.nl/en/education/practical-matters/orientation-arrival/transport-international-students>

Pop-up Swap shop

To promote sustainability, we encourage the reuse of everyday items, reducing waste, and providing support to students facing financial challenges. We collect and redistribute items such as: clothing and accessories, small electronics, home decor, bedding, small furniture, sealed cosmetic item and books in English. Collection has already begun, and starting August 7, you can come by to pick up any stuff you might need, for free.

<https://www.eur.nl/en/events/pop-swap-shop-2024-07-03>

Be sure to note the [EUC introweek](#) in your calendar, we look forward to seeing you on August 25th!

As always, if you have any questions, please feel free to reach out to studentlife@euc.eur.nl.

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