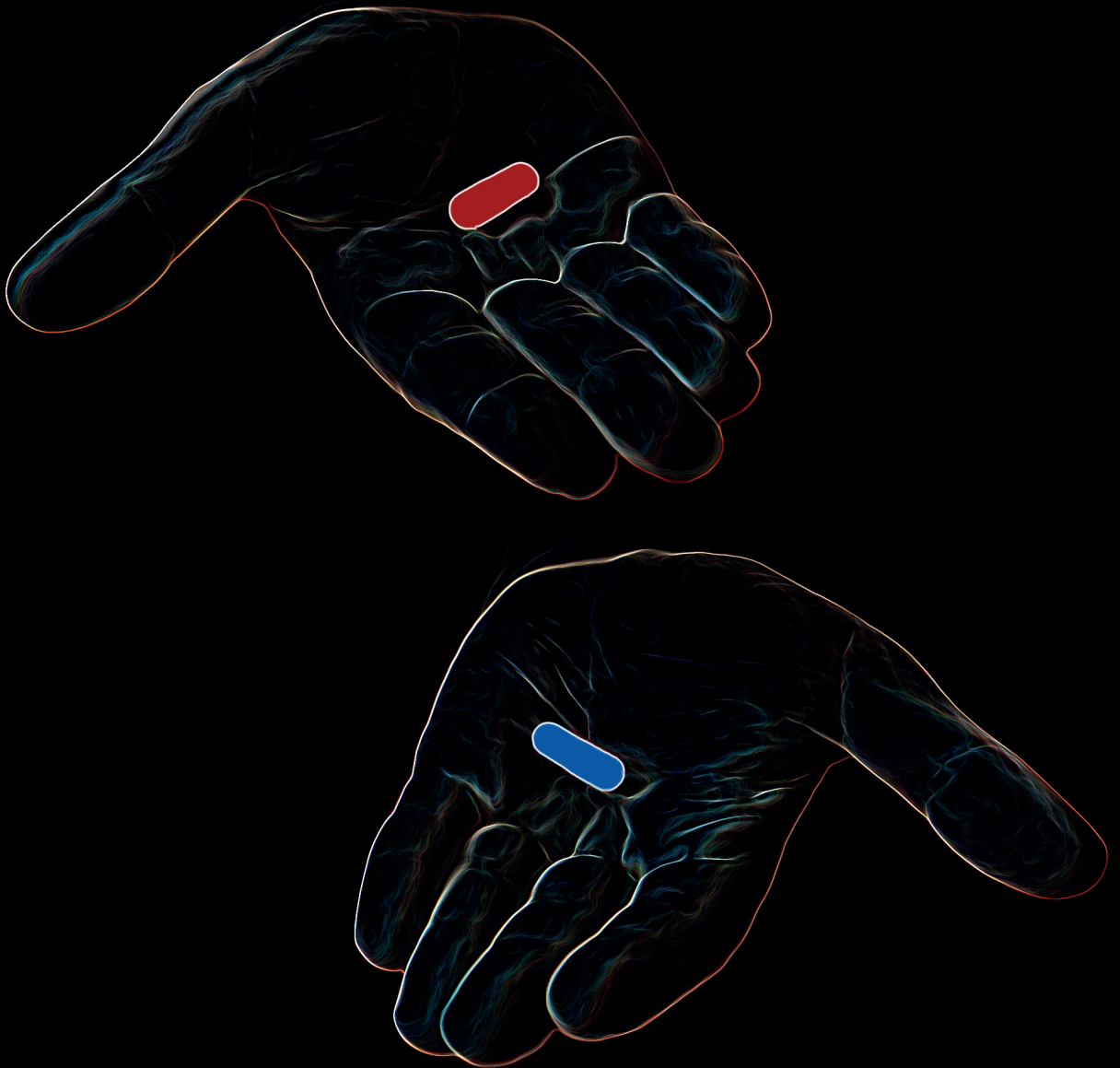


# Choice Modelling in Health: Challenges and Opportunities

Vikas Rogier Soekhai





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# Choice Modelling in Health: Challenges and Opportunities

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# Contents

Chapter 1	General introduction	7
<b>Part I</b>	<b>Insights into preference methods in health</b>	
Chapter 2	Methods for exploring and eliciting patient preferences in the medical product lifecycle: a literature review	23
Chapter 3	Discrete Choice Experiments in Health Economics: Past, Present and Future	51
<b>Part II</b>	<b>Insights into DCE and BWS-2 challenges and opportunities regarding design and analysis</b>	
Chapter 4	Predicting choice shares with discrete choice experiments: using the right model and conducting the right analysis	107
Chapter 5	Best Worst Scaling: for Good or for Bad but not for Both	129
Chapter 6	Framing Attribute Levels in Case 2 Best-Worst Scaling: Do signs matter?	161
Chapter 7	Implicit versus Explicit Reference Points in Case 2 Best-Worst Scaling Tasks	189
<b>Part III</b>	<b>Empirically comparing outcomes between DCE and BWS-2</b>	
Chapter 8	What works better for preference elicitation among older people? Cognitive burden of discrete choice experiment and case 2 best-worst scaling in an online setting	219
Chapter 9	Comparing DCE and BWS-2 Outcomes: an application to Neuromuscular Disease treatment	251
Chapter 10	General discussion	279
	Summary	297
	Samenvatting	305
	All publications	315
	PhD portfolio	319
	Dankwoord	323
	About the author	329





# **Chapter 1**

## **General Introduction**



## **1.1 Background of choice modelling in health**

The field of choice modelling is concerned with understanding how individuals make choices by quantifying the underlying preferences.<sup>1</sup> More specifically, choice modelling aims to characterize choices individuals make (e.g., what drives an individual's choice for alternative A or B) and to predict choices among the alternatives considered. In economic and psychology literature the concepts of preferences and utilities are considered the best notion of why an individual selects alternative A over B.<sup>1</sup> In choice modelling it is assumed that choice behavior is based on preferences (often called taste), determining the amount of pleasure or satisfaction they derive from goods and services.<sup>2</sup> This satisfaction is called utility and preferences are quantified by analyzing the utility functions of choice alternatives. These alternatives can be decomposed into characteristics (attributes) describing them, which contribute to the total utility of choice alternatives. Choice modelling relates individuals' choices to their preferences by focusing on the utilities of the alternatives available.

Choice modelling (i.e., specifically discrete choice experiments, see section 1.2) in health was introduced in the early 1990s, especially enhancing health benefit assessments as a way to not only capture health outcomes but also outcomes that extend beyond health.<sup>3</sup> Before the introduction of choice modelling in health, methods from other fields (e.g., contingent valuation and time trade-off) were used to gain insights into health preferences.<sup>4,5</sup> Using choice modelling to gain insights into these preferences provided several advantages over the methods used in that time period.<sup>3,6</sup> First, choice modelling enabled researchers to collect high-quality preference data at a lower cost. Second, it provided information about the incremental benefit of the characteristics of the choice alternative of interest. Last, it allowed a way to overcome methodological issues in gaining insights into health preferences using for example contingent valuation. After the 1990s the interest in the application of choice modelling in health continued to grow, with not only applications on the macro - level (health

benefit assessments to inform policy-making) but also on micro-level (patient preferences for shared decision-making).<sup>7</sup>

Health preferences can be explored or elicited through revealed – or stated-preference methods. Revealed-preference methods are based on actual real-life behavior, while stated-preference methods are considering hypothetical situations in a controlled setting.<sup>1,8</sup> In this dissertation we focus on stated-preferences methods since they are more widely used in health because real-life data is often not available.<sup>9,10</sup> Within stated-preference methods we can distinguish between methods allowing us to explore (exploration methods, often qualitative) and elicit (elicitation methods, often quantitative) preferences, since there are several ways of gaining insights into preferences. There have been several studies providing an overview of preference methods in health, but an up-to-date compendium of methods to either explore or elicit preferences can serve as an important resource to assess these methods and is important to further drive research on the incorporation of preferences in health decision-making forward.<sup>11,12</sup>

## **1.2 Discrete choice experiments**

Among the preference elicitation methods, discrete choice experiments (DCEs) are increasingly advocated.<sup>13–15</sup> A DCE is a survey-based preference elicitation method in which individuals are asked to select their preferred alternative from a set of alternatives. Individuals select only one alternative from the set of alternatives. The DCE method is often used to study preferences for interventions, products or services for which no market yet exists, for example to gain insights into patients' acceptance of side effects for a new drug treatment. A DCE survey consists of a number of choice situations (choice tasks) in which individuals are asked to select their preferred choice from the presented alternatives. These alternatives can be decomposed into characteristics (attributes) describing them. In each choice task, alternatives

differ from each other by systematic variation in attribute values (attribute levels). Figure 1 presents an example DCE choice task.

	Medicine Feature	Medicine A	Medicine B
Alternative	How long the medicine will keep the cancer from getting worse	15 months	30 months
	Feeling tired	None	Mild-to-moderate
	Sores in the mouth or throat	Severe	Mild-to-moderate
Attribute	Nausea	None	Severe
	Chance of lung damage	1 out of 100 (1%)	5 out of 100 (5%)
Attribute level	Chance of liver damage	5 out of 100 (5%)	1 out of 100 (1%)
	Which would you choose?	Medicine A <input type="checkbox"/>	Medicine B <input type="checkbox"/>

Figure 1 Example DCE choice task<sup>16</sup>

DCE data analysis has its origin in mathematical psychology, with wide applications in marketing, transport and environmental economics.<sup>1,17-19</sup> The body of academic DCE literature increased rapidly after its introduction in health in the 1990s.<sup>15,20,21</sup> Although there have been several reviews investigating the way DCE studies build up in the literature, it is important to keep track of developments of DCEs in health to examine whether challenges

identified in prior reviews are still relevant or if there has been a response to published suggestions and guidelines.<sup>14,15,22</sup>

The theoretical foundation of DCEs is in random utility theory (RUT), described by Thurstone and eventually extended by Nobel Prizewinner McFadden.<sup>23,24</sup> RUT is also consistent with Lancaster’s theory of value, in which it is assumed that alternatives can be valued in terms of their characteristics.<sup>25</sup> Based on these theories, in DCEs it is assumed that (1) alternatives can be described by their attributes, (2) an individual’s valuation depends upon the levels of these attributes and (3) choices are based on a specific utility function. Within the RUT framework, utility maximization is assumed when modelling DCE data.<sup>1,26</sup> Furthermore, the RUT framework states that utility (U) can be partitioned into a systematic part (V) that is driven by individuals’ stable preferences, which the analyst can capture. Second, an unobserved residual component ( $\epsilon$ ) representing the part of utility that cannot be captured by the analyst (unobserved utility component). Considering the analyst only observes choices and not the underlying true utility levels, probabilistic models are used to account for the unobserved utility component when analyzing DCE data.<sup>26</sup> This leads to a probability, in the situation of alternatives a and b for example, of selecting alternative a over alternative b when:

$$P(Y = a) = P(V_a + \epsilon_a > V_b + \epsilon_b) \quad \text{eq. 1}$$

Meaning that an individual selects the alternative with the highest utility. The systematic utility part can be specified for alternative j as:

$$V_a = \beta' X_a \quad \text{eq.2}$$

where  $X_a$  represents a vector of observed attributes relating to alternative  $a$  and  $\beta$  the coefficients for these attributes.<sup>26</sup> This means that the impact of attributes on  $V$  is estimated based on choices of the individual in the DCE survey. The  $\beta$  coefficients for an attribute represent the utility weight of that attribute on the total utility of the alternative. Larger coefficients<sup>i</sup> represent more importance regarding the individual's choice for that attribute compared to other attributes. These coefficients can be used to calculate the relative importance of attributes, trade-offs between attributes and to predict shares of choices (choice shares).

DCEs are conducted following specific academic guidelines and consist of following different steps.<sup>27,28</sup> First, literature study and qualitative research is used to select attributes and levels, after which decisions on the choice task are made. Based on the utility function the analyst wants to estimate, the experimental design is constructed. This design includes specific combinations of attributes and levels to be used in the DCE, leading to the estimation of unbiased coefficients. Finally, the DCE survey is developed and data-collection is started using a pilot study to detect errors and update the experimental design. Once final data is collected, econometric modelling is used to estimate coefficients for the attributes.

### **1.3 Case 2 Best-Worst Scaling**

Next to DCEs, best-worst scaling (BWS) has become an increasingly popular method to elicit preferences in health and healthcare, especially for health state and medical treatment valuation.<sup>29,30</sup> The introduction of BWS came from the intent to obtain more preference information than from a discrete choice experiment (DCE) by asking individuals to select their “best” and “worst” option, without increasing the cognitive burden.<sup>31,32</sup> There are several types of BWS, but case 2 BWS (BWS-2), or often referred to as profile case BWS, received

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<sup>i</sup> Because of differences in utility scales, coefficients are only comparable in absolute terms within a model, not between models

much attention in health economics as this method can uncover attribute level importance, reduce cognitive burden of the choice task by focusing on one profile at a time and are relatively easy to design.<sup>33,34</sup> See Figure 2 for an example BWS-2 choice task.

The theoretical foundation and model-based estimation in BWS-2 is also based on the RUT framework, similar to DCEs. However, we do need to highlight two aspects here. Firstly, in BWS-2 individuals make choices for “best” and “worst” on the attribute level instead of the level of an alternative in DCEs. This means that in the situation of two attributes for example, selecting attribute a with level y over attribute b with level z given by:

$$P(Y_{best} = Att_{a,y}) = P(V_{a,y} + \varepsilon_{a,y} > V_{b,z} + \varepsilon_{b,z}) \quad \text{eq. 3}$$

Secondly, the analyst can assume two psychological processes of decision-making when analyzing BWS-2 choice data: (1) the maximum difference model (maxdiff), in which

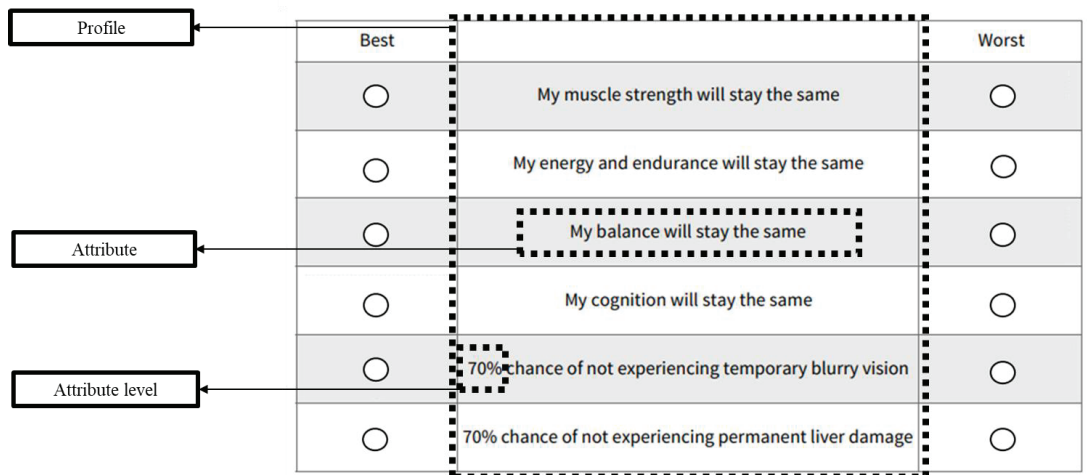


Figure 2 Example BWS-2 choice task

individuals select that best-worst pair that maximizes the utility difference between “best” and “worst”, and (2) the sequential model in which individuals make their “best” and “worst”



choices in two stages: first choosing the “best” (“worst”) from all options and then selecting the “worst” (“best”) from all remaining options.<sup>31</sup>

Although there are no specific academic guidelines on how to conduct BWS-2, the process is similar to DCEs: from identification of attributes and levels to generating the experimental design and econometric modelling of the BWS-2 choice data. A resulting benefit of BWS-2 in contrast to DCEs, is that it is able to provide an overall ranking of attribute levels since every level is measured on the same utility scale with the same reference level.<sup>29</sup>

## **1.4 Methodological challenges and opportunities**

Both DCE and BWS-2 have become more popular preference methods in health, although there are also disadvantages associated with both methods. DCEs can for example be complex and therefore cognitively demanding, while in BWS-2 individuals are always forced to make a choice.<sup>1,31</sup> To ensure that these methods in general become more valuable for actual decision-making (i.e., at the policy or clinical level), several methodological challenges need to be overcome. In DCEs it is for example interesting to study which econometric modelling techniques and analyses provide the most accurate policy-relevant outcomes, like for example choice share predictions. For BWS-2, several issues relating to its design and analysis require further exposition. One of these issues is the inclusion of a mixture of positive (e.g., treatment effectiveness) and negative (e.g., treatment side effects) attributes in BWS-2 tasks and its effect on the estimation of coefficients, how attribute framing<sup>ii</sup> impacts estimates and the role of reference points in BWS-2. Furthermore, it is also important, given the rise of DCE and BWS-2 in healthcare applications, to compare outcomes between these two methods. Not only in terms of estimated coefficients and related outcomes, but also in terms of cognitive

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<sup>ii</sup> Turning a positive (chance of being cured) attribute into a negative (chance of not being cured).

burden for example. Gaining insights into methodological challenges and providing opportunities to overcome them, contributes to academic literature as well as practice to inform decision-making.

## **1.5 Dissertation objectives**

The application of both DCE and BWS-2 in health to inform decision-making seems promising. This dissertation addresses methodological challenges and opportunities as well as practical applications of both methods. Main objectives are:

### **1. Providing insights into preference methods used in health**

- a. An overview of current preference methods used in health
- b. An overview of applications and methods by DCEs in health

### **2. Providing insights into DCE and BWS-2 challenges and opportunities regarding design and analysis**

- a. Study whether choice share predictions in DCE depend on modelling and analysis approach
- b. Study the impact of mixing positive and negative attributes in BWS-2
- c. Study the impact of attribute framing in BWS-2
- d. Study the impact of including explicit reference points in BWS-2

### **3. Empirically comparing outcomes between DCE and BWS-2**

- a. Study differences in perceived cognitive burden between DCE and BWS-2
- b. Study differences in statistical outcomes and policy relevant measures between DCE and BWS-2

## 1.6 Dissertation structure

This thesis consists of three parts. The first part (**chapters 2-3**) provides an overview of health preference methods used in health economics and more specifically focuses on an overview of current DCE practice. Both studies consisted of a systematic literature review. These chapters provide insights in current trends in health preference research in general.

Part two consists of methodological challenges and opportunities for both DCE and BWS-2. To study whether the accuracy of choice share predictions in DCEs depends on the modelling approach<sup>iii</sup> being used as well as the type of analysis being conducted to calculate these predictions, a simulation study was conducted (**chapter 4**). **Chapter 5** focuses on the effect of mixing positive and negative attributes in BWS-2 tasks on estimated coefficients, which is illustrated both analytically and with simulation examples. **Chapter 6** describes an empirical study investigating the impact of framing attributes in BWS-2 on estimation outcomes, while **chapter 7** outlines both analytically as well as empirically the role of reference points in BWS-2 tasks.

Part three reports the outcomes of empirical studies focused on the differences in perceived cognitive burden of DCE and BWS-2 (**chapter 8**), as well as differences in statistical outcomes between these two methods (**chapter 9**). This dissertation ends with a general discussion in which the outcomes of the previous chapters are integrated and further discussed. This section also includes a number of conclusions and recommendations for future research and policy-making.

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<sup>iii</sup> Econometric models that do and do not account for variation in preferences across individuals.

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# **Part I**

## **Insights into preference methods in health**





## Chapter 2

### **Methods for exploring and eliciting patient preferences in the medical product lifecycle: a literature review**

Soekhai V, Whichello C, Levitan B, Veldwijk J, Pinto C, Donkers B, Huys I, van Overbeeke E, Juhaeri J and de Bekker-Grob EW

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## **Abstract**

Preference studies are becoming increasingly important within the medical product decision-making context. Currently, there is limited understanding of the range of methods to gain insights into patient preferences. We developed a compendium and taxonomy of preference exploration (qualitative) and elicitation (quantitative) methods by conducting a systematic literature review to identify these methods. This review was followed by analyzing prior preference method reviews to cross-validate our results and consulting intercontinental experts to confirm our outcomes. This resulted in the identification of 32 unique preference methods. The developed compendium and taxonomy can serve as an important resource for assessing these methods and helping to determine which are most appropriate for different research questions at varying points in the medical product lifecycle.

## 2.1 Introduction

There is an emerging consensus that the patient perspective should be incorporated within decisions in the medical product lifecycle (MPLC) [1-4], where the medical product lifecycle in this study is defined as the lifecycles of drugs, biologics and medical devices. Broadly encouraging the involvement of patients has, therefore, become increasingly important [5,6]. Taking the patient voice into consideration has not only become increasingly important for companies that develop new medical products, but also for the authorities that assess, regulate, and decide which products are effective, safe, well-tolerated, and cost-effective [7-16].

To incorporate the patient voice, patient preferences need to be explicitly explored or elicited through revealed- or stated-preference methods. In this paper preference exploration methods are defined as qualitative methods that collect descriptive data through participant or phenomenon observation, and examining the subjective experiences and decisions made by participants. Elicitation methods are defined as quantitative methods collecting quantifiable data for hypothesis testing and other statistical analyses. While the use of revealed-preference methods still represents a methodological challenge in health, many different methods exist to assess patients' stated-preferences [17,18]. An up-to-date compendium of different stated-preference methods to explore or elicit patient preferences within the MPLC is missing.

There have been few publications on what methods can be used to assess patient preferences in a scientific, sound way in the context of the MPLC specifically. In 2001, Ryan *et al.* [19] provided an overview of methods known at the time for eliciting public preferences for healthcare. In 2015, the Medical Device Innovation Consortium (MDIC) developed an overview of different preference elicitation methods as part of their framework on incorporation of patient preferences into regulatory assessments of medical devices [20]. Although both publications made useful contributions, the study from Ryan *et al.* [19] does

not reflect methods developed since 2001, and the study from the MDIC [20] did not include preference exploration methods or use a systematic approach for identifying preference elicitation methods.

Therefore, the aim of our study was to develop an up-to-date compendium and taxonomy of both exploration and elicitation preference methods within the MPLC context. This will be an important step to further drive the incorporation of patient preferences forward, in addition to the study of van Overbeeke *et al.* [6], and in developing guidance on when and how to assess patient preferences scientifically in the context of decision-making in the MPLC.

## **2.2 Compendium of preference methods**

A systematic literature review was conducted, followed by an analysis of prior reviews by Ryan *et al.* [19] and from the MDIC [20] and expert consultations with international preference experts, to identify all potential preference exploration and elicitation methods within the context of the MPLC. In this paper, a broad definition of a preference method was used: any method that enabled us to gain insight into patients' relative desirability or acceptability of specified alternatives; or choices among treatment alternatives or outcomes; or other attributes that differ among alternative health interventions [7]. Ultimately, 208 papers were analyzed during the systematic literature review to identify preference exploration and elicitation methods within the context of the MPLC. For more information about the approach used in the systematic literature review, see Appendix A.1 of the supplementary material. An alphabetical overview of all reviewed full-text papers is listed in Appendix B of the supplementary material.

We identified 19 different methods: 5 exploration methods and 14 elicitation methods, in the systematic literature review. Most frequently cited exploration methods included focus

groups (n=29, 13.9%) and (semi-) structured individual interviews (n=47, 22.6%), whereas most cited elicitation methods papers included discrete choice experiments (n=57, 27.4%) and the visual analogue scale (n=12, 5.8%). Contingent valuation (n=11, 5.3%), standard gamble (n=11, 5.3%) and time trade-off (n=11, 5.3%) were also frequently included in the analyzed papers. Four studies included best-worst scaling Type 1,2 (n=4, 2.0%).

Through the analysis of the preference methods reviews of Ryan *et al.* [19] and the MDIC [20], and after condensing several of these methods, we identified 23 preference exploration and elicitation methods. This selection included 9 preference exploration and 14 elicitation methods. From these 23 preference methods, 13 methods were also identified in our systematic literature review (56.0%). The expert consultations confirmed the methods identified in the systematic literature review and in the analysis of prior preference method reviews. Also, consensus was reached on including four additional elicitation methods. The expert consultations also resulted in the exclusion of methods focusing on scale-related (e.g. likert scales) or decision-making framework-related (e.g. multi-criteria decision analysis) techniques, since these techniques were regarded as inconsistent with our definition of a preference method.

As described above, we identified 19 methods through the systematic literature review, the 23 methods through the analysis of previously-conducted reviews, and the four additional methods via expert consultations. In total 32 unique preference methods were identified: 10 exploration and 22 elicitation methods. Table 1 summarizes and briefly describes these methods.

Table 1 Overview of identified methods

Method	Description	Reference
<u>Exploration methods</u>		
Citizens' juries <sup>β</sup>	Group of individuals discussing issues on the basis of evidence provided by two trained moderators	[24,25]
Complaints procedures <sup>β</sup>	Method in which stakeholders can register complaints in order to be investigated by experts	[26,27]
Concept mapping <sup>β</sup>	Method that utilizes small groups of participants responding to various topics or issues, while ensuring each respondent is given equal opportunity to express their opinions and addressing other group dynamic issues	[28,29]
Delpth method <sup>α,β</sup>	Structured, iterative forecasting method involving a panel of experts who provide anonymous responses to questionnaires with the opportunity to revise their responses when the anonymous summary of response from the prior round are revealed	[30,31]
Dyadic interview <sup>α,β</sup>	Method that utilizes two participants in a single interview, responding to open-ended questions asked by an interviewer to identify how a product, service or opportunity is perceived	[32,33]
Focus group <sup>α,β</sup>	Method that utilizes a group of interacting individuals that provide information about a specific issue to identify how a product, service or opportunity is perceived	[34,35]
In depth - individual interview <sup>α,β</sup>	Interview technique that allows for an intensive discussion with one interviewee to explore their perspectives on a particular topic or theme, to gain a deeper understanding of this particular topic or theme. Often only a limited amount of questions or themes are prepared by the interviewer, while the rest of the questions are based on the response of the interviewee	[36,37]
Nominal group technique <sup>β</sup>	Method that utilizes a group process that involves making decisions by vote and ranking responses given by members of the group	[38,39]
Public meetings <sup>β</sup>	Method to gain public opinions on particular issues by allowing general members of the public to attend and voice their responses	[40,41]
(Semi-)Structured individual interview <sup>α,β</sup>	Interview technique that allows new ideas to be brought up during the interview as a result of what the interviewee says in a semi-structured setting, whereas in the structured setting the interviewer strictly sticks to an interview guide and does not ask questions based on the response of the interviewee	[42,43]
<u>Elicitation methods</u>		
Adaptive conjoint analysis <sup>α</sup>	Method similar to regular conjoint analysis, but with adaptive conjoint choice tasks are based on the earlier choices made within the survey, in theory allowing the survey to focus attention on those attributes or levels of those attributes that have the most influence on the choices of that individual. Unlike discrete choice experiments this method is founded in the theory of conjoint measurement (CM), which is more focused on the behavior of number systems instead of the behavior of human preferences.	[44,45,81]

Allocation of points <sup>6</sup>	Method that involves asking respondents to rate their conditions on scales, while knowing the weights which they attach to different criteria, indicating the relative importance of particular areas of their lives	[46,47]
Analytic hierarchy process <sup>6f</sup>	Method in which responders assess the relative importance of pairs of attributes (treatment endpoints, properties, criteria, items, objects, etc.) towards achieving a goal, where these responses are used to compute a weight for each attribute	[20,48]
Best-worst scaling (Types 1, 2, 3) <sup>6f</sup>	Involves respondents responding to surveys that include lists of attributes or profiles, and being asked to indicate the best (or most appealing/important) and the worst (or least appealing/important) of them. This method consists of three types: In type 1 a set of attributes is showed that may not reflect the characteristics of any particular treatment, of which the respondent picks the best and worst. Type 2 involves a situation in which the attributes collectively characterize a particular profile and the respondent chooses the best and worst. In type 3 three or more profiles are showed and the respondent selects the best and worst profiles	[20,49,50]
Constant sum scaling <sup>7</sup>	Constant sum scaling consists of a comparative scale where respondents are asked to allocate a fixed amount (or constant sum) of points, dollars, or anything among a set of objects according to a criterion	[51,52]
Contingent valuation <sup>6d</sup>	Method to determine the willingness to pay (WTP), where individuals are presented with a choice between not having the commodity valued and having the commodity but forgoing a certain amount of money. The money being that they are willing to forgo to have the commodity is their WTP for that commodity. WTP can be calculated directly using a threshold or indirectly using a discrete choice experiment for example	[53,54]
Control preference scale <sup>6</sup>	The control preferences scale (CPS) is a method to determine the degree of control a patient wants regarding medical treatment. The preference orders are analyzed using unfolding theory to determine the distribution of preferences in different populations and the effect of covariates on consumer preferences	[55,56,57]
Discrete choice experiment <sup>6f</sup>	Method that utilizes an attribute-based measure of benefit, during which individuals are offered a series of hypothetical choice situations (i.e., choice sets), from which they are asked to choose between two or more profiles. There are numerous variants of discrete choice experiments. In contrast to conjoint analysis, this method relies on a theory of the behavior of human preferences (for example random utility theory (RUM))	[58,59,60, 81]
Measure of value <sup>6</sup>	Method used to identify the optimal bundle of services to be provided given resource constraints. Individuals are asked to allocate a fixed amount of resources between different services. These allocations are analyzed to identify the trade-offs individuals make	[61]
Outcome prioritization tool <sup>6</sup>	Instrument that allows participants to prioritize outcomes making use of a specific tool according to the "trade-off" principle, implying that they are willing to compromise on the less important outcomes	[62]
Person-trade off <sup>6b</sup>	An extension of the time trade-off. With person trade-off an individual evaluates the health effects of interventions using persons (instead of time) as the equilibrating mechanism.	[63,64]
(Probabilistic) Threshold technique <sup>6f</sup>	Method that determines the maximal change in one attribute respondents are willing to accept to achieve a given change in another attribute	[20,65]
Q-methodology <sup>7</sup>	Method which uses a specially designed response grid to present respondents with a set of statements and asking them to order, usually based on the extent to which they agree with them	[66,67]
Qualitative discriminant process <sup>6</sup>	Method that involves a scoring and ranking process based on decision analysis technique, involving the definition of options in terms of qualitative categories, then deriving a numeric point estimate, and finally solving a maximization problem with given constraints	[68]

Repertory grid method <sup>a</sup>	Method used for eliciting personal constructs, i.e. what people think about a given topic. To identify preferences overlapping and rating techniques are used	[69,70]
Self-explicated conjoint <sup>r</sup>	Method that asks explicitly about the preference for each attribute rather than the preference of several	[71]
Standard gamble <sup>a,β</sup>	Method in which respondents are asked to choose between a certain outcome and a gamble which may result in either a better outcome with a probability p, or a worse outcome than the original with a probability 1-p	[72,73]
Starting known efficacy <sup>a</sup>	Method similar to (probabilistic) threshold techniques, but with a specific known starting point. This method is specifically used within the context of the medical product lifecycle	[74]
Swing weighting <sup>β</sup>	Method for setting the weights in which a decision-relevant range is specified for each attribute, and the impact of “swinging” the attribute through that entire range of values is assigned a weight relative to the impact of swinging the attribute with the largest weight	[19,20]
Test trade-off <sup>r</sup>	Method that can be regarded as an extension of the time trade-off which is specifically used to evaluate a new biomarker by using risks (instead of time) as the equilibrating mechanism	[75,76]
Time trade-off <sup>β</sup>	Method that presents individuals with a choice between living for a period in a specified, but less than perfect, state versus having a healthier life for a period of time, where time is varied until the respondent is in-different between the alternatives	[20,77,78]
Visual analogue scale <sup>a,β</sup>	A self-reporting instrument consisting of a line of predetermined length that separates extreme boundaries of the phenomenon being measured	[79,80]

<sup>a</sup> Identified in systematic review (19 methods)

<sup>β</sup> Identified through analysis of previous preference method reviews (23 methods)

<sup>r</sup> Identified with expert consultations (4 methods)

In total 32 unique methods were identified



## 2.3 Taxonomy of preference methods

There are many ways to group preference methods. In this study, we grouped the identified methods according to their manner of data collection and the similarities in their method of analysis. This grouping was not intended to be a formal lexicon, but primarily served as a taxonomy to organize results and to develop a compendium of preference exploration and elicitation methods. Preference exploration methods can be grouped according to the number of participants the method utilizes in one session (Figure 1). (Semi-)Structured individual interviews, in-depth interviews, and complaints procedures use interviews with one participant ( $n = 1$ ) in a single setting or session. Delphi method, focus groups, dyadic interviews, public meetings, nominal group technique, and citizen juries typically direct questions to more than one participant ( $n > 1$ ) in a single setting. Concept mapping can employ either individual or group settings for data collection ( $n \geq 1$ ).

Preference elicitation methods can be grouped into four distinct groups (Figure 2), with methods from left to right being able to answer a smaller subset of research questions (a DCE is for example able to provide both willingness-to-pay (WTP) information and probability scores while contingent valuation provides WTP information only). Firstly, discrete choice-based methods typically examine the importance of trade-offs between attributes and their alternatives through a series of choice sets that present (hypothetical) alternatives. Secondly, ranking (or related) methods were classified based on the use of ranking exercises to capture the order of alternatives or attributes within a presented set. Thirdly, indifference techniques are methods that vary the value of one attribute in one of the alternatives until the participant is indifferent, or has no preference, between alternatives. Lastly, rating (or related) methods, are methods based on their utilization of comparative rating approaches, often allowing participants to express the strength of their preferences along a labeled scale.

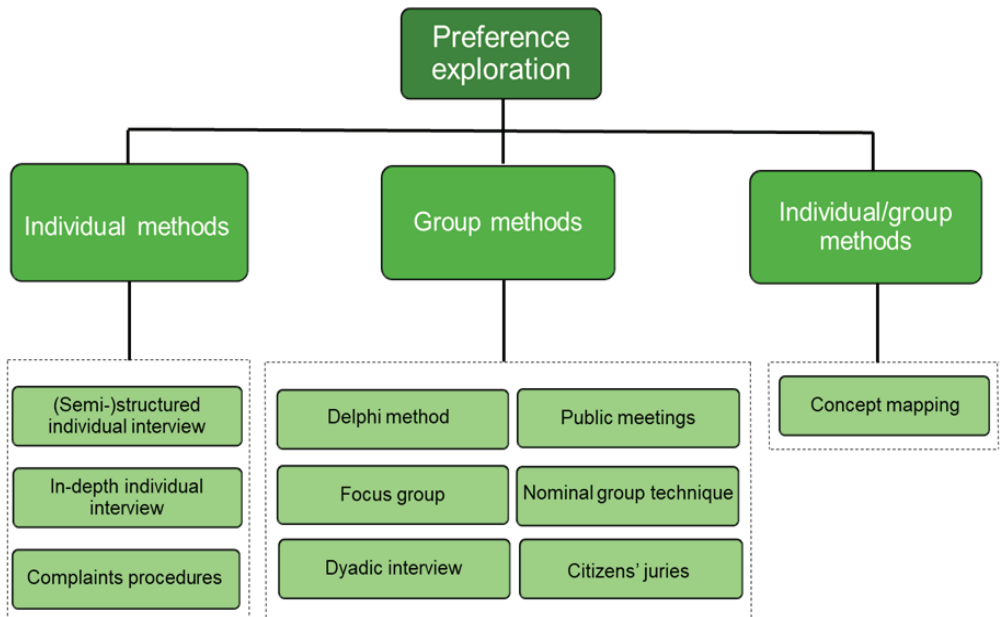


Figure 1 Grouping of preference exploration (qualitative) methods into three groups: individual, group and individual/group methods

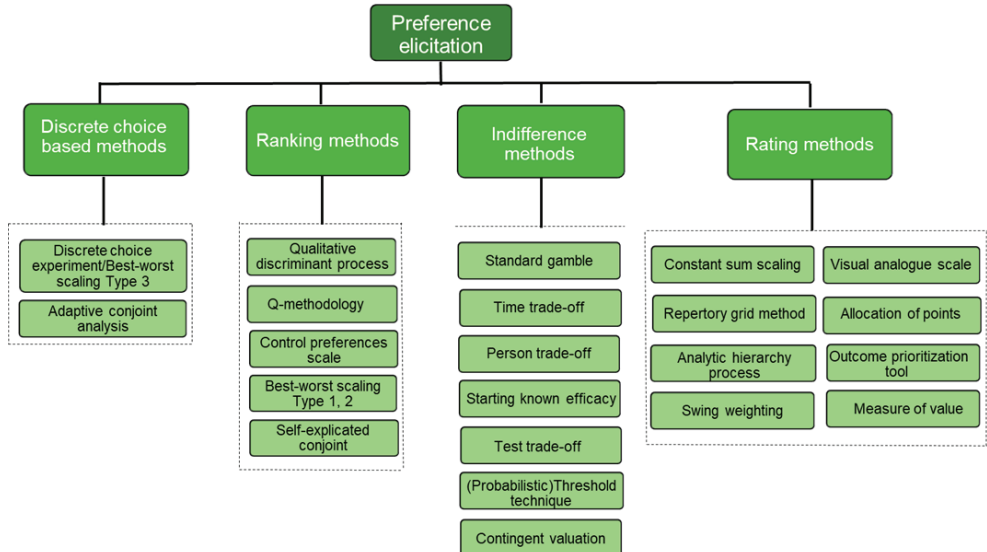


Figure 2 Grouping of preference elicitation (quantitative) methods into four groups: discrete choice based, ranking, indifference and rating methods

## 2.4 Trends in the use of preference methods

With the systematic literature review, spanning 37 years of literature, we observed an overall upwards trend in the number of MPLC patient preferences studies per year. The mean number of preference studies increased from 1.1 per year to 6.5 per year to 20.3 per year. This is for the periods 1980-2000, 2001-2010, and 2011-2016, respectively (Figure available in Appendix C of the supplementary material). We also observed that our included papers originated from all over the world, covering five different continents (Table 2). The majority (73%) of papers were from North America (n=90) and Europe (n=62).

Analyzing the separate use of preference exploration and elicitation methods over time, we observed a trend of preference exploration methods being used more frequently in recent years. We did not consider the period 1980 until 2005 since this period only included a few data points to compute representative percentages. For the period 2002 until 2006, 33.3% of the papers used a preference exploration method to gain insights into patient preferences (computed as the frequency of both an exploration or elicitation method in each individual paper). This increased to 48.8% in the period 2007-2011 and to 45.8% for 2012-2016. Amongst preference exploration methods, the proportion of studies that used focus groups increased from 23.0% in the period 2002-2006, to 35.0% in the period 2012-2016. The proportion of (semi-)structured individual interviews remained more or less constant with 55.0% in the period 2002-2006 and 52.0% in the period 2012-2016, while in-depth individual interviews decreased from 23.0% in 2002-2006 to 8.0% in 2012-2016. Over time, we also observed more diversity within the group of preference exploration methods. The delphi method and dyadic interviews began appearing in 2007.

Amongst preference elicitation methods, we observed that the number of papers that made use of a discrete choice experiment increased from 38.0% in 2002-2006 to 58.0% in 2012-2016. Papers that included a visual analogue scale decreased from 16.0% to 3.0%, and

Table 2 Background information of identified patient preference methods in the systematic review focusing on the medical product lifecycle

Method	Frequency	Continents of origin	Study numbers
n=19	n=208* (%)	Continents (frequency)*	n=208
<u>Exploration methods</u>			
Delphi method	3 (1.4)	Asia (2), North America (1)	24, 107, 308
Dyadic interview	1 (0.5)	Africa (1)	269
Focus group	29 (13.9)	Africa (1), Asia (2), Australia/Oceania (3), Europe (15), North America (8)	2, 14, 17, 18, 43, 45, 71, 72, 84, 97, 109, 116, 119, 121, 211, 220, 222, 236, 253, 269, 282, 283, 286, 290, 294, 300, 308, 313, 317
In depth - individual interview	9 (4.3)	Asia (1), Australia/Oceania (1), Europe (3), North America (4)	32, 41, 108, 147, 173, 191, 193, 211, 316
(Semi-)structured individual interview	47 (22.6)	Africa (2), Asia (6), Australia/Oceania (6), Europe (18), North America (15)	2, 9, 17, 18, 21, 30, 41, 43, 57, 58, 65, 67, 87, 94, 100, 101, 120, 129, 141, 153, 162, 164, 184, 193, 198, 205, 211, 215, 217, 222, 226, 229, 230, 232, 239, 267, 268, 269, 272, 280, 284, 285, 286, 302, 306, 310, 323
<u>Elicitation methods</u>			
Adaptive conjoint analysis	3 (1.4)	North America (3)	88, 89, 243
Analytic hierarchy process	1 (0.5)	Europe (1)	221
Best-worst scaling (Types 1, 2, 3)	4 (1.9)	Asia (1), Australia/Oceania (1), North America (2)	133, 180, 189, 300
Contingent valuation	11 (5.3)	Asia (2), Australia/Oceania (1), North America (2)	29, 35, 144, 148, 155, 166, 167, 180, 199, 244, 298
Control preference scale	3 (1.4)	Asia (1), North America (2)	147, 175, 316
Discrete choice experiment	57 (27.4)	Africa (1), Asia (7), Australia/Oceania (6), Europe (15), North America (28)	19, 25, 26, 34, 42, 48, 57, 66, 73, 79, 80, 90, 100, 101, 109, 114, 117, 119, 122, 133, 134, 154, 155, 160, 161, 163, 166, 179, 180, 184, 192, 194, 200, 212, 213, 215, 218, 219, 222, 227, 229, 234, 238, 239, 243, 246, 247, 249, 257, 264, 266, 272, 281, 309, 311, 312, 313
Outcome prioritization tool	1 (0.5)	Europe (1)	304
Person-trade off	1 (0.5)	Europe (1)	274
Repertory grid method	1 (0.5)	Europe (1)	255
Standard gamble	11 (5.3)	Asia (1), Australia/Oceania (1), Europe (2), North America (7)	34, 42, 155, 180, 195, 200, 209, 219, 237, 277, 312
Starting known efficacy	1 (0.5)	North America (1)	201
(Probabilistic)Threshold Technique	2 (1.0)	North America (2)	42, 172
Time trade-off	11 (5.3)	Australia/Oceania (1), Europe (2), North America (8)	33, 34, 78, 155, 180, 200, 209, 219, 237, 277, 318
Visual analogue scale	12 (5.8)	Asia (2), Europe (3), North America (7)	93, 115, 168, 171, 178, 195, 208, 223, 278, 281, 287, 314

\* Included countries per continent: Africa = Kenya, South Africa; Asia = China, Iran, Japan, Malaysia, Singapore, South Korea, Taiwan, Thailand, Turkey; Australia/Oceania = Australia; Europe = France, Germany, Great Britain, Hungary, Netherlands, Norway, Spain; North America = Canada, United States of America

contingent valuation showed a similar trend (17.0% to 9.0%). Standard gamble and time trade-off showed an upwards trend, from 5.0% and 4.0% in 2002-2006 to 9.0% and 6.0% in 2012-2016, respectively. Overall, we observed that over time, a more diverse group of preference elicitation methods was used.

## 2.5 Comparison of sources

The results of this study were partly in line with the results found by Ryan *et al.* (2001) and the MDIC (2015) [19,20]. Fifty-six percent (13 out of 23) methods reported by Ryan *et al.* [19] and/or the MDIC [20] were identified in our systematic literature review. The differences are due to (1) the search in this study focused specifically on methods to obtain patient preferences for drugs and medical devices, while Ryan *et al.* [19] focused on public views on the provision of healthcare, (2) MDIC [20] excluded preference exploration methods and (3) the MDIC [20] effort did not use a systematic approach for identifying methods. The taxonomy of preference methods proposed in this study is also in line with results from Mt-Isa *et al.* [21], Zhang *et al.* [22] and Gonzalez *et al.* [23], in which elicitation methods were grouped in rating, ranking and trade-off (which included choice-based techniques) techniques, although many other ways to group these methods are possible.

Results from our study's systematic literature review (19 preference methods identified) showed that most reviewed papers used focus groups, (semi-)structured individual interviews, discrete choice experiments, or the visual analogue scale to gain insights into patient preferences. Most of these studies were conducted in North-America or Europe. We also showed that the mean number of patient preference studies for drugs and medical devices increased over time. Furthermore, this study showed that for both preference exploration and elicitation methods, a more diverse mix of methods (both exploration and elicitation methods) was used over time to explore or elicit preferences.

## **2.6 Concluding remarks**

In this study, we developed an up-to-date compendium and taxonomy of preference exploration and elicitation methods in the context of the MPLC. The systematic review (19 methods), analysis of prior conducted preference method reviews (23 methods), and expert consultations (4 methods) contributed to this compendium. In total, 32 unique methods were identified. Preference exploration methods were grouped into three main groups, while the preference elicitation methods were grouped in four main groups. Since choosing which method to use will depend on the MPLC phase and what the measured preferences are being used for, future research might focus on determining which methods are most appropriate to explore or elicit patient preferences, and under what circumstances, throughout the different phases in the MPLC. In addition, it may be of interest for future research to focus on the specific combinations of preference exploration and elicitation methods used in mixed-method studies, and the reasoning behind such study designs.

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## Appendices

### Appendix A: Methods used in the study

#### A.1 Systematic literature review

The systematic literature review (Figure A) was conducted in accordance with standard guidelines [A1], searching for relevant peer-reviewed papers from 1980 until 2016 in six different scientific databases: Cochrane Library, Econlit, Embase, PubMed, PsycInfo and Scopus. We used broad search terms to minimize the chance of missing methods. The following search query was developed to search for papers in the databases Cochrane Library, Econlit, Embase, PubMed, PsycInfo and Scopus (this query is based on the PubMed database and was translated to other databases when necessary):

```
((patient[tiab] OR patients[tiab] OR client[tiab] OR clients[tiab] OR citizen[tiab] OR citizens[tiab] OR consumer[tiab] OR consumers[tiab] OR public[tiab] OR general population[tiab]) AND (Preference[tiab] OR Preferences[tiab] OR Acceptability[tiab] OR utility[tiab] OR utilities[tiab] OR desirability[tiab]) AND (method[tiab] OR methods[tiab] OR methodology[tiab] OR methodologies[tiab] OR technique[tiab] OR techniques[tiab] OR measurement[tiab] OR measurements[tiab] OR instrument[tiab] OR instruments[tiab] OR tool[tiab] OR tools[tiab] OR measure[tiab] OR measures[tiab] AND (elicitation[tiab] OR elicitations[tiab] OR measuring[tiab] OR determine[tiab] OR determining[tiab] OR explore[tiab]) AND (drug[tiab] OR drugs[tiab] OR pharmaceutical[tiab] OR pharmaceuticals[tiab] OR medicine[tiab] OR medicines[tiab] OR medication[tiab] OR medications[tiab] OR "medical device"[tiab] OR "medical devices"[tiab] OR "medical instrument"[tiab] OR "medical instruments"[tiab])) AND ("!oattrfull text"[sb] AND ("1980/01/01"[PDAT] : "2016/12/31"[PDAT]) AND "humans"[MeSH Terms] AND English[lang]).
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Studies were included if they focused on technical/methodological aspects of preference exploration or elicitation methods (including papers focused on reviews or protocols) or were related to a (technical) application study, drugs or medical devices, patient (or caregivers) preferences, and if the full text was available in English. Papers were excluded if they included instruments specifically developed for the quality-adjusted life year (QALY)

framework (e.g. EQ-5D, HUI, SF-36) and no specific preference method was used to generate QALY weights, since these methods are generally not able to gain insights into patient preferences outside of the QALY framework. Papers were screened and analyzed independently by two reviewers (VS and CW) based on the aforementioned inclusion criteria. Differences were discussed between both reviewers to reach consensus, and a third reviewer (JV or EBG) was consulted when consensus could not be reached.

A total of 12,136 references were identified from the beginning of 1980 until the end of 2016 (Figure A). From these references, 4,572 papers met the inclusion criteria and remained for title and abstract screening. The title and abstract screening excluded another 4,249 papers based on the inclusion criteria. Hence, 323 full-text papers were screened for eligibility. A total of 115 papers were excluded since they did not meet the inclusion criteria, did not mention a preference method, or were focused on scale related and/or decision-making framework related techniques. The 208 included papers comprised of 5 systematic literature reviews, 18 technical and/or methodological papers, and 185 (technical) application studies.

### ***A.2 Analysis of prior reviews***

Prior reviews by Ryan *et al.* [A2] and from the MDIC [A3] were analyzed for additional preference methods. These reviews were analyzed independently by two reviewers (VS and CW), and a third (JV or EBG) reviewer was consulted when there were differences and consensus could not be reached. These activities served as a cross-validation for our results from the systematic literature review.

### ***A.3 Expert consultation rounds***

To account for publication lag and to confirm our results, international experts (n=24) in the field of health preferences and/or medical decision-making were consulted. In this final step,

experts were consulted via e-mail, phone interviews or in person (e.g. during the 7<sup>th</sup> Meeting of the International Academy of Health Preference Research (IAHPR)) to critically assess our list of identified methods, and the grouping of the identified methods, until data saturation was reached. The experts were from three different continents and had various, specialized areas of expertise in health preferences and/or medical decision-making.

#### ***A.4 Strengths and weaknesses***

The current study has several strengths. First, the systematic literature review, followed by an analysis of prior reviews and expert consultations, resulted in an updated compendium of methods (identifying 9 methods not reported in previously-conducted reviews) to gain insights into patient preferences throughout the MPLC. Using previously-conducted reviews as validation, and consulting health preference and medical-decision-making experts to confirm our results, is important to build a well-founded and accepted basis across the field of health preference research. Secondly, the systematic literature review was conducted independently by two researchers, which had a positive effect on reaching a reliable overview of preference exploration and elicitation methods that were applied to drugs and medical devices. Thirdly, the identification of both preference exploration and elicitation methods as presented in this paper matches the trend in the literature, such as Vass *et al.* [A4] and Ikenwilo *et al.* [A5] describing a more frequent use of mixed-method approaches to gain more insights into preferences.

A potential weakness of our study design is that the systematic literature review might have missed possible/promising methods to gain insights into patient preferences. To produce a time-efficient and precise review, we limited the synonyms for a variety of search terms. However, the impact is likely to be limited given the validation with previously-conducted reviews and additional review by international experts with significant experience in health

preference research. Another weakness is that some methods in this study might be considered specific variants of other preference methods (e.g. constant sum scaling, measure of value, outcome prioritization tool, and starting known efficacy) and that there may be no consensus across different scientific fields if the method can indeed be considered a “preference method” itself (e.g. control preferences scale, test-trade-off and visual analogue scale). However, we decided to include these methods in our overview, since the aim of our study was to develop a current compendium of both exploration and elicitation preference methods, without excluding methods that were within the scope of our study *a priori*.

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- [A3] Medical Device Innovation Consortium (MDIC). Patient Centered Benefit-Risk Project Report: A Framework for Incorporating Information on Patient Preferences Regarding Benefit and Risk into Regulatory Assessments of New Medical Technology. Public report 2015.
- [A4] Vass, C.M., Rigby, D. & Payne, K. Investigating the Heterogeneity in Women’s Preferences for Breast Screening: Does the Communication of Risk Matter? *Value in Health* 2017, Epub article.
- [A5] Ikenwilo, D., Heidenreich, S., Ryan, M., Mankowski, C., Nazir, J. & Watson, V. The Best of Both Worlds: An Example Mixed Methods Approach to Understand Men’s Preferences for the Treatment of Lower Urinary Tract Symptoms. *The Patient: Patient-Centered Outcomes Research* 2018, 11(1), 55-67.



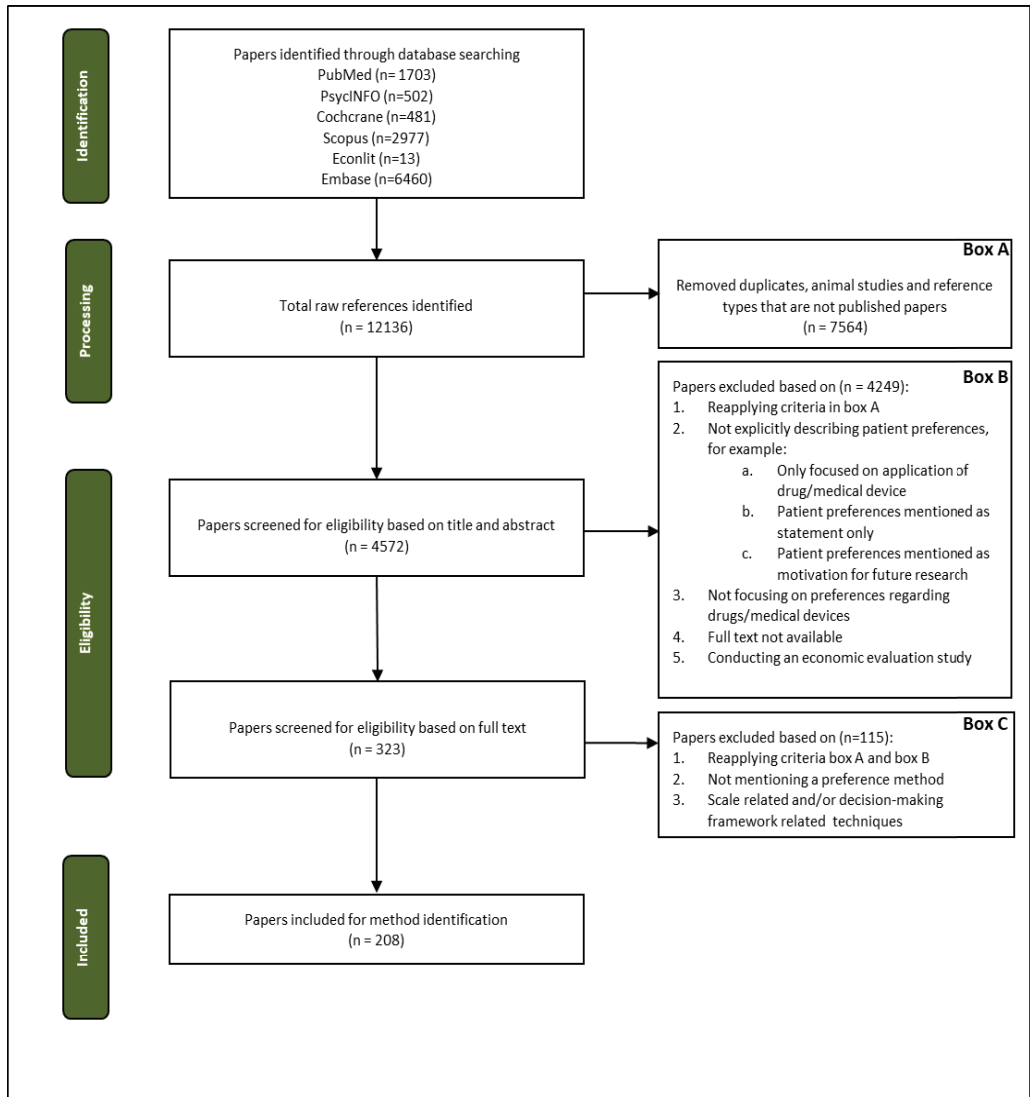


Figure A Flow diagram of systematic literature review inclusion and exclusion process



## Chapter 2: Appendix B

### Appendix B: Overview of analyzed full text papers in systematic literature review (n=323)

Study ID in Review	Authors	Title	Journal	Year
1*	Abraham NS, Naik AD, Street RL, et al	Complex antithrombotic therapy: Determinants of patient preference and impact on medication adherence	Patient Preference and Adherence	2015
2	Ackerman IN, Jordan JE, Van Doornum S, et al	Understanding the information needs of women with rheumatoid arthritis concerning pregnancy, post-natal care and early parenting: A mixed-methods study	BMC Musculoskeletal Disord	2015
3	Ahmad Y, Nijjer S, Cook CM, et al	A new method of applying randomised control study data to the individual patient: A novel quantitative patient-centred approach to interpreting composite end points	Int J Cardiol	2015
4*	Aikens JE, Nease DE, Jr., Nau DP, et al	"Adherence to maintenance-phase antidepressant medication as a function of patient beliefs about medication": Correction	Annals of Family Medicine	2005
5*	Aikens JE, Nease DE, Jr., Nau DP, et al	Adherence to maintenance-phase antidepressant medication as a function of patient beliefs about medication	Ann Fam Med	2005
6	Alam M, Arifeen S	A qualitative research to understand public perception of personalised cancer medicine (PCM) and its application in treatment of advanced lung cancer	Asia-Pacific Journal of Clinical Oncology	2015
7*	Aleem IS, Jalal H, Aleem IS, et al	Clinical decision analysis: Incorporating the evidence with patient preferences	Patient Preference and Adherence	2009
8*	Al-Omari B, Frisher M, Croft P, et al	Using adaptive choice based conjoint (ACBC) analysis to study patients' preferences regarding pharmaceutical treatment for osteoarthritis (OA)	Annals of the Rheumatic Diseases	2013
9	Alonso-Coello P, Montori VM, Sola I, et al	Values and preferences in oral anticoagulation in patients with atrial fibrillation, physicians' and patients' perspectives: protocol for a two-phase study	BMC Health Serv Res	2008
10	Altice FL, Mostashari F, Friedland GH	Trust and the acceptance of and adherence to antiretroviral therapy	J Acquir Immune Defic Syndr	2001
11	Ambrose PG, Hammel JP, Bhavnani SM, et al	Frequentist and Bayesian pharmacometric-based approaches to facilitate critically needed new antibiotic development: overcoming lies, damn lies, and statistics	Antimicrob Agents Chemother	2012
12	Anderson P	Patient preference for and satisfaction with inhaler devices	European Respiratory Review	2005

13*	Andrade JG, Krahn AD, Skanes AC, et al	Values and Preferences of Physicians and Patients With Nonvalvular Atrial Fibrillation Who Receive Oral Anticoagulation Therapy for Stroke Prevention	Canadian Journal of Cardiology	2016
14	Anink J, Otten MH, Gorter SL, et al	Treatment choices of paediatric rheumatologists for juvenile idiopathic arthritis: etanercept or adalimumab?	Rheumatology (Oxford)	2013
15*	Anquinet L, Raus K, Stercx S, et al	Comparing continuous sedation until death and euthanasia: Professional caregivers' attitudes and experiences. A focus group study in flanders, belgium	Palliative Medicine	2012
16	Arendts G, Howard K, Rose JM	Allocation decisions and patient preferences in emergency medicine	Emerg Med J	2011
17	Arkell P, Ryan S, Brownfield A, et al	Patient experiences, attitudes and expectations towards receiving information about anti-TNF: A qualitative study	Rheumatology (United Kingdom)	2012
18	Arkinson J, Holbrook A, Wiercioch W	Public perceptions of physician-pharmaceutical industry interactions: A systematic review	Healthcare Policy	2010
19	Ashcroft DM, Seston E, Griffiths CE	Trade-offs between the benefits and risks of drug treatment for psoriasis: a discrete choice experiment with U.K. Dermatologists	Br J Dermatol	2006
20*	Ashton H, Nodiyal A, Green D, et al	Acupuncture or counselling: Outcomes and predictors of treatment choice in a non-statutory addiction service	Journal of Substance Use	2009
21	Astin F, Closs SJ, McLenachan J, et al	The information needs of patients treated with primary angioplasty for heart attack: an exploratory study	Patient Educ Couns	2008
22*	Athar MW, Mativo C, Landis R, et al	Communication of laboratory data and diagnostic test results to hospitalized patients: A study of preferences and recall	Patient Preference and Adherence	2016
23	Attipoe L, Ciurtin C	Does health satisfaction and perception of treatment efficacy in patients with inflammatory arthritis correlate with disability and global health state?	Annals of the Rheumatic Diseases	2015
24	Bader P, McDonald P, Selby P	An algorithm for tailoring pharmacotherapy for smoking cessation: results from a Delphi panel of international experts	Tob Control	2009

25	Baji P, Gulácsi L, Golovics PA, et al	Perceived Risks Contra Benefits of Using Biosimilar Drugs in Ulcerative Colitis: Discrete Choice Experiment among Gastroenterologists	Value in Health Regional Issues	2016
26	Baji P, Gulacsi L, Lovasz BD, et al	Treatment preferences of originator versus biosimilar drugs in Crohn's disease: discrete choice experiment among gastroenterologists	Scand J Gastroenterol	2016
27*	Bakirtas A, Kutlu A, Baccioğlu A, et al	Physicians' preference for controller medication in mild persistent asthma	European Journal of Allergy and Clinical Immunology	2016
28	Bardet JD, Vo TH, Bosson JL, et al	Patients', physicians' and pharmacists' viewpoints on the implementation of medication reviews in the French primary care	International Journal of Clinical Pharmacy	2015
29	Barron AC, Lee TL, Taylor J, et al	Feasibility and construct validity of the parent willingness-to-pay technique for children with juvenile idiopathic arthritis	Arthritis Rheum	2004
30	Belcher VN, Fried TR, Agostini JV, et al	Views of older adults on patient participation in medication-related decision-making	J Gen Intern Med	2006
31*	Bell CM, Chapman RH, Stone PW, et al	An off-the-shelf help list: a comprehensive catalog of preference scores from published cost-utility analyses	Med Decis Making	2001
32	Benson J, Britten N	What effects do patients feel from their antihypertensive tablets and how do they react to them? Qualitative analysis of interviews with patients	Fam Pract	2006
33	Beukelman T, Guevara JP, Albert DA	Optimal treatment of knee monarthritis in juvenile idiopathic arthritis: a decision analysis	Arthritis Rheum	2008
34	Bewtra M, Johnson FR	Assessing patient preferences for treatment options and process of care in inflammatory bowel disease: a critical review of quantitative data	Patient	2013
35	Beyhun NE, Kosan Z, Aras A, et al	Willingness to receive the influenza A(H1N1) vaccine and its determinants among university students during the 2009 outbreak in Turkey	Eurasian Journal of Medicine	2014

36*	Bhargava JS, Patel B, Foss AJ, et al	Views of glaucoma patients on aspects of their treatment: an exploration of patient preference by conjoint analysis	Invest Ophthalmol Vis Sci	2006
37*	Bime C, Wei C, Nguyen J, et al	Asthma symptom utility index: Reliability, validity, responsiveness and the minimally important clinical difference in adult asthma patients	American Journal of Respiratory and Critical Care Medicine	2012
38*	Bislew HD, Sorensen TD	Use of focus groups as a tool to enhance a pharmaceutical care practice	Journal of the American Pharmacists Association : JAPhA	2003
39*	Blank T, Graves K, Sepucha K, et al	Understanding treatment decision-making: Contexts, commonalities, complexities, and challenges	Annals of Behavioral Medicine	2006
40*	Bonistalli L, Bardelli F, Constantini M, et al	Adjuvant chemotherapy in patients with resectable stage III colon cancer: Lifetime cost-effectiveness and cost-utility analysis	Cancer Journal	1998
41	Borgsteede SD, Karapinar-Carkit F, Hoffmann E, et al	Information needs about medication according to patients discharged from a general hospital	Patient Educ Couns	2011
42	Brett Hauber A, Fairchild AO, Reed Johnson F	Quantifying Benefit-Risk Preferences for Medical Interventions: An Overview of a Growing Empirical Literature	Applied Health Economics and Health Policy	2013
43	Brockbank S, Miller N, Owen S, et al	Pretreatment information on dysphagia: Exploring the views of head and neck cancer patients	Journal of Pain and Symptom Management	2015
44	Broekhuizen H, Ijzerman MJ, Hauber AB, et al	Weighing Clinical Evidence Using Patient Preferences: An Application of Probabilistic Multi-Criteria Decision Analysis	PharmacoEconomics	2016
45	Bryson SP	Patient-centred, administration friendly medicines for children - an evaluation of children's preferences and how they impact medication adherence	Int J Pharm	2014
46	Buttery A, Lowton K, Glaser K, et al	Older heart failure patients' preferences for cardiac rehabilitation service models	European Heart Journal	2011
47*	Caffey M, Maria S, Ireland M, et al	Antiemetic management preferences for Australasian paramedic providers	Australasian Journal of Paramedicine	2016

48	Cai QF, Wan F, Dong XY, et al	Fertility clinicians and infertile patients in China have different preferences in fertility care	Hum Reprod	2014
49*	Carlesso LC, MacDermid JC, Gross AR, et al	Treatment preferences amongst physical therapists and chiropractors for the management of neck pain: Results of an international survey	Chiropractic and Manual Therapies	2014
50	Casarett D, Van Ness PH, O'Leary JR, et al	Are patient preferences for life-sustaining treatment really a barrier to hospice enrollment for older adults with serious illness?	J Am Geriatr Soc	2006
51*	Castro JG, Jones DL, Weiss SM	STD patients' preferences for HIV prevention strategies	HIV/AIDS - Research and Palliative Care	2014
52	Celio J, Maeder S, Halabi G, et al	Chronic dialysis, medication adherence and beliefs about medicines: A comparison between patients born in Switzerland and migrant patients (diana study)	International Journal of Clinical Pharmacy	2016
53*	Charles C, Gafni A	The vexing problem of defining the meaning, role and measurement of values in treatment decision-making	J Comp Eff Res	2014
54*	Chater AM, Parham R, Riley S, et al	Profiling patient attitudes to phosphate binding medication: a route to personalising treatment and adherence support	Psychol Health	2014
55	Chatterjee A, DePriest K, Blair R, et al	Results of a survey of blood pressure monitoring by intensivists in critically ill patients: a preliminary study	Crit Care Med	2010
56*	Chaudhry IB, Rahman R, Minhas HM, et al	Which antidepressant would psychiatrists and nurses from a developing country choose for themselves?	Int J Psychiatry Clin Pract	2011
57	Chen LC, Cheng LJ, Zhang Y, et al	Acupuncture or low frequency infrared treatment for low back pain in Chinese patients: a discrete choice experiment	PLoS One	2015
58	Chilton F, Collett RA	Treatment choices, preferences and decision-making by patients with rheumatoid arthritis	Musculoskeletal Care	2008
59	Chilvers C, Dewey M, Fielding K, et al	Antidepressant drugs and generic counselling for treatment of major depression in primary care: randomised trial with patient preference arms	Bmj	2001

60*	Chuma J, Okungu V, Molyneux C	Barriers to prompt and effective malaria treatment among the poorest population in Kenya	Malaria Journal	2010
61	Chung IW, Kim YS, Lee NY, et al	Preference for long-acting injectable antipsychotics of community-dwelling patients with schizophrenia and their caregivers in Korea	International Journal of Neuropsychopharmacology	2014
62*	Chung VCH, Ma PHX, Lau CH, et al	Developing policy for integrating biomedicine and traditional Chinese medical practice using focus groups and the Delphi technique	Evidence-based Complementary and Alternative Medicine	2012
63	Ciminiello C, Anderson FA, Jr	Physician and patient perceptions of the route of administration of venous thromboembolism prophylaxis: results from an international survey	Thromb Res	2012
64	Clark DO, Kroenke K, Callahan CM, et al	Validity and utility of patient-reported health measures on hospital admission	J Clin Epidemiol	1999
65	Clatworthy J, Bowskill R, Rank T, et al	Adherence to medication in bipolar disorder: a qualitative study exploring the role of patients' beliefs about the condition and its treatment	Bipolar Disord	2007
66	Constantinescu F, Goucher S, Weinstein A, et al	Understanding why rheumatoid arthritis patient treatment preferences differ by race	Arthritis Rheum	2009
67	D'Abramo F, Schildmann J, Vollmann J	Research participants' perceptions and views on consent for biobank research: a review of empirical data and ethical analysis	BMC Med Ethics	2015
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69*	Dana Lamond NW, Skedgel C, Rayson D, et al	Adjuvant denosumab for breast cancer: What efficacy in the D-CARE trial will translate into cost effectiveness?	Journal of Clinical Oncology	2014
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242*	Peyrot M, Rubin RR	How does treatment satisfaction work?: Modeling determinants of treatment satisfaction and preference	Diabetes Care	2009
243	Pignone MP, Brenner AT, Hawley S, et al	Conjoint analysis versus rating and ranking for values elicitation and clarification in colorectal cancer screening	Journal of general internal medicine	2012

244	Poder TG, He J, Simard C, et al	Willingness to pay for ovulation induction treatment in case of WHO II anovulation: A study using the contingent valuation method	Patient Preference and Adherence	2014
245*	Postmus D, Mavris M, Hillege HL, et al	Incorporating patient preferences into drug development and regulatory decision-making: Results from a quantitative pilot study with cancer patients, carers, and regulators	Clin Pharmacol Ther	2016
246	Poulos C, Kinter E, Yang JC, et al	A discrete-choice experiment to determine patient preferences for injectable multiple sclerosis treatments in Germany	Therapeutic Advances in Neurological Disorders	2016
247	Powell G, Holmes EA, Plumpton CO, et al	Pharmacogenetic testing prior to carbamazepine treatment of epilepsy: patients' and physicians' preferences for testing and service delivery	Br J Clin Pharmacol	2015
248*	Prothero L, Georgopoulou S, Galloway J, et al	Patients' and carers' views and expectations about intensive management for moderate rheumatoid arthritis: A qualitative study	Psychology, Health & Medicine	2016
249	Quaife M, Eakle R, Cabrera M, et al	Preferences for ARV-based HIV prevention methods among men and women, adolescent girls and female sex workers in Gauteng Province, South Africa: A protocol for a discrete choice experiment	BMJ Open	2016
250*	Quinn J, Doll H, Lewis H, et al	Determining treatment preference for tolvaptan in autosomal dominant polycystic kidney disease (ADPKD): Development of a discrete choice experiment (DCE) for use as a clinical study endpoint	Nephrology Dialysis Transplantation	2016
251	Ranmal S, Tuleu C	Piloting the 'Children's acceptability of oral formulations (CALF) medicines survey to determine perceptions and practices with paediatrics medicines	Archives of Disease in Childhood	2013
252*	Rapoport AM, Tepper SJ, Bigal ME, et al	The triptan formulations : how to match patients and products	CNS Drugs	2003
253	Robberstad B, Olsen JA	The health related quality of life of people living with HIV/AIDS in sub-Saharan Africa - a literature review and focus group study	Cost Effectiveness and Resource Allocation	2010



254*	Ross JD, Copas A, Stephenson J, et al	Public involvement in modernising genitourinary medicine clinics: using general public and patient opinion to influence models of service delivery	Sex Transm Infect	2006
255	Rowe G, Lambert N, Bowling A, et al	Assessing patients' preferences for treatments for angina using a modified repertory grid method	Soe Sci Med	2005
256*	Salas M, Rosas M, Pastelin G	Patient preferences for antihypertensive medications in general practice	Pharmacoepidemiology and Drug Safety	2013
257	Salloum RG, Maziak W, Hammond D, et al	Eliciting preferences for waterpipe tobacco smoking using a discrete choice experiment: implications for product regulation	BMJ Open	2015
258*	Sattar T, Jadoonanan H, Ledbetter S	The utility of the medical home: a survey on patient perspectives	Osteopathic Family Physician	2010
259*	Schalkwyk J, Amiri N, Lalji S, et al	Acceptance of a rapid herpes test in labour: survey of attitudes of patients and health care providers	J Obstet Gynaecol Can	2008
260	Schluter PJ, Ware RS	Single patient (n-of-1) trials with binary treatment preference	Statistics in Medicine	2005
261*	Schumm JA, Walter KH, Bartone AS, et al	Veteran satisfaction and treatment preferences in response to a posttraumatic stress disorder specialty clinic orientation group	Behaviour Research and Therapy	2015
262	Schwartz CE, Merriman MP, Reed GW, et al	Measuring patient treatment preferences in end-of-life care research: applications for advance care planning interventions and response shift research	J Palliat Med	2004
263*	Scott-Horton T, Vest K, Kliethermes MA	Using patient preference to customize a Patient's medication list	Consultant Pharmacist	2014
264	Shanahan M, Gerard K, Ritter A	Preferences for policy options for cannabis in an Australian general population: A discrete choice experiment	Int J Drug Policy	2014
265*	Sheftell FD, Fox AW	Acute migraine treatment outcome measures: a clinician's view	Cephalalgia	2000
266	Shingler SL, Swinburn P, Ali S, et al	A discrete choice experiment to determine patient preferences for injection devices in multiple sclerosis	J Med Econ	2013

267	Shiyanbola O, Ghura S, Huang Y, et al	Refining empirically designed prescription warning labels using patient feedback: A qualitative study	Journal of the American Pharmacists Association	2016
268	Shiyanbola O, Ghura S, Huang Y, et al	Pharmacist and patient feedback on empirically designed prescription warning labels: Similarities and differences	Journal of the American Pharmacists Association	2016
269	Shuford K, Were F, Awino N, et al	Community perceptions of mass screening and treatment for malaria in Siaya County, western Kenya	Malaria Journal	2016
270*	Siegel CA	Shared decision-making in inflammatory bowel disease: helping patients understand the tradeoffs between treatment options	Gut	2012
271*	Siegel CA, Levy LC, Mackenzie TA, et al	Patient perceptions of the risks and benefits of infliximab for the treatment of inflammatory bowel disease	Inflamm Bowel Dis	2008
272	Silverman S, Calderon A, Kaw K, et al	Patient weighting of osteoporosis medication attributes across racial and ethnic groups: a study of osteoporosis medication preferences using conjoint analysis	Osteoporos Int	2013
273*	Simon JA, Lewiecki EM, Smith ME, et al	Patient preference for once-weekly alendronate 70 mg versus once-daily alendronate 10 mg: a multicenter, randomized, open-label, crossover study	Clinical therapeutics	2002
274	Singh J, Longworth L, Baine A, et al	Exploring what lies behind public preferences for avoiding health losses caused by lapses in healthcare safety and patient lifestyle choices	BMC Health Serv Res	2013
275*	Sobo EJ, Billman G, Lim L, et al	A rapid interview protocol supporting patient-centered quality improvement: hearing the parent's voice in a pediatric cancer unit	The Joint Commission journal on quality improvement	2002
276	Stan DL, Pruthi S, Jenkins S, et al	Needs and preferences of breast cancer survivors: A cross-sectional survey	Journal of Clinical Oncology	2011
277	Stavem K	Quality of life in epilepsy: comparison of four preference measures	Epilepsy Res	1998

278	Stockler M, Vardy J, Pillai A, et al	Acetaminophen (paracetamol) improves pain and well-being in people with advanced cancer already receiving a strong opioid regimen: a randomized, double-blind, placebo-controlled cross-over trial	J Clin Oncol	2004
279	Stroberg P, Murphy A, Costigan T	Switching patients with erectile dysfunction from sildenafil citrate to tadalafil: results of a European multicenter, open-label study of patient preference	Clin Ther	2003
280	Sugar CA, James GM, Lenert LA, et al	Discrete state analysis for interpretation of data from clinical trials	Med Care	2004
281	Szeinbach SL, Barnes JH, McGhan WF, et al	Using conjoint analysis to evaluate health state preferences	Drug Information Journal	1999
282	Tallon D, Chard J, Dieppe P	Relation between agendas of the research community and the research consumer	Lancet	2000
283	Tallon D, Chard J, Dieppe P	Exploring the priorities of patients with osteoarthritis of the knee	Arthritis Care Res	2000
284	Tang ST, Wen FH, Hsieh CH, et al	Preferences for life-sustaining treatments and associations with accurate prognostic awareness and depressive symptoms in terminally ill cancer patients' last year of life	Journal of Pain and Symptom Management	2016
285	Tarn DM, Guzman JR, Good JS, et al	Provider and patient expectations for dietary supplement discussions	J Gen Intern Med	2014
286	Teasdale E, Santer M, Geraghty AW, et al	Public perceptions of non-pharmaceutical interventions for reducing transmission of respiratory infection: systematic review and synthesis of qualitative studies	BMC Public Health	2014
287	Thirumurthy H, Hayashi K, Linnemayr S, et al	Time Preferences Predict Mortality among HIV-Infected Adults Receiving Antiretroviral Therapy in Kenya	PLoS One	2015
288	Thomasius F, Keung NT, Ivan P	Phase IV randomized preference study in patients eligible for calcium and vitamin D supplementation	Current medical research and opinion	2016
289*	Thorpe CT, DeVellis RF, Blalock SJ, et al	Patient perceptions about illness self-management in ANCA-associated small vessel vasculitis	Rheumatology (Oxford)	2008

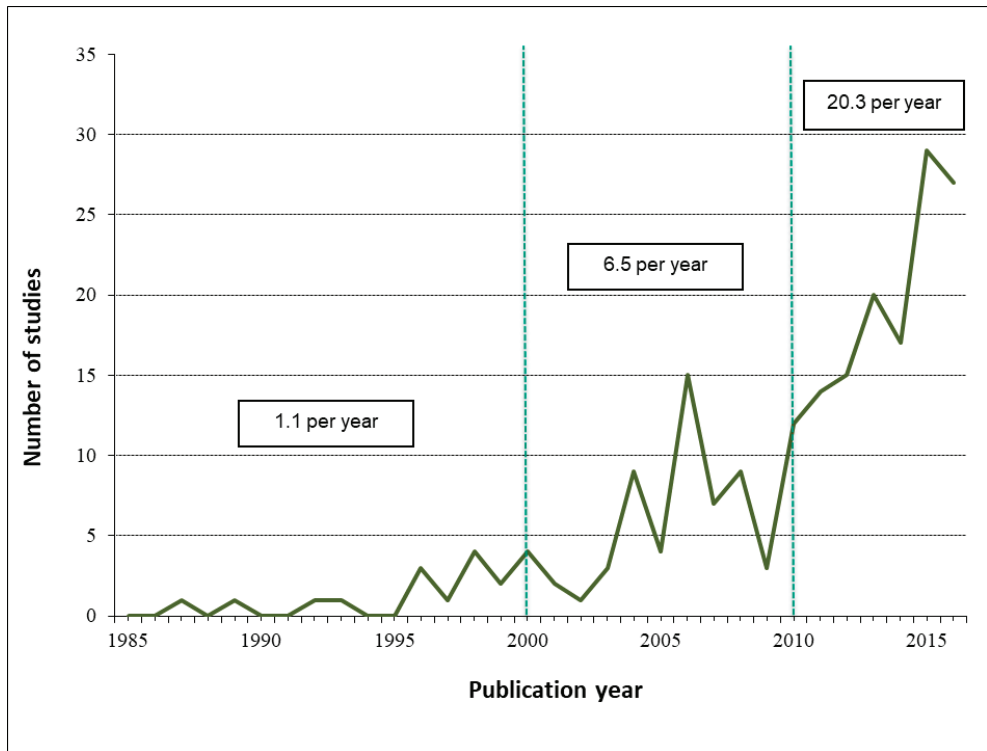
290	Tong V, Raynor DK, Blalock SJ, et al	Exploring consumer opinions on the presentation of side-effects information in Australian consumer medicine information leaflets	Health Expectations: An International Journal of Public Participation in Health Care & Health Policy	2016
291*	Tony M, Wagner M, Khoury H, et al	Bridging health technology assessment (HTA) with multicriteria decision analyses (MCDA): field testing of the EVIDEM framework for coverage decisions by a public payer in Canada	BMC Health Serv Res	2011
292*	Torres-Vigil I, De La Rosa A, Peña E, et al	End-of-life preferences of older latinos with advanced cancer and their community-dwelling contemporaries and consistency between patient preferences and care	Palliative Medicine	2014
293*	Toscano D, Brice J, Alfaro C	Usage and perceptions of pen injectors for diabetes management: a survey of type 2 diabetes patients in the United States	J Diabetes Sci Technol	2012
294	Treloar C, Newland J, Maher L	A qualitative study trialling the acceptability of new hepatitis C prevention messages for people who inject drugs: symbiotic messages, pleasure and conditional interpretations	Harm Reduct J	2015
295*	Trujols J, Iraurgi I, Sinol N, et al	Satisfaction with methadone as a medication: psychometric properties of the Spanish version of the treatment satisfaction questionnaire for medication	J Clin Psychopharmacol	2012
296*	Tsou A, Long J, McCluskey L, et al	Measuring value: Patient preferences for riluzole in amyotrophic lateral sclerosis (ALS)	Neurology	2012
297*	Tudiver F, Wolff LT, Morin PC, et al	Primary care providers' perceptions of home diabetes telemedicine care in the IDEATel project	J Rural Health	2007
298	Ubel PA, Spranca MD, Dekay ML, et al	Public preferences for prevention versus cure: What if an ounce of prevention is worth only an ounce of cure?	Medical Decision-making	1998

299*	Underwood M, Ashby D, Carnes D, et al	Topical or oral ibuprofen for chronic knee pain in older people. The TOIB study	Health Technol Assess	2008
300	Ungar WJ, Hadioonzadeh A, Najafzadeh M, et al	Parents and adolescents preferences for asthma control: a Best-worst scaling choice experiment using an orthogonal main effects design	BMC Pulm Med	2015
301	Uribe A, Tucker LB, Masse L, et al	Parents' attitudes towards research and research study participation in pediatric rheumatology (PR)	Arthritis and Rheumatism	2011
302	Utens CMA, Dirksen CD, van der Weijden T, et al	How to integrate research evidence on patient preferences in pharmaceutical coverage decisions and clinical practice guidelines: A qualitative study among Dutch stakeholders	Health Policy	2016
303	van MH, Allick G, Wegman F, et al	Alprazolam for depression	Cochrane Database of Systematic Reviews	2012
304	van Summeren JJGT, Haaijer-Ruskamp FM, Schuling J	Eliciting Preferences of Multimorbid Elderly Adults in Family Practice Using an Outcome Prioritization Tool	Journal of the American Geriatrics Society	2016
305*	van Walraven C, Duke SM, Weinberg AL, et al	Standardized or narrative discharge summaries. Which do family physicians prefer?	Can Fam Physician	1998
306	Vina ER, Masi CM, Green SL, et al	A study of racial/ethnic differences in treatment preferences among lupus patients	Rheumatology (Oxford)	2012
307	Vina ER, Utset TO, Hannon MJ, et al	Racial differences in treatment preferences among lupus patients: a two-site study	Clin Exp Rheumatol	2014
308	Vincent C	Developing a policy for integrating biomedicine and traditional Chinese medical practice using focus groups and the Delphi technique	European Journal of Integrative Medicine	2012
309	Wang J, Hong SH, Meng S, et al	Pharmacists' acceptable levels of compensation for MTM services: a conjoint analysis	Res Social Adm Pharm	2011
310	White JH, Towers SE, Turner A, et al	Electronic screening and decision support for poststroke depression: An exploration of doctors' and patients' perceptions of acceptability	Archives of Physical Medicine and Rehabilitation	2013

311	Whitty JA, Rundle-Thiele SR, Scuffham PA	Insights from triangulation of two purchase choice elicitation methods to predict social decision-making in healthcare	Appl Health Econ Health Policy	2012
312	Wilson L, Loucks A, Bui C, et al	Patient centered decision-making: use of conjoint analysis to determine risk-benefit trade-offs for preference sensitive treatment choices	J Neurol Sci	2014
313	Wittink MN, Cary M, TenHave T, et al	Towards patient-centered care for depression: Conjoint methods to tailor treatment based on preferences	Patient	2010
314	Wolfe F, Zhao S, Lane N	Preference for nonsteroidal antiinflammatory drugs over acetaminophen by rheumatic disease patients: a survey of 1,799 patients with osteoarthritis, rheumatoid arthritis, and fibromyalgia	Arthritis Rheum	2000
315*	Wong A, Kraus PS, Lau BD, et al	Patient preferences regarding pharmacologic venous thromboembolism prophylaxis	J Hosp Med	2015
316	Woolf SH, Krist AH, Johnson RE, et al	Unwanted control: how patients in the primary care setting decide about screening for prostate cancer	Patient Educ Couns	2005
317	Wu F, Peng CY, Jiang H, et al	Methodone maintenance treatment in China: perceived challenges from the perspectives of service providers and patients	J Public Health (Oxf)	2013
318	Wu JM, Fulton RG, Amundsen CL, et al	Patient preferences for different severities of and treatments for overactive bladder	Female Pelvic Medicine and Reconstructive Surgery	2011
319*	Yarris LM, Moreno R, Schmidt TA, et al	Reasons why patients choose an ambulance and willingness to consider alternatives	Academic Emergency Medicine	2006
320	Zafar AM, Harris TJ, Murphy TP, et al	Patients' perspective about risks and benefits of treatment for peripheral arterial disease	J Vasc Interv Radiol	2011
321*	Zhang G, Parikh PB, Zabih S, et al	Rating the preferences for potential harms of treatments for cardiovascular disease: a survey of community-dwelling adults	Med Decis Making	2013
322*	Zipursky RB, Cunningham CE, Bieling P, et al	Evaluating patient preferences for early intervention services using discrete choice conjoint analysis	Schizophrenia Research	2012
323	Zuchowski JL, Hamilton AB, Pyne JM, et al	Qualitative analysis of patient-centered decision attributes associated with initiating hepatitis C treatment	BMC Gastroenterol	2015

\*Excluded studies for data extraction through full-text analysis

**Appendix C: Number of patient preference studies within the medical product lifecycle per publication year, including means for different time periods**







## Chapter 3

### **Discrete Choice Experiments in Health Economics: Past, Present and Future**

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*Published PharmacoEconomics 2019*

## **Abstract**

**Objectives:** Discrete choice experiments (DCEs) are increasingly advocated as a way to quantify preferences for health. However, increasing support does not necessarily result in increasing quality. Although specific reviews have been conducted in certain contexts, there exists no recent description of the general state of the science of health-related DCEs. The aim of this paper was to update prior reviews (1990-2012), to identify all health-related DCEs and to provide a description of trends, current practice and future challenges.

**Methods:** A systematic literature review was conducted to identify health-related empirical DCEs published between 2013-2017. The search strategy and data extraction replicated prior reviews to allow the reporting of trends, although additional extraction fields were incorporated.

**Results:** Of the 7877 abstracts generated, 301 studies met the inclusion criteria and underwent data extraction. In general, the total number of DCEs per year continued to increase, with broader areas of application and increased geographic scope. Studies reported using more sophisticated designs (e.g. D-efficient) with associated software (e.g. Ngene). The trend towards using more sophisticated econometric models also continued. However, many studies presented sophisticated methods with insufficient detail. Qualitative research methods continued to be a popular approach for identifying attributes and levels.

**Conclusions:** The use of empirical DCEs in health economics continues to grow. However, inadequate reporting of methodological details inhibits quality assessment. This may reduce decision-makers' confidence in results and their ability to act on the findings. How and when to integrate health-related DCE outcomes into decision-making remains an important area for future research.

### 3.1 Introduction

In recent years, there have been increased calls for patient and public involvement in healthcare decision-making [1-2]. Patient or public involvement can support decision-making at multiple levels: individual (shared decision-making), policy (patient experts on panels) and commissioning (incorporating patient preferences in technology evaluations or health state valuation). Views can be elicited qualitatively, quantitatively or using mixed-methods approaches [3]. Example methods include interviews, focus groups and stated preference techniques such as the standard gamble or time trade-off. Studies by the Medical Device Innovation Consortium (MDIC) [4] and Mahieu *et al.* [5] highlighted a wide variety of methods to measure both stated and revealed preferences in healthcare.

Among the quantitative methods for eliciting stated health preferences, discrete choice experiments (DCEs) are increasingly advocated [6]. In a DCE individuals are asked to select their preferred (and/or least preferred) alternative from a set of alternatives. DCEs are grounded in theories which assume that: (1) alternatives can be described by their attributes, (2) an individual's valuation depends upon the levels of these attributes and (3) choices are based on a latent utility function [7-10]. The theoretical foundations have implications for the experimental design (principles to construct alternatives and choice sets) and the probabilistic models used to analyse the choice data [7].

Previously conducted broad reviews by Ryan and Gerard (1990-2000) [11], de Bekker-Grob *et al.* (2001-2008) [7] and Clark *et al.* (2009-2012) [6] identified a number of methodological challenges of DCEs (e.g. how to choose among orthogonal, D-efficient and other designs or how to account for preference heterogeneity when analysing choice data). These reviews, as well as published checklists [12] and best-practice guidelines [13-17], have been developed to provide specific guidance and potentially improve quality [18-19]. However, it is unknown whether the challenges identified in prior reviews are still relevant or

whether there has been a response to the published suggestions and guidelines. Furthermore, although health-related DCEs are increasingly advocated by organisations such as the MDIC [4], their use for actual decision-making in health remains limited [7,13]. Key barriers to their wider use in policy include concerns about the robustness and validity of the method and the quality of applied studies [20,21].

This paper seeks to provide a current overview of the applications and methods used by DCEs in health economics. This overview will be created by systematically reviewing DCE literature and extracting data from the period from 2013–2017. In addition, historical trends in experimental design, analytical methods, validation procedures and outcome measures will be described by comparing the results to those of prior reviews. For the sake of generality and to allow examination of trends based on consistent data extraction methods, this comparison will focus on the broad reviews cited above, rather than on narrower reviews of DCEs covering specific study designs or disease areas [22-40]. Recent developments in DCE methods will be incorporated by including new data elements not reported in previous reviews. Potential challenges and recommendations for future research will also be identified.

### **3.2Methods**

The current systematic review continued the work conducted in the prior broad DCE reviews [6,7,11] by focusing on DCE<sup>iv</sup> applications published between 2013 and 2017. The methodology for this systematic review built on that of the prior reviews to allow comparison of results across review periods and identification of trends. The search was initiated in May 2015 and updated in February 2016 and January 2018. We used the same search engine

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<sup>iv</sup> In this review best-worst-scaling (BWS) case 1 and 2 are distinguished from case 3. Since case 1 and 2 BWS do not involve attribute-based comparisons between two or more alternatives, they were excluded from this review [365], consistent with the previous review [6]. Case 3 BWS, however, involves an attribute-based comparison between two or more alternatives and is considered an extension of DCEs in the literature [366,367]. Therefore, case 3 BWS applications were included in this review.

(PubMed) that was used in the latest review by Clark *et al.* [6] and generally used the same search terms. We decided to exclude the search terms ‘conjoint’ and ‘dce’, since these yielded too many irrelevant results (particularly due to the rise of dynamic contrast enhanced imaging in gene expression profiling) and would have substantially increased the number of abstracts to be reviewed. The final search terms included: ‘discrete choice experiment’, ‘discrete choice experiments’, ‘discrete choice modeling’, ‘discrete choice modelling’, ‘discrete choice conjoint experiment’, ‘stated preference’, ‘part-worth utilities’, ‘functional measurement’, ‘paired comparisons’, ‘pairwise choices’, ‘conjoint analysis’, ‘conjoint measurement’, ‘conjoint studies’, ‘conjoint choice experiment’ and ‘conjoint choice experiments’. A study was included if it was applied to health, included a discrete choice exercise (rather than rating or ranking), focused on human beings and was published as a full-text article in English between January 2013 and December 2017. Consistent with prior reviews, DCEs without empirical data (e.g. methodological studies) and studies of samples already included in our review were excluded.

To ensure consistency of data extraction and assist with synthesis of results, the authors used an extraction tool, available in Appendix A of the Electronic Supplementary Material, initially developed using the criteria of Clark *et al.* [6]. We first considered areas of application (e.g. patient consumer experience, valuing health outcomes) and background information (country of origin, number and type of attributes, number of choice sets, survey administration method), followed by more detailed information about the experimental design (type, plan, use of blocking, design software, design source, method used to create choice sets, number of alternatives, presence of an opt-out or status-quo option, sample size and type), data analysis (model, analysis software, model details), validity checks (external and internal), use of qualitative methods (type and rationale) and presented outcome measures. The authors tested the extraction tool and discussed initial results. To fully capture current

DCE design methods, the following data elements were added to the original data extraction tool: number of alternatives, presence of an opt-out or status quo, sample size, use of blocking, use of a Bayesian design approach, software for econometric analyses and the type of qualitative research methods reported. With regard to analysis methods, this review also extracted additional information on the use of scale adjusted latent class, heteroskedastic conditional logit and generalised multinomial models. Studies were also categorised by journal type.

Each author extracted data from a group of articles, checking online appendices and supplementary materials where relevant. A subsample of studies (20%) was double-checked by VS for quality control. We categorized the extracted data and reported the results as percentages. Results for the econometric analysis models were categorized based on the three key characteristics of the multinomial logit model (Figure 1): (i) the assumption that error terms are independent and identically distributed (IID) according to the Extreme Value type I distribution, (ii) independence of irrelevant alternatives (IIA) (resulting from the first characteristic) and (iii) the presence or absence of preference heterogeneity [7]. The IID characteristic limits flexibility in estimating the error variance, whereas IIA is about the flexibility of the substitution pattern (how flexible respondents are to substitute between choices) and assumptions about preference heterogeneity determine whether preferences are allowed to vary across respondents.

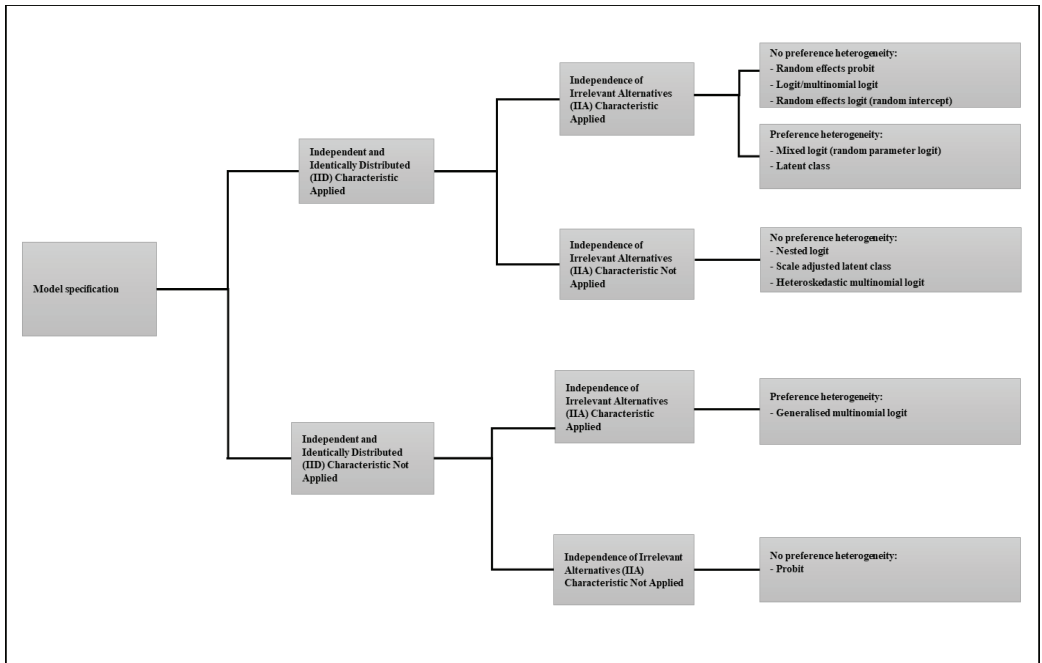


Fig. 1 Econometric analysis model overview

### 3.3 Results

#### 3.3.1 Search results

A total of 7877 abstracts were identified from the beginning of 2013 until the end of 2017. After abstract and full-text review, 301 DCEs (including 6 case 3 BWS studies) met the inclusion criteria and were selected for data extraction (see Figure 2) [64-364]. Figure 3 depicts the total number of DCE applications in health across the different review periods 1990-2000, 2001-2008, 2009-2012 and 2013-2017. The 2009-2012 review reported that the number of studies had increased to 45 per year on average [6]. The current review period found 60 studies per year on average, with a high of 98 studies in 2015 and a low of 32 studies in 2017 (Figure 3). Figure 3 also shows that the increase in DCE applications between the prior review periods and the current review period was less consistent than the increases observed in prior periods.

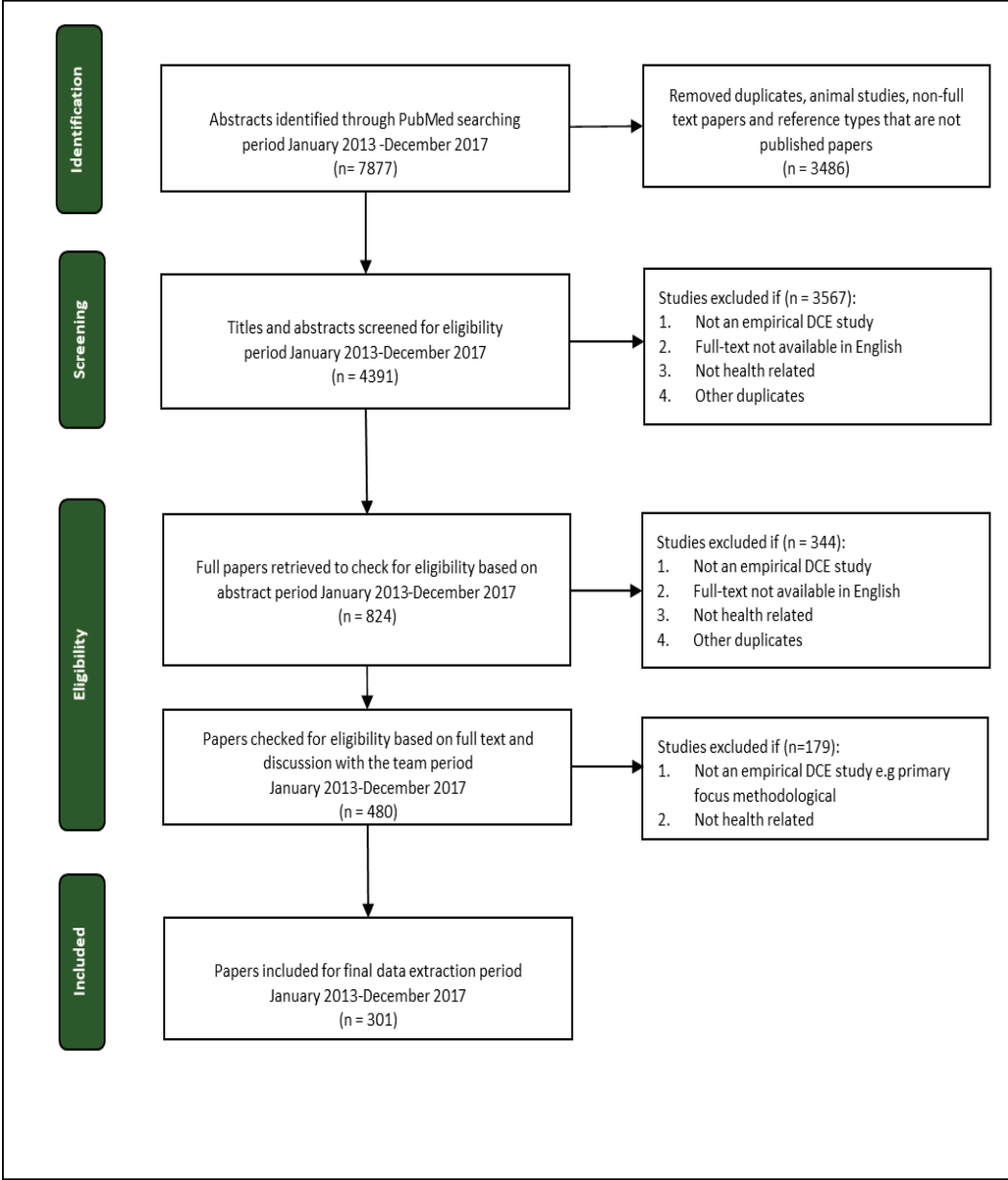
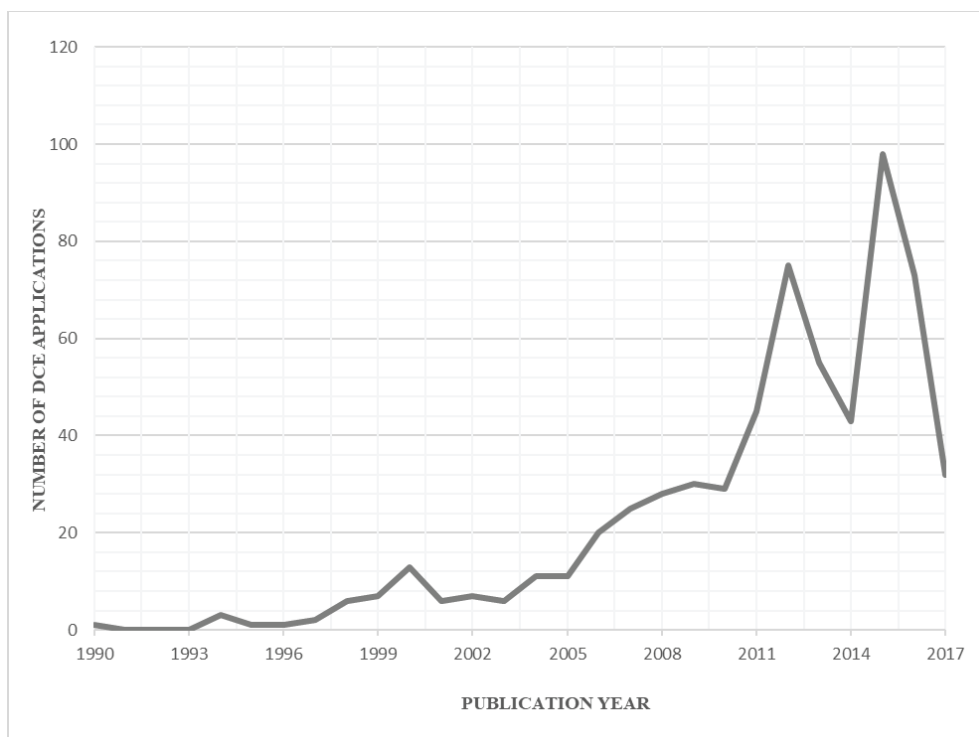


Fig. 2 Flow diagram of systematic literature review to identify DCEs





**Fig. 3** Number of DCE applications by publication year

### 3.3.2 Areas of application

Prior reviews mentioned that although DCEs were originally introduced in health economics to value patient or consumer experience, the use of DCEs has broadened considerably [6,41]. Table 1 summarizes information about the different areas of application of DCEs for each review period (Appendix B of the Electronic Supplementary Material contains figures based on the tables in this review). Compared to the latest review period, the largest overall shifts occurred in the areas of patient consumer experience (category A), trade-offs between health outcomes and patient or consumer experience factors (category C), and health professionals’ preferences for treatment or screening (category G). In the current review period, 8% of studies valued health outcomes such as ‘heart attacks avoided’ (category B, 23 studies, e.g. studies [169,173,174,183,191]), 4% estimated utility weights within the QALY framework (D, 13 studies, e.g. [239,247,248,249,251]), 6% focused on job choices (E, 17 studies, e.g.

[252,257,259,263,268]), and 9% developed priority-setting frameworks (F, 27 studies, e.g. [269,274,291,293,295]).

Among the DCEs reviewed, the most common journal focus was health services research (n=139; 46%). About a third (n=102; 34%) of articles were published in specialty-focused medical journals such as *Vaccine* (5 studies, [87,152,167,332,334]) or the *British Journal of Cancer* (3 studies, [68,91,192]). Fifty-one (17%) were published in general medical journals such as *Plos One* (20 studies, e.g. [65,85,102,112,120]) and *BMJ Open* (5 studies, [121,123,130,190,285]). More details can be found in Appendix C of the Electronic Supplementary Material.

**Table 1** Areas of study application

Category	Category details	Number of papers 1990-2000		Number of papers 2001-2008		Number of papers 2009-2012		Number of papers current: 2013-2017		Study numbers current: 2013-2017
		N=34 <sup>a</sup>	(%) <sup>b</sup>	N=114 <sup>a</sup>	(%) <sup>b</sup>	N=179 <sup>a</sup>	(%) <sup>b</sup>	N=301 <sup>a</sup>	(%) <sup>b</sup>	N=301 <sup>a</sup>
<b>A</b>	Patient consumer experience	12	(35)	40	(35)	24	(12)	105	(35)	[64-168]
<b>B</b>	Valuing health outcomes	3	(9)	8	(7)	13	(7)	23	(8)	[169-191]
<b>C</b>	Investigating trade-offs between health outcomes and patient or consumer experience factors	14	(41)	38	(33)	81	(45)	47	(16)	[192-238]
<b>D</b>	Estimating utility weights within the QALY framework	0	(0)	2	(2)	4	(2)	13	(4)	[239-251]
<b>E</b>	Job choices	2	(6)	5	(4)	8	(4)	17	(6)	[252-268]
<b>F</b>	Developing priority setting frameworks	2	(6)	6	(5)	23	(13)	27	(9)	[269-295]
<b>G</b>	Health professionals' preferences for treatment or screening options for patients	1	(3)	17	(15)	23	(13)	19	(6)	[296-314]
<b>H</b>	Other	0	(0)	4	(4)	21	(12)	46	(15)	[315-360]
<b>I</b>	Not reported	N/C	N/C	N/C	N/C	N/C	N/C	4	(1)	[361-364]

<sup>a</sup>Numbers of individual studies might not add up to total Ns as some studies addressed multiple topics.

<sup>b</sup>Percentages might not add up to 100% because some studies addressed multiple topics and because of rounding error.  
N/C = Not collected: data were not collected for this specific category

### 3.3.3 Background information about DCEs

The reviews from Ryan & Gerard [11], de Bekker-Grob *et al.* [7] and Clark *et al.*[6] provided detailed information about study characteristics. Information for the current review period is

described in the sections below. Tables 2a and 2b report the current information alongside data from the prior reviews.

**Table 2a** DCE Background information

Item	Category	1990-2000		2001-2008		2009-2012		Current: 2013-2017	
		<i>N</i> =34 <sup>a</sup>	(%) <sup>b</sup>	<i>N</i> =114 <sup>a</sup>	(%) <sup>b</sup>	<i>N</i> =179 <sup>a</sup>	(%) <sup>b</sup>	<i>N</i> =301 <sup>a</sup>	(%) <sup>b</sup>
<b>Country of origin</b>	Australia	6	(18)	13	(11)	14	(8)	30	(10)
	Canada	1	(3)	6	(5)	23	(13)	25	(8)
	Germany	0	(0)	3	(3)	18	(10)	28	(9)
	Netherlands	0	(0)	5	(4)	27	(15)	44	(15)
	UK	20	(59)	55	(48)	39	(22)	50	(17)
	US	7	(21)	14	(12)	28	(16)	50	(17)
	Other	0	(0)	13	(11)	45	(25)	102	(34)
	<b>Number of attributes</b>	2-3	5	(15)	15	(13)	14	(8)	30
	4-5	10	(29)	50	(44)	57	(32)	117	(39)
	6	9	(26)	30	(26)	61	(34)	67	(22)
	7-9	4	(12)	15	(13)	41	(23)	63	(21)
	10	2	(6)	2	(2)	5	(3)	4	(1)
	> 10	4	(12)	2	(2)	5	(3)	12	(4)
	Not clearly reported	N/C	N/C	N/C	N/C	N/C	N/C	8	(3)
<b>Attributes covered</b>	Monetary measure	19	(56)	61	(54)	102	(57)	150	(50)
	Time	25	(74)	58	(51)	118	(66)	117	(39)
	Risk	12	(35)	35	(31)	106	(59)	133	(44)
	Health status	19	(56)	62	(54)	109	(61)	71	(24)
	Health care	28	(82)	79	(69)	129	(72)	104	(35)
	Other	3	(9)	17	(15)	88	(49)	144	(48)
<b>Number of choices per individual</b>	8 or less	1	(38)	45	(39)	36	(20)	86	(29)
		3							
	9-16 choices	18	(53)	43	(38)	113	(63)	162	(54)
	> 16 choices	2	(6)	21	(18)	30	(17)	44	(15)
	Not clearly reported	1	(3)	5	(4)	5	(3)	9	(3)
<b>Administration of survey</b>	Self-completed questionnaire (paper)	27	(79)	76	(67)	86	(48)	69	(23)
	Self-completed questionnaire (online)	3	(9)	13	(11)	75	(42)	172	(57)
	Interviewer administered	3	(9)	22	(19)	34	(19)	44	(15)
	Other	N/C	N/C	N/C	N/C	N/C	N/C	5	(2)
	Not clearly reported	1	(3)	9	(8)	7	(4)	11	(4)

<sup>a</sup>Numbers of individual studies might not add up to total Ns as some studies addressed multiple topics.

<sup>b</sup>Percentages might not add up to 100% because some studies addressed multiple topics and because of rounding error.

N/C = Not collected: data were not collected for this specific category

**Table 2b** DCE Background information

Item	Category	1990-2000		2001-2008		2009-2012		Current: 2013-2017	
		<i>N</i> =34 <sup>a</sup>	(%) <sup>b</sup>	<i>N</i> =114 <sup>a</sup>	(%) <sup>b</sup>	<i>N</i> =179 <sup>a</sup>	(%) <sup>b</sup>	<i>N</i> =301 <sup>a</sup>	(%) <sup>b</sup>
<b>Number of alternatives (not including opt-out/status quo)</b>	2	N/C	N/C	N/C	N/C	N/C	N/C	251	(83)
	3	N/C	N/C	N/C	N/C	N/C	N/C	20	(7)
	4	N/C	N/C	N/C	N/C	N/C	N/C	5	(2)
	5	N/C	N/C	N/C	N/C	N/C	N/C	2	(1)
	Not clearly reported	N/C	N/C	N/C	N/C	N/C	N/C	23	(8)
<b>Number of studies with opt-out/status quo</b>	Yes	N/C	N/C	N/C	N/C	N/C	N/C	98	(33)
	No	N/C	N/C	N/C	N/C	N/C	N/C	194	(64)
	Not clearly reported	N/C	N/C	N/C	N/C	N/C	N/C	9	(3)
<b>Sample size</b>	Mean	N/C	N/C	N/C	N/C	N/C	N/C	728	N/A
	Median	N/C	N/C	N/C	N/C	N/C	N/C	401	N/A
<b>Type of sample</b>	Patients	15	(44)	N/C	N/C	N/C	N/C	110	(37)
	Healthcare workers	N/C	N/C	N/C	N/C	N/C	N/C	39	(13)
	General public	11	(32)	N/C	N/C	N/C	N/C	81	(27)
	Other	8	(24)	N/C	N/C	N/C	N/C	93	(31)
	Not clearly reported	N/C	N/C	N/C	N/C	N/C	N/C	5	(2)

<sup>a</sup>Numbers of individual studies might not add up to total Ns as some studies addressed multiple topics.

<sup>b</sup>Percentages might not add up to 100% because some studies addressed multiple topics and because of rounding error.

N/C = Not collected: data were not collected for this specific category, N/A = Not applicable

### 3.3.3.1 Country of origin

Table 2a shows that UK-based studies made up a relatively high proportion of published DCEs (17%, 50 studies), as did the US (17%, 50 studies), Australia (10%, 30 studies), the Netherlands (15%, 44 studies), Germany (9%, 28 studies) and Canada (8%, 25 studies). DCEs were also popular in other European countries, for example Italy (3%, 8 studies) and Sweden (2%, 6 studies) (not shown). We also observed an increase in studies coming from ‘other’ countries, from 0% to 34% across the four review periods, which reflects an upwards trend towards applying DCEs in middle- and low-income countries (e.g. Cameroon [260], Ghana [265], Laos [253], Malawi [275] and Vietnam [143]).

### 3.3.3.2 Attributes, choices and survey

In the current review period the number of attributes per alternative in DCEs ranged from 2 to 21, with a median of 5. We observed a slight decrease in number of attributes; the modal category was 4-5 (39%, 117 studies). In line with prior reviews, most studies (82%, 247

studies) included 4 to 9 attributes. For the period 2013-2017, most studies included a monetary (50%, 150 studies), time-related (39%, 117 studies), or risk-related (44%, 133 studies) attribute. The proportion of studies including time-related and 'health status' (24%, 71 studies) attributes decreased.

Most DCEs in the current period included 9-16 choices per individual (54%, 162 studies), with a median of 12 (minimum:1, maximum:32). Prior reviews mentioned increases in the online administration of DCEs. This trend continued in the current review period, with 57% of the DCEs conducted online (172 studies), whereas the number of DCEs which used pencil and paper dropped to 23% (69 studies). These self-completed DCEs remained the main source of survey administration.

#### *3.3.3.3 Alternatives and sample*

Prior reviews did not collect data about the number of alternatives included in each DCE or whether an opt-out or status quo option was included. For the current period, most of the studies (83%, 251 studies) included 2 alternatives (not including any opt-out or status quo option), with 8% (23 studies) not clearly reporting the number of included alternatives (Table 2b). The majority of the studies (64%, 194 studies) did not include an opt-out or status quo option.

The prior reviews covering the periods 1990-2012 did not extract data about the sample size. In the current period, the mean and median sample size were 728 and 401 respectively. Sample size ranged from a minimum of 35 [137] to a maximum of 30,600 respondents [169]. Most of the samples included patients (37%, 110 studies) or the general public (27%, 81 studies). A large number of DCEs sampled 'other' populations (31%, 93 studies) such as healthcare workers, healthcare students or a mixture of these.

### 3.3.4 Experimental design

Experimental design (planning of the alternatives and choice sets) is crucial to the conduct of a DCE. The review from de Bekker-Grob *et al.* [7] describes DCE design in detail. For more information about the choices researchers have to make when designing the experimental part of a DCE, we also refer to a key checklist and best practice example [14,15].

#### 3.3.4.1 Design type, design plan and blocking

As in prior review periods, most DCEs made use of a fractional design (89%, 269 studies) (Table 3). Additionally, we observed that for the current review period the design plan of DCEs most frequently focused on main effects only (29%, 86 studies). This is a decrease compared to the periods 1990-2000, 2001-2008 and 2009-2012, with 74%, 89% and 55% respectively. The percentage of DCEs not clearly reporting design plan information increased to 49% (147 studies) for 2013-2017. When generating the experimental design, blocking, creating different versions of the experiment for different respondent groups, can be used to reduce the cognitive burden of respondents by reducing the total number of choices per respondent [42]. Reviews for the period 1990-2012 did not collect information about blocking. Data for the current period showed that 50% (150 studies) reported using blocking when generating the experimental design. On average, studies with blocking had 709 participants, each of whom completed 11 choice sets, whereas studies with unblocked designs had 439 participants, each of whom completed 13 choice sets.

#### 3.3.4.2 Design software

Ngene became the most popular software tool in the current period for generating experimental designs (21%, 62 studies: e.g. [74,84,160,289,340]). SAS (18%, 54 studies: e.g. [283,311,317,321,337]) and Sawtooth (16%, 47 studies: e.g. [67,162,228,297,344]) remained

**Table 3** Experimental design information DCEs

Item	Category	1990-2000		2001-2008		2009-2012		Current: 2013-2017	
		<i>N</i> =34 <sup>a</sup>	(%) <sup>b</sup>	<i>N</i> =114 <sup>a</sup>	(%) <sup>b</sup>	<i>N</i> =179 <sup>a</sup>	(%) <sup>b</sup>	<i>N</i> =301 <sup>a</sup>	(%) <sup>b</sup>
<b>Design type</b>	Full factorial	4	(12)	0	(0)	9	(5)	13	(4)
	Fractional	25	(74)	114	(100)	158	(88)	269	(89)
	Not clearly reported	5	(15)	0	(0)	12	(7)	19	(6)
<b>Design plan</b>	Main effects only	25	(74)	100	(89)	98	(55)	86	(29)
	Main effects & two-way interactions	2	(6)	6	(5)	23	(13)	52	(17)
	Not applicable	4	(12)	0	(0)	5	(3)	5	(2)
	Other	N/C	N/C	N/C	N/C	N/C	N/C	11	(4)
	Not clearly reported	3	(9)	8	(7)	52	(29)	147	(49)
<b>Blocking</b>	Yes	N/C	N/C	N/C	N/C	N/C	N/C	150	(50)
	No	N/C	N/C	N/C	N/C	N/C	N/C	60	(20)
	Not clearly reported	N/C	N/C	N/C	N/C	N/C	N/C	91	(30)
<b>Design software</b>	Ngene	N/C	N/C	N/C	N/C	N/C	N/C	62	(21)
	SAS	0	(0)	14	(12)	41	(23)	54	(18)
	Sawtooth	2	(6)	5	(4)	30	(17)	47	(16)
	SPEED	13	(38)	22	(19)	9	(5)	1	(0)
	SPSS	2	(6)	14	(12)	13	(7)	20	(7)
	Not applicable	N/C	N/C	N/C	N/C	N/C	N/C	11	(3)
	Other	2	(6)	N/C	N/C	27	(15)	7	(2)
	Not clearly reported	N/C	N/C	4	(4)	9	(5)	99	(33)
<b>Design source</b>	Website	0	(0)	3	(3)	9	(5)	4	(1)
	Expert	4	(12)	4	(4)	11	(6)	5	(2)
	Not clearly reported	9	(26)	42	(37)	30	(17)	215	(71)
<b>Methods to create choice sets</b>	Orthogonal: Single profiles (binary choices)	3	(9)	12	(11)	2	(1)	7	(2)
	Orthogonal: Random pairing	18	(53)	19	(17)	18	(10)	12	(4)
	Orthogonal: Pairing with constant comparator	6	(18)	23	(20)	5	(3)	0	(0)
	Orthogonal: Foldover-random pairing	0	(0)	1	(1)	4	(2)	2	(1)
	Orthogonal: Foldover	0	(0)	11	(10)	34	(19)	26	(9)
	D-efficiency	0	(0)	14	(12)	54	(30)	105	(35)
	Bayesian D-efficiency	N/C	N/C	N/C	N/C	N/C	N/C	23	(8)
	Other	4	(12)	2	(2)	27	(15)	26	(9)
	Not clearly reported	3	(9)	32	(28)	39	(22)	100	(33)

<sup>a</sup>Numbers of individual studies might not add up to total Ns as some studies addressed multiple topics.

<sup>b</sup>Percentages might not add up to 100% because some studies addressed multiple topics and because of rounding error.  
N/C = Not collected: data were not collected for this specific category

popular tools. Compared to prior review periods, we observed an increase in the percentage of studies not clearly indicating what software was used to generate the experimental design (33%, 99 studies: e.g. [65,165,198,225,320]).

### 3.3.4.3 Methods to create choice sets

The upwards trend in the use of D-efficient (35%, 105 studies) experimental designs continued in the current review period. Correspondingly, fewer DCEs used orthogonal arrays through methods such as single profiles, random pairing or the foldover technique (Table 3). As with the experimental design characteristics mentioned in the previous sections, we observed that an increasing number of studies (33%, 100 studies in 2013-2017) did not clearly report the methods used to create choice sets.

### 3.3.5 Econometric analysis methods

Information about the different econometric analysis methods and the appropriateness of these methods for different DCE applications is described in great detail in the prior reviews [6,7,11]. More information can be found in papers by Louviere & Lancsar [12], Bridges *et al.* [14] and Hauber *et al.* [17]. Tables 4a and 4b summarize information about econometric analyses from the current and prior review periods.

#### 3.3.5.1 Econometric analysis model, software and preference heterogeneity

We present information about econometric analysis models according to the taxonomy described in the Methods section and visualized in Figure 1. Reviews for the period 1990-2000 and 2001-2008 reported that most DCEs used random-effects (random-intercept) probit models to analyse preference data (53% and 41% respectively). The review for the period 2009-2012 showed a shift to the use of other methods like multinomial logit models (45%) and mixed (random-parameter) logit models (25%). For the current review period, this trend continued (see Table 4a). Most DCEs in 2013-2017 reported the use of mixed logit models (39%, 118 studies: e.g. [68,292,322,335,339]) or multinomial logit models (39%, 116 studies: e.g. [113,131,187,315,360]) to analyse preference data. The current review period also



showed an increase in the use of latent class models (12%, 36 studies: e.g. [40,112,160,186,290]) and other econometric analysis models. Examples include generalised multinomial logit (4%, 12 studies: e.g.: [118,145,178,195,261]) and heteroskedastic multinomial logit (4%, 11 studies: e.g. [155,160,205, 277,330]).

Prior reviews did not collect data about the software used for econometric analysis. For the current review period, Table 4b shows that most DCEs made use of Stata (31%, 94 studies: e.g. [112,131,159,170,234]) or Nlogit (22%, 65 studies: e.g. [115,192,225,303,56]) to conduct econometric analysis. However, 26% (79 studies: e.g. [122,205,252,232,351]) did not clearly report information about the software used.

Among the studies that used mixed logit models to account for preference heterogeneity in the period 2013-2017, 22% (65 studies) included additional information about the distributional assumptions used to conduct the mixed logit analysis and the number of distributional draws (e.g. Halton draws) used to simulate preference heterogeneity. This percentage is similar to the percentage for the period 2009-2012, which was 21%. The mean number of draws for the current review period was 1354 (median 1000, minimum 50, maximum 10,000) and 18% of the DCEs (53 studies) assumed that parameters followed the normal distribution.

### 3.3.6 Validity checks and qualitative methods

DCEs are based on responses to hypothetical choices (stated preferences), so internal and external validity checks provide a crucial opportunity to assess data quality or to compare stated preferences from DCEs with revealed preferences. As Clark *et al.* [6] observed in their review, there is often little reported about the tests for external validity possibly because validating hypothetical choice scenarios is difficult [44]. Perhaps for this reason, the review covering the period 1990-2000 did not extract specific information about external validity

**Table 4a** Econometric analysis details DCEs

Item	Category	1990-2000		2001-2008		2009-2012		Current: 2013-2017	
		<i>N=34<sup>a</sup></i>	<i>(%)<sup>b</sup></i>	<i>N=114<sup>a</sup></i>	<i>(%)<sup>b</sup></i>	<i>N=179<sup>a</sup></i>	<i>(%)<sup>b</sup></i>	<i>N=301<sup>a</sup></i>	<i>(%)<sup>b</sup></i>
<b>Econometric analysis model</b>	Random effects probit (random intercept)	18	(53)	47	(41)	18	(10)	17	(6)
	Logit	1	(3)	13	(11)	18	(10)	0	(0)
	Multinomial logit	6	(18)	25	(22)	86	(45)	116	(39)
	Random effects logit (random intercept)	1	(3)	6	(5)	14	(8)	15	(5)
	Mixed logit (random parameter)	1	(3)	6	(5)	45	(25)	118	(39)
	Latent class	0	(0)	1	(1)	7	(4)	36	(12)
	Nested logit	0	(0)	5	(4)	4	(2)	6	(2)
	Scale adjusted latent class	N/C	N/C	N/C	N/C	N/C	N/C	2	(1)
	Heteroskedastic multinomial logit	N/C	N/C	N/C	N/C	N/C	N/C	11	(4)
	Generalised multinomial logit	N/C	N/C	N/C	N/C	N/C	N/C	12	(4)
	Probit	6	(18)	8	(7)	4	(2)	7	(2)
	Other	1	(3)	4	(4)	32	(18)	25	(8)
	Not clearly reported	2	(6)	4	(4)	2	(1)	7	(2)

<sup>a</sup>Numbers of individual studies might not add up to total Ns as some studies addressed multiple topics.

<sup>b</sup>Percentages might not add up to 100% because some studies addressed multiple topics and because of rounding error.

N/C = Not collected: data were not collected for this specific category

**Table 4b** Econometric analysis details DCEs

Item	Category	1990-2000		2001-2008		2009-2012		Current: 2013-2017	
		<i>N=34<sup>a</sup></i>	<i>(%)<sup>b</sup></i>	<i>N=114<sup>a</sup></i>	<i>(%)<sup>b</sup></i>	<i>N=179<sup>a</sup></i>	<i>(%)<sup>b</sup></i>	<i>N=301<sup>a</sup></i>	<i>(%)<sup>b</sup></i>
<b>Software for econometric analysis</b>	Nlogit	N/C	N/C	N/C	N/C	N/C	N/C	65	(22)
	Biogeme	N/C	N/C	N/C	N/C	N/C	N/C	5	(2)
	Sawtooth	N/C	N/C	N/C	N/C	N/C	N/C	16	(5)
	R	N/C	N/C	N/C	N/C	N/C	N/C	10	(3)
	Stata	N/C	N/C	N/C	N/C	N/C	N/C	94	(31)
	SAS	N/C	N/C	N/C	N/C	N/C	N/C	17	(6)
	Other	N/C	N/C	N/C	N/C	N/C	N/C	15	(5)
	Not clearly reported	N/C	N/C	N/C	N/C	N/C	N/C	79	(26)
<b>Mixed logit/random parameter logit-additional information</b>	Number of studies with additional information	N/C	N/C	N/C	N/C	38	(21)	65	(22)
	Mean number of draws	N/C	N/C	N/C	N/C	N/C	N/C	1354	N/A
	Median number of draws	N/C	N/C	N/C	N/C	N/C	N/C	1000	N/A
	Distributional assumption: Normal distribution	N/C	N/C	N/C	N/C	20	(52)	53	(18)
	Distributional assumption: Other distribution/unclear	N/C	N/C	N/C	N/C	19	(50)	12	(4)

<sup>a</sup>Numbers of individual studies might not add up to total Ns as some studies addressed multiple topics.

<sup>b</sup>Percentages might not add up to 100% because some studies addressed multiple topics and because of rounding error.

N/C = Not collected: data were not collected for this specific category, N/A = Not applicable

tests. In the reviews from 2001-2012 only a very small proportion (1%) of the DCEs reported any details about their investigations into external validity. The current review period showed

that 2% (7 studies: [76,114,168,205,206,216,269]) reported using external validity tests (Table 5).

For detailed information about the different internal validity tests, we refer to the prior review papers [6,7,11]. In the current review period, the percentage of studies that included internal validity checks ranged from a maximum of 17% (50 studies) for non-satiation checks to 6% (18 studies) for internal compensatory checks. Internal compensatory checks were reported less frequently than in earlier review periods. For the current review period 'other' validity checks such as tests for theoretical and face validity and consistency were used frequently (34%, 102 studies).

Another way to enhance quality in a DCE is to complement the quantitative study with qualitative methods [37]. For the current review period, 86% (258) of the DCEs used qualitative methods to enhance the process and/or results. Most DCEs used interviews (50%, 151 studies) or focus group techniques (18%, 54 studies). Qualitative methods were usually used to inform attribute (53%, 160 studies) and/or level (44%, 134 studies) selection, which follows the overall upwards trend reported in prior reviews. The proportion of DCEs using qualitative methods for questionnaire pre-testing (38%, 113 studies) was similar to the level in the previous review period. Overall, just as in the previous review periods, few studies in the current review period (4%, 12 studies) used qualitative methods to improve the understanding of results/responses.

**Table 5** Details of validity checks and qualitative methods

Item	Category	1990-2000		2001-2008		2009-2012		Current: 2013-2017	
		N=34 <sup>a</sup>	(%) <sup>b</sup>	N=114 <sup>a</sup>	(%) <sup>b</sup>	N=179 <sup>a</sup>	(%) <sup>b</sup>	N=301 <sup>a</sup>	(%) <sup>b</sup>
<b>External validity tested</b>	Yes	0	(0)	1	(1)	2	(1)	7	(2)
	No	34	(100)	113	(99)	177	(99)	294	(98)
<b>Internal validity tested</b>	Non-satiation (dominated questions)	15	(44)	56	(49)	36	(20)	50	(17)
	Transitivity (a>b, b>c then c>a)	3	(9)	5	(4)	2	(1)	2	(1)
	Sen's expansion and contraction	0	(0)	2	(2)	2	(1)	2	(1)
	Internal compensatory (1 attribute)	12	(35)	36	(32)	30	(17)	18	(6)
	Other	N/C	N/C	N/C	N/C	N/C	N/C	102	(34)
	Not clearly reported/not tested	N/C	N/C	N/C	N/C	N/C	N/C	189	(63)
	<b>Type of qualitative method used</b>	Interviews	N/C	N/C	N/C	N/C	N/C	N/C	151
	Focus groups	N/C	N/C	N/C	N/C	N/C	N/C	54	(18)
	Other	N/C	N/C	N/C	N/C	N/C	N/C	53	(18)
	No qualitative method used	N/C	N/C	N/C	N/C	N/C	N/C	43	(14)
<b>Rationale using qualitative methods</b>	Attribute selection	6	(18)	79	(69)	90	(50)	160	(53)
	Level selection	6	(18)	38	(33)	73	(41)	134	(44)
	Pre-testing questionnaire	16	(47)	36	(32)	73	(41)	113	(38)
	Understanding results/responses	0	(0)	5	(4)	14	(8)	12	(4)
	Not clearly reported/other	N/C	N/C	N/C	N/C	N/C	N/C	5	(2)

<sup>a</sup>Numbers of individual studies might not add up to total Ns as some studies addressed multiple topics.

<sup>b</sup>Percentages might not add up to 100% because some studies addressed multiple topics and because of rounding error.

N/C = Not collected: data were not collected for this specific category

### 3.3.7 Outcome measures

Information about the trends regarding the presented outcome measures is presented in Table 6. As mentioned in prior reviews, DCEs often presented their outcomes in terms of willingness to pay (WTP), a monetary welfare measure or a utility score [6,7,11]. Use of these methods has declined over the past two review periods (2001-2012) and use of utility scores decreased from 24% to 8% over the past three periods (1990-2012). Relative to the previous period, we observed increases in the use of utility scores (17%, 50 studies, e.g. [82,149,162,185,338]), odds ratios (10%, 30 studies, e.g. [101,167,221,255,301]) and probability scores (13%, 38 studies: e.g. [143,175,219,293,298]). We also collected information about willingness to accept (WTA) measures (4%, 13 studies: e.g. [74,115,271,343,359]) and regression coefficients (56%, 169 studies: e.g.

[65,78,252,265,297]), which were not collected in previous reviews. The proportion of studies with ‘other’ outcome measures remained near one half (49%, 147 studies, e.g. [69,108,135,228,294]). Examples from this category include (predicted) choice shares, maximum acceptable risk, relative importance and ranking.

**Table 6** Presented outcome measures of DCEs

Item	Category	1990-2000		2001-2008		2009-2012		Current: 2013-2017	
		N=34 <sup>a</sup>	(%) <sup>b</sup>	N=114 <sup>a</sup>	(%) <sup>b</sup>	N=179 <sup>a</sup>	(%) <sup>b</sup>	N=301 <sup>a</sup>	(%) <sup>b</sup>
<b>Presented outcome measure</b>	Per WTP unit	10	(29)	44	(39)	54	(30)	80	(27)
	Per WTA unit	N/C	N/C	N/C	N/C	N/C	N/C	13	(4)
	Per risk unit	3	(9)	2	(2)	4	(2)	9	(3)
	Monetary welfare measure	5	(15)	14	(12)	4	(2)	8	(3)
	Utility score	8	(24)	18	(16)	14	(8)	50	(17)
	Odds ratio	1	(3)	9	(8)	14	(8)	30	(10)
	Probability score	1	(3)	15	(13)	14	(8)	38	(13)
	Coefficients	N/C	N/C	N/C	N/C	N/C	N/C	169	(56)
	Other	N/C	N/C	N/C	N/C	90	(50)	147	(49)

<sup>a</sup>Numbers of individual studies might not add up to total Ns as some studies addressed multiple topics.

<sup>b</sup>Percentages might not add up to 100% because some studies addressed multiple topics and because of rounding error.

N/C = Not collected: data were not collected for this specific category

### 3.4 Discussion

In this study we reviewed DCEs published between 2013 and 2017. We followed the methods of prior reviews and compared our extraction results to those reviews to identify trends. We identified that DCEs have continued to increase in number and have been undertaken in more and more countries. Studies reported using more sophisticated designs with associated software, for example, D-efficient designs generated using Ngene. The trend towards the use of more sophisticated econometric models has also continued. However, many studies presented sophisticated methods with insufficient detail. For example, we were not able to check whether the results had the correct interpretation or whether the authors had conducted the appropriate diagnostics (e.g. checked that the data possessed the IIA characteristic). Qualitative methods have continued to be popular as an approach to select attributes and

levels, which might improve validity. In this study we also extracted data in several new categories, for example, sample size and type, the use of blocking, software used for econometric analysis and type of qualitative method used. We observed that the mean and median sample size were 728 and 401 respectively, with most samples including patients. We also observed that half of the studies used blocking and most studies used Stata for econometric analysis. Interviewing was the most popular qualitative research method used alongside DCEs.

The observed increase in the total number of DCEs in health economics was similar to the trend reported in prior reviews [6,7,11], but less consistent from year to year (Figure 3). This less consistent increase might be explained by the presence of many competing stated preference methods [4,5,44]. We hypothesize that other methods may be increasing in popularity or becoming more useful in health settings [45]. Examples of such methods may include best-worst-scaling (BWS) case 1 and case 2 [46-48], which were not included in this review. Additionally, in this review we excluded a significant number (31) of studies making methodological considerations about DCEs rather than conducting empirical research. The presence of such studies may indicate that knowledge about DCEs in health has increased and there is more focus on studies to develop the method. Examples include simulation studies about experimental design, studies comparing the outcomes of a DCE to other stated preference method outcomes and studies examining different model specifications [49-51]. This might be another explanation for the less consistent increase in DCE application studies.

The common use of fractional designs, as described in prior reviews [6,7], has continued. This review also found that main effects DCEs continue to dominate; however, there is a downwards trend as DCE designs incorporate two-way interactions more often. This is in line with the recommendations of Louviere and Lancsar [12] who suggest the inclusion of interaction terms should be explored in the experimental design stage. Ngene became the

most popular software tool in the current review period for generating experimental designs, while D-efficient designs became the most popular method to create choice sets. Perhaps as a consequence of the rise in software-generated designs, this review also showed that an increasing percentage of articles did not include information about experimental design features such as the design plan. Omitting this type of information might inhibit quality assessment and reduce confidence in the results. Future research might focus on the specific reasons why such information is missing and the impact of the missing information on quality assessment of DCEs. One potential reason for omitting methodological details is the journal word limit. When confronted with a low word limit, authors should consider using online space to report additional design and analysis details.

In addition to these observations about the generation of experimental designs, we identified design information that would be helpful to report in DCEs and future systematic reviews. For example, prior reviews did not include information about blocking, and although at least half of the DCEs we reviewed used blocking, 30% of the studies we reviewed did not include information about blocking. Blocking could be an important technique in light of the growing literature about the cognitive burden of DCEs and the impact of this cognitive burden on respondent outcomes [42]. However, blocking also has the disadvantage of requiring a larger sample size [42]. The approach described by Sandor & Wedel [52] might be another alternative to increase the validity of DCE outcomes in case of relatively small sample sizes or the investigation of preference heterogeneity.

Prior reviews identified a shift to more flexible econometric analysis models [6,7], which is not necessarily positive. This trend has continued in this review. Most studies included multinomial logit or mixed logit models. Although we did not formally extract information about variance estimation, we noted that among the DCEs using multinomial logit models to analyse choice data, few reported robust or Huber-White standard errors (most

studies reported ‘regular’ standard errors). Since these standard errors allow for more flexible substitution patterns and flexible variances, it is common in economics and econometrics to report these standard errors instead of ‘regular’ standard errors [53]. Also, in the presence of repeated observations from the same individuals, conventional standard errors are biased downward [54]. Thus, future DCEs in health economics could benefit from more appropriate treatment of clustered data (i.e., use of robust standard errors) and more complete reporting of econometric output.

In terms of analytical methods, we also observed some patterns in the exploration of preference and scale heterogeneity. We noted that, among the 39% of studies that used a mixed logit model, many treated heterogeneity as a nuisance, i.e., they used the mixed model to accommodate repeated measures but did not report additional information about the "mixed" aspect of the data (e.g. standard deviation estimates). Since preference heterogeneity is regarded as an important aspect within choice modelling, taking full advantage of the modelling results might help us understand preference heterogeneity better [55]. With regard to scale heterogeneity, work by Fiebig *et al.* [56] indicated that other models such as the generalised multinomial logit and heteroskedastic multinomial logit models could be considered when analysing DCE data, to identify differences in scale when comparing preferences between groups of respondents [57]. Data from this review identified a small number of DCEs using such methods; for a more detailed breakdown we refer readers to another review focussing on scale heterogeneity specifically [32]. However, it is important to mention that the generalised multinomial logit model should be used with caution since the ability of this model to capture scale heterogeneity has been questioned in the literature [58].

Articles by Vass & Payne [20] and Mott [21] describe issues influencing the degree to which DCE findings are used in healthcare decision-making (e.g. health-state valuation and health technology assessment). These articles, rising popularity of the method, and interest



from regulators and funders suggest that DCEs could play an important role in real-world decision-making [59,60]. However, concerns have been expressed about the validity, reliability, robustness and generalisability of DCEs [11,61]. A key stage in understanding the robustness of DCEs is understanding whether stated preferences reflect ‘true’ preferences as revealed in the market [10]. In this study we observed that the number of studies testing external validity remained small. Future research should focus on identifying and resolving the methodological and practical challenges involved in validity testing, and on guiding the incorporation of DCEs into actual decision-making in healthcare. Another practice that may improve the robustness of DCEs and facilitate their use in healthcare decision-making, is the increased use of qualitative methods to complement quantitative DCE analysis [61]. Prior reviews and additional literature suggest that qualitative research methods can strengthen DCEs and other quantitative methods by facilitating numerous investigations such as 1) identification of relevant attributes and levels, 2) verification that respondents understand the presented information, and 3) learning about respondents’ decision strategies [6,7,11,62]. These investigations can help determine whether respondents are making choices in line with the underpinning utility theories, thereby supporting the legitimacy of the underlying assumptions. This review showed an overall upwards trend in the number of DCEs using qualitative methods to select attributes and levels. This move towards a more mixed-methods approach has been observed by others, for example the study by Ikenwilo *et al.* [63].

#### 3.4.1 Strengths and limitations

The current study has several strengths. First, the detailed data extraction was completed by each author individually, with the total number of articles approximately divided equally among authors because of the relatively short timeframe and the need to balance author burden with study quality. Additionally, a subsample of studies (20%) was double-checked by one author (VS) for quality control, which enhanced reliability. Second, this study identified

trends in empirical DCEs by comparing outcomes from all prior reviews. Additionally, this study included aspects of empirical DCEs not investigated before, although these aspects were recognized in the literature as becoming more important in DCE research (e.g. blocking in experimental design and the type of qualitative methods used in a DCE). Third, our observation of less rapid growth in the number of empirical DCEs (compared to the growth observed in previous reviews) matches the trend in the preference research to focus on the broad range of stated preference methods available (rather than DCEs exclusively) [4,5,44].

A potential weakness of this study was the use of multiple reviewers with potentially different interpretations of DCE reports which might have affected the data extraction and, as a consequence, the results presented. To limit inconsistency between reviewers, all co-authors discussed the data extraction frequently and results were cross-validated by a single author (VS). Similarly, this inconsistency in interpretation may also have occurred between the different review periods. Procedural information from the two most recent reviews was used to ensure consistency, and we are therefore confident the general trends reported and conclusion that more detailed methods reporting is called for holds. Another potential weakness is the use of only one database (PubMed). However, like the authors of the prior reviews [6,7], we do not expect the review findings to be significantly different when performing searches on other databases. Also, since we were interested in identifying trends and therefore maximising comparability between the different reviews, we preferred to restrict our searches to this single database. As with many systematic reviews, data were extracted from published manuscripts and online appendices. The results are therefore reliant on what was reported in the final article and do not necessarily reflect all activities of the authors. Trends presented could therefore reflect factors such as publication bias, journal scope, editor preferences, and word limits, as well as preferences of journal editors rather than actual practice. Additionally, although we did update the data extraction tool based on

changes in the field, future research might benefit from updating other aspects of the systematic review protocol such as search terms and inclusion and exclusion criteria (e.g. inclusion of best-best scaling). Finally, although we believe that DCEs are both useful and common enough to deserve focused attention in this review, DCEs represent one method among many for examining health preferences, and other methods may be preferable depending on the circumstances [4].

### **3.5 Conclusion**

This study provides an overview of the applications and methods used by DCEs in health. The use of empirical DCEs in health economics has continued to grow, as have the areas of application and the geographic scope. This study identified changes in the experimental design (e.g. more frequent use of D-efficient designs), analysis methods (e.g. mixed logit models most frequently used), validity enhancement (e.g. more diverse use of internal validity checks), qualitative methods (e.g. upwards trend of qualitative methods used for attribute and level selection) and outcome measures (e.g. coefficients most frequently used). However, a large number of studies not reporting methodological details were also identified. DCEs should include more complete information, for example information about design generation, blocking, model specification, random-parameter estimation and model results. Developing reporting guidelines specifically for DCEs might positively impact quality assessment, increase confidence in the results and improve the ability of decision-makers to act on the results. How and when to integrate health-related DCE outcomes into decision-making remains an important area for future research.

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## **Part II**

### **Insights into DCE and BWS-2 challenges and opportunities regarding design and analysis**





## Chapter 4

### **Predicting choice shares with discrete choice experiments: using the right model and conducting the right analysis**

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*Submitted*

## Abstract

Preference heterogeneity reflects differences in individuals' preferences within a population. While the importance of preference heterogeneity on patient preferences has been widely discussed, this heterogeneity has additional lesser known implications for the statistical analysis of preference data. For stated preference data in the form of choice data (e.g., discrete choice experiment studies), the multinomial logit model (MNL) does not account for preference heterogeneity while the mixed logit model (MXL) accounts for heterogeneity by estimating the distribution of preferences in the population. Both models can be used to obtain estimates of preference weights, but in many cases more relevant measures like choice shares are of interest. Simulation results reveal that predicted choice shares are also sensitive to heterogeneity and the modeling approach used. When predicting choice shares based only on the estimated population mean of the preference weights, predicted choice shares are more extreme (i.e., less similar than an equal division). Moreover, a method that does not account for preference heterogeneity at all likely outperforms a more complicated statistical model when heterogeneity is ignored in the prediction stages. Using simulations that match an existing study, the error in the choice shares goes down from 11 %-points when going from the right model (MXL) with the mean-based predictions, to 3-4 %-points when using the wrong model (MNL) combined with the corresponding predictions, to 2 %-points for the right model (MXL) with predictions that also account for preference heterogeneity. These results show that conducting the non-corresponding analyses hugely impacts outcomes and subsequent decision-making.

## 4.1 Introduction

There is an increasing focus on patient preferences in clinical practice guidelines, academic research, and regulatory decision-making.<sup>1-5</sup> Various stakeholders in healthcare agree that not aligning interventions with patient preferences reduces patient adherence.<sup>6</sup> Other arguments for focusing on patient preferences are (i) its increase in patient satisfaction, (ii) decision-making will be more informed and more transparent with the inclusion of patient-relevant value judgments, and (iii) the ethical imperative of accounting for the voice of those using the treatments.<sup>7-11</sup>

A common, important feature of patient preferences is preference heterogeneity, the differences in individuals' preferences within a population. While the importance of preference heterogeneity has been widely discussed, this heterogeneity has additional lesser known implications for the statistical analysis of preference data.<sup>12,13</sup>

Preference heterogeneity will manifest regardless of the preference elicitation method used, including the common methods of discrete choice experiments (DCE) and best-worst-scaling (BWS).<sup>14,15</sup> For both these methods, researchers in healthcare commonly use multinomial logit (MNL) models or mixed logit (MXL) models to infer preference weights, predicted choice shares and other metrics.<sup>16</sup> However, the presence of preference heterogeneity has strong implications for the statistical analysis. A key distinction between MNL and MXL is that MNL does not account for unobserved systematic differences in preferences as it assumes identical preferences for all individuals. The MXL model accounts for preference heterogeneity by estimating the distribution of preferences in the patient population. This modeling flexibility of MXL may therefore yield better support for healthcare decision-making. MNL is however often used to analyze choice data since MXL demands much larger computation times and sample sizes.<sup>17-19</sup> Currently, it is unknown what impact accounting for preference heterogeneity in stated choice modeling has on choice share

predictions and therefore on healthcare decision-making. This is particularly critical for assessments that center on patients' decisions to undergo a treatment or to adhere to medication.

The purpose of this paper is threefold. First, to assess whether the accuracy of predicted choice shares in DCE depends on the modelling approach being used – MNL and MXL in particular. Second, to assess the impact of accounting for or ignoring preference heterogeneity in the prediction of choice shares while it is accounted for in model estimation. Third, to assess whether the underlying structure of the population's preference heterogeneity impacts the accuracy of choice share predictions.

## **4.2 Methods**

### *4.2.1 Model estimation and choice share predictions in DCEs*

In this section we briefly introduce MNL and MXL modeling approaches for DCE. We then discuss ways in which the resulting model estimates can be used to predict choice shares. We then demonstrate the potential for biased results that arise when choice share predictions are based on only the estimated population mean of the preference weights.

#### 4.2.1.1 Model-based inference for DCE

In a DCE individuals are asked to select their preferred alternative from a set of alternatives in which it is assumed that: (1) alternatives can be described by their attributes, (2) an individual's valuation depends on the levels of these attributes and (3) choices are based on a specific utility function.<sup>20,21</sup> This utility function underpins the Random Utility Theory (RUT) framework, which assumes choices are based on utility maximization.<sup>18,22–25</sup>

Application of the RUT framework for DCEs generally assumes that utility can be partitioned into a systematic part ( $V$ ) that is driven by individuals' stable preferences, which

the analyst can capture, and an unobserved residual component ( $\varepsilon$ ) representing the part of utility that cannot be captured by the analyst (unobserved utility component). Since the analyst only observes choices and not the underlying true utility levels, probabilistic models are used to account for the unobserved utility component.<sup>18</sup> In the situation of choosing between alternatives  $j$  and  $k$ , the leads the probability of selecting alternative  $j$  over alternative  $k$ :

$$P(Y = j) = P(V_j + \varepsilon_j > V_k + \varepsilon_k) \quad \text{eq. 1}$$

With  $Y$  denoting the chosen alternative,  $V$  the systematic utility part for an alternative and  $\varepsilon$  the unobserved utility part. For ease of exposition, we will assume the systematic utility part to be linear in the preference weights, with the systematic utility for alternative  $j$  equal to:

$$V_j = \beta' X_j \quad \text{eq.2}$$

where  $X_j$  represents the vector of observed attributes relating to alternative  $j$  and  $\beta$  the preference weights for these attributes.<sup>18</sup> The results described below generalize to more flexible model specifications.

By making assumptions on the unobserved residual component ( $\varepsilon$ ) it becomes possible to statistically estimate the coefficients in eq. 2 from the observed choices in a DCE. The MNL model and its generalizations, which are commonly used for the analysis of DCE data<sup>18,22</sup>, follows when the error term is independently and identically distributed (IID) and extreme value (EV) type I across alternatives.<sup>18,25</sup> This results in the probability that an individual  $i$  prefers alternative  $j$  over all other alternatives in  $S$  that equals:<sup>8</sup>

$$P(Y_i = j) = \frac{\exp(V_{ij})}{\sum_{s=1}^S \exp(V_{is})} \quad \text{eq.3}$$

A limitation of MNL is that all individuals are assumed to have the same preference weights, hence ignoring unobserved, yet systematic differences in preferences (preference heterogeneity).<sup>26</sup> To overcome this limitation, alternative models such as MXL are used. Individual level choice shares in MXL are predicted in the same way as in eq.3, but the systematic utility part is now defined as:

$$V_{ij} = \beta_i' X_j \quad \text{eq.4}$$

with  $\beta_i$  being specific to individual  $i$ . These individual level preference weights are then assumed to follow a specific distribution. We will assume a normal distribution with mean  $\mu_\beta$  and covariance matrix  $\Sigma_\beta$ , but our results generalize for other distributions.<sup>26</sup> The presence of this distribution of individual level preference weights provides a structure to incorporate preference heterogeneity.<sup>18</sup>

#### 4.2.1.2 Predicting choice shares in DCEs using MNL and MXL estimates

Predicted choice shares for a specific set of alternatives are often used to convey DCE results to policy makers for decision-making.<sup>27,28</sup> Estimates of both MNL and MXL can be used to predict choice shares.

Consider a choice with two alternatives,  $j$  and  $k$ , characterized by  $X_j$  and  $X_k$ . When an MNL model is estimated, choice shares will be predicted as:

$$P(Y = j | \beta, X_j, X_k) = \frac{\exp(X_j \beta)}{\exp(X_j \beta) + \exp(X_k \beta)} \quad \text{eq.5}$$

Here  $\beta$  represents the estimated preference weights from the MNL model. Note that this choice share prediction does not account for preference heterogeneity.

With MXL, there are two approaches to predicting choice shares. The first approach follows the MNL approach and predicts choice shares the estimated mean population preference parameters ( $\mu_\beta$ ) for each attribute (level). This leads to predicted choice shares comparable to the MNL-based predictions in eq.5 with  $\beta$  being replaced by  $\mu_\beta$ . However, this approach ignores the heterogeneity in preferences that was modelled. Alternatively, one can also account for preference heterogeneity in the choice share predictions. Here, the prediction in eq. 5 is made for each possible  $\beta_i$ , and the final choice share prediction takes the expected value of the choice shares given  $\beta_i$ , with respect to its estimated distribution. The expected choice share for DCE options j and k is then given by:

$$P(Y = j|X_j, X_k, \mu_\beta, \Sigma_\beta) = \int \frac{\exp(X_j\beta_i)}{\exp(X_j\beta_i) + \exp(X_k\beta_i)} f(\beta_i|\mu_\beta, \Sigma_\beta) d\beta_i \quad \text{eq.6}$$

Here  $f(\beta_i|\mu_\beta, \Sigma_\beta)$  represents the probability density of the distribution of the individual level preference weights, in our case the density of the  $N(\mu_\beta, \Sigma_\beta)$  distribution. In practice, the integral can be approximated using a sample of preference parameters drawn from the specified distribution. Using this procedure, preference heterogeneity is taken into account not only during model estimation but also when predicting choice shares. The resulting choice share predictions are based on the full distribution of individual-level preferences under MXL.

Contrasting the choice share prediction based on the estimated mean preference coefficients (i.e. eq. 5 with  $\beta = \mu_\beta$ ) with the predictions that account for preference heterogeneity (i.e. eq. 6), we anticipate a bias for the mean-based prediction that drives the predictions away from a 50%/50% choice share (between the two alternatives), i.e. the predictions shift to more extreme choice shares. Our reasoning is as follows: in the presence

of preference heterogeneity, the population choice share will be the expected value of the choice share for preference parameters drawn from the population preference distribution. Jensen's inequality states that for a concave (convex) function the expected value of a function is larger (smaller) than the function when evaluated in the expected value of the input.<sup>29</sup> The shape of the logit probability function is such that for values below a 50% predicted probability, the function is concave and hence when evaluated at the mean preference parameters it will be biased towards 0%. For probabilities above 50%, the function is convex and hence predictions will be biased towards 100%.

Our argument above deserves some further remarks. The normal distribution has an unbounded support, so when computing the expected value in eq. 6 both the convex and concave parts of the probability function receive positive weights. The majority of the weight, however, is assigned to the region that biases the predictions away from 50%/50%. For other types of preference heterogeneity distributions, especially asymmetric ones, the net effect is not immediately clear. There could be rare cases where the predictions for a specific set of choice alternatives will be unbiased. In general, however, we anticipate that a bias away from 50%/50% will be present.

#### *4.2.1 Simulation*

To assess whether the accuracy of DCE choice share predictions depends in a structured manner on the model being used (MNL vs MXL), the type of choice share prediction and the underlying structure of the population preference heterogeneity, we simulate data based on an existing DCE study. The study from de Bekker-Grob et al. - which focused on patients' preferences for surgical management of esophageal cancer - was used as base case for our simulation, with the same attributes and levels (Table 1).<sup>30</sup> Mean coefficients and standard deviations from the de Bekker-Grob et al. study were used respectively as mean population



parameters ( $\mu$ ) and preference heterogeneity ( $\sigma$ ) in our simulation.<sup>30</sup> The  $\mu$ 's and  $\sigma$ 's for attributes 2-6 were constant across all scenarios (Table 1). Individual level preferences for an attribute level were assumed to be independent of all other preference weights (no correlations).

Table 1 Attributes, levels and parameters of the heterogeneity distribution used in simulation

Attributes	Levels	$\mu$	$\sigma$
1. In-hospital mortality	2%/5%/10%	See Table 2	See Table 2
2. Persistent gastrointestinal symptoms	10%/40%/80%	-0.07400	0.03800
3. 5-year survival after esophagectomy	20%/35%/50%	0.23300	0.21400
4. Risk for postoperative complications (morbidity)	20%/40%/60%	-0.06700	0.03800
5. Hospital volume medium (dummy)	0/1	1.11000	0.06700
6. Hospital volume high (dummy)	0/1	1.89000	0.92000

Fifteen simulation scenarios were developed to study whether the accuracy of predicted choice shares depend on the amount of population preference heterogeneity (Table 2). This approach we designed to ensure our results apply for realistic levels of heterogeneity. The scenarios focused on the effect of varying the preference distribution of the first attribute, in-hospital mortality. In simulation scenarios 1-5, increasing values of  $\mu$  were used with the scenario 3 having the baseline value, i.e. the value corresponding to the de Bekker-Grob et al. study. Heterogeneity was set at the baseline value of 0.146. In scenarios 6-10, population preference heterogeneity was increased by varying the  $\sigma$ 's for the first attribute, keeping everything else constant. To investigate whether outcomes were driven by the values of  $\mu$  and  $\sigma$  separately, or by the ratio  $\sigma/\mu$ , scenarios 11-15 varied  $\mu$  and  $\sigma$  for the first attribute while keeping both  $\sigma/\mu$  and all other parameters constant.

To measure the performance of the choice share predictions for each simulation scenario, we used the mean absolute error (MAE). The MAE quantifies the average absolute

error of a prediction (comparing predicted value and true value).<sup>31</sup> As the prediction error is likely to be sensitive to the specific set of alternatives for which the choice share prediction is made. To overcome this sensitivity, we compute the MAE by averaging the absolute errors across a total of S=1296 choice sets consisting of all unique pairs of alternatives that had no overlap in attribute levels. This means that for each replication  $r$  the  $MAE_r$  is calculated by averaging over the S choice sets as follows:

$$MAE_r = \frac{1}{S} \sum_{s=1}^S |choice \widehat{shares}_{r,s} - choice \text{ shares}_s| \quad \text{eq.7}$$

Here  $choice \text{ shares}_s$  represents the expected population-level choice share for set  $s$  and  $choice \widehat{shares}_{r,s}$  the corresponding predicted choice share for replication  $r$ . A lower MAE indicates a better predictive performance.

Table 2 Simulation scenarios with  $\mu$  and  $\sigma$  values for the attribute in-hospital mortality, including absolute  $\sigma/\mu$  value.

Scenario	$\mu$ In-hospital mortality	$\sigma$ In-hospital mortality	Absolute $\sigma/\mu$ value	
↓ $\sigma/\mu$ value	1	-0.09175	0.14600	1.59128
	2	-0.18350	0.14600	0.79564
	3	-0.36700	0.14600	0.39782
	4	-0.73400	0.14600	0.19891
	5	-1.46800	0.14600	0.09946
↑ $\sigma/\mu$ value	6	-0.36700	0.03650	0.09946
	7	-0.36700	0.07300	0.19891
	8	-0.36700	0.14600	0.39782
	9	-0.36700	0.29200	0.79564
	10	-0.36700	0.58400	1.59128
constant $\sigma/\mu$ value	11	-0.09175	0.03650	0.39782
	12	-0.18350	0.07300	0.39782
	13	-0.36700	0.14600	0.39782
	14	-0.73400	0.29200	0.39782
	15	-1.46800	0.58400	0.39782

All simulation scenarios used a matching Bayesian D-efficient experimental design generated using Ngene software (Ngene, version 1.2.1). These designs with 24 choice tasks each were generated using normally distributed priors that correspond to the actual population distribution (cf. Tables 1 and 2). 1,000 replications of a sample of size 500 were simulated for each scenario. MNL and MXL models were estimated on each sample and choice share predictions obtained.<sup>31</sup> The simulation code was written in Julia programming language version 1.5.0 (<https://julialang.org/>).

### 4.3 Results

Figures 1-3 present box plots for the distribution of  $MAE_r$  across the 1,000 replications for the 15 simulation scenarios. The squares in each boxplot represent the average MAE across the 1,000 replications. Figure 1 shows results for MNL, Figure 2 shows results for MXL- $\mu\beta$  (i.e. mean-based, not accounting for preference heterogeneity) and Figure 3 corresponds to MXL-full (i.e. fully accounting for preference heterogeneity).

For MNL, there was variation in MAE values across the 15 simulation scenarios (Figure 1). In scenarios 1-5, where the mean preference weight was increased, the average MAE varied around 4 %-points in scenario 2, to 2.5 %-points in scenario 5. In scenarios 6-10, where the heterogeneity was increased, the average MAE varied between 3 %-points and nearly 5 %-points, while the last set of scenarios 11-15 (constant ratio of  $\sigma/\mu$ ) showed a relatively stable MAE of about 3.6 %-points. Overall, the average MAE for MNL was 3 to 4 %-points. The width of the boxplots, which represents the reliability of the assessment, does not reveal a clear relationship between the parameters of the preference heterogeneity distribution and the variation in the MAE across replications.

In Figure 2, which presents a box plot of the MAE values for MXL- $\mu\beta$ , average MAE values were around 11 %-points for most of the simulation scenarios. MAE values for

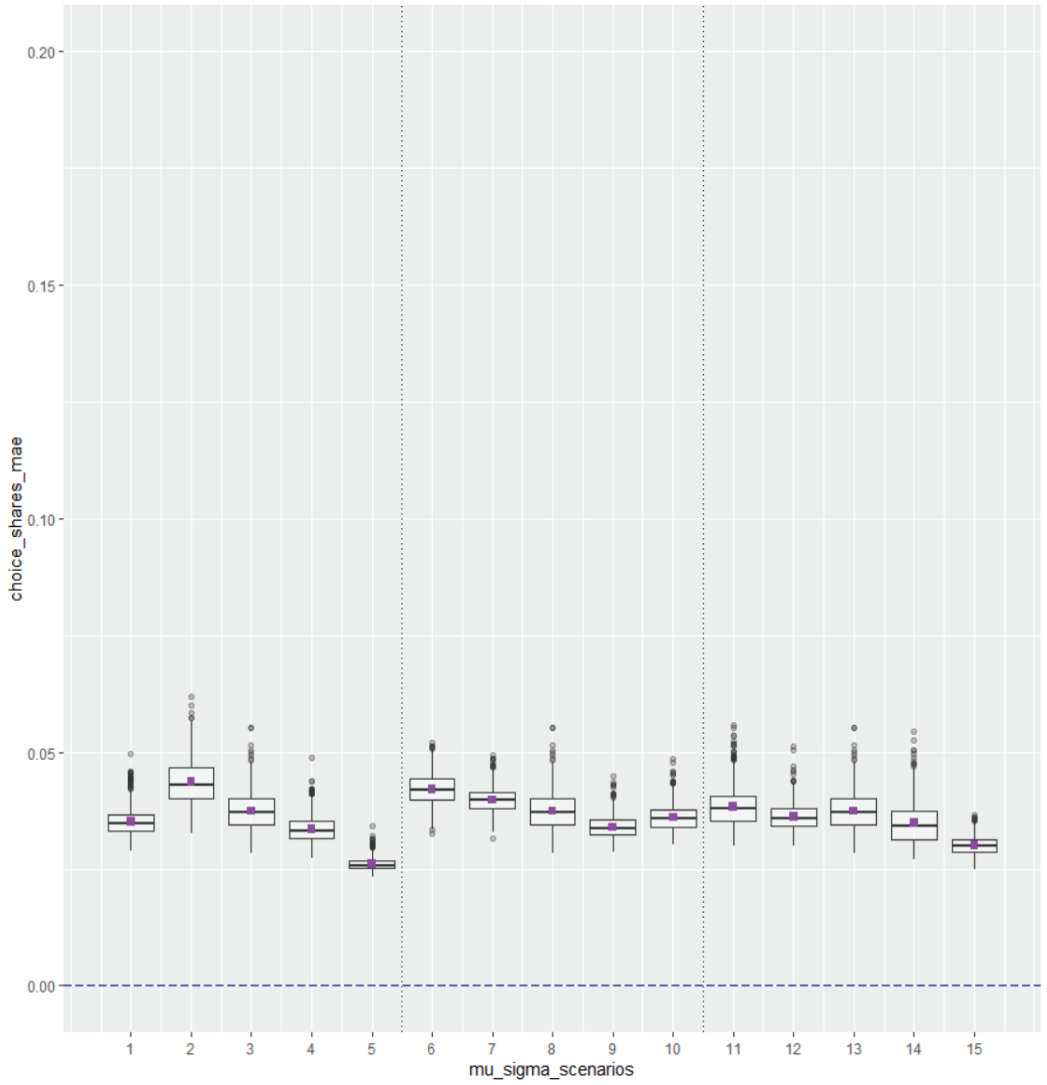


Figure 1 Box plot of MAE for MNL choice shares for 15 simulation scenarios. The purple square indicates the mean MAE.

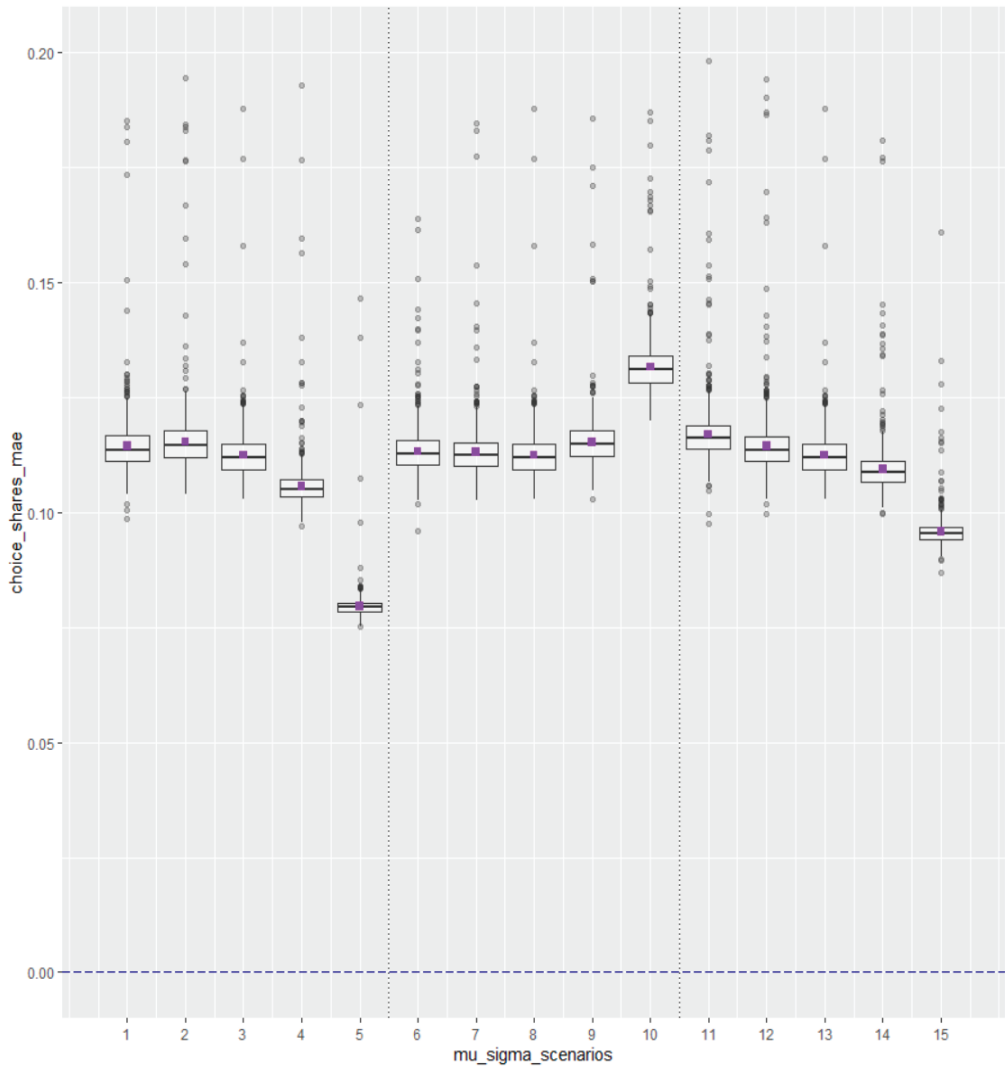


Figure 2 Box plot of MAE for MXL predictions not accounting for preference heterogeneity (MXL- $\mu_\beta$ ) for 15 simulation scenarios. The purple square indicates the mean MAE.

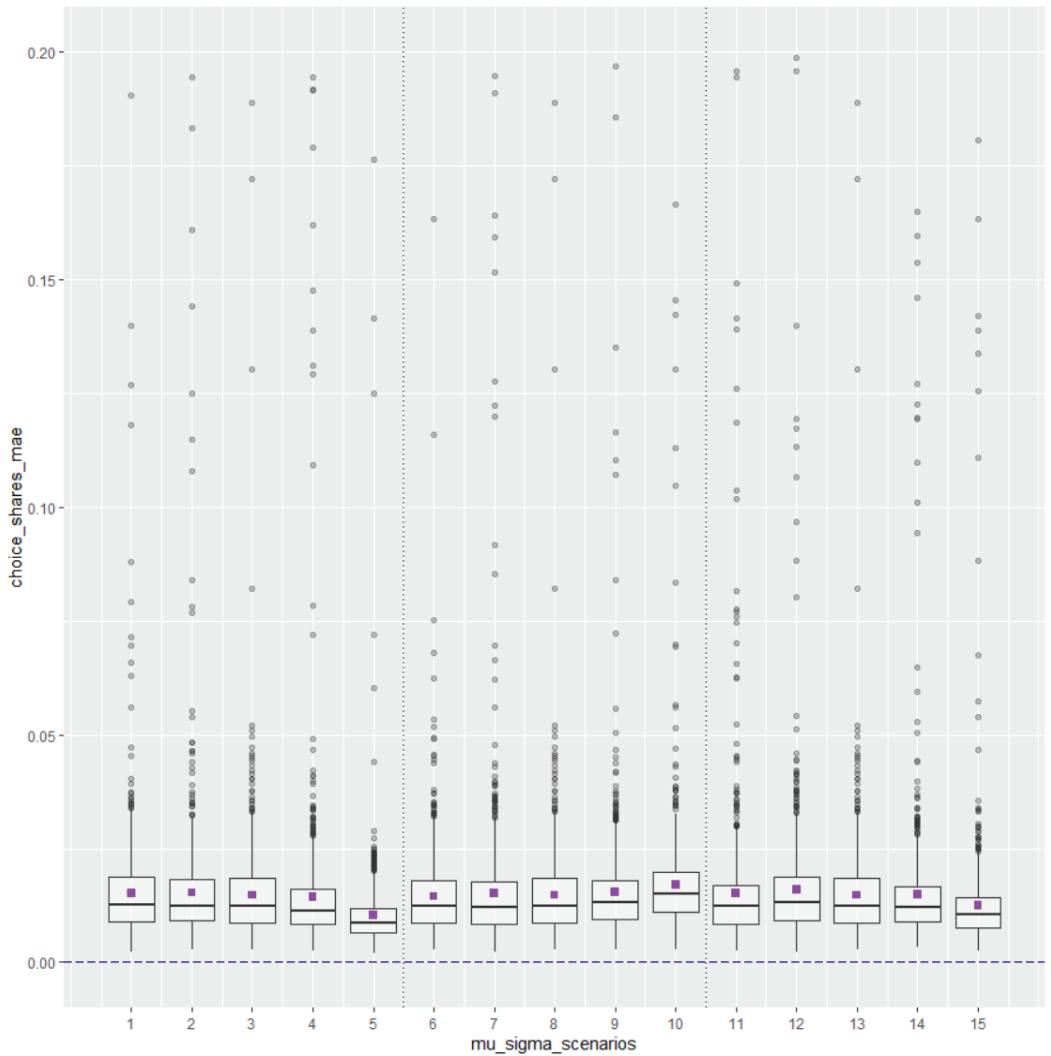


Figure 3 Box plot of MAE for MXL predictions fully accounting for preference heterogeneity (MXL-full) for 15 simulation scenarios. The purple square indicates the mean MAE.

simulation scenarios 5 and 15 were lower, while scenario 10 showed the highest MAE value.

Looking at the overall trend, choice share predictions based on estimated population means that ignore preference heterogeneity led to MAE values that were generally larger than 10 %-points. The width of the boxplots became smaller for scenarios 1-5, but not larger for scenarios 6-10 with increasing heterogeneity and were not constant across scenarios 11-15.

Figure 3 presents the box plots of the MAE for MXL-full choice share predictions. It shows that for all simulation scenarios the average MAE value was around 2%-points, with some variation in MAE values across the scenarios. The width of the boxplots showed a similar pattern as for MXL- $\mu_\beta$ .

Looking at the overall trend in choice share MAE values (Table 3), we find MXL taking preference heterogeneity into account by looking at the full distribution of preferences (Figure 3) outperforms the other methods with the lowest average MAE values (around 2%-points). Using MNL to predict choice shares performs second best in this case (Figure 1), with average MAE values typically around 3-4 %-points (Figure 1). Using MXL and ignoring preference heterogeneity (MXL- $\mu_\beta$ ) when predicting choice shares performs worst (Figure 2), with average MAE values around 11%-points. It should also be noted that the variation in MAE values increases for all simulation scenarios when using MXL compared to using MNL.

Studying the general patterns across the 15 scenarios for all methods, we saw that the variation in MAE, quantified by the width of the boxplots, did not increase with increasing levels of preference heterogeneity. The boxplots also showed that for the largest heterogeneity and mean preference value (scenario 10), the mean MAE value was the largest for both MXL- $\mu_\beta$  and MXL-full, but not for MNL. The variation in MAE across replications is largest for MXL-full.

Table 3 Mean, median, Q1 and Q3 MAE values for MNL, MXL- $\mu_{\beta}$  and MXL-full for each simulation scenario

Scenarios	MAE MNL				MAE MXL- $\mu_{\beta}$				MAE MXL-full			
	Mean	Median	Q1	Q3	Mean	Median	Q1	Q3	Mean	Median	Q1	Q3
1	0.03516	0.03468	0.03311	0.03668	0.11534	0.11371	0.11113	0.11679	0.01629	0.01280	0.00892	0.01890
2	0.04362	0.04303	0.04010	0.04684	0.11590	0.11470	0.11190	0.11770	0.01574	0.01249	0.00910	0.01823
3	0.03738	0.03702	0.03446	0.03994	0.11240	0.11190	0.10920	0.11480	0.01476	0.01248	0.00861	0.01841
4	0.03353	0.03315	0.03142	0.03524	0.10585	0.10503	0.10336	0.10707	0.01480	0.01141	0.00827	0.01613
5	0.02603	0.02577	0.02501	0.02683	0.07955	0.07935	0.07829	0.08031	0.01029	0.00866	0.00652	0.01191
6	0.04210	0.04204	0.03983	0.04419	0.11331	0.11267	0.11033	0.11558	0.01447	0.01233	0.00873	0.01805
7	0.03979	0.03967	0.03796	0.04141	0.11350	0.11250	0.11010	0.11530	0.01556	0.01218	0.00829	0.01769
8	0.03738	0.03702	0.03446	0.03994	0.11240	0.11190	0.10920	0.11480	0.01476	0.01248	0.00861	0.01841
9	0.03397	0.03372	0.03224	0.03540	0.11590	0.11500	0.11240	0.11770	0.01615	0.01305	0.00935	0.01808
10	0.03606	0.03571	0.03394	0.03768	0.13230	0.13110	0.12820	0.13420	0.01739	0.01495	0.01115	0.01991
11	0.03838	0.03780	0.03539	0.04061	0.11742	0.11618	0.11381	0.11890	0.01582	0.01231	0.00824	0.01695
12	0.03615	0.03577	0.03409	0.03793	0.11482	0.11352	0.11103	0.11662	0.01672	0.01313	0.00927	0.01865
13	0.03738	0.03702	0.03446	0.03994	0.11240	0.11190	0.10920	0.11480	0.01476	0.01248	0.00861	0.01841
14	0.03485	0.03413	0.03138	0.03747	0.10958	0.10867	0.10670	0.11108	0.01500	0.01214	0.00895	0.01660
15	0.03006	0.02991	0.02861	0.03130	0.09585	0.09552	0.09420	0.09687	0.01245	0.01042	0.00753	0.01420

## 4.4 Discussion

In this paper we studied whether the accuracy of choice share predictions for choice options in a DCE depends on the modelling approach (MNL or MXL), the type of analysis (accounting for preference heterogeneity or not) being used and the underlying structure of the population preference heterogeneity. To quantify how well each approach performed, MAE values were predicted and plotted against each of the simulation scenarios. Our results showed that using



MXL for choice modelling and accounting for preference heterogeneity leads to the lowest MAE, with an average MAE of about 2 %-points. Using the MNL approach (i.e., not accounting for preference heterogeneity at all) led to larger average MAE values (around 3-4 %-points). Finally, MXL- $\mu\beta$  performs worst with average MAE values around 11 %-points. Based on these outcomes we can state that, assuming that there is evidence for preference heterogeneity in the choice data, the right model with the non-corresponding analysis (MXL- $\mu\beta$ ) performs worse than the wrong model with the wrong but corresponding analysis (MNL).

In DCE literature there is a large amount of work that states that when dealing with preference heterogeneity, MXL is one of the modelling approaches that can be used to overcome the often unrealistic assumption in MNL that individuals have identical preferences.<sup>18,22,26</sup> Textbook DCE modelling approaches suggest that when dealing with preference heterogeneity, MXL will most likely lead to more accurate estimated coefficients compared to MNL since individual preference heterogeneity is taken into account. In this paper, however, we focused on the prediction of choice shares as a more policy-relevant feature that goes beyond the estimated coefficients.

When executed correctly, choice share predictions based on MXL are overall more accurate than those of MNL.<sup>33,34</sup> However, in practice, multiple studies focus on the estimated population mean preference parameters to perform policy simulations and recommendations. Examples include a study from Determann et al. (2014)<sup>35</sup> and Grausman et al. (2021)<sup>36</sup> in which estimated population mean preference parameters were used to predict choice shares. Even though these studies relied on latent-class analyses (LCA), similar to MXL, relying on mean preference parameters by averaging preference weights with respect to the class probabilities before predicting choice shares will lead to biased choice share predictions.

For the particular preference problem we studied, our results show that the MXL mean-based approach for predicting choice shares is worse than the simpler MNL approach, and

that the MXL heterogeneity-based approach for predicting choice share works better than both. This means that when dealing with preference heterogeneity, using the wrong model (MNL), but with a corresponding prediction approach, performs on average 7-8%-points better than using MXL- $\mu\beta$ , which relies on the right model (MXL), but with the non-corresponding (mean-based) analysis. In the presence of preference heterogeneity, analysts are hence better off not accounting for preference heterogeneity at all, instead of modelling heterogeneous preferences but not accounting for it when drawing policy implications based on choice share predictions. The best approach, however, is the advanced MXL model with choice share predictions that account for preference heterogeneity, i.e. MXL-full. We note that the specific performance differences only apply for the current application. However, it is likely that our conclusions are also relevant within other contexts, even though it is difficult to predict the precise magnitude of the differences. Our results show that differences in the heterogeneity distribution across the 15 scenarios are relatively minor, but more research is needed to understand how the performance of each method varies with the specifics of the application.

Additionally, one of our results was that we saw that larger heterogeneity did not affect the width of the boxplots. This tells us that in our simulation study increasing heterogeneity did not impact the reliability of our choice shares MAE assessment. Future research should focus on the specific impact of larger heterogeneity on the reliability of choice share assessments.

This study has been limited by the fact that only one case study has been assessed, using the mean coefficients and standard deviations from the study from de Bekker-Grob et al. as inputs for our simulation study (see Tables 1 and 2). This means that the results that were found in this study are based on inputs from one case study only. Using for example inputs that are on the other side of the utility space, could theoretically lead to different

outcomes. In order to test the robustness of our outcomes, future research should focus on other inputs than the ones that were used in this study. We do however believe that the differences in choice shares MAE we found in this study provide first evidence that the modelling and analysis approach impacts the accuracy of predicted choice shares in DCE.

## **4.5 Conclusion**

This study demonstrated that predicted choice shares are sensitive to the modelling (i.e., MNL or MXL) and type of analysis approach taken (i.e., accounting for preference heterogeneity or not). For the particular case studied, we showed that using MXL and accounting for preference heterogeneity leads to the lowest average MAE values. Using MXL in estimation, but not accounting for heterogeneity in the prediction of the choice shares resulted in average MAE values that exceed those of the choice share predictions based on MNL. Hence, our results showed that – when predicting choice shares – researchers might be better off ignoring preference heterogeneity than accounting for it during estimation but ignoring it in prediction. This is troubling as most software applications facilitate estimation of models that account for heterogeneity, but only a few support researchers in handling the complexity that arises in prediction. As our results showed that conducting non-corresponding analysis hugely impacts choice share prediction quality and therefore decision-making, researchers will need to account for preference heterogeneity also at the prediction stage of their research. This requires additional skills from researchers or added functionality of available software packages.

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## Chapter 5

### **Best Worst Scaling: for Good or for Bad but not for Both**

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## **Abstract**

This paper studies the performance of case 2 best-worst scaling (BWS) when it is applied to a mix of positive and negative attributes, for example in studying treatments characterized by both benefits and harms. Intuitively, such a mix of positive and negative attributes leads to dominance. We analytically show that dominance leads to infinitely large differences between the parameter estimates for the positive versus negative attributes. The results from a simulation study confirm our analytical results: parameter values of the attributes could not be accurately recovered. When only a single positive attribute was used, even the relative ordering of the attribute level preferences was not identified. As a result, case 2 BWS can be used to elicit preferences if only good (positive) or only bad (negative) attributes are included in the choice tasks, but not for both since dominance will impact parameter estimation and therefore decision-making.



## 5.1 Introduction

Best-worst scaling (BWS) has become an increasingly popular method to elicit preferences in health and healthcare (Flynn et al., 2007; Mühlbacher et al., 2016a). The introduction of BWS came from the intent to obtain more preference information than from a discrete choice experiment (DCE) by asking individuals to select their “best” and “worst” option, without increasing the cognitive burden (Louviere et al., 2015; Thurstone, 1927). BWS in health economics is commonly used for health state valuation and medical treatment valuation (Mühlbacher et al., 2016a). However, there are also many other areas of BWS applications; e.g. for health policy making, patient and expert preference assessment and benefit-risk assessment (Hollin et al., 2017; Mühlbacher et al., 2016b; Severin et al., 2013 Tarini et al., 2018).

In BWS literature it is stated that BWS is a more efficient way to elicit preferences compared to a “pick one” task, therefore providing more information, since individuals are asked to select their “best” and “worst” option (Flynn et al., 2007). There are three types of BWS: object case (case 1 BWS), profile case (case 2 BWS) and the multi-profile case (case 3 BWS) (Louviere et al., 2015).<sup>v</sup> The object case (Figure 1a) shows several attributes from which individuals choose the attributes they consider “best” (or for example “most important”) and “worst” (“least important”). The profile case (Figure 1b) looks similar to the object case but differs in that it presents individuals levels of attributes which form a so-called ‘profile’ (e.g. the attributes of a medical treatment), and individuals explicitly value the levels of attributes instead of the attributes themselves (Flynn et al., 2007) by making “best” and “worst” choices. Compared to the profile case, the multi-profile case (Figure 1c) includes two or more profiles where individuals choose their “best” and “worst” profiles. The multi-profile

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<sup>v</sup> Different terminology is sometimes used in other disciplines when referring to BWS types.

case is similar to a regular DCE, except that the BWS type also includes a “worst” choice, which is not the case in a traditional DCE.

a <b>Best</b>			b <b>Best</b>		
		<b>Worst</b>			<b>Worst</b>
[ ]	Being cured	[ ]	[ ]	Chance of being cured: 40%	[ ]
[ ]	Severe side effects	[ ]	[ ]	Chance of severe side effects: 2%	[ ]
[ ]	Voice changes	[ ]	[ ]	Chance of voice changes: 5%	[ ]
[ ]	Calcium deficiency	[ ]	[ ]	Chance of calcium deficiency: 5%	[ ]

c <b>Treatment A</b>		<b>Treatment B</b>		<b>Treatment C</b>	
Chance of being cured: 40%		Chance of being cured: 70%		Chance of being cured: 100%	
Chance of severe side effects: 2%		Chance of severe side effects: 10%		Chance of severe side effects: 5%	
Chance of voice changes: 5%		Chance of voice changes: 0%		Chance of voice changes: 10%	
Chance of calcium deficiency: 5%		Chance of calcium deficiency: 10%		Chance of calcium deficiency: 15%	
[ ]		[ ]		[ ]	<b>Best</b>
[ ]		[ ]		[ ]	<b>Worst</b>

Figure 1 Examples of the three BWS cases, with a. case 1 BWS (object case), b. case 2 BWS (profile case) and c. case 3 BWS (multi-profile case)

Case 2 BWS experiments especially received much attention in health economics, as they can uncover attribute level importance, reduce cognitive burden of the elicitation task by focusing on one profile at a time and are relatively easy to design (van Dijk et al., 2016; Whitty et al., 2014). While much is already known about case 3 BWS due to its similarities to

DCEs, case 2 BWS is still in its infancy and several issues relating to its design and analysis require further exposition. One of these issues is the inclusion of a mixture of positive (e.g. benefit) and negative (e.g. harm) attributes. In this paper we will show that case 2 BWS with such a mixture of attributes will lead to estimation problems through the concept of dominance.

Within DCEs, there is a considerable amount of work about the impact of dominance on parameter estimation and evidence suggests that it can significantly bias the estimated parameters (Bliemer and Rose, 2011; Flynn et al., 2008; Huber et al., 1982; Tervonen et al., 2018). Although a study by Krucien et al. (2017) suggests the relevance of investigating the impact of dominant attributes in BWS and Flynn (2010) hinted towards potential estimation problems when dealing with dominant attributes in BWS, there is little research about the specific impact of dominance in BWS experiments on parameter estimates. Obtaining insights into this topic is important, especially for case 2 BWS due to its increased popularity in health economic research.

The aim of this paper is to study the effect of a mixture of positive and negative attributes on parameter estimates in case 2 BWS experiments. This will be illustrated both analytically and with simulation examples. This study will be an important step to further advance our understanding of case 2 BWS experiments.

## **5.2 Dominant attributes in case 2 BWS**

In this section we elaborate on dominant attributes in case 2 BWS, including the choice process in case 2 BWS with dominant attributes.

### *5.2.1 Dominant attributes*

In this paper we define a dominant attribute analogous to the definition of dominant alternatives in discrete choice experiments (DCE) (Bliemer et al., 2017; Bliemer and Rose, 2011; Huber et al., 1982): a dominant attribute is the attribute that is always selected as “best” (or “worst”) since all its levels are preferred over all levels of every other attribute. Individuals in case 2 BWS select “best” and “worst” attribute levels and not attributes (Louviere et al., 2015).

In this paper we will show how attribute dominance arises and how it affects model estimation. Building on theories of behavioral economics (Levin and Gaeth, 1988; Tversky and Kahneman, 1981), we define positive attributes as attributes generally interpreted as a “gain” (e.g. increased life expectancy or increased probability of getting cured). Similarly, negative attributes are defined as attributes generally interpreted as a “loss” (e.g. increased treatment costs or increased risk of heart failure). In general, people prefer gains over losses (Kahneman and Tversky, 1988). This means that a case 2 BWS experiment with one positive and several negative attributes will always have a dominant attribute: the positive attribute. Similarly, a negative attribute will be the dominant “worst” attribute when it is paired with positive attributes in the profile. When a study contains multiple positive and multiple negative attributes, while no single attribute may be dominant, the “best” will always be chosen from the positive attributes, while the “worst” is chosen from the negative attributes.

We reviewed health related case 2 BWS studies published until 2018 to gain more insights into the type of attributes that have been studied in BWS literature. Details regarding the selection of articles for this scoping review can be found in Appendix A of the electronic supplementary material. Our review identified 87 full-text BWS studies based on a search in PubMed until December 2018 with the search term ‘best worst scaling’. For the final data extraction, studies were included when it was an empirical case 2 BWS study, the full-text

was available in English, it was health related and it was not a methodological or review study. Eventually, 39 full-texts were included for final data extraction. These 39 studies contained a total of 252 attributes. More than half ( $n=151$ , 60%) of the attributes could not be categorized as either positive or negative (in which dominance will not be an issue and models can be estimated). Examples include “start of treatment”, “registration year” and “talk with healthcare provider by phone”. Focusing on the distribution of the 101 positive and negative attributes specifically, most attributes were negative ( $n=81$ , 32%), for example “pain”, “malfunction” and “skin injury”. Examples of positive attributes ( $n=20$ , 8%) included “simple drug application”, “long duration of efficacy” and “increased life expectancy”. Hence, positive and negative attributes are prevalent in health related BWS studies. From these 39 studies, four contained a mix of positive and negative attributes. All these four studies also included one or more attributes that could not be categorized as positive or negative. Our results suggest that studies that include only a mix of positive and negative attributes will lead to data that suffers from the complete separation problem (Zeng and Zeng, 2019).<sup>vi</sup> This results in estimation failures and as a consequence such studies are unlikely to result in publications.

### 5.2.2 Choices in case 2 BWS with dominant attributes

To illustrate the problem case 2 BWS encounters with a mix of positive and negative attributes, we introduce a stylized example of a case 2 BWS study containing one positive and three negative attributes. That is, a drug with one benefit and three side effects (i.e., harms). Table 1 shows the four attributes and their levels. Here,  $A^+$  and  $A^-$  represent positive and negative attributes. Each attribute has three levels, indicated by subscripts, such that  $A_{3,2}^-$  is the second level of the third attribute.

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<sup>vi</sup>We want to thank an anonymous reviewer for the insight that the estimation problems stem from an identification problem that results from complete data separation.

Table 1 Case 2 BWS with one positive and three negative attributes

Attributes	Positive or negative	Attribute levels
Attribute 1 ( $A_1^+$ ) e.g. efficacy of drug	+	$A_{1,1}^+$ $A_{1,2}^+$ $A_{1,3}^+$
Attribute 2 ( $A_2^-$ ) e.g. side effect 1 of drug	-	$A_{2,1}^-$ $A_{2,2}^-$ $A_{2,3}^-$
Attribute 3 ( $A_3^-$ ) e.g. side effect 2 of drug	-	$A_{3,1}^-$ $A_{3,2}^-$ $A_{3,3}^-$
Attribute 4 ( $A_4^-$ ) e.g. side effect 3 of drug	-	$A_{4,1}^-$ $A_{4,2}^-$ $A_{4,3}^-$

A single case 2 BWS choice task includes all attributes, each at a specific level, with levels varying across choice tasks. Typical case 2 BWS choice tasks are shown in Figure 2. For each task, individuals will be asked to indicate the “best” and “worst” attribute level based on the attribute and level combinations presented in each choice task. To gain insights into the preferences of individuals, they are repeatedly asked to make “best” and “worst” choices for different choice tasks. If an individual for example selects  $A_{1,1}^+$  as “best” and  $A_{2,2}^-$  as “worst” in the example in Figure 2, we know that this individual prefers  $A_{1,1}^+$  over  $A_{2,2}^-$ ,  $A_{3,2}^-$ ,  $A_{4,1}^-$  and also prefers  $A_{3,2}^-$  and  $A_{4,1}^-$  over  $A_{2,2}^-$ .

When individuals prefer gains over losses, then, as can be easily observed in Figure 2, every choice task including a mix of positive and negative attributes will contain one or more dominant attributes. In the example in Figure 2 selecting the “best” attribute level requires a choice between a gain and a number of losses, which results in a trivial choice for the dominant attribute when a gain is preferred over losses. Also, the random variation in utility of the dominant attribute will never make it less attractive than the dominated attributes. This

differs from the usual situation where an attribute can have a higher utility, on average, but then still the random variation in individuals' utility for the attribute levels typically ensures that other attributes will also sometimes be chosen as "best". More specifically, choices in case 2 BWS with dominant attributes are so simple that respondents do not make mistakes in selecting the dominant attribute level.

Best		Worst
[ ]	$A_{1,1}^+$	[ ]
[ ]	$A_{2,2}^-$	[ ]
[ ]	$A_{3,2}^-$	[ ]
[ ]	$A_{4,1}^-$	[ ]

Figure 2 Example choice task case 2 BWS with one positive and three negative attributes

### 5.3. Model estimation with dominant attributes in case 2 BWS

In this section we review the common modelling approach to case 2 BWS data. We then show how the presence of a dominant attribute leads to infinitely large parameter estimates. Finally, we consider the robustness of this result.

#### 5.3.1 Model based inference for case 2 BWS

Model-based estimation methods for case 2 BWS data are based on utility maximization within the Random Utility Theory (RUT) framework (Louviere et al., 2015). The RUT underpins the models used in a wide array of practical and academic cases to model choice processes (Ben-Akiva and Lerman, 1985; Mcfadden, 2001; McFadden, 1973). In the context of a case 2 BWS choice task, the RUT model is defined as follows: An individual obtains a

certain level of utility from each level of each attribute presented in the choice task. For the “best” (“worst”) question in case 2 BWS the individual selects the attribute that provides the highest (lowest) utility. There are aspects influencing the utility that the analyst can and cannot capture (Train, 2009). Therefore, the utility for attribute  $k$  with level  $l$  can be decomposed in two parts. First, a systematic ( $V_{k,l}$ ) part that is common across all choices and respondents, which the analyst can capture. Second, an unobserved residual component ( $\varepsilon_{k,l}$ ), representing the part of utility that cannot be captured by the analyst (unobserved utility component). In this paper we do not restrict the systematic part of utility and use, without loss of generality, the notation  $V_{k,l} = f_k(A_{k,l})$ , as our focus is not on the specific functional representations of the utility functions and with  $f_k$  representing different attribute specific functional utility forms.

Considering the analyst only observes choices and not the underlying true utility levels, probabilistic models are used to account for the unobserved utility component when analyzing choice data (Train, 2009). This results in a probability, in the situation of two attributes for example, of selecting attribute  $k$  with level  $l$  over attribute  $m$  with level  $n$  given by:

$$P(\text{best} = A_{k,l}) = P(V_{k,l} + \varepsilon_{k,l} > V_{m,n} + \varepsilon_{m,n}) \quad [\text{eq.1}]$$

The multinomial logit (MNL) model and its generalizations are the common probabilistic model to analyze case 2 BWS choice data (Hawkins et al., 2019; Mühlbacher et al., 2016a). MNL estimation of case 2 BWS data can be performed in two ways, depending on the assumed psychological processes of decision-making by which individuals decide about their “best” and “worst” choices (Louviere et al., 2015): First, the maximum difference model



(maxdiff), in which individuals choose that best-worst pair that maximizes the utility difference between “best” and “worst”. Second, in the sequential model individuals make their “best” and “worst” choices in two stages: first choosing the “best” (“worst”) from all options and then choosing the “worst” (“best”) from all remaining options. In this section we focus on the “best”-first sequential model to elaborate on the estimation problems of case 2 BWS data with dominant attributes, though the same issues arise with the maxdiff approach or if the “worst” option is selected first followed by selecting the best option (see section 3.3).

We follow the common assumption underlying the MNL model, which is that the error term is independently and identically distributed (IID) and extreme value (EV) type I across alternatives (McFadden, 1973; Mühlbacher et al., 2016a; Train, 2009). This results in the probability that within a specific choice task  $s$  an individual selects attribute  $k$  with level  $l_{k,s}$  as “best”, given  $M$  attributes ( $m$ ) with choice task  $s$  specific attribute levels  $n_{m,s}$ , given by (Flynn and Marley, 2014):

$$P(\text{best} = A_{k,l_{k,s}}) = \frac{\exp(V_{k,l_{k,s}})}{\sum_{m=1}^M \exp(V_{m,n_{m,s}})} \quad [\text{eq.2}]$$

### 5.3.2 Dominant attributes in case 2 BWS

Returning to our case 2 BWS example with one positive and three negative attributes in Table 1, where individuals always select the dominant, positive attribute as “best”. In terms of the utility of the positive and negative attribute levels, this implies that the utility of the positive attribute is always greater than the utility of the negative attributes, hence we know that for all  $l, m$  and  $n$ :

$$V(A_{k,l}^+) + \varepsilon_{k,l}^+ > V(A_{m,n}^-) + \varepsilon_{m,n}^- \quad [\text{eq.3}]$$

with  $V(A_{k,l}^+)$  and  $V(A_{m,n}^-)$  representing the systematic utilities for the positive and negative attributes and  $\varepsilon_{k,l}^+$  and  $\varepsilon_{m,n}^-$  representing the associated unobserved utility components. In this situation with a dominant positive attribute, the inequality in equation 3 needs to hold for all possible values of  $\varepsilon_{k,l}^+$  and  $\varepsilon_{m,n}^-$ . Given the unbounded support of the extreme value distribution, this can only be the case when the difference in utilities between the positive and negative attributes,  $V(A_{k,l}^+) - V(A_{m,n}^-)$  is infinite.

To demonstrate the estimation problem in another way, let us focus on the case 2 BWS example in Figure 2. Individuals will always select  $A_{1,1}^+$  as best. Within the MNL model specification, the probability that an individual selects the positive attribute as “best” is given by:

$$P(best = A_{1,1}^+) = \frac{\exp(V(A_{1,1}^+))}{\exp(V(A_{1,1}^+)) + \exp(V(A_{2,1}^-)) + \exp(V(A_{2,2}^-)) + \exp(V(A_{4,1}^-))} \quad [\text{eq.4}]$$

Since the positive attribute will always be selected as “best”, this implies that  $P(best = A_{1,1}^+) = 1$ .

As shown before, mixing positive and negative attributes will likely lead to attribute level dominance and therefore to data that suffers from the complete separation problem: meaning that the positive attribute is always selected as “best”. This will lead to corresponding estimation problems when using the MNL model for estimation. In other words: the MNL model is inconsistent with the assumption of dominance of an attribute level in BWS-2 as that results in the complete separation problem and therefore to estimation problems when fitting the MNL model (Zeng and Zeng, 2019). The aim of this study is to show that a mix of positive and negative attributes in BWS-2 will lead to attribute level dominance, which results in identification problems that leads to failure of the MNL model.

In the simulation part of this study, complete separation is induced by imposing individuals to always select a positive above a negative attribute when selecting the “best” attribute.

In case 2 BWS all attributes are assumed to be measured on the same scale and modelling case 2 BWS data always requires the analyst to select one attribute level to be set as the reference level (Potoglou et al., 2011; van Dijk et al., 2016). Without loss of generality, we use level 1 of attribute 2 ( $A_{2,1}^-$ ) as the reference level, with  $V(A_{2,1}^-)=0$  leading to  $\exp(V(A_{2,1}^-))=1$ . Since  $\exp(V(A_{1,1}^+))$  is both in the nominator and denominator of the MNL model specification in equation 4,  $\exp(V(A_{2,1}^-))$  contributes 1 to the denominator and both  $\exp(V(A_{3,2}^-))$  and  $\exp(V(A_{4,1}^-))$  contribute non-negative amounts, the probability will be smaller than one. Therefore, the only way the MNL probability of selecting  $A_{1,1}^+$  as “best” will be equal to one requires  $V(A_{1,1}^+)$  to become infinitely large. That way the utility values of the other attribute levels have essentially no impact. An infinitely large  $V(A_{1,1}^+)$  prevents the estimation procedure from converging, effectively leading to a situation where we will not be able to estimate the MNL parameters.

### 5.3.3 Robustness of argumentation

In the examples above, we focused on a scenario with one positive and three negative attributes. The same problem manifests when there are two or more positive attributes in combination with one or more negative attributes. The difference in utilities between any of the positive attributes and the set of negative attributes must be infinitely large to ensure an individual selects one of the positive attributes as “best” (equation 3), resulting in the same type of estimation problems. In general, a mix of any number of positive and negative attributes leads to estimation problems. In section 4.2 we will also show this using simulated data.

A similar situation obtains with the maxdiff model. Focusing on pairs of attribute level combinations rather than individual attribute levels relative to the other attribute levels, based on the utility functions described in equation 3, also requires infinitely large differences between the utility levels of the positive and negative attributes, in this case within pairs of such attributes.

Finally, we consider other statistical models. The mixed logit model (MXL) is often used in choice modelling to accommodate for heterogeneity of preferences (Train, 2009). The latent class model (LCM) also accommodates for heterogeneity of preferences by sorting individuals in classes (Train, 2009). The arguments above apply at both the individual and population levels, so accounting for heterogeneity of preferences or aggregating to the population level with these models will not alleviate the estimation problem.

## 5.4 Simulation study

Section 5.3 analytically showed how the presence of a dominant attribute in case 2 BWS leads to infinitely large parameter values. In this section we will show this estimation problem making use of simulated data.

### 5.4.1 Simulation design

We simulated the example from Table 1: one positive ( $A^+$ ) and three negative ( $A^-$ ) attributes, each with three attribute levels. To clearly show the impact of dominance on parameter estimates, we focused on two different simulation scenarios. In the first scenario, the positive attribute is generally preferred over the negative attributes, but it is not dominant, i.e. it is not always selected as “best” (no-dominance scenario); hence,  $P(\text{best} = A^+) < 1$  in equation 4. In the second scenario, the positive attribute is dominant, so it is not only preferred on average,

but it is always selected as “best” (dominance scenario); i.e.,  $P(best = A^+) = 1$ . The precise utility values for each attribute level are presented in Table 2.

Both scenarios used the same orthogonal main effect plan (OMEP) experimental design with 9 choice tasks from Hahn & Shapiro (1966). Based on the number of attributes and levels, the OMEP catalogue provided us with the information that in order to get an orthogonal design 9 choice tasks were needed. The specific combination of attribute levels in each choice task could also be found in this catalogue. Both scenarios also used MNL for model estimation, using a maxdiff approach. Since the aim of our study was to investigate the effect of mixing positive and negative attributes – leading to dominance – on BWS case 2 outcomes, we adjusted the data generating process (DGP) such that the positive attribute was always selected as “best” (or one of the two positive attributes in the case with multiple positive attributes). A population sample size of 1000 with results accumulated over 500 simulated replications was used (Koehler et al., 2009). The simulation code was written in Julia programming language version 1.0.3 (<https://julialang.org/>).

Table 2 Utility values for each attribute level in the two scenarios

Attributes	Attribute levels	Utility levels
Attribute 1 ( $A_1^+$ )	$A_{1,1}^+$ $A_{1,2}^+$ $A_{1,3}^+$	1.00 1.50 2.00
Attribute 2 ( $A_2^-$ )	$A_{2,1}^-$ $A_{2,2}^-$ $A_{2,3}^-$	0.00 -0.50 -1.00
Attribute 3 ( $A_3^-$ )	$A_{3,1}^-$ $A_{3,2}^-$ $A_{3,3}^-$	-1.00 -1.00 -1.00
Attribute 4 ( $A_4^-$ )	$A_{4,1}^-$ $A_{4,2}^-$ $A_{4,3}^-$	-1.00 -1.50 -2.00

### 5.4.2 Simulation results

Table 3 shows the average estimated utility values for two scenarios, differing in whether the positive attribute was dominant or not, across the 500 simulation runs. In the no-dominance scenario, we were able to estimate the true utilities for both the positive and the negative attributes (with  $(A_{2,1}^-)$  set as reference level). However, in the dominance scenario, where the positive attribute was always preferred over the negative attributes, the estimated values for the positive attribute levels are very large and unrelated to the true utilities, as predicted by our analytical derivations. The utility levels for the negative attributes, were properly recovered, but the estimates are somewhat less precise in the dominance scenario, relative to the no-dominance scenario.

Table 3 Mean estimated utility and SD values for each attribute level from 500 simulated replications for the two scenarios

Attribute level	No-dominance		Dominance		True values
	Estimated value	(SD)	Estimated value	(SD)	
$A_{1,1}^+$ (beta1)	1.00	(0.05)	37.23	(3.37)	<b>1.00</b>
$A_{1,2}^+$ (beta2)	1.50	(0.05)	38.87	(3.40)	<b>1.50</b>
$A_{1,3}^+$ (beta3)	2.00	(0.05)	37.56	(3.36)	<b>2.00</b>
$A_{2,1}^-$ (Ref)	0.00	Ref	0.00	Ref	<b>0.00</b>
$A_{2,2}^-$ (beta4)	-0.50	(0.05)	-0.53	(0.08)	<b>-0.50</b>
$A_{2,3}^-$ (beta5)	-1.00	(0.05)	-0.99	(0.07)	<b>-1.00</b>
$A_{3,1}^-$ (beta6)	-1.00	(0.05)	-1.00	(0.07)	<b>-1.00</b>
$A_{3,2}^-$ (beta7)	-1.00	(0.05)	-1.00	(0.07)	<b>-1.00</b>
$A_{3,3}^-$ (beta8)	-1.00	(0.05)	-1.01	(0.07)	<b>-1.00</b>
$A_{4,1}^-$ (beta9)	-1.00	(0.05)	-0.99	(0.06)	<b>-1.00</b>
$A_{4,2}^-$ (beta10)	-1.50	(0.05)	-1.49	(0.07)	<b>-1.50</b>
$A_{4,3}^-$ (beta11)	-2.00	(0.06)	-2.00	(0.09)	<b>-2.00</b>

The histograms in Figure 3 show the distribution of the estimated utility levels for attribute 1 in the two scenarios. The vertical white dashed lines indicate the true utility values from Table 2. Overall, we were able to infer the true utilities back for the positive attribute in the no-dominance scenario (plots a-c). However, in the scenario with dominance (plots d-f), the histograms show that the estimated utilities for the positive attributes become very large and hence the true utility values were not recovered. Not only are these large parameter estimates non-informative because of their large value, but the dispersion of these estimates is also much larger.

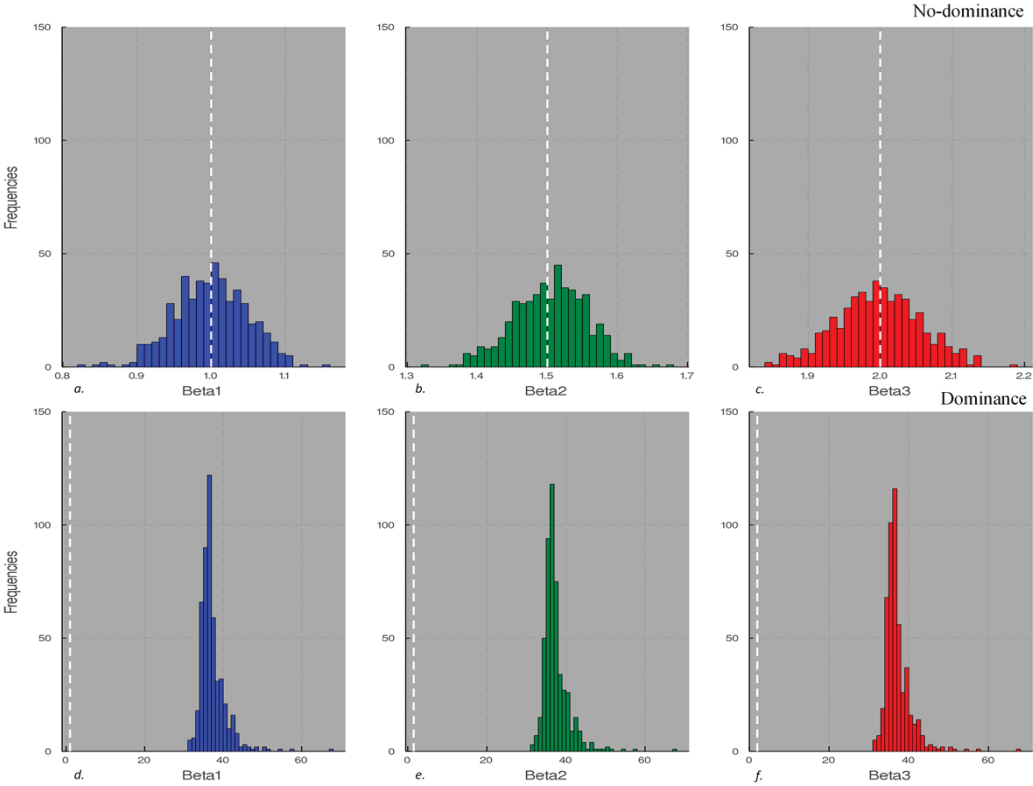


Figure 3 Distribution of estimated utility values for attribute 1  $V(A_1)$  and its levels in the simulations no-dominance (a-c) and dominance (d-f). Dashed white lines indicate the true utility values.

Dominance even affects the relative ranking of the positive attribute levels. Based on the utility values from Table 2 the correct ranking for the positive attribute levels is  $A_{1,3}^+ > A_{1,2}^+ > A_{1,1}^+$ . Table 4 presents the number of times the attribute levels had the correct rank based on the parameter estimates. The inferred ranking is fully aligned with the underlying data generating process in the no-dominance scenario, while it clearly fails to reflect the correct ranking in the dominance scenario. A single positive dominant attribute makes it impossible to infer the preference order of the levels of this attribute.

Table 4 Number of times (percentages) attribute levels are ranked properly based on point estimates of the parameters for the positive attribute levels in scenarios no-dominance and dominance

Attribute levels (true rank)	No-dominance	Dominance
$A_{1,1}^+$ (rank 3)	500 (100%)	9 (2%)
$A_{1,2}^+$ (rank 2)	500 (100%)	9 (2%)
$A_{1,3}^+$ (rank 1)	500 (100%)	418 (84%)

To study what happens when there are multiple positive and negative attributes, we designed a second simulation study. In this simulation, we added a second positive attribute to the setting of the previous simulation study. The utility values for the positive attribute that was added are set at: 0.5 ( $A_{2,1}^+$ ), 0.625 ( $A_{2,2}^+$ ) and 0.75 ( $A_{2,3}^+$ ). Figure 4 shows the distribution of the estimated utility values for attributes 1 and 2 for these scenarios. In the no-dominance scenario, the true utility values were recovered well when looking at the mean estimated utility values. As expected, with dominance the utility estimates for the positive attributes are



very large and distant from the true utility values, demonstrating that also dominance causes estimation problems with a mix of multiple positive and negative attributes. Unlike the case with a single positive attribute, the relative rankings for the positive attributes is correctly retrieved. This is because in this simulation design there are two positive attributes that can be selected as “best” instead of one, providing comparisons consistent with the model assumptions, which enables recovery of the actual rankings. This means that depending on the study goal, that is to determine rankings or to compute willingness-to-pay (WTP) for example, dominance is expected to impact outcomes. This is especially the case when dealing with trade-offs between gains and losses in for example WTP computations.

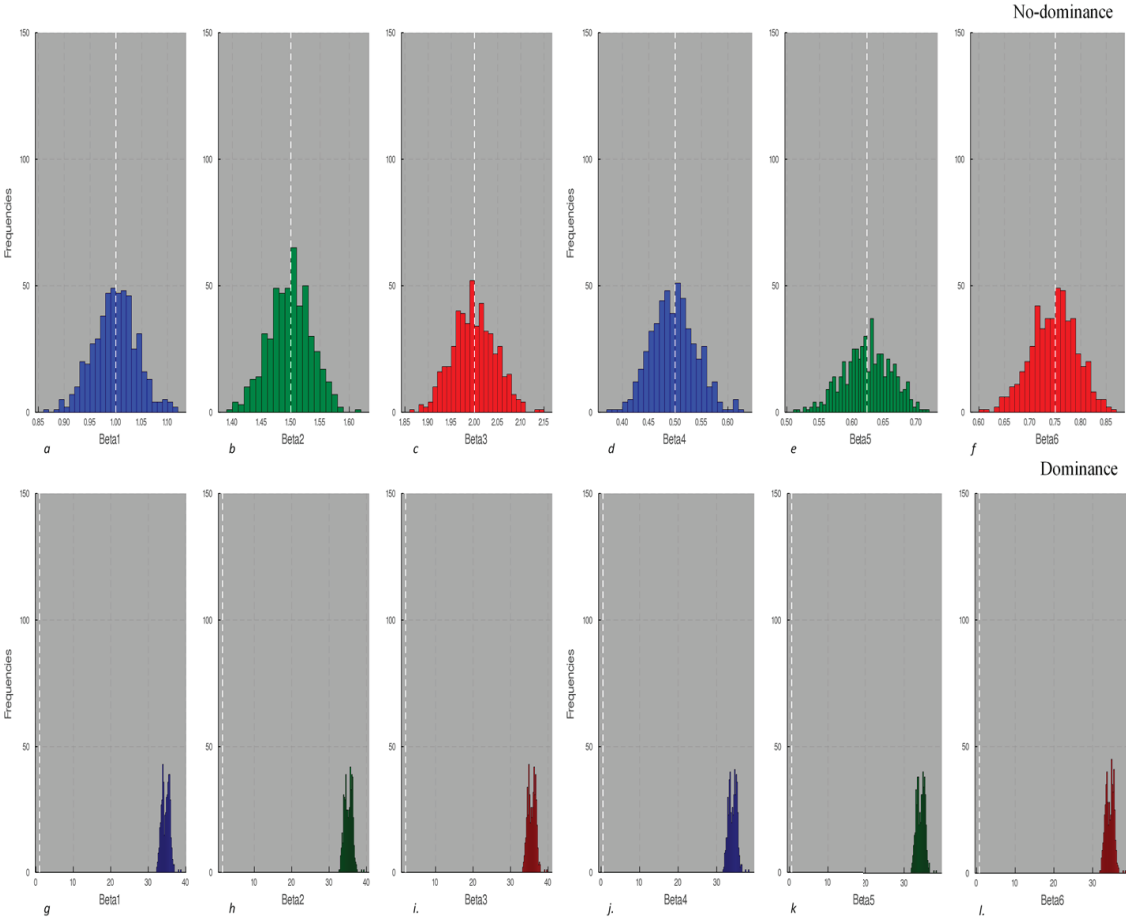


Figure 4 Distribution of estimated utility values for the two positive attributes 1  $V(A_1^+)$  and 2  $V(A_2^+)$  in the no-dominance (a-f) and dominance scenarios (g-l). Dashed white lines indicate the true utility values.

## 5.5 Discussion

In this paper we studied how using a mixture of positive and negative attributes affects the performance of a logit-model-based analysis of case 2 BWS data. Our analysis relies on a single assumption on respondents' preferences, which is that individuals will always prefer and select a positive attribute above a negative attribute when selecting the "best" attribute.<sup>vii</sup> This assumption is grounded in behavioral economics (Levin and Gaeth, 1988; Tversky and Kahneman, 1981), but also aligns well with common sense. People will prefer health improvements over side effects like headaches or nausea, when given the choice. We showed analytically that BWS experiments containing a mix of both positive and negative attributes results in infinitely large differences in utilities between the positive and negative attributes due to the complete separation problem in the data. Based on these findings we predict that model estimation will fail when using data from a case 2 BWS study with a mix of positive and negative attributes.

Simulation results confirmed the analytical predictions. In particular, the difference between the utility estimates for the positive and the negative attribute(s) was much larger than the corresponding difference between the true values. When there was only a single positive attribute, we were not even able to recover the relative preference ordering for its levels in our simulations, and the same will occur when there is a single negative attribute and multiple positive attributes. Once multiple positive and multiple negative attributes are combined, the relative ordering of the attributes within the set of positive attributes and within the set of negative attributes is correctly assessed. These two parts of the utility scale, however, are at a large distance and not necessarily on a comparable scale, e.g. when choosing the "best" among the positive attributes is more difficult than choosing the "worst"

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<sup>vii</sup> As mentioned in section 3.2, MNL is inconsistent with attribute level dominance as it leads to completely separated data and the corresponding identification problems. To show this, we imposed preference of the positive attribute over the negative attributes, which induces complete data separation. to illustrate the fundamental identification and estimation problems that arise from BWS-2 studies that include a mix of positive and negative attributes.

among the negative attributes. This is an important finding, as it raises concerns in studies that contain both positive and negative attributes, e.g. when computing willingness to pay with a negative attribute, e.g. costs, for a positive attribute, e.g. a health benefit. To avoid issues of dominance in case 2 BWS experiments, we can frame all attribute levels to have the same “sign”, either all positive or negative. A “degree of recovery” can be translated into “degree of condition remaining” or “probability of side effects occurring” can be reframed as “probability of side effects being absent”. By reframing the attributes all positive or negative (e.g., chance of not being cured in Figure 1b), we can avoid the dominance-related issues of case 2 BWS. However, it is an open question whether people interpret these two attribute frames in the same manner.

Although, our study is the first step in understanding case 2 BWS issues regarding the type of attributes to include in such choice experiments, there are still several open questions. First, only a few studies that were identified with the literature review included a mixture of positive and negative attributes. This raises the question how relevant the issue of attribute dominance is. It could however be the case that studies that result in estimation problems are unlikely to result in publications. The fact that there are not many studies reporting these issues does not mean this problem should be ignored. This study therefore tries to inform and warn case 2 BWS users when designing choice tasks, since similar questions have been raised when using DCEs in specific situations (Flynn et al., 2008). Second, our definition of positive and negative attributes as gains and losses respectively deserves empirical scrutiny. Future research might focus on reference points to which attribute levels are compared to as a driver of attribute level preferences. Third, in this paper we analyzed dominance at the level of an attribute (all levels of the positive attribute are dominant). However, one can imagine that dominance in case 2 BWS also occurs for a specific attribute level, e.g. the highest efficacy

level is always preferred over all other attribute levels, or the highest price level is always considered worse than all other attribute levels.

To conclude, case 2 BWS with a mix of positive and negative attributes leads to dominance related problems in model estimation. Nonetheless, we believe that case 2 BWS holds the potential of being valuable for eliciting preferences, if only good (positive) or only bad (negative) attributes are included in the experiment, but not for both.

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## Appendix A

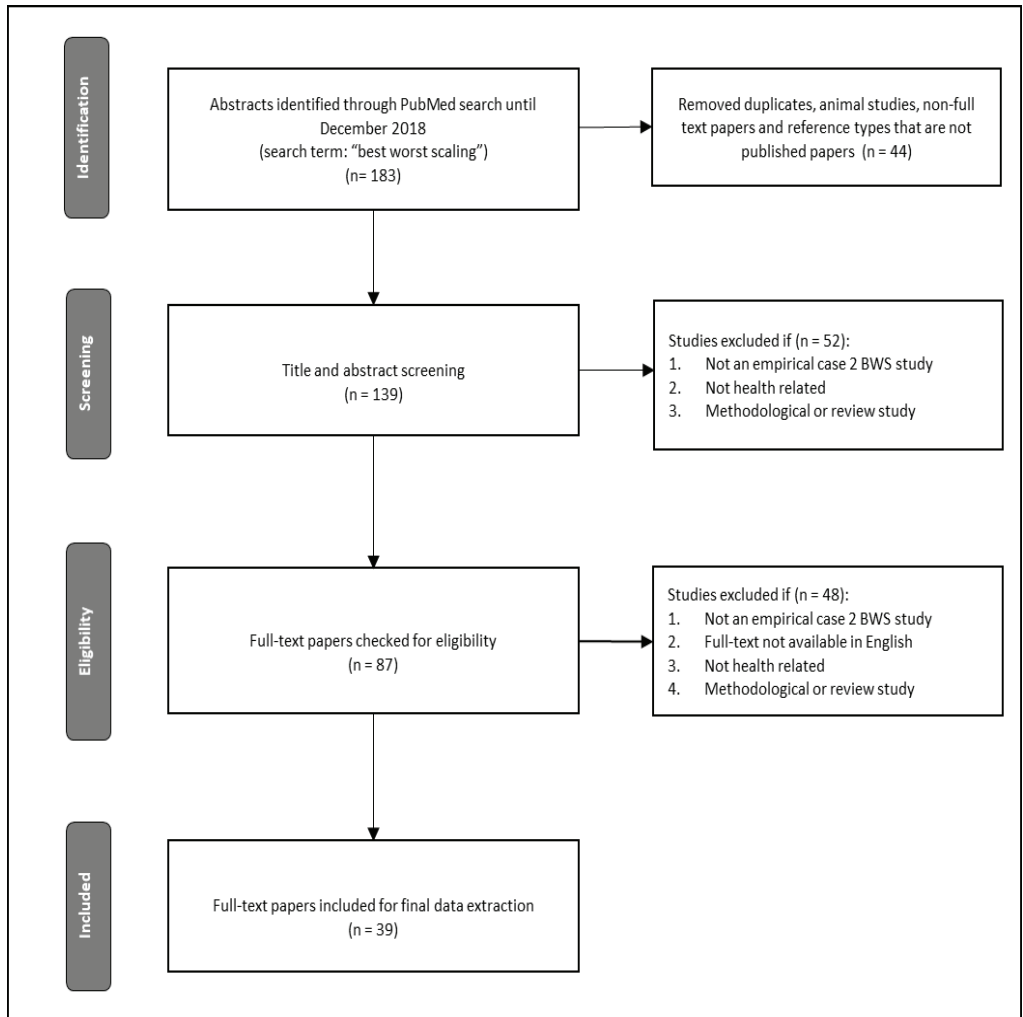


Figure A Flow diagram of scoping review to identify case 2 BWS studies



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## Chapter 6

### **Framing Attribute Levels in Case 2 Best-Worst Scaling: Do signs matter?**

Soekhai V, Donkers B, van Kinschot CMJ, van Noord C and de Bekker-Grob EW

*Submitted*

## **Abstract**

*Objectives:* Case 2 best-worst scaling (BWS-2) has become an increasingly popular method to elicit patient preferences in health and healthcare. However, this method is still in its infancy and estimation issues regarding mixing positive and negative attributes remain. Framing attributes positive or negative might solve this issue but leads to new challenges regarding preferences for gains and losses. The aim of this study was therefore to compare outcomes obtained from three different BWS-2 scenarios to study the impact of framing on outcomes.

*Methods:* Patients with Graves' disease completed an online survey, including eight BWS-2 tasks and – to test for convergent validity - 12 DCE tasks. For BWS-2, three different framing scenarios were used: regular, all positive or all negative. Patients were randomly assigned to one of these scenarios. Multinomial logit (MNL) and attribute-scale MNL (AS-MNL) were used to estimate preference weights and to calculate the relative importance of the attributes.

*Results:* A total of 192 patients were included for BWS-2 and DCE analyses. MNL analysis showed positive and negative BWS-2 outcomes differed in terms of the least preferred attribute levels as well as relative importance. For regular BWS-2 the ordering of attribute levels was not as theoretically expected. Results from the AS-MNL model showed that framing attributes negatively leads to attributes becoming more important, while framing attributes positively leads to attributes becoming less important.

*Conclusions:* This study showed that attribute framing in BWS-2 impacts outcomes and using regular BWS-2 leads to theoretically implausible outcomes. BWS-2 can be a useful method to elicit preferences but mixing positive and negative attributes should be avoided. Careful consideration about framing with regard to the decision context is required.



## 6.1 Introduction

Patient preferences have become more important in supporting medical decision-making at the individual and policy level in health and healthcare [1–3]. Studies by the Medical Device Innovation Consortium (MDIC) [4], Mahieu et al. [5] and Soekhai et al. [6] provide an overview of different stated preference methods to elicit preferences. A method that has become increasingly popular to elicit preferences in health and healthcare is best-worst scaling (BWS) [7,8]. BWS was introduced to obtain more preference information than a traditional discrete choice experiment (DCE) by asking individuals not only to select their best but also their worst option, without a large increase in the cognitive burden of the elicitation task [7]. For more information about DCEs see Train [9], Hensher et al. [10] and Soekhai et al. [11].

Louviere et al. [12] distinguish three types of BWS: object case (case 1 BWS) where attributes, profile case (case 2 BWS) where attribute levels, and multi-profile case (case 3 BWS) where profiles are selected as best and worst. For more details about BWS see Louviere et al. [12]. Noteworthy, case 2 BWS (hereafter: BWS-2) received much attention in the literature, as this method can uncover attribute level importance, can reduce cognitive burden of the elicitation task by focusing on one profile at a time and is relatively easy to design [13,14].

Several guidelines and best practices for conducting preference studies exist, in particular for DCEs [15,16]. Although BWS-2 is becoming more often used in health, the method is still in its infancy and several issues related to the design and analyses require further research [8]. One of these issues is the role of attribute level framing in BWS-2 choice tasks. Behavioral economic theory suggests that individuals cope differently when dealing with gains (e.g. increased life expectancy) or loss (e.g. more frequent side effects), with individuals placing more weight on loss than similar sized gains [17,18]. Currently, it is

unknown what the impact of framing attributes differently (i.e. framed positively (a gain), negatively (a loss), or mixed (mix of gains and losses) is on BWS-2 outcomes. This is especially the case for BWS-2 since this is not a trade-off method like for example DCE but rather focuses on choices for attribute levels in isolation.

A second reason to study attribute framing in the BWS-2 context is that previous work suggests that BWS-2 with a mix of positive and negative attributes leads to dominance and therefore estimation problems [19]. To avoid this problem, attributes should be either framed all positively or all negatively. It is therefore important to understand the impact of different framings of BWS-2 attributes on BWS-2 outcomes.

Since there are to our knowledge no studies investigating framing effects in BWS-2, the main aim of this paper is to study the impact of attribute framing on BWS-2 estimates and the consequences of designing BWS studies with all attributes in either a positive or a negative frame. This will provide much needed guidance on designing BWS-2 tasks. In addition, we empirically compared BWS-2 to DCE preference weights to obtain insights into the convergent validity of the BWS-2 outcomes of the different attribute framings.

## **6.2 Methods**

### *6.2.1 Study population*

A sample of adult patients with morbus Graves' disease (hereafter: GD) was selected between August 2019 and July 2020. The rationale for using GD patients in this study was that there is insufficient data available on GD patients' treatment preferences. Respondents were recruited in multiple hospitals across the Netherlands, through press releases on websites of national endocrine organizations and patient organizations as well as through social media. Informed consent was obtained before the start of the survey. Patients who had a first diagnosis of GD or a recurrence in the previous year were included, while patients who were insufficiently

fluent in the Dutch language were excluded. The study protocol was approved by the medical ethics committee from the Erasmus MC – University Medical Centre Rotterdam (MEC-2018-1665).

### *6.2.2 Attributes and attributes levels*

Potentially relevant attributes and attribute levels related to GD treatment were selected using a multi-step approach for both BWS-2 as well as DCE. First, a literature search was conducted to identify attributes which were discussed with two medical researchers. Second, a focus group with fifteen GD patients was conducted to further elaborate on the attributes identified from the literature. Based on the literature search and focus group results, five attributes were included in the experiment: type of treatment, chance of being cured, chance of severe side effects, chance of permanent voice changes (treatment could lead to damage to vocal cord) and chance of hypocalcemia (treatment could lead to calcium deficiency). The attribute levels were based on information in the literature, followed by a consensus discussion by two medical researchers [20-22]. Table 1 presents the attributes and attribute levels for each BWS-2 scenario and DCE.

### *6.2.3 Design of BWS choice tasks*

Since the aim of this study is to investigate framing effects of BWS-2 attributes on outcomes, three BWS-2 scenarios were developed that differed in the attribute framing. In the regular BWS-2 scenario, attributes in the choice tasks were included in their natural way, resulting in a mix of positive and negative attributes. To avoid comparisons of positive and negative attributes, in positive BWS-2 and negative BWS-2 all attributes were framed positively or negatively respectively (see Table 1). For each of the three BWS-2 scenarios an orthogonal

Table 1 – Attributes and levels for eliciting preferences with BWS-2 and DCE (including priors for DCE design)

Attributes		Levels		
Treatment type	<b>Medication</b> [Ref]	<b>Surgery</b> [-0.10,0.10] <sup>i</sup> [0.98,0.28] <sup>ii</sup>	<b>Radioactive Iodine</b> [-0.10,0.10] <sup>i</sup> [-0.21,0.15] <sup>ii</sup>	
Chance of being cured	<b>40%</b> [Ref]	<b>70%</b> [0.05,0.15] <sup>i</sup> [0.71,0.28] <sup>ii</sup>	<b>85%</b> [0.15,0.25] <sup>i</sup> [1.09,0.23] <sup>ii</sup>	<b>100%</b> [0.25,0.35] <sup>i</sup> [1.30,0.36] <sup>ii</sup>
Chance of severe side effects	<b>0%</b> [Ref]	<b>2%</b> [-0.15,-0.05] <sup>i</sup> [-0.25,0.13] <sup>ii</sup>	<b>5%</b> [-0.25,-0.15] <sup>i</sup> [-0.37,0.14] <sup>ii</sup>	<b>10%</b> [-0.35,-0.25] <sup>i</sup> [-0.78,0.34] <sup>ii</sup>
Chance of permanent voice changes	<b>0%</b> [Ref]	<b>5%</b> [-0.15,-0.05] <sup>i</sup> [-0.50,0.16] <sup>ii</sup>	<b>10%</b> [-0.25,-0.15] <sup>i</sup> [-0.76,0.20] <sup>ii</sup>	
Chance of hypocalcemia	<b>0%</b> [Ref]	<b>5%</b> [-0.15,-0.05] <sup>i</sup> [-0.15,0.10] <sup>ii</sup>	<b>10%</b> [-0.25,-0.15] <sup>i</sup> [-0.22,0.11] <sup>ii</sup>	<b>15%</b> [-0.35,-0.25] <sup>i</sup> [-0.65,0.24] <sup>ii</sup>

<sup>i</sup> uniformly distributed pilot prior: min-max  
<sup>ii</sup> normally distributed post-pilot updated prior: mean, standard deviation

main effect plan (OMEP) experimental design was used. This type of design enables the independent estimation of preference weights for each attribute level [12]. Based on the number of attributes and levels, the OMEP indicated 16 choice tasks to be included in the survey [23]. Each BWS-2 scenario consisted of the same attributes and levels since the aim was to compare the different BWS-2 scenarios with each other (Table 1). In each BWS-2 scenario the attribute levels are identical but framed differently. This means that for positive BWS-2 the attributes chance of severe side effects, chance of permanent voice changes and chance of hypocalcemia were framed positively (e.g., chance of no severe side effects, levels 90%, 95%, 98%, 100%). Likewise, for negative BWS-2 the attribute chance of being cured was framed negatively (chance of not being cured, levels 0%, 15%, 30%, 60%). Attribute order was kept constant across all tasks.

#### *6.2.4 Design of DCE choice tasks*









For the DCE, a Bayesian D-efficient design was generated in which the D-efficiency was maximized using Ngene software (Ngene, version 1.2.1) [16]. Pilot data from 32 patients were used to update priors and their distribution (see Table 1) as well as further optimization of the experimental design [10,15,16]. The generated design used for the survey included 48 choice tasks, which was blocked into four blocks with 12 choice tasks each to reduce cognitive burden for respondents. The alternatives in each choice task were unlabeled and the attribute order was kept constant across all tasks [24].

#### *6.2.5 Survey design*

The survey consisted of five sections: an introduction explaining the survey relevance and information about GD and treatment options, followed by background questions about sociodemographic characteristics and medical history, DCE tasks, BWS-2 tasks and final questions including a survey evaluation. Patients were randomly assigned to one of the three BWS-2 scenarios and had to complete both BWS-2 and DCE tasks. To reduce the cognitive burden, patients were requested to answer a completely random subset of 8 of the 16 BWS-2 tasks in the design. In the DCE, patients were asked about their preferences by choosing between two alternatives in 12 choice tasks, whereas in BWS-2 they had to select their best and worst attribute level. Before both the first BWS-2 and DCE choice task, a short introduction with an example choice task was presented to patients. In the final section of the survey respondents were asked to explicitly state which attribute they regarded as most and least important, as well as their overall evaluation of the survey. The validity of the survey was tested with five patients in a think-aloud format with direct verbal feedback to optimize the survey (i.e., better instructions and example tasks). The survey was designed using

LimeSurvey (LimeSurvey, version 2.06). A sample BWS-2 and DCE choice task is shown in Figure 1.

Which of these 5 characteristics would you select as <u>best</u> and which as <u>worst</u> treatment characteristic?		Best	Worst
1) Treatment with radioactive iodine		<input type="radio"/>	<input type="radio"/>
2) Chance of being cured: 40% (40 out of 100 individuals)		<input type="radio"/>	<input type="radio"/>
3) Chance of severe side effects: 2% (2 out of 100 individuals)		<input type="radio"/>	<input type="radio"/>
4) Chance of voice changes: 5% (5 out of 100 individuals)		<input type="radio"/>	<input type="radio"/>
5) Chance of hypocalcemia: 5% (5 out of 100 individuals)		<input type="radio"/>	<input type="radio"/>

	<b><u>Treatment A</u></b>	<b><u>Treatment B</u></b>
Treatment	Radioactive Iodine	Surgery
Chance of being cured	100% (100 out of 100 individuals) 	40% (40 out of 100 individuals) 
Chance of severe side effects	10% (10 out of 100 individuals) 	10% (10 out of 100 individuals) 
Chance of voice changes	5% (5 out of 100 individuals) 	10% (10 out of 100 individuals) 
Chance of hypocalcemia	15% (15 out of 100 individuals) 	10% (10 out of 100 individuals) 

My choice

Figure 1 – Example regular BWS-2 and DCE choice tasks

### 6.2.6 Statistical analysis

The statistical analyses were performed using data from respondents who completed both BWS-2 and DCE tasks. Following guidance from the literature, statistical analyses were started by using multinomial logit modelling (MNL) [10]. Since the aim of this study is to investigate the impact of different attribute framings on BWS-2 outcomes, we also analyzed BWS-2 data using an MNL based econometric model allowing the utility scale of an attribute to differ depending on the framing used, which we will refer to in this study as the attribute-scale multinomial logit model (AS-MNL). Econometric models that allow for varying preferences between conditions have been used before by for example Dellaert et al. [25]. For BWS-2 estimations, scale differences between best and worst choices are allowed with the

estimation of a best-worst scale parameter (beta\_worst) in our model [26,27]. We aimed to include approximately 200 respondents for both BWS-2 (in total for the three scenarios) as well DCE to ensure sufficient statistical power for modelling [28-31].

Using MNL, the utility (U) of an alternative in both BWS-2 and DCE can be modeled as a linear function of the specific attributes and levels, with

$$U = \sum_{k=1}^A \sum_{j=1}^{J_k} \beta_{k,j} X_{k,j} + \varepsilon \quad \text{eq. 1}$$

where there are A attributes with attribute k having  $J_k$  attribute levels, with  $X_{k,i}$  equal to one if the attribute level j of an attribute k is available in the presented profile,  $\beta_{k,i}$  are the utility parameters for the  $j^{\text{th}}$  levels of attribute k and  $\varepsilon$  being the random error term representing the unexplained part of utility. Where the MNL model assumes the same utility scale for each attribute, the AS-MNL model allows for differences in utility scales at the level of an attribute depending on the framing being used for that attribute. Scale parameters are introduced at the attribute level to allow for a shift in the importance of the attribute when it is framed different from the regular BWS-2 scenario. The resulting utility of an alternative is specified as:

$$U = \sum_{k=1}^A \lambda_k \sum_{j=1}^{J_k} \beta_{k,j} X_{k,j} + \varepsilon \quad \text{eq. 2}$$

with  $\lambda_k$  being the scale parameter that is set to 1 for regular BWS-2 and is allowed to deviate from 1 when a positive (negative) attribute is framed negatively (positively). Additional scale parameters (positive and negative BWS-2) were estimated to capture the effect of a positive and negative framing. Both MNL and AS-MNL were programmed using R version 4.0.0



(Apollo package, version 0.0.1) to estimate the utilities for both the BWS-2 and DCE data [26,27]. For all three BWS-2 scenarios and DCE, treatment type medication was selected as reference level (fixed at zero) since this treatment type is considered the status quo.<sup>viii</sup> The DCE approach also requires a reference level within each attribute. In order to create a clear interpretation of attribute levels, for curation the least attractive attribute level and for the other attributes the most attractive attribute levels were selected as reference level. In that way for curation preference weights increase when the attribute level value increases, while for the other attributes the preference weights decrease with increasing attribute levels. To facilitate the comparison between BWS-2 and DCE, the utility levels relative to the corresponding attribute reference level were also estimated for BWS-2. Parameter estimates from the BWS-2 scenarios and DCE were plotted against each other and their fit was compared by looking at the  $R^2$  values. Relative importance of attributes was calculated by looking at the maximum utility differences between two attribute levels within each specific attribute and compared between the three BWS-2 scenarios and DCE.

### **6.3 Results**

In total 192 patients completed both the BWS-2 and DCE part of the survey. Responding patients were - as expected from the GD patient population - mostly female (between 91-95%) and the median age was between 45 and 47 years for the three BWS-2 scenarios and DCE. Most respondents completed positive BWS-2 (n=76), while n=63 completed negative BWS-2 and n=53 completed regular BWS-2. Of these, 71% (n=37), 61% (n=43) and 61% (n=38) patients experienced a first episode of GD looking at regular, positive and negative BWS-2, respectively. Between 45-52% of respondents in the BWS-2 subgroups completed a higher education. Within each subgroup, most patients were treated with medication in the

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<sup>viii</sup> From a statistical perspective it does not matter which attribute level is selected as reference level.

last six months: 80% (n=42) in regular, 79% (n=60) in positive and 85% (n=53) in negative BWS-2. Overall, the sample characteristics show that the BWS-2 subgroups are quite similar to each other (Table 2).

Table 2 – Sample characteristics

Characteristic	Regular BWS-2	Positive BWS-2	Negative BWS- 2	DCE
Respondents	53	76	63	192
Sex				
Female	48 (92%)	69 (91%)	59 (95%)	178 (93%)
Age (years)				
Median (range)	46 (20-73)	47 (20-87)	45 (19-62)	46 (19-87)
Highest level of education				
Elementary	0 (0%)	2 (3%)	0 (0%)	2 (1%)
Secondary	15 (28%)	11 (14%)	10 (16%)	36 (19%)
Vocational	11 (21%)	22 (29%)	17 (27%)	50 (26%)
Higher	24 (45%)	38 (50%)	33 (52%)	95 (49%)
Unknown	0 (0%)	2 (3%)	0 (0%)	2 (1%)
No Answer	3 (6%)	1 (1%)	3 (5%)	7 (4%)
Graves' disease				
First episode	37 (71%)	43 (61%)	38 (61%)	122 (64%)
Recurrent disease	13 (25%)	28 (38%)	22 (36%)	63 (33%)
Unknown	2 (4%)	1 (1%)	1 (3%)	6 (3%)
Previous treatment(s) in last 6 months				
Medication	42 (80%)	60 (79%)	53 (85%)	155 (81%)
Surgery	2 (4%)	5 (7%)	8 (14%)	15 (8%)
Radioactive Iodine	2 (4%)	3 (5%)	1 (3%)	7 (4%)
No treatment	5 (11%)	9 (12%)	4 (7%)	17 (9%)

Table 3 presents the estimated preference weights for all BWS-2 scenarios as well as DCE. The estimated preference weights indicate that for regular BWS-2 85% and 100%

chance of being cured were preferred most, while a 10% chance of side effects and a 15% chance of hypocalcemia were preferred least. For positive BWS-2 most preferred attribute levels were 100% chance of being cured and 0% chance of severe side effects, while least preferred attribute levels were 40% chance of curation and treatment with radioactive iodine. Looking at the estimated preference weights for the attribute levels of chance of severe side effects, statistically significant differences between positive and regular BWS-2 were found for all attribute levels (t-test,  $p < 0.05$ ). Additionally, this was the case for the attribute levels 10% chance of permanent voice changes and 15% chance of hypocalcemia. In the case of negative BWS-2 the most preferred attribute levels were a 100% chance of being cured and 0% chance of severe side effects, while attribute levels 40% and 70% chance of being cured were found to be the least preferred. Comparing the estimates for the chance of being cured attribute levels between negative and regular BWS-2, the estimates were statistically significantly different from each other (t-test,  $p < 0.05$ ) for all attribute levels, except for the attribute level 100% chance of being cured. For DCE it was found that respondents preferred a treatment that consisted of medication with the highest chance of being cured and the lowest chances of severe side effects, permanent voice changes and hypocalcemia.

Focusing on the magnitudes of the estimated preference weights for each attribute level for all BWS-2 scenarios and DCE, the more attractive curation levels were more preferred compared to less attractive levels. An important exception is the utility of an 85% chance of being cured for regular BWS-2, which was larger than that of a 100% chance of being cured, although the difference was not significant. Table 3 also showed that for the attributes chance of severe side effects, chance of permanent voice changes and chance of hypocalcemia less attractive levels were less preferred except for 10% chance of hypocalcemia within negative BWS-2.

Table 3 – Multinomial logit results for BWS-2 and DCE

	Regular BWS-2		Positive BWS-2		Negative BWS-2		DCE	
	$\beta$ est.	Rob. Se	$\beta$ est.	Rob. Se	$\beta$ est.	Rob. Se	$\beta$ est.	Rob. Se
<b>Treatment type</b>								
Medication	REF	-	REF	-	REF	-	REF	-
Surgery	-2.07**	0.47	-1.48**	0.29	-1.45**	0.30	-1.55**	0.15
Radioactive Iodine	-2.60**	0.53	-2.28**	0.44	-1.97**	0.36	-1.70**	0.16
<b>Chance of being cured (%)</b>								
40	REF	-	REF	-	REF	-	REF	-
70	2.88**	0.31	1.03**	0.32	0.42*	0.23	1.40**	0.13
85	4.23**	0.34	2.19**	0.51	1.22**	0.42	1.83**	0.16
100	4.19**	0.44	5.13**	0.55	4.41**	0.44	2.48**	0.20
<b>Chance of severe side effects (%)</b>								
0	REF	-	REF	-	REF	-	REF	-
2	-1.86**	0.47	-0.91**	0.21	-1.75**	0.26	-0.19**	0.09
5	-2.32**	0.61	-1.10**	0.26	-2.36**	0.24	-0.82**	0.14
10	-3.22**	0.76	-1.87**	0.3	-2.65**	0.30	-1.31**	0.13
<b>Chance of permanent voice changes (%)</b>								
0	REF	-	REF	-	REF	-	REF	-
5	-0.92**	0.32	-0.80**	0.17	-1.09**	0.17	-0.23**	0.08
10	-1.70**	0.39	-1.19**	0.23	-1.44**	0.20	-0.34**	0.11
<b>Chance of hypocalcemia (%)</b>								
0	REF	-	REF	-	REF	-	REF	-
5	-0.82**	0.33	-0.43**	0.18	-0.96**	0.21	-0.22**	0.08
10	-1.46**	0.37	-0.62**	0.2	-1.45**	0.27	-0.22**	0.08
15	-2.39**	0.46	-0.95**	0.21	-1.43**	0.25	-0.78**	0.11
<b>Reference levels<sup>i</sup></b>								
Treatment type: Medication	0	-	0	-	0	-	0	-
Chance of being cured (%): 40	-2.46**	0.40	-3.10**	0.45	-3.19**	0.45	0	-
Chance of severe side effects (%): 0	-0.61	0.39	1.06**	0.30	0.14	0.31	0	-
Chance of permanent voice changes (%): 0	-0.84**	0.30	-0.28	0.25	-0.53*	0.29	0	-
Chance of hypocalcemia (%): 0	-0.76**	0.26	-0.69**	0.24	-0.44	0.33	0	-
beta_worst <sup>ii</sup>	0.95	0.24	1.06	0.19	1.30	0.29	-	-
Sample size	53		76		63		192	
Log likelihood	-843.96		-1372.06		-1131.15		-1363.10	

\* Significant at 10%

\*\* Significant at 5%

<sup>i</sup>  $\beta$  estimates attribute levels estimated as additional utility or disutility compared to reference level<sup>ii</sup> Beta\_worst parameter allows for scale differences between best and worst choices (hypothesis testing beta\_worst = 1 showed no statistically significant outcomes)

The overall relative importance for all attributes is illustrated in Figure 2. For regular BWS-2 curation had the highest relative importance, followed by severe side effects, treatment type, hypocalcemia and permanent voice changes. The relative importance values for positive BWS-2 indicate that curation had the highest relative importance, followed by treatment type, side effects, permanent voice changes and hypocalcemia. The relative

importance values from the DCE show a similar pattern, with the highest value for curation, followed by treatment type, severe side effects, hypocalcemia and permanent voice changes. Negative BWS-2 values follow a somewhat different pattern, with curation having the highest importance and permanent voice changes and hypocalcemia both low in importance. Based on theory we would expect attributes that are framed negatively (i.e., curation) becoming more important, while attributes that are framed positively (i.e., side effects, hypocalcemia and voice changes) becoming less important. The bar plots in Figure 2 indeed show that comparing the relative importance for curation in regular and negative BWS-2, this value increases in the negative BWS-2 scenario. The relative importance values for attributes side effects, hypocalcemia and voice changes decrease when comparing regular and positive BWS-2.

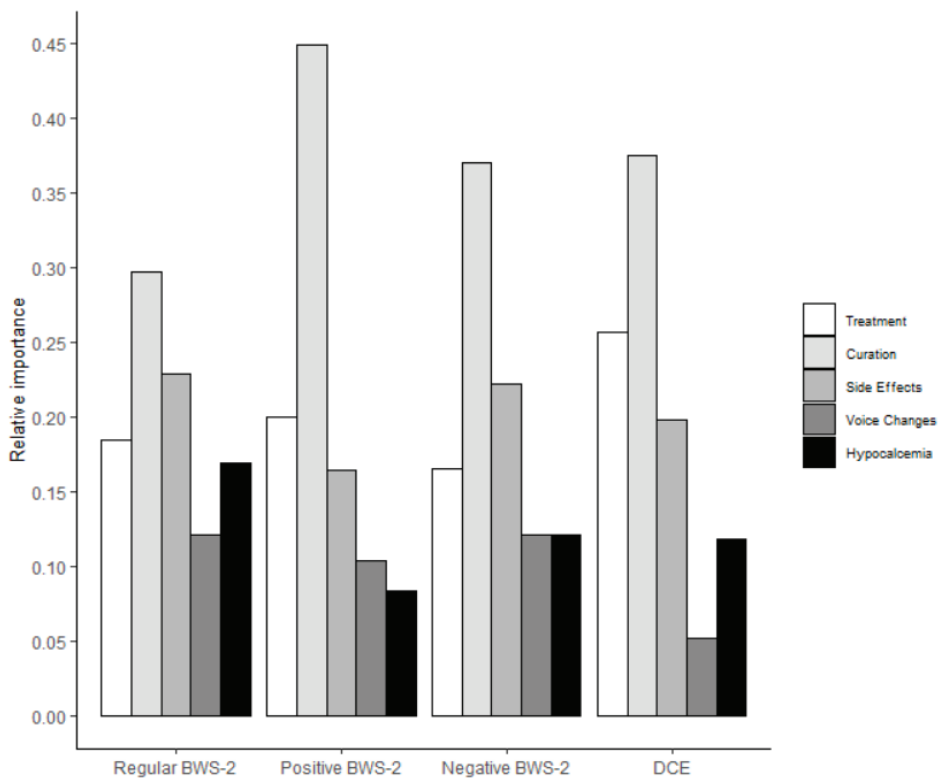


Figure 2 – Relative importance of attributes for BWS-2 and DCE

Table 4 presents the AS-MNL parameters for each attribute, which capture the impact of the change in attribute framing from the regular framing to a positive or negative framing. The results showed that framing the chance of being cured negatively, results in a scale parameter larger than 1, i.e.,  $\exp(0.96)$ , indicating that this attribute becomes more important. The scale parameters for attributes chance of severe side effects, permanent voice changes and hypocalcemia indicate that framing these attributes positively will lead to a scale parameter smaller than 1 (taking the exponent of the negative values), meaning these attributes become less important.

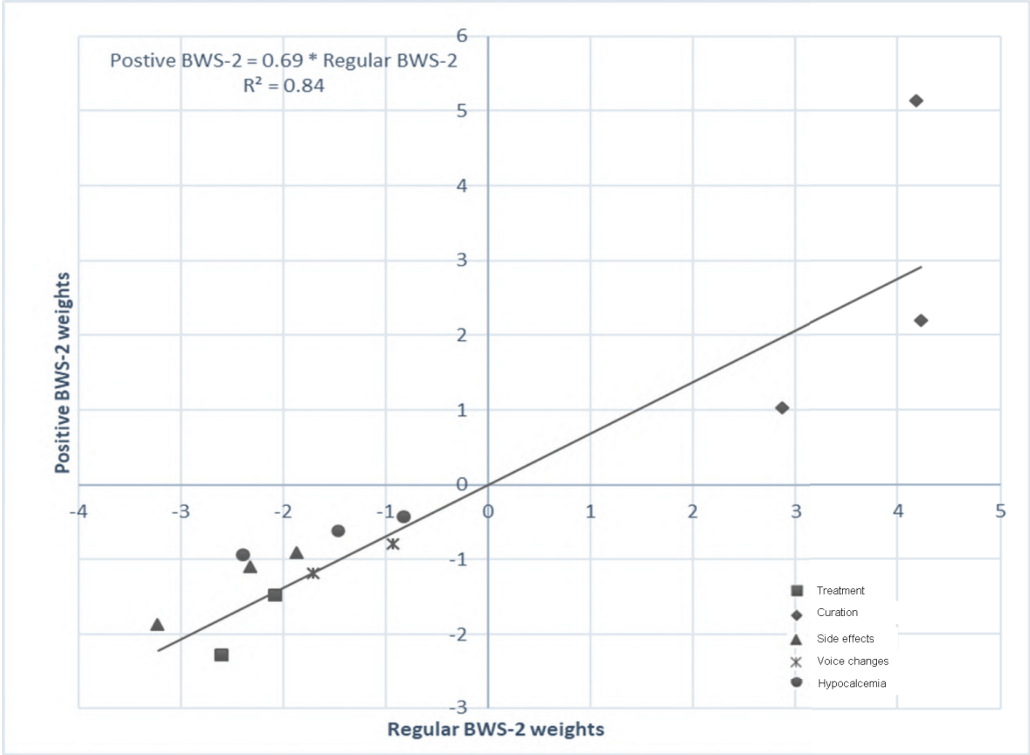
Table 4 – Attribute-scale adjusted multinomial logit parameters for pooled BWS-2 data

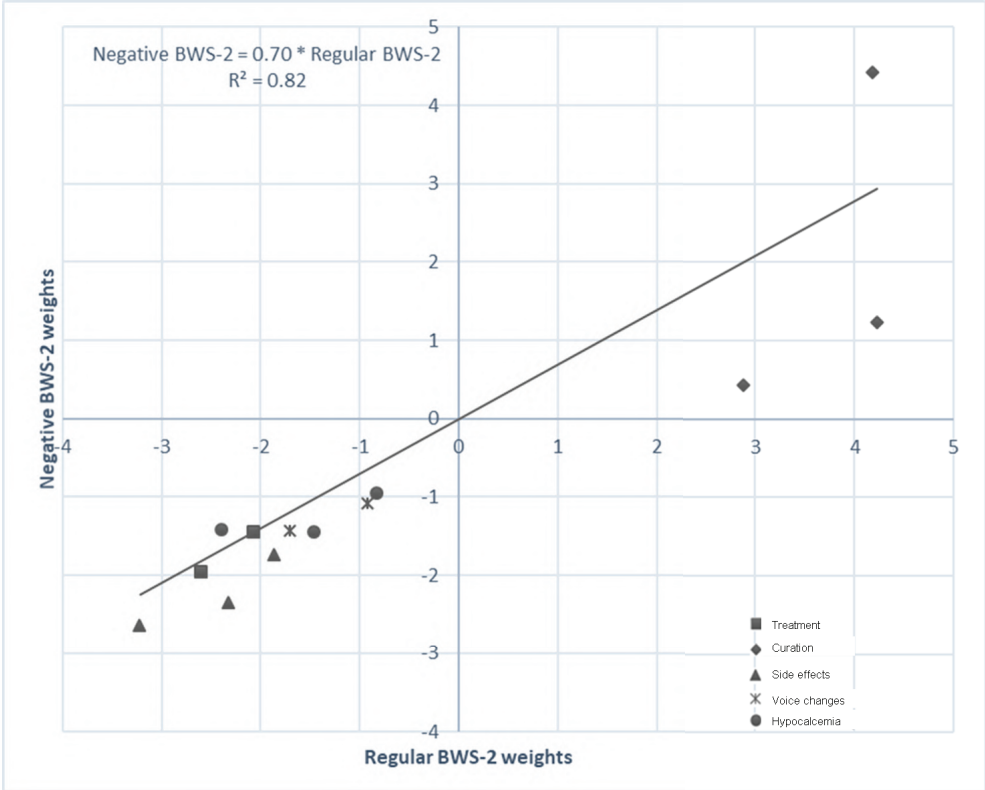
	Pooled BWS-2	
	Estimate	Rob. Se
<b>Logarithm of scale parameters (<math>\log(\lambda_{k_j})</math>)<sup>i</sup></b>		
Chance of being cured	0.96**	0.16
Chance of severe side effects	-2.33**	0.39
Chance of permanent voice changes	-0.78**	0.13
Chance of hypocalcemia	-0.70**	0.13
Positive BWS-2	0.34**	0.15
Negative BWS-2	-0.45**	0.14
Sample size	192	
Log likelihood	-3528.47	

\*\* Significant at 5%

<sup>i</sup> scale parameters that capture the effect of scale differences between positive and negative BWS-2

Comparing the estimated preference weights from regular BWS-2 to positive BWS-2 and negative BWS-2 directly (without the reference levels), the regression plot for positive BWS-2 indicated a better fit ( $R^2 = 0.84$ ) compared to negative BWS-2 ( $R^2 = 0.82$ ) (Figure 3). Additionally, the fit for DCE is overall the best with an  $R^2$  of 0.90. Furthermore, for all plots the slope coefficient of the best fit line is smaller than one, suggesting that the positive BWS-2, negative BWS-2 and DCE weights are overall smaller than the regular BWS-2 weights. In these plots, the utility estimate for 100% chance of being cured is consistently and substantially higher for all other methods than what is predicted based on the regular BWS-2 based regression line.







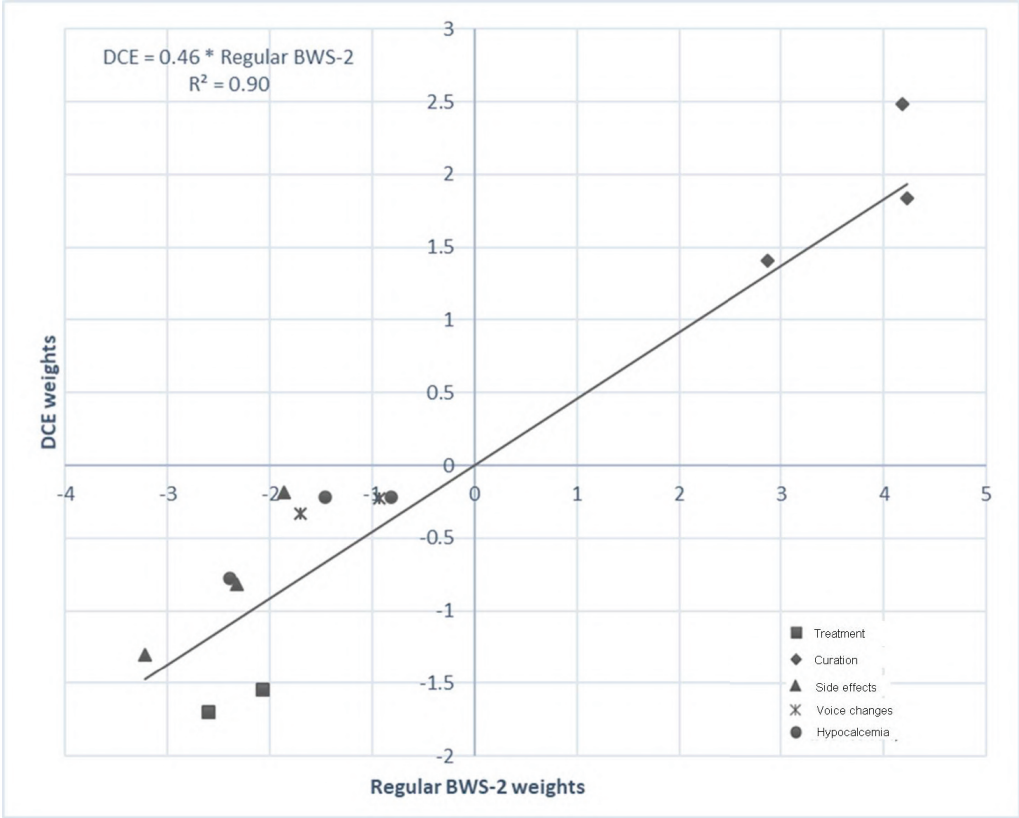


Figure 3 – Comparison between positive BWS-2, negative BWS-2, DCE and regular BWS-2 preference weights

### 6.4 Discussion

In this study we investigated the impact of attribute framing on BWS-2 estimates. We conclude that comparing positively and negatively framed BWS-2, a different preference pattern for the least preferred attribute level was found. The ordering of each attribute level was overall similar across methods, except for the highest chance of being cured in regular BWS-2 and the highest chance of hypocalcemia in negative BWS-2.

Although this is the first study comparing the impact of positive and negative framing on BWS-2 outcomes, there are several stated preference studies focusing on the impact of attribute framing. A study by Howard & Salkeld [32] showed that attribute framing in a DCE

impacts the calculation of marginal rate of substitution (MRS) values. The authors also stated that using a positive or negative frame impacts the relative importance of attributes. Veldwijk et al. [33] also found similar results in their study about framing effects of risk attributes in a DCE. These conclusions are in line with our study, in which we found differences between relative importance values between positive and negative BWS-2. In this study we introduced the AS-MNL model to model differences between the framing scenarios that affect attribute importance. This model showed that framing attributes negatively leads to attributes becoming more important, while framing attributes positively leads to attributes becoming less important.

One of the main findings from the BWS-2 results was the fact that for regular BWS-2 more attractive levels of chance of being cured did not lead to these levels being more preferred. This might be caused by the mix of positive (cured) and negative (side effects, permanent voice changes and hypocalcemia) attributes that leads to estimation problems with BWS-2. Specifically, regular BWS-2 is not able to distinguish between the most attractive attribute levels when a single positive attribute is included as the attractive levels are selected as best very often – reaching a ceiling where the method cannot differentiate between the levels. Descriptives from our BWS-2 choice data for example showed that individuals selected both the most and second most attractive curation level as best in 88% and 83% of the choice tasks when this level was included, respectively. For positive (76% and 24%) and negative (81% and 24%) BWS-2 these percentages are much more different from each other, suggesting that a better distinction can be made between these attribute levels based on the data from these scenarios. An important underlying reason why this occurs in BWS-2 with mixed positive and negative attributes is that no direct comparisons of the levels within an attribute are ever made and identification needs to be obtained from comparisons of the levels of different attributes. The resulting identification problems are studied in more detail by

Soekhai et al. [19], where the authors advise to either frame all attributes positively or negatively when dealing with a mix of positive and negative attributes. The results from this study are in line with the results of Soekhai et al. [19] since framing all attributes positively in positive BWS-2 leads to outcomes consistent with our expectations while the results of regular BWS-2 lack face validity.

Based on behavioral economic theory it is known that individuals place more weight on avoiding losses than acquiring equivalent gains [17,18]. Therefore, we would expect negative attributes that are framed positively to become less important, meaning closer to zero. The AS-MNL model was used to gain insights into the effect of changes in framing on attribute importance. The results confirmed the theory-based predictions that attributes become less important when framed positively and more important when framed negatively.

The preference weight patterns between regular BWS-2 and DCE showed a comparable trend, which is an indication of the convergent validity of our regular BWS-2 outcomes, although – unlike DCE – BWS-2 did not identify a difference in preferences between an 85% and a 100% chance of being cured. The general consistency of preference weights is in agreement with previous studies comparing BWS-2 and DCE preference weights. Van Dijk et al. [13], Potoglou et al. [34] and Severin et al. [35] showed comparable patterns in attribute weights. The estimates, fit and slope (regular BWS-2 weights are roughly two times larger as DCE weights) of the best fit line from the direct comparison between regular BWS-2 and DCE weights in the scatterplot were overall in line with the study from van Dijk et al. [13]. Small differences between the latter study and our study might be related to differences in the health decision context.

A strength of this study is that it is the first study investigating the effects of attribute framing in BWS-2 and therefore filling a gap in (health) preference literature. As mentioned before, there are several DCE studies investigating the impact of attribute framing. However,

to our knowledge, similar studies have not been conducted for BWS-2. We believe this is especially important for BWS-2 since individuals make choices on an attribute level instead of the profile level, omitting direct trade-offs across attribute levels, which are required in for example a DCE but also in real-life decisions. Another strength of this study is that the attributes and levels were selected using a multi-step approach, consisting of a literature search and focus groups, including pretesting the survey before data collection was started. By combining the designs of both BWS-2 and DCE, with a qualitative approach and pretesting, the content validity of the study was increased [36].

Although we followed guidelines and best practices in developing BWS-2 and DCE, this study has limitations [10,12]. Importantly, we did not randomize the BWS-2 and DCE part of the experiment. In our survey patients always first completed DCE tasks before starting with the BWS-2 tasks. It could therefore be that BWS-2 responses might be influenced by DCE responses. However, pretesting showed that patients had more difficulty understanding the concept of BWS-2 compared to DCE. In order to get a proper introduction to the stated choice experiment concept, we decided to always place DCE before BWS-2.

## **6.5 Conclusion**

This study showed that different attribute framings in BWS-2 lead to different outcomes when looking at preference weights and attributes' relative importance. We showed that positive BWS-2 framing outcomes were more similar to DCE outcomes than negative BWS-2 framing outcomes. Our results also indicated that mixing positive and negative attributes in BWS-2 can lead to undesirable outcomes. Additionally, we showed that when framing attributes negatively in BWS-2, these attributes become more important for respondents. When framing attributes positively, these attributes become less important. This will impact estimation outcomes and therefore conclusions based on the specific framing being used. Hence, we

advise to carefully consider how to frame attributes in BWS-2 surveys. It will be important that the frame matches the decision environment that the respondent is facing as well as the fact that attributes and levels should be always presented in such a way that they are relevant and relatively easy to interpret. Qualitative work and pretesting will be important to validate this. BWS-2 can be a useful method to elicit preferences but mixing positive and negative attributes should be avoided as it might cause ceiling effects in preference estimates. Careful consideration about framing attributes either positively or negatively will be important to get useful outcomes to support medical decision-making.

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## Chapter 7

### Implicit versus Explicit Reference Points in Case 2 Best-Worst Scaling Tasks

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*Submitted*

## **Abstract**

In this study we investigated the benefits of BWS-2R, which includes explicit reference points in BWS-2 to overcome results that are driven by (unobserved) differences in reference points between individuals. We analytically showed that BWS-2R should reduce noise in the inferred preferences as regular BWS-2 preferences are confounded with the reference points. Therefore, BWS-2R should lead to a more accurate representation of preferences. Our empirical study results showed statistically significant differences between estimated preference weights BWS-2 and BWS-2R. Also, statistically significant differences in RI scores between BWS-2R and BWS-2 were found. Our results also showed no difference in perceived difficulty between BWS-2R and BWS-2, with a larger proportion of respondents that completed BWS-2 preferring BWS-2R than the other way around. Hence, we advise using BWS-2R when aiming to conduct a BWS-2 experiments for preference research in health economics.

## 7.1 Introduction

The use of patient preferences in supporting medical decision-making has become more important in recent years.<sup>1,2</sup> Studies by for example the Medical Device Innovation Consortium (MDIC)<sup>3</sup>, Mahieu et al.<sup>4</sup> and Soekhai et al.<sup>5</sup> provided an overview of different stated preference methods to elicit these preferences. Best-worst scaling (BWS) has become an increasingly popular method to elicit preferences in health and healthcare.<sup>6,7</sup> The introduction of BWS originated from the intent to obtain more preference information than from a traditional discrete choice experiment (DCE) by asking individuals to also select their least preferred option, without increasing the cognitive burden.<sup>8,9</sup> In health and healthcare BWS is often used for health state and medical treatment valuation.<sup>7</sup>

There are three types of BWS: object case (case 1 BWS) where attributes, profile case (case 2 BWS) where attribute levels, and multi-profile case (case 3 BWS) where profiles are selected as best and worst, see Appendix A and Louviere et al. for more details.<sup>8</sup> Case 2 BWS (hereafter: BWS-2) is an interesting method which reduces cognitive burden (relative to case 3 BWS or DCE) by focusing on a single profile at a time, uncovers attribute level importance and is relatively easy to design.<sup>10,11</sup> While much is known about case 3 BWS due to its similarities to DCEs, with the increasingly popular case 2 BWS there are still several issues relating to its design and analysis that require further investigation.

One of these issues is the interpretation of BWS-2 choice tasks. In traditional BWS-2 individuals are presented with multiple attribute levels and are asked to select their best and worst attribute level. For example, when an individual needs to decide whether “drug can be combined with alcohol” is best, s/he needs to imagine what s/he receives when not selecting this attribute level. In this case it will be clear: “drug cannot be combined with alcohol”. For other types of attributes this might be not that simple. When an individual for example needs to decide if attribute “60% effectiveness” is best, it is not clear what “60% effectiveness” is

compared to (as the analyst cannot look into the individual's head): to other attribute levels in the choice task only and/or another point of comparison? Although not presented explicitly, it is likely that respondents evaluate attribute levels while having a certain point of comparison in mind. In this case it could be that an individual believes a typical treatment has a "40% effectiveness" to which the "60% effectiveness" is compared to. This point of comparison could also be another value, e.g. full effectiveness or no effectiveness. Moreover, for other attributes other levels will likely be in place. In this study we will use a broad interpretation of this point of comparison and will refer to this as the reference point.

The role of reference points and their relation to choices in BWS-2 is not well-defined. More specifically, although reference points are likely to influence the utilities and therefore the choices respondents make, they are not included in the choice task nor in the analysis.<sup>13</sup> In this study we therefore introduce a new BWS-2 approach which includes explicit reference points for each attribute level to ensure a known and stable point of comparison for all respondents.

The aim of this paper is to introduce a new BWS-2 approach with explicit reference points and to investigate whether this new approach leads to a more accurate analysis of preferences compared to BWS-2. This study will be an important step to further advance our understanding of BWS-2 choice experiments as well as further develop best practices.

## **7.2. Reference points in BWS-2**

### *7.2.1 The role of reference points in traditional BWS-2*

In traditional case 2 BWS (BWS-2) respondents are presented with multiple attribute levels and are asked to select the "best" and "worst" option.<sup>14</sup> Choices for "best" and "worst" in BWS-2 are often analyzed within the Random Utility Theory (RUT) framework.<sup>14</sup> This theoretical framework underpins the choice processes used to analyze BWS-2 choices.<sup>15-17</sup>

According to the RUT framework in BWS-2, respondents obtain a certain amount of utility (U) from each level of each attribute presented in the choice task. Regarding the best or worst question, a respondent selects the option that provides the highest or lowest utility, respectively.

When a respondent selects attribute 1, level 3 as best, and hence better than attribute 2, level 3, in a BWS-2 task, the utility of attribute 1, level 3 is larger than the utility of attribute 2, level 3:

$$U_{1,3} > U_{2,3} \quad \text{eq. 1}$$

As mentioned in the introduction, it is likely that respondents evaluate attribute levels in BWS-2 tasks while having a certain (implicit) reference point in mind, for example: When respondents expect the effectiveness of a treatment to be 60%, while the true effectiveness is 40%. Table 1 shows a hypothetical example with 2 attributes, each with three levels. Each attribute level ( $A_{1,1}$  meaning attribute 1, level 1) provides the respondent with a certain amount of utility on the utility scale (Figure 1). Without taking reference points into account, both respondents 1 and 2 will select  $A_{1,3}$  over for example  $A_{2,3}$  as best since this level provides them the highest utility.

Table 1 Example attributes and levels for BWS-2R

Attribute	Levels		
<b>Attribute 1 (A<sub>1</sub>)</b>	<b>A<sub>1,1</sub></b>	<b>A<sub>1,2</sub></b>	<b>A<sub>1,3</sub></b>
e.g. effectiveness of treatment	e.g. 20%	40%	60%
<b>Attribute 2 (A<sub>2</sub>)</b>	<b>A<sub>2,1</sub></b>	<b>A<sub>2,2</sub></b>	<b>A<sub>2,3</sub></b>
e.g. frequency of treatment	e.g., 1/year	2/year	3/year

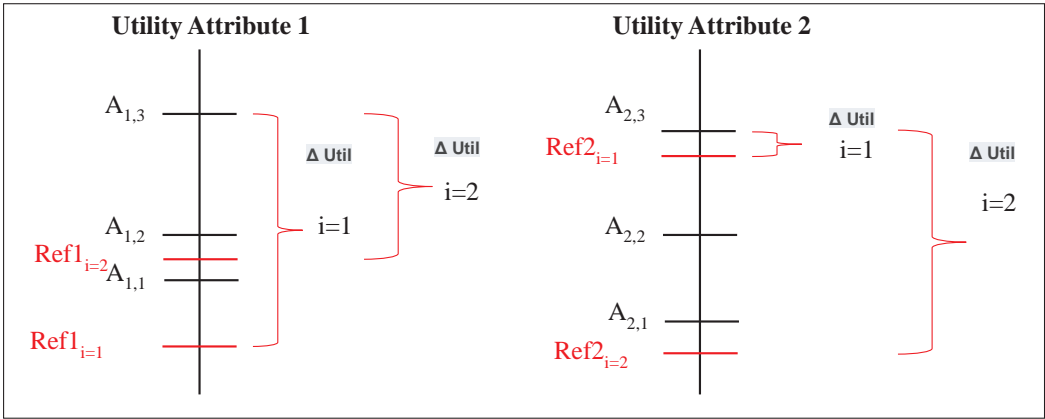


Figure 1 Utility levels of attribute levels with different individual specific reference points

However, taking into account the utility of reference points (Ref1 and Ref2, for attributes 1 and 2 respectively), the attribute level utilities will be influenced by these reference point utilities. These utilities represent the utilities of the points of comparison the attribute levels are compared to: When the utility of an attribute level is larger than the reference point utility, the utility change from reference point to attribute level will be positive. On the other hand, when the utility of an attribute level is smaller than the reference point utility, the utility change from reference point to attribute level will be negative. We assume that choices in BWS-2 are based on the utility differences between the attribute level and the reference point. Hence, respondent 1 will select  $A_{1,3}$  as best when the difference in utilities between  $A_{1,3}$  and  $Ref_1$  is greater than the utility differences between the other attributes and their reference points. More formally,  $A_{1,3}$  will be selected as best over  $A_{2,3}$  when:

$$(\text{Best} = A_{1,3}) = ((U_{1,3} - U_{\text{Ref1}}) > (U_{2,3} - U_{\text{Ref2}})) \quad \text{eq. 2}$$



This shows that reference points have an impact on the choice outcomes and these points potentially differ across respondents.<sup>ix</sup> When respondents are being asked to select the best attribute level, they will evaluate attribute levels relative to a certain reference point. When reference points are not presented explicitly, individuals' implicit reference points will affect the utility of the attribute level and therefore their best and worst choices.

Keeping eq. 2 in mind, when for example the reference point utility ( $U_{Ref}$ ) for an individual is relatively high, attribute levels will be selected as best less often compared to when this reference point utility is relatively low. Therefore, taking or not taking reference points into account in BWS-2 may lead to different choices. Hence, differences in choices can result from two possible sources. First, because of differences in reference points. Second, because of actual differences in preferences. Since BWS is used to measure preferences, this method aims to capture actual differences in preferences. The inferred preferences should hence not be driven by reference point differences. Not accounting for this will lead to preference measurements that are confounded by reference points levels since choices in BWS-2 are not only driven by an individual's preferences but also dependent on the individual's reference points.

It should also be noted that besides differences in reference points between individuals (reference point heterogeneity), it could also be that reference points are not easy to imagine for individuals (reference point ambiguity). An individual for example finds it easier to imagine a reference point for the number of days to wait before a test result than a reference point for the effectiveness of a drug (s)he never used. In this latter example the individual lacks knowledge and context, making it more difficult to imagine a realistic reference point. In these situations, analyses could indicate that attributes with a more ambiguous reference

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<sup>ix</sup> Results from our empirical study showed that for the attribute effectiveness (percentage) in BWS-2, the individual reference points ranged from 2.44 to 100.00, with a mean of 49.05 and a standard deviation of 26.92.

point have less impact while in real life they could play an important role in the choices the individual makes.

### 7.2.2 Introducing BWS-2R: BWS-2 with reference points

Since reference points play an important, yet implicit role in BWS-2, we propose a new BWS type which we name BWS-2R. In BWS-2R we provide explicit reference points for each attribute in the choice task. As illustrated in eq. 2, the selection of attribute levels as best (or worst) depends on the utility difference between attribute level and reference point utility. In the example in Figure 1 it is assumed that every individual has his or her individual specific reference point: Ref1 and Ref2. When selecting the best attribute level between  $A_{1,3}$  and  $A_{2,3}$  individual 1 and 2 will compare the utility value of each attribute level with the utility value of their individual specific reference point. Individual 1 is likely to select  $A_{1,3}$  as best because of the larger utility differences:

$$(\text{Best} = A_{1,3}) = ((U_{1,3} - U_{\text{Ref1},i=1}) > (U_{2,3} - U_{\text{Ref2},i=1})) \quad \text{eq. 3}$$

At the same time individual 2 will be more likely to select  $A_{2,3}$  as best because of the larger differences in utilities:

$$(\text{Best} = A_{2,3}) = ((U_{2,3} - U_{\text{Ref2},i=2}) > (U_{1,3} - U_{\text{Ref1},i=2})) \quad \text{eq. 4}$$

To avoid reference point differences affecting choices in BWS-2R, we can include explicit non-individual specific reference points in the choice task, which would lead to more precise preference measurements. In BWS-2R reference points across individuals are identical. This implies that for attribute 1 in Figure 2, respondents 1 and 2 will use the same reference point:  $\text{Ref1}_{i=1} = \text{Ref1}_{i=2}$ , and similarly for attribute 2. In the example in Figure 2, this will lead to the situation where both individuals will select  $A_{1,3}$  over  $A_{2,3}$  as best. Since the

reference point is explicit and not individual specific, attribute level rankings will more accurately represent differences in preferences since they will no longer be confounded by differences in individual specific reference points.

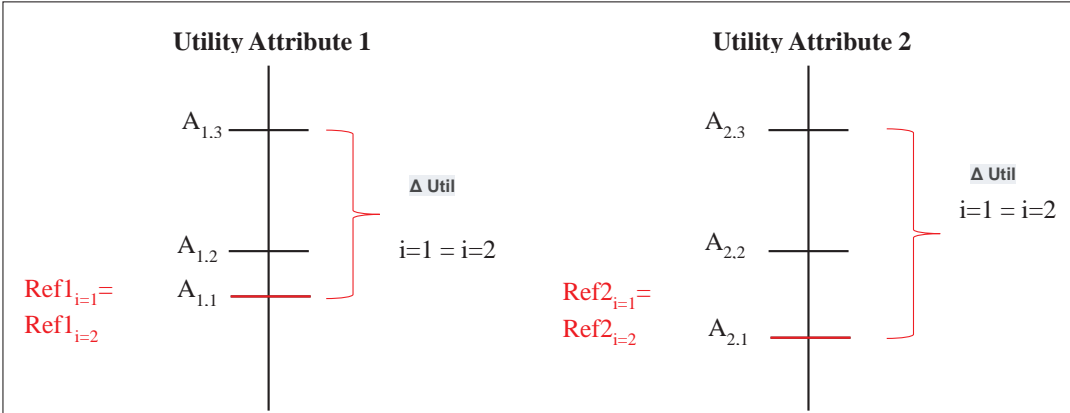


Figure 2 Utility levels of attribute levels with identical individual specific reference points

When including explicit reference points in BWS-2R choice tasks, the layout will change compared to traditional BWS-2 choice tasks (Figure 3a). In BWS-2R tasks it is much more clear what individuals receive when not selecting an attribute level as best, for example 40 percent effectiveness when focusing on this attribute. For BWS-2 tasks (Figure 3b) this is not clear from the choice task itself. Therefore BWS-2R provides individuals more information about the decision context, which makes the task itself less ambiguous.

Explicit reference point levels could overlap (reference point level equals attribute level) with attribute levels in the study design. In the example in Figure 1, Ref1 and Ref2 could be overlapping with the attribute levels mentioned in this example. For the sake of simplicity, we will focus on the situation when there is overlap and we set the reference level equal to the lowest attribute level utility (Figure 2). In the case of overlap, the attribute level that is used as reference point will automatically have a utility of 0, relative to the reference point:

Treatment characteristics	Changes	Most attractive	Least attractive
Effectiveness	From <b>40</b> to <b>60</b> percent	[ ]	[ ]
Number of pills a day	From <b>1</b> to <b>3</b> pills a day	[ ]	[ ]
Chance of getting an itchy skin	From <b>15</b> to <b>30</b> percent	[ ]	[ ]
Combination with alcohol	From <b>cannot</b> to <b>can be</b> combined	[ ]	[ ]

(a)

Treatment characteristics	Level	Most attractive	Least attractive
Effectiveness	60 percent	[ ]	[ ]
Number of pills a day	3 pills a day	[ ]	[ ]
Chance of getting an itchy skin	30 percent	[ ]	[ ]
Combination with alcohol	Can be combined	[ ]	[ ]

(b)

Figure 3 Example choice task with (a) and without (b) explicit reference points

$$(U_{k,lowest} - U_{Refk}) = (U_{Refk} - U_{Refk}) = 0 \quad \text{eq. 5}$$

In this case, the attribute level utility (relative to the reference point) does not need to be inferred and no choice tasks including this attribute level are needed, leading to fewer choice tasks necessary in BWS-2R.

### 7.2.3 Interpretation of BWS-2R outcomes

Estimated parameters in BWS-2R can be interpreted in the same way as those in case 3 BWS or DCEs. This new form BWS-2 will be a less ambiguous choice experiment since the comparisons of attribute levels to reference points are explicitly defined and observed. Additionally, the parameter estimation procedure is generally the same as with BWS-2, where one reference category is needed for estimation. However, since each attribute level is

considered in relation to its specific reference point, the interpretation of the BWS-2R outcomes will be different compared to (traditional) BWS-2. A full ranking of all attribute levels will not be possible because of the relationship between attribute level and specific reference points.

## **7.3 Empirical study design**

### *7.3.1 Study population*

We conducted an empirical study to investigate the impact of including reference points on BWS-2 outcomes. A study sample of the general population in the Netherlands from a Dutch Internet panel maintained by Right Minds B.V. was selected from June until July 2020. Since this study is based on a previous study from de Bekker-Grob et al.<sup>18</sup> about colorectal cancer screening (CRC screening), only individuals between 55 and 75 years (i.e., target population for CRC screening) were eligible to participate in this study. A minimum sample size of 300 for both BWS-2 as well as BWS-2R was regarded to be sufficiently large for reliable statistical analyses based on literature.<sup>14,19</sup>

### *7.3.2 Attributes and attribute levels*

Attributes and levels for BWS-2R and BWS-2 were based on the previous study from de Bekker-Grob et al.<sup>20</sup>, which provides more details about the selection procedures. For both BWS-2R and BWS-2 attributes included: effectiveness of the screening test, probability the screening test does not find the cancer (non-detection), waiting time for screening test result, waiting time for follow-up test and frequency of screening. Each attribute consisted of three levels as shown in Table 2.

Table 2 BWS-2 and BWS-2R attributes and attribute levels

Attributes	Levels
Effectiveness	20%
	40%
	60%
Probability screening test does not find the cancer	15%
	25%
	35%
Waiting time for test results	1 week
	2 weeks
	3 weeks
Waiting time for follow-up test	2 weeks
	4 weeks
	8 weeks
Frequency of screening	every year
	every 2 years
	every 3 years

### 7.3.3 Design of BWS choice tasks

For BWS-2R, an explicit reference point was included in the task. These reference points were set at the least attractive level for each attribute in Table 2. This means that every change from reference point to attribute level was positive, with more attractive attribute levels expected to be more preferred. In BWS-2, a regular BWS-2 approach was used without reference points in the choice tasks.

For both BWS-2 approaches an orthogonal main effect plan (OMEPE) experimental design was used, which enables the independent estimation of preference weights for each attribute level.<sup>6,14</sup> For BWS-2, based on the number of attributes and levels, the minimum number of tasks needed to ensure no correlations between attributes was 16. We presented the 16 BWS-2 tasks to respondents and asked them to select their “most attractive” (i.e. best) and “least attractive” (i.e. worst) option in each task. Figure 4 illustrates an example BWS-2 task. For BWS-2R, a slightly different approach was used in developing the tasks. Since respondents might misinterpret or get frustrated with too many BWS-2R tasks with overlap

between an attribute level and its reference point, the experimental design was adjusted in such a way that each BWS-2R task with overlap only included one attribute level and reference point that overlapped. To achieve this, choice tasks were generated using a smaller OMEP design excluding the reference points (i.e., two levels for each attribute), leading to an OMEP with 8 tasks which we mirrored for the next 8 tasks to get an equal number of 16 BWS-2R tasks compared to the 16 tasks in the BWS-2 study arm. For the last 8 tasks we five times randomly replaced an attribute level with the reference point to generate only five BWS-2R tasks in which attribute level and reference point overlap. An example BWS-2R task is shown in Figure 4.

CRC screening characteristics	Changes	Most attractive	Least attractive
Effectiveness	From <b>20</b> to <b>40</b> percent	<input type="checkbox"/>	<input type="checkbox"/>
Probability screening test does not find the cancer	From <b>35</b> to <b>25</b> percent	<input type="checkbox"/>	<input type="checkbox"/>
Waiting time for test results	From <b>3</b> to <b>1</b> week	<input type="checkbox"/>	<input type="checkbox"/>
Waiting time for follow-up test	From <b>8</b> to <b>4</b> weeks	<input type="checkbox"/>	<input type="checkbox"/>
Frequency of screening	From every <b>3</b> to every <b>2</b> years	<input type="checkbox"/>	<input type="checkbox"/>
Effectiveness	<b>40</b> percent	<input type="checkbox"/>	<input type="checkbox"/>
Probability screening test does not find the cancer	<b>25</b> percent	<input type="checkbox"/>	<input type="checkbox"/>
Waiting time for test results	<b>1</b> week	<input type="checkbox"/>	<input type="checkbox"/>
Waiting time for follow-up test	<b>4</b> weeks	<input type="checkbox"/>	<input type="checkbox"/>
Frequency of screening	<b>2</b> years	<input type="checkbox"/>	<input type="checkbox"/>

Figure 4 Example BWS-2R and BWS-2 choice tasks

#### *7.3.4 Survey design*

The survey consisted of eight sections: an introduction explaining the survey relevance and information about CRC screening, followed by background questions about sociodemographic characteristics and medical history, explanation of attributes and levels including questions for each attribute about respondent's self-reported reference points, part 1 of 8 BWS-2R/BWS-2 tasks, multiple questions about decision-making skills, part 2 of 8 BWS-2R/BWS-2 tasks, questions about preferences for BWS-2R or BWS-2 and final questions about the general mood of respondents and questions about the perceived difficulty of the survey. Respondents were randomly selected to answer to either BWS-2R or BWS-2. The survey was pilot tested with 34 respondents, using choice data and comments to open-ended feedback questions to optimize the survey. After the pilot, minor changes in the survey text were made. The survey was designed using Qualtrics XM survey software tool (Qualtrics, version June 2020).

#### *7.3.5 Statistical analysis*

Statistical analyses were conducted for each study arm of respondents who completed the survey. Given our interest in preference differences at an individual level in which explicit reference points in BWS-2R tasks will expectedly lead to less preference heterogeneity, we aimed to test if there is less preference heterogeneity when including reference points. Therefore, a mixed logit model (MXL) was employed for BWS-2 choice data analyses. Unlike the commonly used multinomial logit (MNL) model, MXL assumes a distribution of preference parameters across the sample which reflects differences in preferences among individuals.<sup>17</sup>

Using MXL, the utility (U) of an option in both BWS-2R and BWS-2 can be modeled as a linear function of the attributes and attribute levels, with



$$U = \sum_{k=1}^A \sum_{j=1}^{J_k} \beta_{i,k,j} X_{k,j} + \varepsilon \quad \text{eq. 6}$$

where there are A attributes with attribute k having  $J_k$  attribute levels, with  $X_{k,j}$  equal to one if the attribute level j of an attribute k is available in the presented BWS profile,  $\beta_{i,k,j}$  is the individual i specific utility parameters for the j<sup>th</sup> level of attribute k, and  $\varepsilon$  being the random error term representing the unexplained part of utility. The utility parameters for each attribute level are assumed to be normally distributed with mean  $\beta_{j,k}$  and standard deviation  $\sigma_{j,k}$ .<sup>21</sup> For all BWS-2 estimations, scale differences between best and worst choices were allowed with the estimation of a best-worst scale parameter (beta\_worst) in our model.<sup>22,23</sup>

Individuals' self-reported reference points were used to study whether these impacted choices. This was accomplished by allowing self-reported reference points to shift the attribute level specific utilities by subtracting them from each of the attribute level utilities (self-reported reference point adjusted MXL model). The utility for each attribute level is defined as:

$$U = (\beta_{i,k,j} - (\beta_k * SRR)) * X_{k,j} \quad \text{eq. 7}$$

With  $\beta_{i,k,j}$  the individual i specific utility parameters for the j<sup>th</sup> level of attribute k,  $\beta_k$  the utility parameter for the attribute of interest, SRR the self-reported reference point value for the attribute of interest and  $X_{k,j}$  equal to one if the attribute level j of an attribute k is available in the presented BWS profile.

All MXL models were programmed using R version 4.0.0 (Apollo package, version 0.0.1) using 1,000 Halton draws for estimation.<sup>6,23</sup> Dummy coding was implemented for all models,

with 35% probability the screening test does not find the cancer as reference category (fixed at zero). Since in relative importance (RI) calculations scale differences between attributes cancel out, RI scores of attributes were also calculated and plotted for BWS-2R and BWS-2. RI scores were calculated by looking at the utility differences between the best and worst attribute level within a specific attribute. In order to gain insights into statistically significant differences in attribute RI scores between BWS-2R and BWS-2, we used a parametric bootstrap method to simulate 10,000 sets of model coefficients for all attribute levels from a multivariate normal distribution. Estimated coefficients and the variance-covariance matrix were used as inputs for the bootstrap. To test if BWS-2R and BWS-2 RI scores were statistically significantly different from each other, we tested whether in more than 97.5% or less than 2.5% of the 10,000 cases RI BWS-2R scores were larger than RI BWS-2 scores. If so, we concluded that there was evidence that BWS-2R and BWS-2 RI scores were statistically significant different from each other. Furthermore, time to complete and overall BWS-2R or BWS-2 preference analyses were conducted in order to compare the two approaches.

## **7.4 Empirical study results**

In total 301 respondents completed the BWS-2R survey, while 307 respondents completed the BWS-2 survey. Finally, 2 (BWS-2R) and 5 (BWS-2) respondents were excluded for analyses since they selected attribute levels as both best and worst, leading to 299 (BWS-2R) and 302 (BWS-2) respondents included for final analyses. Sample characteristics for both study arms are summarized in Table 3, with both arms being overall comparable to each other except for relatively small differences in the number of females and age. Table 4 shows summary

Table 3 BWS-2R and BWS-2 sample characteristics including difference test p-values BWS-2R and BWS-2

Characteristic	Frequencies (%)				Difference test p-value
	BWS-2R (n=299)		BWS-2 (n=302)		
<b>Sex</b>					0.02
Female	145	(49%)	174	(58%)	
<b>Age (years)</b>					0.01
Mean (min-max)	68.5	(55-75)	67.3	(55-75)	
<b>Highest level of education</b>					0.72
Elementary	3	(1%)	4	(1%)	
Secondary	168	(56%)	193	(64%)	
Higher Vocational	86	(29%)	70	(23%)	
University	29	(10%)	16	(6%)	
Other	13	(4%)	19	(6%)	
<b>Health state score (score)*</b>					0.64
Mean (min-max)	76.6	(0-100)	76.1	(10-100)	
<b>General mood</b>					0.87
Often nervous or restless	15	(6%)	20	(7%)	
Often disturbing thoughts	14	(5%)	18	(6%)	
Often able to let go worrying thoughts	102	(34%)	91	(30%)	
Often a relax feeling when thinking of recent concerns	106	(35%)	100	(33%)	
<b>Hospital visits last month</b>					0.47
Once	51	(17%)	60	(20%)	
Multiple times	26	(9%)	25	(8%)	
No	222	(74%)	217	(72%)	
<b>History with cancer</b>					0.81
Yes, colorectal cancer	9	(3%)	9	(3%)	
Yes, other type of cancer	43	(14%)	46	(15%)	
No	247	(83%)	247	(82%)	
<b>History with screening programmes</b>					0.51
Yes, colorectal cancer screening	174	(58%)	159	(53%)	
Yes, other screening programme	19	(7%)	20	(7%)	
Both CRC and other screening programme	79	(26%)	96	(31%)	
No	27	(9%)	27	(9%)	
<b>CRC screening programme outcome</b>					0.33
Positive outcome, no follow up	228	(76%)	237	(78%)	
Negative outcome, follow up needed	25	(8%)	18	(6%)	
Missing	46	(16%)	47	(16%)	
<b>Health literacy (score) **</b>					0.44
Mean comfortable with percentages (min-max)	4.1	(1-6)	4.1	(1-6)	
Mean comfortable with calculating tips (min-max)	3.9	(1-6)	3.9	(1-6)	

\* Score 100 indicates best health state; score 0 indicates worst health state

\*\*Mean score on a scale from 1-6, with 6 being the best score

Table 4 BWS-2R and BWS-2 self-reported reference point summary statistics including difference test p-values BWS-2R and BWS-2

Attribute	BWS-2R (n=299)				BWS-2 (n=302)				Difference test p-value
	Min	Max	Mean	SD	Min	Max	Mean	SD	
<b>Effectiveness</b>	2.44	100.00	47.59	26.42	2.44	100.00	49.05	26.92	0.56
<b>Chance screening test does not find the cancer</b>	0.00	100.00	20.22	20.73	0.00	90.00	21.36	20.32	0.37
<b>Waiting time for test results</b>	0.00	20.00	2.30	1.79	1.00	30.00	2.54	3.35	0.40
<b>Waiting time for follow-up test</b>	0.00	12.00	2.48	1.73	1.00	48.00	2.74	3.26	0.21
<b>Frequency of screening</b>	1.00	5.00	2.26	1.06	0.00	10.00	2.46	1.40	0.32

statistics of the self-reported reference point for both BWS-2R as well BWS-2. Results indicate no statistically significant differences between both study arms.

#### *7.4.1 Mixed logit results*

Table 5 presents the estimated preference weights ( $\beta$ 's) and preference heterogeneity parameters ( $\sigma$ 's) from the MXL estimation for BWS-2R and BWS-2, with the attribute level "35% probability the screening test does not find the cancer" as the reference level. For BWS-2R, the three attribute levels that were used as reference points in the BWS-2R choice tasks (i.e., 20% effectiveness, 8 weeks waiting time for follow-up test and screening every 3 years) were as expected not statistically significantly different from zero. Preference weights indicate respondents most preferred screening option with a 60% effectiveness, 15% chance the screening test does not find the cancer, with 1 week of waiting time for test results, 2 weeks of waiting time for follow-up test and screening every year. The BWS-2 results show a similar pattern, with 60% effectiveness being the most preferred attribute level, followed by 40% effectiveness and 1 week waiting time for test results. Focusing on the magnitudes of the estimated preference weights, more attractive attribute levels were preferred compared to less attractive levels for both BWS-2R and BWS-2.

To study if estimated preference weights differed between BWS-2R and BWS-2, they were tested to be statistically significant different from each other. Statistically significant differences (t-test,  $p < 0.05$ ) were found for three attributes (60% effectiveness, 15% chance the screening test does not find the cancer and 25% chance the screening test does not find the cancer). Additionally, statistically significant differences were also found for two other attributes: 1 week waiting time for test results and 15% chance the screening test does not find the cancer (t-test,  $p < 0.1$ ).

Since statistically significant differences between estimated BWS-2R and BWS-2 preference weights were found and in RI scale cancels out, RI scores were calculated using parametric bootstrap method and plotted in boxplots with red squares indicating the mean values (Figure 5). For BWS-2R effectiveness had the highest RI score, followed by waiting

Table 5 Mixed logit results for BWS-2R and BWS-2

	BWS-2R				BWS-2			
	$\beta$ est.	$\sigma$ est.	Rob. Se ( $\beta$ )	Rob. Se ( $\sigma$ )	$\beta$ est.	$\sigma$ est.	Rob. Se ( $\beta$ )	Rob. Se ( $\sigma$ )
<b>Effectiveness (%)</b>								
20 <sup>i</sup>	0.33	1.24	0.19	0.66	2.49*	3.41*	0.40	0.31
40	2.90*	2.34*	0.27	0.21	4.30*	3.24*	0.42	0.29
60	4.44*	3.83*	0.36	0.58	5.98*	3.10*	0.39	0.53
<b>Probability screening test does not find the cancer (%)</b>								
15	2.11*	1.50*	0.25	0.21	1.55*	1.38*	0.22	0.20
25	1.33*	1.21*	0.17	0.18	0.47*	1.73*	0.14	0.16
35 <sup>i</sup>	REF	0.01	-	0.25	REF	1.58*	-	0.27
<b>Waiting time test results (weeks)</b>								
1	1.64*	1.48*	0.18	0.19	3.77*	1.01*	0.30	0.13
2	0.96*	1.04*	0.16	0.16	2.72*	0.06	0.28	0.21
3 <sup>i</sup>	0.38*	0.21	0.16	0.19	1.55*	0.25	0.21	0.24
<b>Waiting time follow-up test (weeks)</b>								
2	2.01*	0.62*	0.19	0.18	2.67*	0.30	0.28	0.16
4	1.12*	0.52*	0.16	0.20	1.11*	0.76*	0.20	0.15
8 <sup>i</sup>	-0.29	0.12	0.15	0.16	0.08	0.41	0.16	0.40
<b>Frequency of screening (every ... years)</b>								
1	1.91*	2.13*	0.25	0.18	3.06*	1.37*	0.32	0.14
2	1.25*	1.75*	0.23	0.23	2.26*	1.37*	0.25	0.11
3 <sup>i</sup>	-0.28	0.17	0.16	0.30	0.72*	1.22*	0.23	0.22
beta_worst <sup>ii</sup>	1.18		0.10		0.99		0.08	
Sample size	299				302			
Log likelihood	-9577.48				-8891.52			

\* significant at 5%

i attribute levels in BWS-2R used as explicit reference point

ii beta\_worst parameter allows for scale differences between best and worst choices (hypothesis testing beta\_worst = 1 showed no statistically significant outcomes)

time for follow-up test, frequency of screening, probability the screening test does not find the cancer and waiting time for test result. For BWS-2 effectiveness also had the highest RI score. This was however followed by waiting time for follow-up test, frequency of screening, waiting time for test result and probability the screening test does not find the cancer. Based on the bootstrapped RI scores testing procedure, BWS-2R RI scores were found to be

statistically significantly different from BWS-2 RI scores for attributes: effectiveness and for probability the screening test does not find the cancer (higher BWS-2R RI score), as well as for waiting time for test result (lower BWS-2R RI score)

We expected less heterogeneity when explicit reference points were included in BWS choice tasks since in this case preference heterogeneity is entirely based on individuals' preferences and not confounded with heterogeneity in individuals' reference points.

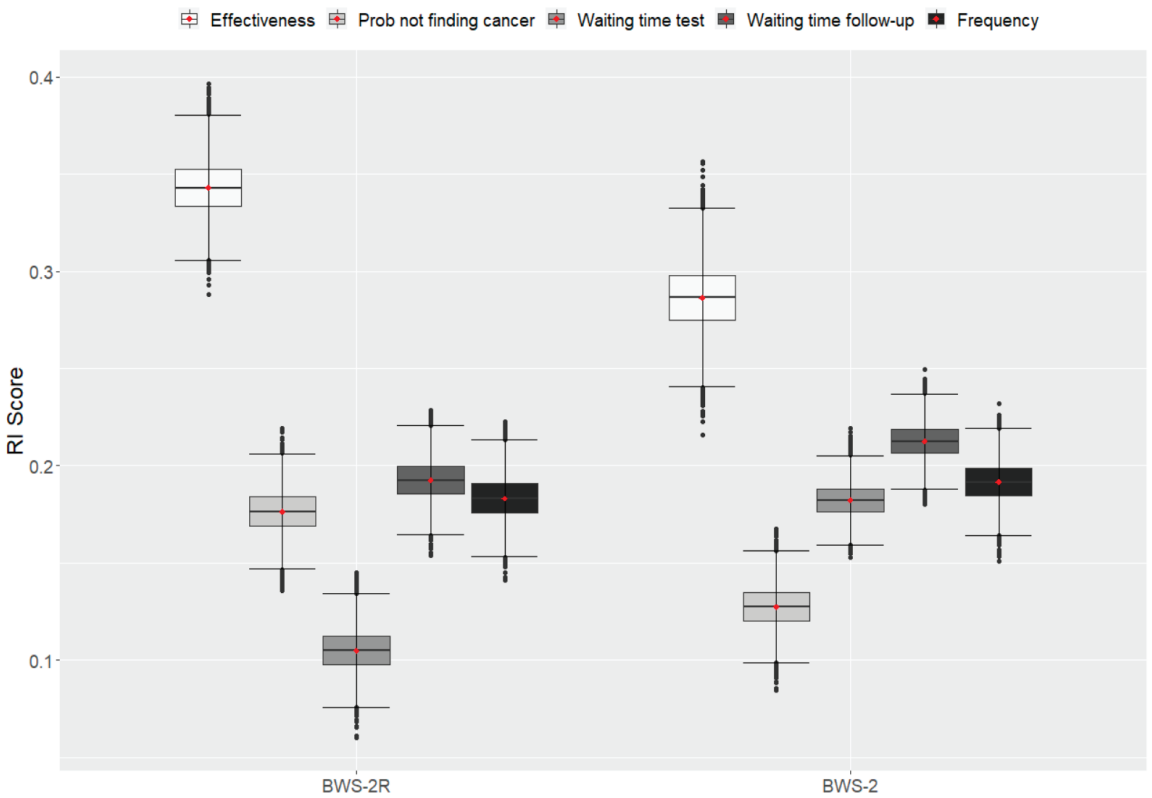


Figure 5 Relative importance score boxplots for BWS-2R and BWS-2. The red squares indicate mean scores.

Therefore, self-reported-reference-point-adjusted MXL models were estimated to see whether these self-reported reference points impacted the heterogeneity for both BWS-2R and BWS-2 compared the heterogeneity from the regular MXL models (Table 6). Results indicated that

for the self-stated reference points in BWS-2R no attributes were statistically significant, meaning that there is no evidence that self-reported reference points did affect preferences in BWS-2R. This was expected since BWS-2R already included reference points in the choice task. In BWS-2 several attributes were statistically significant: non-detection attribute, waiting time test results and screening frequency. We did however not find strong differences in heterogeneity between the adjusted and regular MXL model outcomes, but the log-likelihood increased (as expected) in the adjusted model indicating a better model fit.

Table 6 Self-reported-reference-point-adjusted mixed logit heterogeneity estimates for BWS-2R and BWS-2

	BWS-2R self-reported reference point adjusted		BWS-2R		BWS-2 self-reported reference point adjusted		BWS-2	
	$\sigma$ est.	Rob. Se ( $\sigma$ )	$\sigma$ est.	Rob. Se ( $\sigma$ )	$\sigma$ est.	Rob. Se ( $\sigma$ )	$\sigma$ est.	Rob. Se ( $\sigma$ )
<b>Effectiveness (%)</b>								
20	1.00	0.78	1.24	0.66	3.27*	0.37	3.41*	0.31
40	2.66*	0.52	2.34*	0.21	3.42*	0.46	3.24*	0.29
60	3.13*	0.40	3.83*	0.58	2.77*	0.26	3.10*	0.53
<b>Probability screening test does not find the cancer (%)<sup>i</sup></b>								
15	1.68*	0.20	1.50*	0.21	1.28*	0.18	1.38*	0.20
25	1.18*	0.31	1.21*	0.18	1.65*	0.26	1.73*	0.16
35	0.20	0.29	0.01	0.25	1.13*	0.34	1.58*	0.27
<b>Waiting time test results (weeks)<sup>i</sup></b>								
1	1.60*	0.15	1.48*	0.19	0.94*	0.17	1.01*	0.13
2	1.04*	0.18	1.04*	0.16	0.29	0.30	0.06	0.21
3	0.15	0.21	0.21	0.19	0.02	0.61	0.25	0.24
<b>Waiting time follow-up test (weeks)</b>								
2	0.71*	0.18	0.62*	0.18	0.35	0.21	0.30	0.16
4	0.81*	0.31	0.52*	0.20	0.75*	0.15	0.76*	0.15
8	0.30	0.26	0.12	0.16	0.67*	0.19	0.41	0.40
<b>Frequency of screening (every ... years)<sup>i</sup></b>								
1	2.46*	0.36	2.13*	0.18	1.58*	0.18	1.37*	0.14
2	1.84*	0.28	1.75*	0.23	1.25*	0.12	1.37*	0.11
3	0.53	0.39	0.17	0.30	1.18*	0.26	1.22*	0.22
Sample size	299		299		302		302	
Log likelihood	-9516.70		-9577.48		-8878.80		-8891.52	

\* significant at 5%

i attributes significant in this model specification for BWS-2

#### 7.4.2 Survey completion time and preference

The average time to complete the BWS-2R survey was 23 minutes, while BWS-2 respondents completed the survey in 21 minutes on average. Wilcoxon rank-sum test results indicated that these averages were not statistically significant different from each other ( $p > 0.05$ ). Figure 6 plots the average answering time for each BWS-2R and BWS-2 choice task. Differences

between both BWS-2 approaches were most pronounced at the start and after the intermediate questions.

Table 7 shows the results for BWS-2R and BWS-2 regarding the overall difficulty of the survey and preferences for BWS-2R or BWS-2. For both groups most respondents evaluated the survey as neutral or easy and differences between the two BWS-2 approaches were not statistically significant (chi-squared test,  $p > 0.05$ ). Asking respondents whether they preferred the BWS-2 approach they completed or the other approach, a larger proportion of respondents that completed BWS-2 preferred BWS-2R (48%) compared to the proportion that completed BWS-2R and preferred BWS-2 (41%). Chi-squared test results showed that these differences are statistically significant ( $p < 0.05$ ).

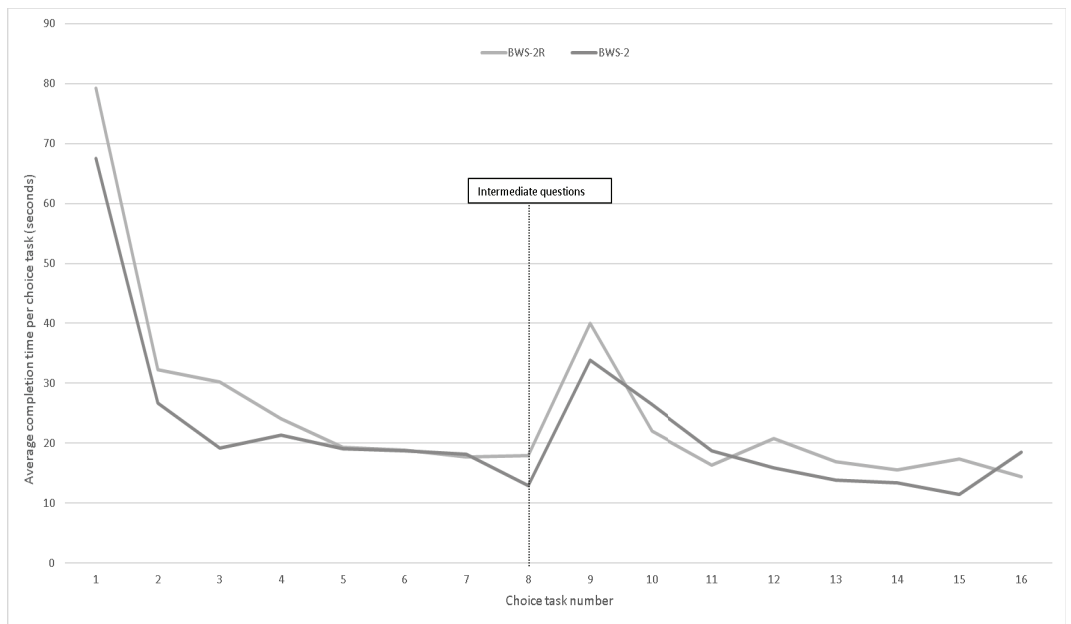


Figure 6 Average completion time per choice task for BWS-2R and BWS-2



Table 7 Difficulty of the survey and preferences for BWS approach including difference test p-values

Characteristic	Percentages		Difference test p-value
	BWS-2R (n=299)	BWS-2 (n=302)	
<b>Difficulty survey</b>			0.47
Very easy	5%	6%	
Easy	19%	23%	
Neutral	56%	54%	
Difficult	18%	16%	
Very difficult	3%	1%	
<b>BWS approach preference</b>			0.01
BWS-2R	59%	48%	
BWS-2	41%	52%	

### 7.5 Discussion

In this study we investigated the benefits of BWS-2R, which includes explicit reference points in BWS-2 to overcome results that are driven by (unobserved) differences in reference points. We conclude that by using BWS-2R instead of BWS-2, interpretation of outcomes will be clearer and also reduces noise in the inferred preferences as regular BWS-2 preferences are confounded with the reference points. In both BWS-2R and BWS-2 effectiveness was the most important attribute. Statistically significant differences between estimated preference weights for both BWS-2 approaches were found. Looking at the self-stated-reference-point-adjusted estimation outcomes for BWS-2 the self-reported reference point adjusted model indicated a better model fit compared to the regular model, although we did not find strong evidence for less heterogeneity compared at the regular model (not adjusted for self-reported reference points). We did however find evidence for statistically significant differences in RI scores between BWS-2R and BWS-2 for attributes effectiveness, probability the screening test does not find the cancer and waiting time for test result. ( $\alpha= 0.05$ ). Analysis also showed no difference in perceived difficulty between BWS-2R and BWS-2, with a larger proportion of respondents that completed BWS-2 preferred BWS-2R compared to the proportion that completed BWS-2R and preferred BWS-2.

One of the main findings of this study was that introducing BWS-2R, i.e. BWS-2, with explicit reference points, leads to results that are not sensitive to (differences in) individuals' reference points. Our empirical results showed statistically significant differences in estimated preference weights between BWS-2R and BWS-2, for example for the effectiveness and non-detection attributes. This is in line with our theoretical expectations. Specifically, we expected that respondents would find it more difficult to imagine a reference point for the non-detection attribute, as this requires more in-depth knowledge of CRC screening, compared to, for example, the waiting time for test results. When the reference point is not so easy to imagine and hence the respondent does not know what s/he gets when not selecting that attribute, it is expected that the specific attribute will have less impact. This is exactly what the RI plot shows: the non-detection attribute is ranked lower in BWS-2 compared to BWS-2R. Using explicit reference points in BWS-2R alleviates the biases in attribute importance that could arise from reference point ambiguity.

Based on theory we expected that BWS-2R leads to a clear interpretation of the estimation results, unaffected by heterogeneity in or ambiguity of the reference points that individuals have. From the perspective of the analyst, BWS-2R will therefore be preferred, since the decision-making process is less of a black box: the analyst knows the point (explicit reference point) the attribute levels are compared to when individuals make their best and worst choices. Preference heterogeneity parameters ( $\sigma$ 's) for BWS-2R do not capture reference point heterogeneity since these reference points are fixed. These parameters therefore more accurately capture true heterogeneity in preferences in the case of BWS-2R. This is in line with theoretical expectations and in line with a DCE preference study from Mao et al.<sup>24</sup>, which showed that reference-dependent models are more appropriate to model individuals' choices, especially when aiming to explain the origin of preference

heterogeneity. DCE studies by for example Stathopoulos & Hess<sup>25</sup> and Hess et al.<sup>26</sup> also describe the impact of reference points on preferences of individuals.

A strength of this study is that it is the first study that introduces BWS-2 with explicit reference point leading to a more accurate representation of preferences, therefore improving existing (health) preference elicitation methods. We believe this is especially important in the context of BWS-2 since individuals make choices at the attribute level instead of the profile level. As a result, no trade-offs are made across differences in attribute values, like for example in DCE or BWS-3, where the reference points would cancel out in the evaluation.

A potential limitation of this study is that in BWS-2R (compared to BWS-2) a full ranking of all attribute levels is not possible due to the relationship between attribute level and specific reference point, with attribute levels no longer being directly comparable. However, differences between attribute levels can still be interpreted and we believe the problems associated with completely unknown reference points in BWS-2 will be much larger than the DCE-like interpretation BWS-2R demands.

To conclude, in this study it was shown that including explicit reference points in BWS-2 improves outcomes as it clarifies interpretation of the estimation results. It also resulted in a different and we argue more accurate ranking of RI scores as regular BWS-2 rankings are confounded with reference points. This study also showed no difference in perceived difficulty between BWS-2R and BWS-2, with respondents preferring BWS-2R over BWS-2. Hence, we advise using BWS-2R when aiming to conduct a BWS-2 experiment for preference research in health economics.

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## Appendix A

a <b>Best</b>			b <b>Best</b>		
		<b>Worst</b>			<b>Worst</b>
[ ]	Being cured	[ ]	[ ]	Chance of being cured: 40%	[ ]
[ ]	Severe side effects	[ ]	[ ]	Chance of severe side effects: 2%	[ ]
[ ]	Voice changes	[ ]	[ ]	Chance of voice changes: 5%	[ ]
[ ]	Calcium deficiency	[ ]	[ ]	Chance of calcium deficiency: 5%	[ ]

c <b>Treatment A</b>		<b>Treatment B</b>		<b>Treatment C</b>	
Chance of being cured: 40%		Chance of being cured: 70%		Chance of being cured: 100%	
Chance of severe side effects: 2%		Chance of severe side effects: 10%		Chance of severe side effects: 5%	
Chance of voice changes: 5%		Chance of voice changes: 0%		Chance of voice changes: 10%	
Chance of calcium deficiency: 5%		Chance of calcium deficiency: 10%		Chance of calcium deficiency: 15%	
[ ]		[ ]		[ ]	<b>Best</b>
[ ]		[ ]		[ ]	<b>Worst</b>

Figure A Examples of the three BWS cases, with a. case 1 BWS (object case), b. case 2 BWS (profile case) and c. case 3 BWS (multi-profile case)

## **Part III**

### **Empirically comparing outcomes between DCE and BWS-2**





## Chapter 8

### **What works better for preference elicitation among older people? Cognitive burden of discrete choice experiment and case 2 best-worst scaling in an online setting**

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## **Abstract**

To appropriately weight dimensions of quality-of-life instruments for health economic evaluations, population and patient preferences need to be elicited. Two commonly used elicitation methods for this purpose are discrete choice experiments (DCE) and case 2 best-worst scaling (BWS). These methods differ in terms of their cognitive burden, which is especially relevant when eliciting preferences among older people. Using a randomized experiment with respondents from an online panel, this paper examines the cognitive burden associated with color-coded and level overlapped DCE, color-coded BWS, and 'standard' BWS choice tasks in a complex health state valuation setting. Our sample included 469 individuals aged 65 and above. Based on both revealed and stated cognitive burden, we found that the DCE tasks were less cognitively burdensome than case 2 BWS. Color coding case 2 BWS cannot be recommended as its effect on cognitive burden was less clear and the color coding lead to undesired choice heuristics. Our results have implications for future health state valuations of complex quality of life instruments and at least serve as an example of assessing cognitive burden associated with different types of choice experiments.

## 8.1 Introduction

Developments like ageing populations and rapid advances in medical technology create challenges for budgets of publicly funded health care systems (de Meijer et al., 2013). Policy makers increasingly have to decide about which health care services to include in the basic benefits package, which should only be made available to certain subpopulations, and which should not be funded at all. Health technology assessment (HTA) generates valuable insights to support this decision-making process, using tools like cost-utility analysis. There, the benefits of health technologies are typically expressed in the incremental amount of health changes they produce. This is calculated based on data from generic, multidimensional quality of life instruments, and a weighting algorithm for the levels of the dimensions based on population or patient preferences (Neumann et al., 2016). Given that health and social care, for instance aimed at older persons, may affect more than health-related quality of life alone, more recently, broader well-being measure have been developed (Makai et al., 2014). These could facilitate cost-utility analyses with a broader scope in terms of relevant outcomes but require obtaining preferences for different ‘well-being states’ ideally anchored on death.

The measurement of population and patient preferences in health care is a rapidly developing field, with a plethora of qualitative and quantitative methods to the disposal of researchers and practitioners (Soekhai et al., 2019). One of the most popular methods over the last decade was the discrete choice experiment (DCE). Increasingly, population and patient preferences in health care are obtained using DCEs (Soekhai et al., 2018). The ‘standard’ DCE entails asking respondents to choose between two or more alternatives (Ryan et al., 2008) and is widely used for weighting quality of life instruments (Mulhern et al., 2018).<sup>x</sup> Another preference elicitation approach that gained traction over the last years also in this context, is best-worst scaling (BWS). There are three different forms of BWS – object case,

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<sup>x</sup> This is also known as ‘health state valuation’.

profile case, and multi-profile case. The following will focus on profile case, or also called case 2 BWS, where individuals have to select a best and a worst option from a list of dimension levels or items (Flynn and Marley, 2014). Case 2 BWS was applied to value different quality of life instruments before (Cheung et al., 2016). This includes the ICECAP-O, a well-being measure specifically aimed at older people (Coast et al., 2008).

While both DCE and BWS provide numerical estimates of the relative importance of the different levels and dimensions of the respective quality of life or well-being instrument, previous research directly comparing DCE and BWS has shown that the choice between these approaches is not neutral as resulting preference estimates can differ (see e.g. Krucien et al., 2017). According to a recent review comparing DCE and BWS, there seems to be no conclusive evidence yet on which of the methods should be preferred in terms of the validity of the estimates (Whitty and Oliveira Gonçalves, 2018). Both methods assume different choice processes and ultimately may be seen to answer more or less subtly different questions. Some researchers prefer DCEs because the modelled choice processes have a strong theoretical foundation in random utility theory (Louviere, 2004). Providing choices between multiple alternative profiles can also be considered as a more realistic way of the decision-making process compared to selecting a best and worst option from a list of items. Another advantage of DCEs in the context of health state valuation, is that utilities can more easily anchored onto the full health (or well-being)-dead scale. On the other hand, some argue that profile case BWS is to be preferred as it is a more efficient way of collecting data compared to DCE since each task entails two choices. Moreover, cognitive burden of BWS tasks may be lower, since individuals only need to focus on one set of attributes and levels in each choice task, compared to multiple in DCEs. Some specifically claim that it would be recommendable to choose case 2 BWS if DCE tasks are considered to be too burdensome (Flynn, 2010; Potoglou et al., 2011). However, Whitty and Oliveira Gonçalves (2018)

conclude that there is no clear evidence for an advantage of BWS regarding participant acceptability in terms of feasibility of administration or response efficiency. The response efficiency, that is, the cognitive burden associated with choice tasks, is important as it influences choice consistency, respondent fatigue and the use of simplifying choice heuristics (Jonker et al., 2019), which could subsequently influence the validity of the preference estimates.

Due to the ageing of the population, the need for economic evaluations of health and social care services targeted at older people can be expected to increase. This makes accurately measuring and weighting quality of life dimensions in this population very important, and choosing the appropriate methodology to do so, all the more relevant. If one decides, as we do here, that an instrument aimed at older people should be weighted using older peoples' preferences,<sup>xi</sup> one needs to be aware of an additional aspect: Since there is a large variation in the level of cognitive abilities within older people, the design of choice experiments for this population should especially be wary of the complexity and subsequent cognitive burden of the choice task format in order to enable obtaining valid and reliable responses (Milte et al., 2014). Measuring and weighting quality of life or well-being outcomes inaccurately may ultimately lead to sub-optimal policy recommendations for resource allocation to health or social care services aimed at older people.

Specific evidence about the cognitive burden of DCE and case 2 BWS for valuing quality of life measures among older people is lacking. Therefore, the main aim of this study was to assess the cognitive burden and incidence of simplifying choice heuristics in DCE and case 2 BWS choice tasks among older people in this context. Another aim was to test the impact of the use of color coding on the cognitive burden and choice behavior of case 2 BWS tasks, which has been assessed for DCEs before (Jonker et al., 2019).

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<sup>xi</sup> Whose values to elicit is debatable in health state valuation in general. We decided to use older peoples' preferences as the WOOP is intended to inform allocation decisions only within care for older people.

## 8.2 Methods

We set up a randomized experiment with three study arms to examine the cognitive burden and choice behavior attached to three respective choice task formats for valuing a quality-of-life instrument: a color coded and level overlapped DCE (5 out of 9 dimensions), a case 2 BWS and a color coded case 2 BWS.<sup>xii</sup> In the applied color coding, five shades of one color correspond to the five levels of attributes of the used instrument, with darker shades representing the least desirable levels. The rationale behind this type of coding in the DCE is that it helps respondents to identify differences between the alternatives, and higher and lower levels, while not nudging respondents to only focus on the differing attributes, what e.g. exclusively highlighting the non-overlapped levels would do, or introducing strong prejudgments on the severity of the levels by using e.g. a traffic light color coding.

We chose an online setting with participants from an online panel for our study, as this administration and sampling mode facilitates reaching a sufficiently large number of respondents for health state valuation studies, which is also why it is used in most such studies by now (Mulhern et al., 2018).

The quality-of-life measure used in the experiment was the recently developed Well-being of Older People instrument (WOOP) (Hackert et al., 2019). Examining the cognitive burden of a valuation task is especially important in the context of this new instrument for measuring the general/overall quality of life of older people: First, the WOOP consists of nine dimensions with five levels each, which requires complex choice tasks. Second, as preferences should be based on an older population, cognitive burden is of special relevance. The profiles shown to respondents in both DCE and BWS tasks corresponded to well-being states, described using the nine dimensions of the WOOP (i.e. physical health, mental health, social life, receive support, acceptance and resilience, feeling useful, independence, making

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<sup>xii</sup> In the remainder of the paper, BWS refers to case 2 BWS.

ends meet, living situation).<sup>xiii</sup> In designing the choice tasks and their visual representation, we followed methodological work on the use of color coding and level overlap in DCEs aimed to reduce task complexity (Jonker et al., 2019, 2018; Maddala et al., 2003). To enable a more direct comparison and to test the impact of color coding on task complexity in BWS, which has not been studied before, the randomized experiment included a color coded BWS and a regular BWS.

Important to note here is that the design was generated to test the cognitive burden and choice behavior of older people, not to provide model estimates for the different methods. Due to the large descriptive system of the WOOP, this would have required estimation of 36 parameters in the DCE and 45 parameters in the BWS, a blocked design and a much larger sample size. While a comparison of model estimates would have been interesting, this was not our current research aim.

### *8.2.1. Survey structure and randomisation*

The structure of the experimental survey is shown in Fig. 1. First, respondents were asked to complete the WOOP instrument to become familiar with its dimensions and levels. Afterwards, they were randomized 1:1:1 to the three study arms: color coded DCE (1), color coded BWS or BWSc (2), and regular BWS (3). The randomization was preferred over having the same respondents completing both DCE and BWS tasks, to have avoid the different parts of the experiment influencing each other and to stay as close as possible to standard DCE and BWS experiments. Furthermore, two full sets of valuation tasks per respondents were considered to be too burdensome. Respondents were familiarized with the presentation of well-being states in the subsequent experiment by showing them their own profile in DCE or BWS format based on the answers they previously gave to the WOOP

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<sup>xiii</sup> Appendix A contains an updated version of the full descriptive system of the WOOP, with some formulations differing slightly compared to the version used in this study.

instrument. The choice task formats were introduced by a simple DCE or BWS task, where participants had to select between two types of fruits or chose the best and worst type of fruit from a list. The second part of the warm-up comprised of a choice task, as used in the subsequent experiment, providing further instructions. Subsequently, a block of six choice tasks was administered, followed by two simple break questions on an unrelated topic to interrupt the monotony and reduce respondent fatigue of answering the choice tasks. Then, a second block containing seven tasks concluded the randomized part of the questionnaire, leading to a total of 13 choice tasks per respondent. All respondents subsequently had to fill in three blocks of evaluation questions on a 5-point Likert scale, before providing some sociodemographic information at the end of the survey.

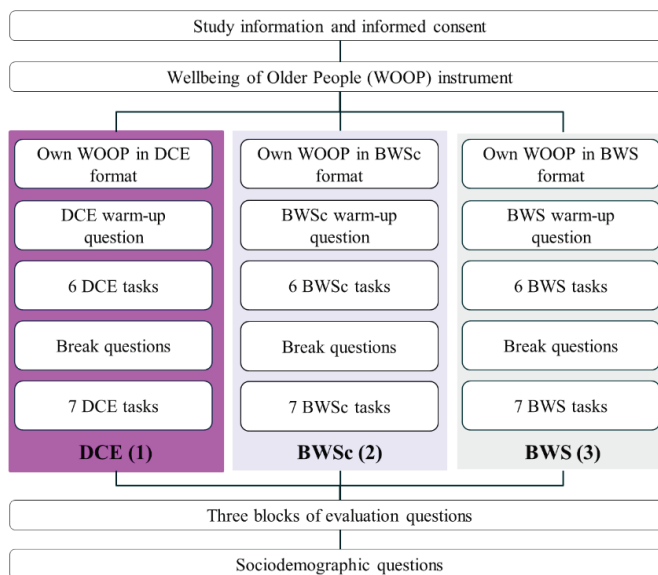


Fig. 1. Survey structure and experimental arms



### *8.2.2. Survey administration and participants*

The survey was programmed using Sawtooth software version 9.7.2 (Sequim, WA). We used Prolific.co to recruit survey participants, a platform for online subject recruitment specifically for research purposes (Palan and Schitter, 2018). Given our aim to assess the cognitive burden of the choice tasks in a sample of older people, being aged 65 or above was used as inclusion criteria (which is also the target population of the WOOP). Since this age group was underrepresented in the online panel, we had to combine respondents from the two largest country panels of Prolific.co, UK and U.S. residents, to obtain a reasonably sized sample. At the time of data collection, in October 2019, the potential respondent pool contained around 1,000 individuals. Using quota sampling, we aimed for 150 respondents for each of the three study arms. Respondents received a monetary compensation for participating, which was oriented on the mean completion time and averaged to an aggregated hourly reward of £7.62. To test the functionality of the survey and whether respondents understood the choice tasks, six think-aloud interviews with UK residents aged 65 and above were conducted (two per study arm) prior to the main data collection. These interviews showed that participants understood and appropriately engaged in the choice tasks (i.e. traded-off or considered multiple items).

### *8.2.3. Experimental design of DCE and BWS*

Attributes and levels in the DCE and items of the BWS were based on the dimensions and levels of the WOOP instrument (Appendix A). This created a rather complex DCE setup with nine dimensions with five levels each and a BWS instrument with 45 items. WOOP well-being states were consequently defined by selecting one of the five levels from each of the nine dimensions for both DCE and BWS. In the DCE, respondents were repeatedly presented with two well-being states and asked to indicate, which of the two they preferred. An opt-out

option was not included as this is uncommon in DCEs for health state valuation (Mulhern et al., 2018). In the BWS, a list of nine well-being items corresponding to one well-being state was shown to respondents. Participants then had to select the aspect that they most preferred (best) and the aspect that they least preferred (worst). ‘Most’ and ‘least’ is one of the options that are used for describing a best and worst choice (Huynh et al., 2017).<sup>xiv</sup>

To ensure that the choice tasks had a similar level of complexity compared to a regular choice experiment, choice tasks were created using standard design methodology as outlined in the subsequent paragraph. The literature on health related DCEs specifically targeted at older people was reviewed (in total 22 papers were studied) to inform the number of choice tasks. The number of choice tasks per respondent varied between 6 and 16 with a mean of 9.2. We opted to select a number of choice tasks at the upper end of this range (13) to capture fatigue effects (examples of this literature are e.g. Arendts et al., 2017; Franco et al., 2016; Milte et al., 2014) and because we anticipated this might be close to the approximate number in the actual valuation study of the WOOP. The 13 choice tasks consisted of 10 DCE choice tasks, two that repeat one of them, and one choice task to test for dominance.

The ten DCE choice were selected with help of Ngene design software (Version 1.2.1). To accommodate for level overlap (five out of the nine dimensions), which has been shown to reduce task complexity by Maddala et al. (2003) and Jonker et al. (2018), Ngene required a dataset including all possible candidate sets, i.e. combinations of two health states with five overlapped levels. To pragmatically reduce this to a feasible number, 5,000 out of the 1,953,125 possible health states were randomly selected and combined in MATLAB (MathWorks). Out of the obtained 25 million possible sets, we excluded the ones without the specified amount of overlap and randomly selected 1,000 sets out of the remaining 386,030 overlapped sets. Ngene was then used to select 10 choice tasks out of the 1,000 candidate sets

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<sup>xiv</sup> ‘Most’ and ‘least’ may have a slightly different interpretation than ‘best’ and ‘worst’, but this should not have an impact on cognitive burden.

by optimizing for a conditional logit, main effects model (Appendix C contains the utility function) with 36 parameters corresponding to four of the five levels of each of the nine dimensions of the WOOP instrument. Small priors ranging from 0 to  $-0.25$  were assumed, following the logical ordering of the WOOP levels. Besides the think-aloud interviews no further pilot testing was conducted.

An orthogonal main effects plan using Sawtooth software version 9.7.2 (Sequim, WA) was applied to generate 1,000 blocks of 10 choice tasks for the BWS experiment. Multiple levels from the same WOOP dimension were prohibited to appear in the same task. Following Flynn et al. (2015), to prevent uninformative sets, we reduced the occurrences of tasks with either only one top or bottom WOOP level by deleting all versions where this occurred more than 3 times in the 10 tasks. Out of the remaining 78 versions, one version was randomly selected to be used in the experiment.

We selected one of the created DCE and BWS choice tasks to appear as the second choice task and repeated the tasks at position 8 and 13, to test choice consistency, adding two choice tasks to the original 10 created tasks. In order to reduce the amount of noise in the answers, we chose tasks, which were expected to have a certain degree of utility difference between profiles in the DCE arm or provided somewhat clear BWS choices (the repeated choice tasks are shown in Appendix B). When this task was repeated the second time, the intensity color coding of the BWS task was intentionally reversed, to mislead respondents in order to assess the dependence on the color codes. A dominant DCE choice task and a BWS task, which was expected to have a clear best and worst choice were additionally created and added at position 6 to test the attention level of respondents, adding a third and final choice task to the original ten created tasks.<sup>xv</sup> The order of the dimensions (or attributes) was the same for all respondents within elicitation method and fixed for both DCE and BWS tasks to further

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<sup>xv</sup> We decided against including results of this task in the final analysis, as such tasks are inherently difficult to compare between DCE and BWS (Whitty et al., 2018).

reduce task complexity. The only difference in attribute order between DCE and BWS tasks was that physical and mental health attributes were positioned in the middle of the BWS tasks, as we anticipated that these would be important dimensions and wanted to avoid respondents making their best and worst choice merely on the top without going over the remaining items. All respondents received the same 13 DCE tasks in study arm 1. Respondents in study arms 2 and 3 received the same 13 BWS tasks.

#### *8.2.4 Visual presentation of choice tasks*

The general visual representation of the choice tasks followed current practice, with the exception that intensity color coding was added to the choice tasks in study arms 1 and 2. Different shades of purple represented the different attribute levels, with the darker shades of purple highlighting the worse and the lighter shades and light blue expressing the better WOOP attribute levels in both the DCE and the color coded BWS tasks. In the explanation of the color coding in the survey, ‘better levels’ (e.g. very well able to cope, feeling very independent, no problems with physical health) were formulated as ‘positive aspects’ and ‘worse levels’ (e.g. barely able to cope, feeling very dependent, severe problems with physical health) as ‘negative aspects’ (e.g. Fig. 2). This type of color coding was previously used for DCEs by Jonker et al. (2017, 2018, 2019) and was found to reduce task complexity as well as attribute non-attendance, and was especially effective in combination with attribute level overlap. It was also shown that color-coding does not introduce bias in the choices and does not affect the relative importance of attributes (Jonker et al., 2019). The purple color scheme was specifically designed to accommodate for the most prevalent forms of color blindness. Additionally, shades of purple do not prompt natural or perceived value judgements, as opposed to for example traffic light color coding.

Fig. 2 shows an example of the layout of the color-coded (light blue to deep purple) and overlapped (five out of the nine dimensions) DCE choice task. Level descriptions of the WOOP instrument (Appendix A) were shortened for clarity, level labels were highlighted in bold, and attribute descriptions appeared merely as mouseovers on the attribute labels to reduce the amount of text. Fig. 3 shows examples of both color coded and non-color coded BWS tasks. Descriptions of attributes were also included as mouseovers, while the item text contained the full WOOP level descriptions.

**Which of the described well-being states do you prefer, A or B? (1 of 7)**

	<b>A</b>	<b>B</b>
<b><u>Physical health</u></b>	Moderate problems	Moderate problems
<b><u>Mental health</u></b>	Very severe problems	Slight problems
<b><u>Social contacts</u></b>	Satisfied	Satisfied
<b><u>Receiving support</u></b>	Dissatisfied	Dissatisfied
<b><u>Acceptance</u></b>	Very well able to cope	Barely able to cope
<b><u>Feeling useful</u></b>	Feeling unuseful	Feeling unuseful
<b><u>Independency</u></b>	Feeling very independent	Feeling very dependent
<b><u>Making ends meet</u></b>	Barely able to meet ends	Well able to meet ends
<b><u>Living situation</u></b>	Dissatisfied	Dissatisfied
	<input type="radio"/>	<input type="radio"/>

- Positive aspects are **light blue** and negative aspects are **darker purple**
- Put the cursor above the underlined items for descriptions

Fig. 2. Visual presentation of DCE choice task with color coding and level overlap.

Imagine living in this well-being state and select which aspect you would **most** prefer, and which aspect you would **least** prefer. (1 of 6)

Most	Well-being state	Least
<input type="radio"/>	I am dissatisfied with my <u>social contacts</u>	<input type="radio"/>
<input type="radio"/>	I am reasonably satisfied with the <u>support</u> I receive	<input type="radio"/>
<input type="radio"/>	I am reasonable able to deal with my <u>circumstances and changes therein</u>	<input type="radio"/>
<input type="radio"/>	I feel reasonably <u>useful</u>	<input type="radio"/>
<input type="radio"/>	I have slight problems with my <u>physical health</u>	<input type="radio"/>
<input type="radio"/>	I have very severe problems with my <u>mental health</u>	<input type="radio"/>
<input type="radio"/>	I feel very <u>dependent</u>	<input type="radio"/>
<input type="radio"/>	I am very well able to <u>make ends meet</u>	<input type="radio"/>
<input type="radio"/>	I am dissatisfied with my <u>living situation</u>	<input type="radio"/>

- Positive aspects are **light blue** and negative aspects are **darker purple**
- Put the cursor above the underlined items for descriptions

Imagine living in this well-being state and select which aspect you would **most** prefer, and which aspect you would **least** prefer. (1 of 6)

Most	Well-being state	Least
<input type="radio"/>	I am dissatisfied with my <u>social contacts</u>	<input type="radio"/>
<input type="radio"/>	I am reasonably satisfied with the <u>support</u> I receive	<input type="radio"/>
<input type="radio"/>	I am reasonable able to deal with my <u>circumstances and changes therein</u>	<input type="radio"/>
<input type="radio"/>	I feel reasonably <u>useful</u>	<input type="radio"/>
<input type="radio"/>	I have slight problems with my <u>physical health</u>	<input type="radio"/>
<input type="radio"/>	I have very severe problems with my <u>mental health</u>	<input type="radio"/>
<input type="radio"/>	I feel very <u>dependent</u>	<input type="radio"/>
<input type="radio"/>	I am very well able to <u>make ends meet</u>	<input type="radio"/>
<input type="radio"/>	I am dissatisfied with my <u>living situation</u>	<input type="radio"/>

- Put the cursor above the underlined items for descriptions

Fig. 3. Visual presentation of color-coded and non-color-coded BWS choice task.

### 8.2.5 Statistical analysis

To assess and compare the cognitive burden and possible choice heuristics associated with the three formats of choice tasks, three types of data were analyzed. First, objective measures including mean choice task completion time, development of time per task (assessing learning effects) and drop-out rates were calculated and compared. Second, mean response scores of the three blocks of debriefing questions on perceived choice complexity, the number of choice tasks, and choice strategies used, were obtained. The latter aimed to identify the extent to

which respondents engaged in simplifying choice heuristics. This included two statements relating to the number of attributes commonly considered during the choice tasks, also known as attribute non-attendance (Yao et al., 2015), and a statement on deciding that all attributes/dimensions are equally important. This statement implies that respondents merely count up the attribute level positions instead of trading-off attributes in the DCE, or focusing mostly on the level positions, irrespective of attribute, in the BWS format.

Third, revealed cognitive burden regarding choice consistency and (simplifying) choice behavior was assessed based on the actual choices of respondents. This included calculating the proportion of respondents providing the same answers to the twice repeated choice task. For the BWS arm, a consistent response was defined as providing the same answer for either best or worst option, following Krucien et al. (2017). Furthermore, we estimated a lexicographic score, which provides information on trading between attribute levels and dominant choice behavior. This score was obtained also following an approach applied by Krucien et al. (2017): First, the proportion of choices based on one attribute on an individual level was calculated. Assuming respondents exhibit dominant preferences for an attribute given proportions above 90% (DCE) and 50% (BWS), the lexicographic score was obtained by calculating the proportion of respondents with such preferences.

To test the impact of color coding on the choice behavior and strategies in the BWS study arms, the shares of responses based on top and bottom levels of the WOOP dimensions were calculated. Additionally, results from the second repeated choice task, where the intensity color coding was reversed, was used to assess the dependence on the color scheme.

Statistical significance was assessed using Wilcoxon-rank sum tests for the Likert scale data (de Winter and Dodou, 2010) and chi-squared tests or Fisher exact tests for proportions. A significance level of 10% was used throughout the analysis. Stata 15 (StataCorp 2017) was used for all calculations.

## 8.3 Results

### *8.3.1 Sample characteristics, dropouts, and completion time*

A total of 477 participants successfully started with the experiment and were randomly allocated to the three study arms. No respondent dropped out in study arm 1 (DCE). One of the three dropouts in study arm 2 (BWSc) occurred during the choice tasks and two afterwards. Of the five respondents dropping out in study arm 3 (BWS), four dropouts occurred during answering the BWS tasks and one at a later stage. Fisher exact tests indicated that the difference in total drop-out rates was significantly lower in study arm 1 compared to study arm 3 (0% vs. 3.2%,  $p$ -value = 0.029). The difference to study arm 2 was not significant (0% vs. 1.9%,  $p$ -value = 0.248).

The characteristics of the remaining sample, split by study arm, are shown in Table 1. The randomization led to well-balanced samples regarding most sociodemographic aspects, health status (EQ-5D-5L) and well-being (WOOP). 63.7% of the overall sample was younger than 70 years, 34.6% was aged between 70 and 79 years, and 1.7% were aged 80 years and above with 87 years as the maximum age observed.

The average time it took respondents to complete all 13 choice tasks was 6.0 minutes (SD 3.1) for the DCE tasks, 7.6 minutes for the color coded BWS tasks (SD 4.9) and 7.2 minutes for the standard BWS tasks (SD 4.6). T-tests indicated that choice task completion time was significantly lower for the DCE tasks compared to the two sets of BWS tasks ( $p < 0.001$  and  $p = 0.007$ ). Fig. 4 plots the mean and median completion times for each choice task separated for each study arm. Differences were most pronounced in the beginning with choice task completion time following a downward trend, likely resulting from learning effects. Finding large differences in mean, but moderate in median answering time in the beginning indicates that some respondents found it particularly difficult to work with and understand the BWS



question format compared to the DCE format. On aggregate, respondents in study arm 1 answered each choice task faster compared to the BWS study arms, except for one choice task. Differences within the two BWS study arms were less pronounced with the notable exception of choice task 13, where the intensity color coding was reversed (e.g. light blue corresponded to the worst level and deep purple to the best).

Table 1 Main characteristics of analysis sample per study arm.

	DCE (1)	BWSc (2)	BWS (3)
Age in years	69.3	69.1	68.9
Female (%)	0.65	0.60	0.62
Years of education	16.1	15.8	15.8
Country of residence: UK (ref. U.S.) (%)	0.57	0.54	0.52
Employed (%)	0.33	0.29	0.28
EQ-5D-5L utilities (0-1)	0.83	0.82	0.82
WOOP (Sum score rescaled to 0-1)	0.81	0.79	0.82
Number of completes (N)	159	158	152

Note: EQ-5D-5L tariff from (Devlin et al., 2018).

### 8.3.2 Self-reported cognitive burden of tasks and number of choice tasks

Mean response scores of the three blocks of debriefing questions and results from significance tests comparing the mean scores across study arms are shown in Table 2. DCE choice tasks appeared to be superior in terms of clarity of the tasks and whether tasks were comprehensible from the beginning. Respondents found the presented states easier to image in the BWS tasks, which admittedly confronted participants only with one well-being state instead of two in the DCE. Color coded BWS choice tasks were evaluated to be less clear than non-color coded BWS tasks.

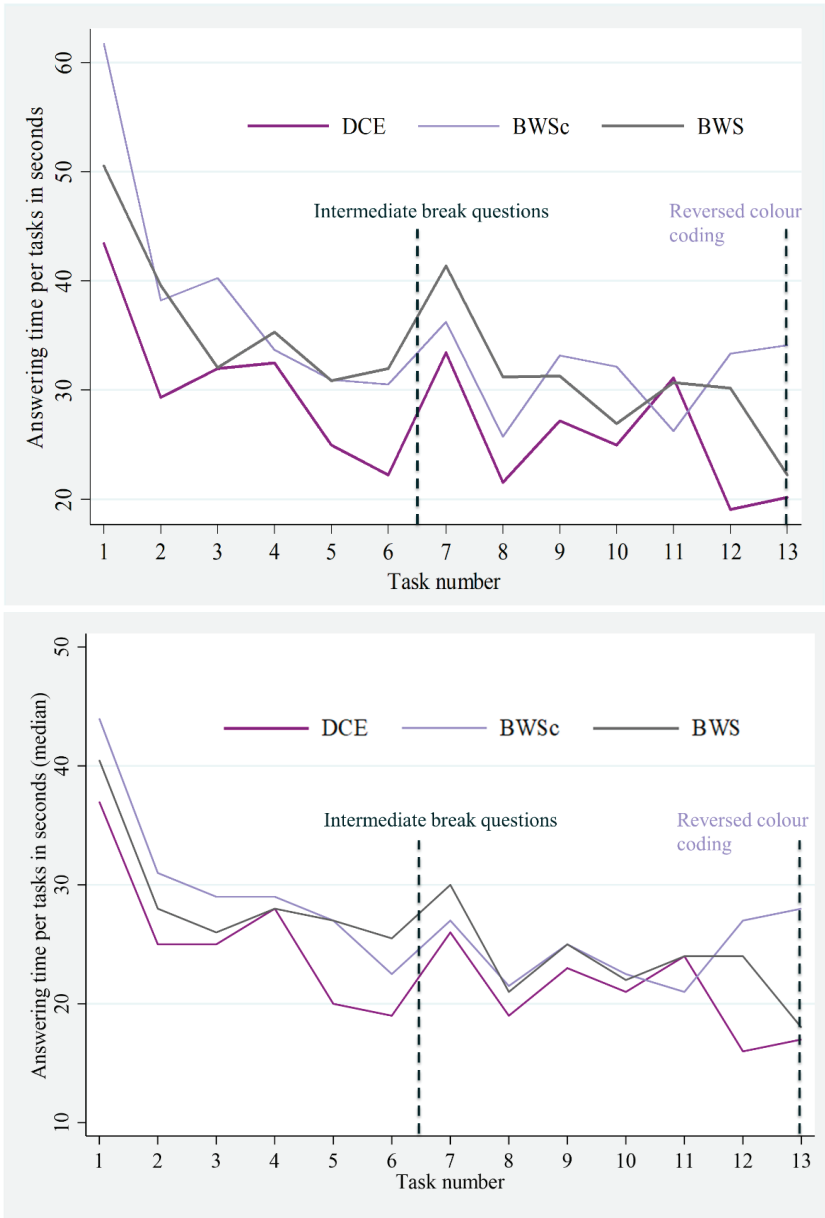


Fig. 4. Mean and median completion times per choice task within each study arm

Results from the second block of questions indicated that participants from the DCE study arm found the number of choice tasks easier to manage, were more able to stay concentrated over all choice tasks, and could have answered more tasks, compared to the BWS study arms,

with most differences being statistically significant. Color coding the BWS tasks appeared to have a positive effect on the number of choice tasks participants could handle.

Table 2 Mean response score of cognitive debriefing questions.

Question on Likert scale from 1 to 5 (5=strongly agree)	DCE (1)	BWSc (2)	BWS (3)
<b>Self-reported cognitive burden</b>			
<i>The choice tasks were clear</i>	4.45 <sup>†ALL</sup>	4.11 <sup>†ALL</sup>	4.25 <sup>†ALL</sup>
<i>I could easily choose between the alternatives</i>	3.55	3.65	3.62
<i>I fully understood the choice tasks from the beginning</i>	4.75 <sup>†ALL</sup>	4.26 <sup>†1</sup>	4.36 <sup>†1</sup>
<i>The tasks got easier after answering several</i>	3.77	3.87	3.84
<i>I found some of the presented states difficult to imagine</i>	3.43 <sup>†3</sup>	2.97 <sup>†1</sup>	2.84 <sup>†1</sup>
<b>Number of choice tasks</b>			
<i>The number of choice tasks was manageable</i>	4.64 <sup>†3</sup>	4.54	4.50 <sup>†1</sup>
<i>It was difficult to stay concentrated over all choice tasks</i>	1.72 <sup>†3</sup>	1.94	1.92 <sup>†1</sup>
<i>I could have answered more choice tasks</i>	4.07 <sup>†ALL</sup>	3.91 <sup>†ALL</sup>	3.66 <sup>†ALL</sup>
<i>Answering another block of six 6 choice tasks would be manageable</i>	4.43 <sup>†ALL</sup>	4.19 <sup>†1</sup>	4.18 <sup>†1</sup>
<b>Choice strategies</b>			
<i>I compared all dimensions/items before making my choice</i>	4.72	4.77	4.79
<i>I decided all dimensions/items are equally important</i>	2.86 <sup>†3</sup>	3.00	3.20 <sup>†1</sup>
<i>I always used the same 1 or 2 well-being dimensions to make my choice</i>	3.04 <sup>†ALL</sup>	2.65 <sup>†1</sup>	2.57 <sup>†1</sup>

Note: <sup>†</sup> p < 0.10 of Wilcoxon rank-sum test comparing study arms 1, 2, and 3.

### 8.3.3 Choice strategies and choice behavior

Most respondents strongly agreed with the statement that they compared all dimensions/items before making their choices, with no significant differences between study arms (Table 2). There were mixed results concerning the use of simplifying choice heuristics or strategies comparing DCE and BWS study arms. While DCE participants agreed to a lesser extent that they decided that all dimensions/items are equally important, they also reported to

a larger degree to having based their decisions on the same 1 or 2 well-being dimensions, which implies some level of attribute non-attendance.

Table 3 lists results for the analysis of choice behavior. The lexicographic score (see section 2.5), was significantly lower in DCE respondents, indicating more trading and less dominant choice behavior. In the DCE, dominant preferences were observed only for the physical health attribute. In the BWS, such behavior was also observed for the mental health and making ends meet attributes, with physical health still being the most prevalent one.

In the DCE study arm, 4.4% of respondents did not provide the same answer to the repeated choice task, when it appeared again for the first time (position 2 and 8), with the same color code. When it was repeated again as the last choice task, that share was 2.5%. Up to 20% of respondents did not provide either the same best or worst answer in the repeated BWS tasks.<sup>xvi</sup> When defining consistency as providing the same answer to both best and worst, this share increased to around 60%. There were no significant differences between BWS study arms regarding the choice consistency of the first repeated instance. Almost half of respondents did not provide a consistent best or worst answer to the repeated BWS choice task, where the intensity color coding was reversed (position 13). This share was 72.8% when defining consistency in terms of selecting the same best and worst items.

We further calculated the percentage of best and worst answers based on either the top and bottom levels of the WOOP dimensions on individual level and aggregated that by taking the average. The average share was between 60 and 75%, with higher values observed for the color coded BWS tasks (significant difference for 'best').

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<sup>xvi</sup> It has to be acknowledged, though that the likelihood of providing the same answer by chance alone is larger for DCE choice tasks (50%).

Table 3 Revealed choice behavior.

	DCE (1)	BWSc (2)	BWS (3)
<b>Non-trading or dominant choice behavior</b>			
Lexicographic score	28.9% <sup>†ALL</sup>	79.1%	80.1%
<b>Choice consistency</b>			
% failed a consistent response to repeated choice task (1 <sup>st</sup> ) <sup>¶</sup>	4.4% <sup>†ALL</sup>	19.6% <sup>†1</sup>	17.8% <sup>†1</sup>
% failed a consistent response to repeated choice task (2 <sup>nd</sup> ) <sup>¶</sup>	2.5% <sup>†3</sup>	46.8% <sup>§</sup>	19.1% <sup>†1</sup>
% who did not provide same answer for best and worst (1 <sup>st</sup> )		58.9%	61.2%
% who did not provide same answer for best and worst (2 <sup>nd</sup> )		72.8% <sup>§</sup>	60.5%
<b>Focus on top and bottom levels</b>			
Mean individual % of choosing level 1 as best		70.5% <sup>†3</sup>	59.9% <sup>†2</sup>
Mean individual % of choosing level 5 as worst		76.3%	69.4%

Note: <sup>†</sup>  $p < 0.10$  of chi-squared tests comparing study arms 1, 2, and 3 (if applicable). <sup>¶</sup>For BWS defined as providing either the same best or worst answer. <sup>§</sup>Choice task with intensity colour coding being reversed.

## 8.4. Discussion

To assess the cognitive burden of different types of choice tasks for valuing well-being states for quality-of-life measures in older people, a randomized experiment was conducted, allocating respondents to either a DCE, a color coded BWS, or a regular BWS format using an online setting. Our study contributes to the literature by providing empirical evidence on 1) whether DCE or BWS choice tasks are associated with lower cognitive burden in the context of health or well-being state valuation in an older population sample, and 2) whether color coding of BWS tasks affects cognitive burden and to a lesser extent validity of BWS experiments.

Finding a lower drop-out rate and lower choice task completion time in the DCE study arm compared to the BWS study arms implies that, for older people, DCE choice tasks are less tiring and faster to complete than BWS tasks. Lower completion time was also observed by

van Dijk et al. (2016). In terms of self-reported measures, our results indicate that the DCE tasks also were perceived as less cognitively burdensome, and that a higher number of DCE choice tasks was regarded as more acceptable than was a higher number of BWS tasks. The former has also been reported in related studies in different contexts (Whitty and Oliveira Gonçalves, 2018). The latter is especially relevant to consider when thinking about the number of choices per respondent, and hence the required sample size, when selecting DCE or BWS format. Finding lower cognitive burden associated with DCE tasks compared to BWS tasks, in general, is at odds with what has been reported by Netten et al. (2012). They also compared cognitive burden of DCE and BWS tasks for valuing a large descriptive system of a quality of life instrument, but the design of their study was fairly different. The authors used cognitive interviewing, a qualitative approach, in a small sample (N=30), split the DCE task into two parts to reduce the difficulty of the task and showed both DCE and BWS tasks to respondents.<sup>xvii</sup> Whether the difference in findings relates to the differences in design of the studies, is difficult to say.

In terms of (simplifying) choice strategies and choice behavior, which co-occur with larger cognitive burden, our results are mixed regarding the self-reported behavior, and less clear cut. We did observe a considerably higher choice consistency and lower degrees of dominant choice behavior for DCE respondents, with their measurement to some degree accommodating for the methodological differences. However, these results may relate more to artefacts of the type of choice task and may be unrelated to cognitive burden. As stated also by Whitty et al. (2017), the probability of answering consistently to a DCE task by pure chance is already 50%. With nine dimensions this probability is much lower (22%) for the BWS task (defined as providing either the same best or worst answer). Nevertheless, finding that around 60% of BWS respondents did not provide the same best and worst answers when

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<sup>xvii</sup> Although it does not become clear from the paper, whether respondents had to answer full sets of choice tasks or only one task per method.

a choice was repeated for the first and the second time, is somewhat worrisome on its own. A higher degree of trading and lower degrees of dominant choice behavior in DCEs were also reported in the related literature before (Krucien et al., 2017; Whitty et al., 2014) with a similar caveat as for analyzing choice consistency.

Comparing color coded with non-color coded BWS, we found a similar drop-out rate for both tasks (1.9% and 3.2%, respectively). In the study by Jonker et al. (2018) (study arms 1 and 2), color coding of the DCE tasks decreased the dropout rate from 13.9% to 9.8%. Further results from the same study set up showed that color coding alone did not lead to differences with respect to the self-reported cognitive debriefing questions (Jonker et al., 2019). Our results for BWS regarding these questions are mixed. While participants of the color coded BWS on average agreed to a higher extent that they could have answered more choice tasks, the non-color coded BWS choice tasks appeared to have been clearer to respondents. Given no conclusive evidence on cognitive burden, and the fact that the color coding increased the already high focus on top and bottom levels of the quality-of-life instrument in the BWS tasks, color coding BWS cannot be recommended for health or well-being state valuation studies among older people.

The overall implications of our analysis must be interpreted considering several limitations. First, the rather small sample size did not provide us with enough statistical power to be able to use several blocks of choice tasks, which then also would have allowed us to estimate DCE and BWS models. During the design stage, we aimed for 150 respondents per study arm due to the small overall pool of individuals aged 65 on online platforms. While the choice sets were created according to standard design methodology, it could be the case that either of the two choice sets is more difficult to answer in general, irrespective of choice task format, due to smaller utility difference within the shown profiles. As utility weights for the WOOP are not available yet, it was not possible to account for that in the selection of choice

set. This risk could have been reduced if multiple blocks would have been used. A second, related, limitation is that DCE and BWS models could not be estimated, which prevented us from analyzing the actual choices people made. Testing for choice consistency or overall noise in the data would have given us an indication on the quality of the responses. However, such a comparison between DCE and BWS responses would have come with additional limitations.

In terms of the generalizability of our results, we need to acknowledge the following: Our study was conducted in an online setting, with respondents from an online panel. As certain subpopulations with varying levels of cognitive abilities may self-select into such panels (especially in older ages), the representativity to the general population aged 65 and above may be limited. However, the purpose of our study was to provide an indication of cognitive burden of different methods *specifically* using respondents from online panels, which by now are the most frequently used sampling formats for these types of analyses (Mulhern et al., 2018). Therefore, our results should only be generalized to similar online settings. Our sample likely was on the upper end of the spectrum of cognitive abilities of people aged 65 and above (highly educated and rather healthy, see Table 1). It is not certain, whether our conclusions would be the same in a sample with average or low levels of cognitive abilities, as we did not measure cognitive abilities directly. However, using years of education as an imperfect proxy for overall cognitive abilities, we could not observe an education, and therefore cognitive ability, gradient in our results (i.e. the direction of our results remained stable, when splitting our sample into a lower and a higher educated group). To increase the representativeness of the sample in a full-scale valuation study among the elderly using online panels, it will be necessary to implement further age stratification by setting appropriate age group quotas.

As for the generalizability towards other online panels, the following limitation applies: Per online platform rule, the recruitment of respondents involved a monetary compensation



which is rather high compared to standard online panels, and which can be reduced if the researcher is not satisfied with the quality of responses. While this is a good thing for respondents and their motivation, this led to very low dropout rates and could have also affected other parts of the analysis. Another caveat of our analysis is that the applicability of our results to the comparison of DCEs without overlap and colour coding, and BWS is limited. However, the use of level overlap in similar DCEs as strategy to reduce task complexity seems to be increasing (e.g. King et al., 2018; Mulhern et al., 2019). Not really a limitation, but important to note in terms of cognitive burden is the following: In the DCE setup, it was possible and logical to reduce the level descriptions compared to the full level text in the BWS, as the attributes were already included on the left side of the task (Fig. 3). This may also have contributed to DCE tasks being perceived to be easier to handle.

## 8.5 Conclusions

Overall, we found evidence that level overlapped, and color coded DCE choice tasks are less cognitively burdensome than BWS choice tasks, in a complex health (or, here, well-being) state valuation exercise among older people in an online setting. This has implications for future valuation studies, especially since the complexity of the measures to be valued seems to increase when moving from health-related to overall quality of life; see, for instance, the WOOP (Appendix A), the current plans of the E-QALY project (<https://scharr.dept.shef.ac.uk/e-qaly/>), or another ongoing study developing a quality of life measure for older people (Ratcliffe et al., 2019). Cognitive burden should be an important factor in deciding about which method to choose for valuing such descriptive systems, but at the same time, statistical and theoretical aspects need to be considered as well. Although our results may not be easily generalizable to other topics of study within or outside health care

and to other study populations, our analysis may at least serve as a good example of how to assess cognitive burden associated with different types of choice experiments.

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# Appendices

## Appendix A

### Well-being of Older People (WOOP) instrument

For each section, select the description that is most appropriate for you today.

#### Physical health

*Consider physical conditions or ailments and other physical impairments that affect your daily functioning.*

- I have no problems with my physical health
- I have slight problems with my physical health
- I have moderate problems with my physical health
- I have severe problems with my physical health
- I have very severe problems with my physical health

#### Mental health

*Consider problems with your ability to think, anxiety, depression and other mental impairments that affect your daily functioning.*

- I have no problems with my mental health
- I have slight problems with my mental health
- I have moderate problems with my mental health
- I have severe problems with my mental health
- I have very severe problems with my mental health

#### Social life

*Consider your relationship with your partner, family or other people who are important to you. This concerns the amount and quality of the contact you have.*

- I'm very satisfied with my social life
- I'm satisfied with my social life
- I'm reasonably satisfied with my social life
- I'm dissatisfied with my social life
- I'm very dissatisfied with my social life

#### Receive support

*Everyone needs help or support sometimes. Consider practical or emotional support, for example from your partner, family, friends, neighbours, volunteers or professionals. This concerns being able to count on support when you need it, as well as the quality of the support.*

- I'm very satisfied with the support I get, when needed
- I'm satisfied with the support I get, when needed
- I'm reasonably satisfied with the support I get, when needed
- I'm dissatisfied with the support I get, when needed
- I'm very dissatisfied with the support I get, when needed

#### Acceptance and resilience

*Consider your acceptance of your current circumstances and your ability to adapt to changes to these, whether or not with support of your religion or belief.*

- I'm very able to deal with my circumstances and changes to these
- I'm able to deal with my circumstances and changes to these
- I'm reasonably able to deal with my circumstances and changes to these
- I'm not able to deal with my circumstances and changes to these
- I'm not at all able to deal with my circumstances and changes to these

**Feeling useful**

*Consider meaning something to others, your environment or a good cause.*

- I feel very useful
- I feel useful
- I feel reasonably useful
- I do not feel useful
- I do not feel at all useful

**Independence**

*Consider being able to make your own choices or doing the activities that you find important.*

- I feel very independent
- I feel independent
- I feel reasonably independent
- I feel dependent
- I feel very dependent

**Making ends meet**

*Consider having enough money to meet your daily needs and having no money worries.*

- I'm more than able to make ends meet
- I'm able to make ends meet
- I'm reasonably able to make ends meet
- I'm not able to make ends meet
- I'm not at all able to make ends meet

**Living situation**

*Consider living in a house or neighbourhood you like.*

- I'm very satisfied with my living arrangements
- I'm satisfied with my living arrangements
- I'm reasonably satisfied with my living arrangements
- I'm dissatisfied with my living arrangements
- I'm very dissatisfied with my living arrangements

## Appendix B

### Repeated choice tasks

Which of the described well-being states do you prefer, A or B? (2 of 6)

	A	B
<b><u>Physical health</u></b>	Moderate problems	Moderate problems
<b><u>Mental health</u></b>	Moderate problems	Severe problems
<b><u>Social contacts</u></b>	Very dissatisfied	Reasonably satisfied
<b><u>Receiving support</u></b>	Very satisfied	Very dissatisfied
<b><u>Acceptance</u></b>	Almost unable to cope	Almost unable to cope
<b><u>Feeling useful</u></b>	Feeling very useful	Feeling very useful
<b><u>Independency</u></b>	Feeling very independent	Feeling very independent
<b><u>Making ends meet</u></b>	Well able to meet ends	Well able to meet ends
<b><u>Living situation</u></b>	Satisfied	Very dissatisfied
	<input type="radio"/>	<input type="radio"/>

- Positive aspects are **light blue** and negative aspects are **darker purple**
- Put the cursor above the underlined items for descriptions

Imagine living in this well-being state and select which aspect you would most prefer, and which aspect you would least prefer. (2 of 6)

Most	Well-being state	Least
<input type="radio"/>	I am satisfied with my <u>social contacts</u>	<input type="radio"/>
<input type="radio"/>	I am dissatisfied with the <u>support</u> I receive	<input type="radio"/>
<input type="radio"/>	I am almost unable to deal with my <u>circumstances and changes therein</u>	<input type="radio"/>
<input type="radio"/>	I feel <u>useful</u>	<input type="radio"/>
<input type="radio"/>	I have very severe problems with my <u>physical health</u>	<input type="radio"/>
<input type="radio"/>	I have no problems with my <u>mental health</u>	<input type="radio"/>
<input type="radio"/>	I feel <u>independent</u>	<input type="radio"/>
<input type="radio"/>	I am very well able to <u>make ends meet</u>	<input type="radio"/>
<input type="radio"/>	I am satisfied with my <u>living situation</u>	<input type="radio"/>

- Positive aspects are **light blue** and negative aspects are **darker purple**
- Put the cursor above the underlined items for descriptions

## Appendix C

### Utility function for DCE design

The following utility function was optimized in Ngene, where  $i$  indicates the respondent and  $j$  the well-being profile:

$$U_{ij} = PH_{ij}\beta_{PH} + MH_{ij}\beta_{MH} + SOC_{ij}\beta_{SOC} + SUP_{ij}\beta_{SUP} + ACC_{ij}\beta_{ACC} + USE_{ii}\beta_{USE} + IND_{ii}\beta_{IND} + MEM_{ii}\beta_{MEM} + LIV_{ii}\beta_{LIV} + \varepsilon_{ii} \quad (1)$$

PH, MH, SOC, SUP, ACC, USE, IND, MEM, and LIV symbolize vectors of the levels of the WOOP instrument (Appendix A). The betas represent vectors of four parameters each, which model the utility associated with each of the levels of the nine dimensions of the WOOP compared to the lowest level in each dimension.



## Chapter 9

### **Comparing DCE and BWS-2 Outcomes: an application to Neuromuscular Disease treatment**

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*Submitted*

## **Abstract**

*Objectives:* An increasingly popular method to elicit patient preferences is case 2 best-worst scaling (BWS-2), next to the popular discrete choice experiments (DCEs). Since BWS-2 potentially has a lower cognitive burden compared to DCE, comparing these methods within a patient sample where cognitive burden is relevant may lead to new insights. The aim of this study was therefore to compare treatment preference weights and relative importance scores (RIS) obtained with each method within neuromuscular diseases (NMD) patients.

*Methods:* NMD patients completed an online survey at two different moments in time, completing one method per occasion. Patients were randomly assigned to either first DCE or BWS-2. Attributes included: muscle strength, energy endurance, balance, cognition, chance of blurry vision, and chance of liver damage. Multinomial logit (MNL) was used to calculate overall RIS and latent class logit (LC) was used to estimate heterogeneous preference weights and to calculate the RIS of the attributes for each latent class.

*Results:* A total of 140 patients completed DCE and BWS-2 and were included for analyses. Overall RIS showed differences in attribute importance rankings between DCE and BWS-2. Latent class analyses indicated three latent classes for both methods, with a specific class in both DCE and BWS-2 in which (avoiding) liver damage was the most important attribute. Ex-post analyses showed that classes differed in sex, age, level of education and disease status, with patients in the DCE class where liver damage was most important were also more often in the BWS-2 class where this attribute was considered most important. DCE was not found to be more difficult to understand than BWS-2.

*Conclusions:* This study showed that using different preference elicitation methods leads to different outcomes, both in preference weights as well as in RIS, although latent class analysis revealed similar latent classes between methods. Our results suggest that BWS-2 is the preferred method of choice when dealing with small samples, while DCE may be preferred

when minimizing cognitive burden is key and choice tasks include both benefits and risks. Therefore, careful consideration about method selection is required, while keeping the specific decision context in mind.

## 9.1 Introduction

There is an emerging consensus that patient preferences should be incorporated within decisions in the medical product lifecycle (MPLC).<sup>1-4</sup> These preferences have become more important for the companies that develop new medical products and for the authorities that assess, regulate, and decide which products are effective, safe, well-tolerated, and cost-effective.<sup>5</sup> Yet, there are still outstanding questions related to which preference methods are best suited for each decision context and there are a lot of different methods that can be used to gain insights into preferences. Studies by for example the Medical Device Innovation Consortium (MDIC)<sup>6</sup> and Soekhai et al.<sup>7</sup> provide an overview of several stated preference methods to elicit these preferences within the MPLC context.

One of the stated preference methods that has become increasingly popular to elicit patient preferences is best-worst scaling (BWS).<sup>8,9</sup> BWS was introduced to obtain more preference information than a discrete choice experiment (DCE) by asking individuals not only to select their best but also their worst option, without a large increase in the cognitive burden of the elicitation task.<sup>8</sup> The literature distinguishes between three types of BWS: object case (case 1 BWS) where attributes (characteristics), profile case (case 2 BWS) where attribute levels (values of characteristics), and multi-profile case (case 3 BWS) where profiles are selected as best and worst.<sup>10</sup> For more details regarding BWS see Louviere et al.<sup>10</sup> Case 2 BWS (hereafter: BWS-2) received much attention in preference literature, since this method is able to uncover attribute level importance, might reduce cognitive burden of the elicitation task by focusing on one profile at a time and is relatively easy to design.<sup>11,12</sup>

Although BWS-2 is being used more frequently in health preference research, it can not yet match the years of experience and the resulting body of work of DCEs in health preference research.<sup>13,14</sup> In DCEs respondents are presented with multiple-choice tasks including two or more hypothetical alternatives. These alternatives consist of a fixed set of

attributes with varying attribute levels between the alternatives and choice tasks. Respondents are then asked to select their preferred alternative in each choice task. For more information about DCEs, see Hensher et al.<sup>15</sup> and Train.<sup>16</sup>

There are few studies investigating differences between DCE and BWS-2 preference study outcomes. Studies from van Dijk (hip replacement surgery)<sup>11</sup>, Potoglou et al. (social care preferences)<sup>17</sup> and Severin et al. (priority setting for genetic testing)<sup>18</sup> are examples in which DCE and BWS-2 preferences have been compared. The aim of this study is to compare preference weights and relative importance scores obtained from both methods. In this study we focused on treatment preferences for patients with neuromuscular diseases (NMD), which are rare diseases and often affect the central nervous system (CNS) leading to impaired or reduced cognitive functioning.<sup>19–22</sup> General cognitive deficits have been described in over 60 to 70% of patients and the prevalence and severity depends on the age at onset of the disease. With earlier onset of disease, the cognitive limitations are generally more severe than observed for adult phenotypes, which are classified as those with symptoms first diagnosed  $\geq 20$  years of age.<sup>23</sup> Comparing DCE and BWS outcomes in this study context is of interest, as DCEs generally require larger sample sizes, which is challenging for rare disease applications, and NMD patients may have reduced cognitive functioning as the perception is that BWS-2 presents a lower cognitive burden for patients.<sup>24</sup> The latter is related to the fact that previous research showed that BWS-2 requires to frame attributes either all positive or negative (i.e., mixing benefits and risks leads to identification problems)<sup>25</sup>, while in DCEs combining positive and negative attributes within one choice task is possible, making it cognitively more demanding.

## 9.2. Methods

### 9.2.1 Study population

A sample of adult patients with NMD was selected between May and December 2020. Respondents were mostly recruited through patient organizations and patient registries in the UK, USA, Canada, Australia and New Zealand via email, advertisements and newsletters. Informed consent was obtained before the start of the survey. Respondents were included if they were 18 years of age or older, were self-reported as diagnosed with NMD with late onset (established diagnosis or first reported symptoms on or after 20 years of age) and had an active email account to register. Respondents were excluded if they were unable to provide informed consent, complete the online survey, or with reported history of encephalopathy or dementia (as these may have an impact on cognitive skills and ability to complete the survey). This study was approved by the Newcastle University Ethics Committee (Ref: 8840/2018).

### 9.2.2 Attributes and attributes levels

Potentially relevant attributes and attribute levels for a hypothetical medicinal treatment for NMD patients were selected using a qualitative study for both DCE and BWS-2. The qualitative study included 52 participants who completed in-person semi-structured interviews or participated in focus group discussions. Details regarding these qualitative findings were reported somewhere else.<sup>26,27</sup> Based on this work, six attributes were included in the DCE and BWS-2: muscle strength, energy endurance, balance, cognition, chance of (temporary) blurry vision and chance of (permanent) liver damage. Table 1 presents the attributes and attribute levels for DCE and BWS-2.

Table 1 – Attributes and levels for eliciting preferences with DCE and BWS-2 (including priors for DCE design)

Attributes	Levels		
	Stays the same	Improved by half	Cured
Muscle strength	[Ref]	[0.05,0.15] <sup>i</sup> [0.89,0.45] <sup>ii</sup>	[0.15,0.25] <sup>i</sup> [0.95,0.49] <sup>ii</sup>
Energy endurance	[Ref]	[0.05,0.15] <sup>i</sup> [0.60,0.30] <sup>ii</sup>	[0.15,0.25] <sup>i</sup> [0.70,0.36] <sup>ii</sup>
Balance	[Ref]	[0.05,0.15] <sup>i</sup> [0.42,0.21] <sup>ii</sup>	[0.15,0.25] <sup>i</sup> [1.05,0.54] <sup>ii</sup>
Cognition	[Ref]	[0.05,0.15] <sup>i</sup> [0.05,0.61] <sup>iii</sup>	[0.15,0.25] <sup>i</sup> [0.15,0.71] <sup>iii</sup>
Chance of (temporary) blurry vision	1% [Ref]	15% [-0.15,-0.05] <sup>i</sup> [-0.59,-0.05] <sup>iii</sup>	30% [-0.25,-0.15] <sup>i</sup> [-0.85,-0.15] <sup>iii</sup>
Chance of (permanent) liver damage	1% [Ref]	15% [-0.15,-0.05] <sup>i</sup> [-0.65,0.33] <sup>iii</sup>	30% [-0.25,-0.15] <sup>i</sup> [-1.86,0.95] <sup>iii</sup>

i uniformly distributed pilot prior: min-max

ii normally distributed post-pilot updated prior: mean, standard deviation

iii uniformly distributed post-pilot updated prior: min-max

### 9.2.3 Design of DCE choice tasks

A Bayesian D-efficient design was generated for the DCE, in which the D-efficiency was maximized using Ngene software (Ngene, version 1.2.1).<sup>28</sup> Pilot data from the first 51 respondents were used to update priors and their specific distribution (see Table 1) as well as for further optimization of the design.<sup>28,29</sup> The final DCE design used for the survey included 24 unique choice tasks, which were blocked into two blocks with 12 choice tasks each to reduce cognitive burden for respondents. The alternatives in each choice task were unlabeled and the attribute order was kept constant across all tasks.<sup>30</sup>

#### *9.2.4 Design of BWS choice tasks*

For designing the BWS-2 choice tasks an orthogonal main effect plan (OMEP) experimental design was used. An OMEP enables the independent estimation of preference weights for each attribute level.<sup>10</sup> Based on the number of attributes and levels, the OMEP indicated 18 choice tasks to be included in the experiment.<sup>31</sup> Since the combination of negative and positive attributes in BWS-2 choice tasks can lead to identification problems, negative attributes (i.e. chance of blurry vision and chance of liver damage) were framed positively.<sup>25</sup> This means that for these attributes, attribute levels in Table 1 for BWS-2 included 70%, 85% and 99% chance of not experiencing blurry vision or liver damage. Attribute order was kept constant across all tasks.

#### *9.2.5 Survey design*

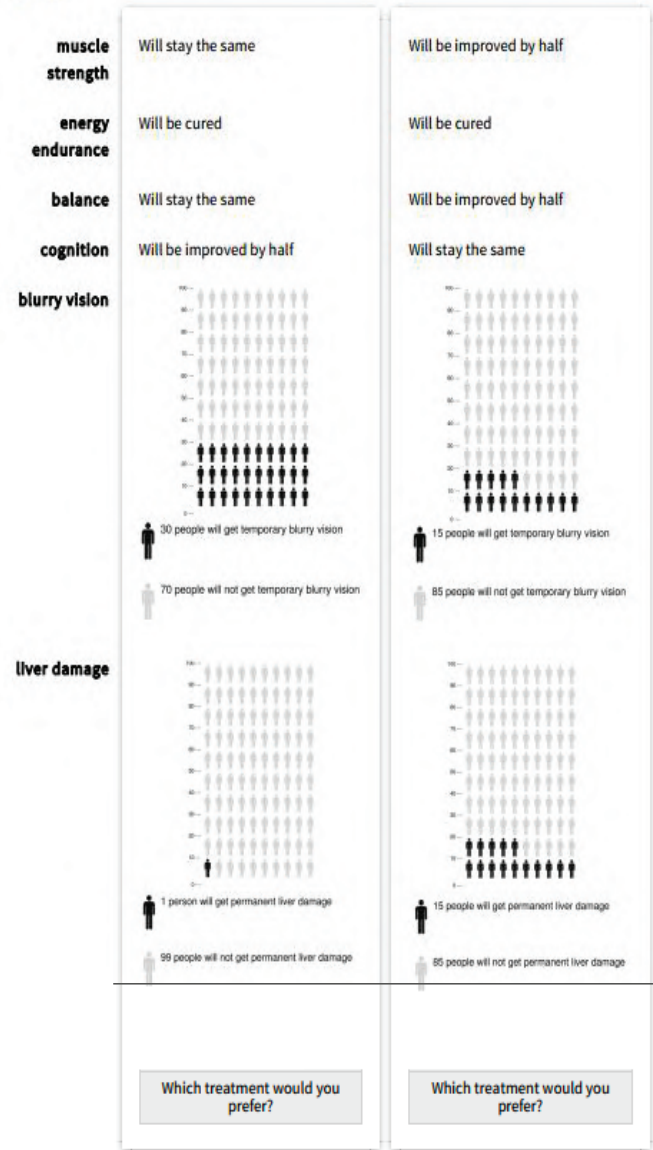
The survey consisted of several sections. At T=1 this included (1) background questions, such as demographics (age, sex, school or work situation, country of origin), recruitment platform, clinical characteristics (diagnosis and age of diagnosis), disease status and a list of 18 activities along with questions about whether or not these were possible for the patient; (2) a short video introducing the preference task, (3) either BWS-2 (18 choice tasks) or DCE (12 choice tasks) (randomly allocated) and (4) evaluation questions about the ease of understanding and answering, and the usefulness of the video instructions. At T=2, a short video introduced the other preference method and follow-up questions were also included.<sup>26</sup> To minimize cognitive burden, the first set of choice tasks (either DCE or BWS-2) and the second set of choice tasks were administered at different time points, with a two-week period in between. In BWS-2 respondents had to select their best and worst attribute level, while in the DCE respondents were asked about their preferences by choosing between two



alternatives. The survey was designed using Lighthouse Studio (Sawtooth Software, version 9.8.1X). Example DCE and BWS-2 choice tasks are shown in Figure 1.

*Which treatment do you prefer?*

Consider the following treatments with their specific characteristics below:



**At this time in your life and given the specific treatment characteristics listed below, which characteristic do you consider the best option and which the worst option of the treatment?**

Best		Worst
<input type="radio"/>	My muscle strength will stay the same	<input type="radio"/>
<input type="radio"/>	My energy and endurance will stay the same	<input type="radio"/>
<input type="radio"/>	My balance will stay the same	<input type="radio"/>
<input type="radio"/>	My cognition will stay the same	<input type="radio"/>
<input type="radio"/>	70% chance of not experiencing temporary blurry vision	<input type="radio"/>
<input type="radio"/>	70% chance of not experiencing permanent liver damage	<input type="radio"/>

Figure 1 – Example DCE and BWS-2 choice tasks

### 9.2.6 Statistical analysis

Statistical analyses were performed using data from respondents who completed both BWS-2 and DCE tasks (including respondents from pilot). Following guidance from the literature, as well as our interest in investigating preference heterogeneity, identifying different respondent groups and model fit, a latent class model (LC) was estimated to analyze choice data for both DCE and BWS-2.<sup>10,15</sup> While the standard multinomial logit model (MNL), used as a starting point within this study, assumes that all respondents have identical preferences, LC deals with preference heterogeneity by assuming - based on the choices respondents made - that there are a fixed number of different groups of respondents (i.e., latent classes).<sup>16</sup> Within each group in traditional LC each individual has identical preferences.

With LC, the utility (U) of an alternative for each latent class in both DCE and BWS-2 can be modeled as a linear function of the specific attributes and levels, with

$$U = \sum_{k=1}^A \sum_{j=1}^{J_k} \beta_{k,j} X_{k,j} + \varepsilon \quad \text{eq. 1}$$

where there are A attributes with attribute k having  $J_k$  attribute levels, with  $X_{k,j}$  equal to one if the attribute level j of an attribute k is available in the presented profile,  $\beta_{k,i}$  are the utility parameters for the  $j^{\text{th}}$  levels of attribute k and  $\varepsilon$  being the random error term representing the unexplained part of utility. LC was programmed using R version 4.0.0 (Apollo package, version 0.0.1) to estimate the utilities for both the DCE and BWS-2 data, as well as for the ex-post descriptive analyses to characterize the latent classes.<sup>32,33</sup> For DCE and BWS-2, “muscle strength stays the same” was selected as reference level (fixed at zero). DCE also required a reference level within each specific attribute. To create a clear interpretation of attribute levels (for attributes muscle strength, energy endurance, balance and cognition), the least attractive attribute levels were used as reference level. For the other attributes the most attractive attribute levels were selected as reference level. This means that for muscle strength, energy endurance, balance and cognition preference weights increase when the attribute level value increases, while for the chance of blurry vision and chance of liver damage the preference weights decrease with increasing attribute levels. To facilitate the comparison between DCE and BWS-2, the utility levels relative to the corresponding attribute reference level were also estimated for BWS-2. Relative importance scores (RIS) of attributes were calculated by looking at the maximum utility differences between two attribute levels within each specific attribute and compared between DCE and BWS-2, while outcomes from the evaluation questions for both methods were also analyzed.

### 9.3. Results

A total of 140 patients completed both the DCE and BWS-2 part of the survey. Responding patients were mostly female (65%) and the median age was 54 (with a range of 23-76). The majority of patients completed a higher (45%) or vocational (34%) education. Most patients reported that they were able to walk without an assistive device (36%), followed by 26% of the patients reporting to be able to walk but relying on an assistive device. A relatively large group of patients (23%) also reported to be able to walk and run without an assistive device (Table 2).

Table 2 – Sample characteristics

Characteristic	DCE & BWS-2
Respondents	140
Sex	
Female	91 (65%)
Age (years)	
Median (range)	54 (23-76)
Highest level of education	
No formal schooling	1 (1%)
Elementary	5 (4%)
Secondary	21 (15%)
Vocational	48 (34%)
Higher	63 (45%)
No answer	2 (1%)
Disease status	
Walk and run without assistive device	32 (23%)
Walk without assistive device	50 (36%)
Walk but rely on assistive device	36 (26%)
Walk but using wheelchair part-time	19 (14%)
Fully rely on wheelchair	3 (1%)

Figure 2 shows the overall (based on MNL) RIS calculations for both DCE and BWS-2. For DCE, (avoiding) liver damage had the highest relative importance, followed by muscle strength, energy endurance, balance, cognition and (avoiding) blurry vision. For BWS-2, a different pattern was observed. Muscle strength had the highest RIS value, followed by energy endurance, balance, liver damage, cognition and blurry vision. Preferences for improving the typical impairments of NMD were similar across methods, with generally a high preference to improve muscle strength, energy and (to a somewhat lesser extent) balance. Zooming in by accounting for preference heterogeneity with LC, Figure 3a and 3b illustrate the relative importance of each attribute for each latent class. Given the sample size, statistical measures of fit and aiming for a meaningful interpretation of the latent classes, a three-class model was superior for both DCE and BWS-2. The DCE latent classes in Figure 3a reveal a group of patients in which avoiding liver damage is by far the most important attribute, while there are also patient groups where improvement of balance and energy endurance are most important. For BWS-2, there is a patient group in which muscle strength is most important, while there is – similar to DCE – a patient group in which liver damage is considered the most important attribute (Figure 3b).

Table 3 presents the estimated LC preference weights for both preference methods. Focusing on the magnitude of these weights, for DCE overall the more attractive levels were preferred above the less attractive levels with most attribute levels being statistically significant. This is however not the case in DCE class 2, in which most attribute levels are not statistically significant and where the utility of 15% chance of liver damage was larger than the utility of 1% chance of liver damage. The largest patient class (47%) was the class of patients in which liver damage was the most important attribute (class 3). For BWS-2, Table 3 shows that most attribute levels were statistically significant. Additionally, all more attractive attribute levels were preferred above the less attractive attribute levels. The largest classes of

patients were the classes in which energy endurance (42%) and liver damage (41%) were the most important attributes.

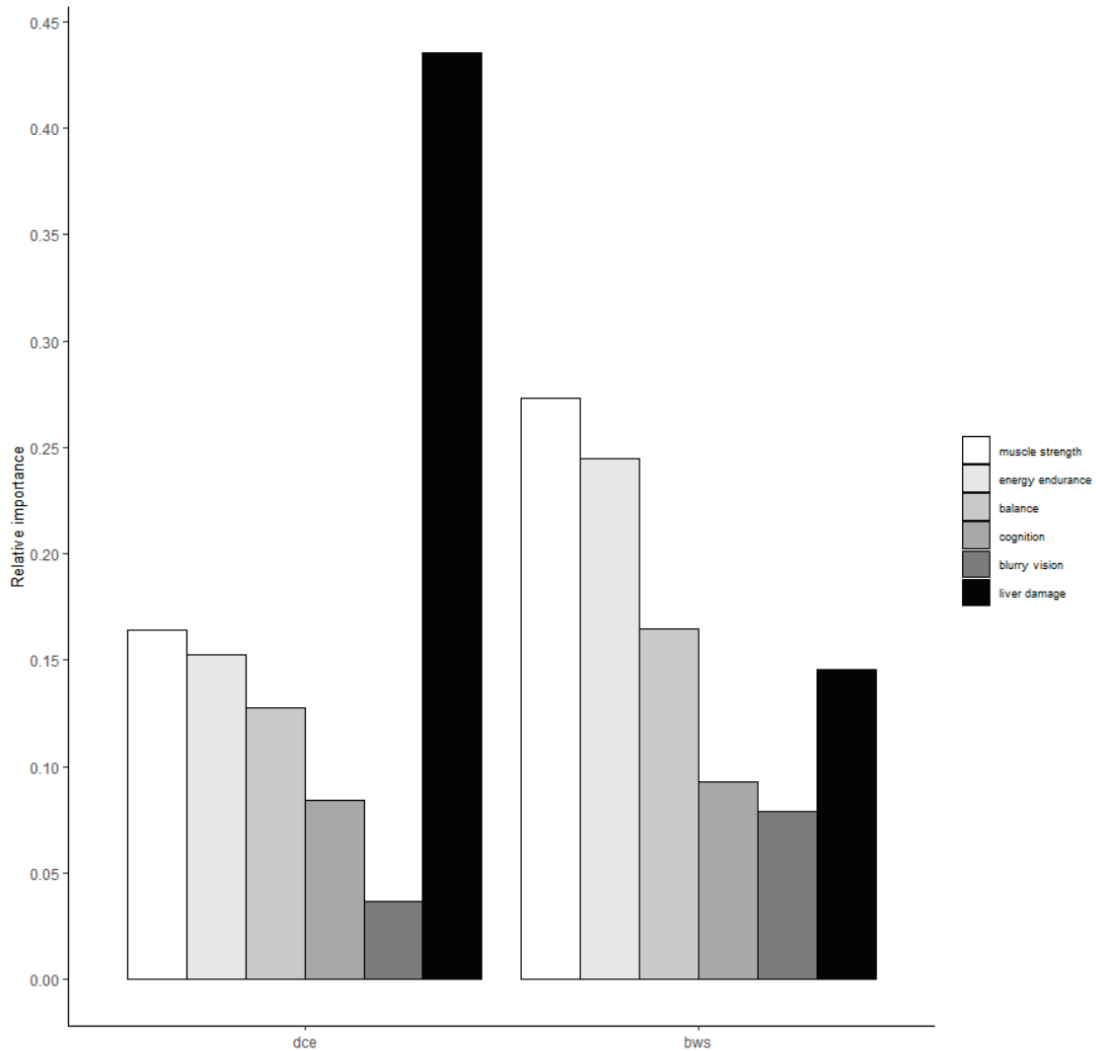
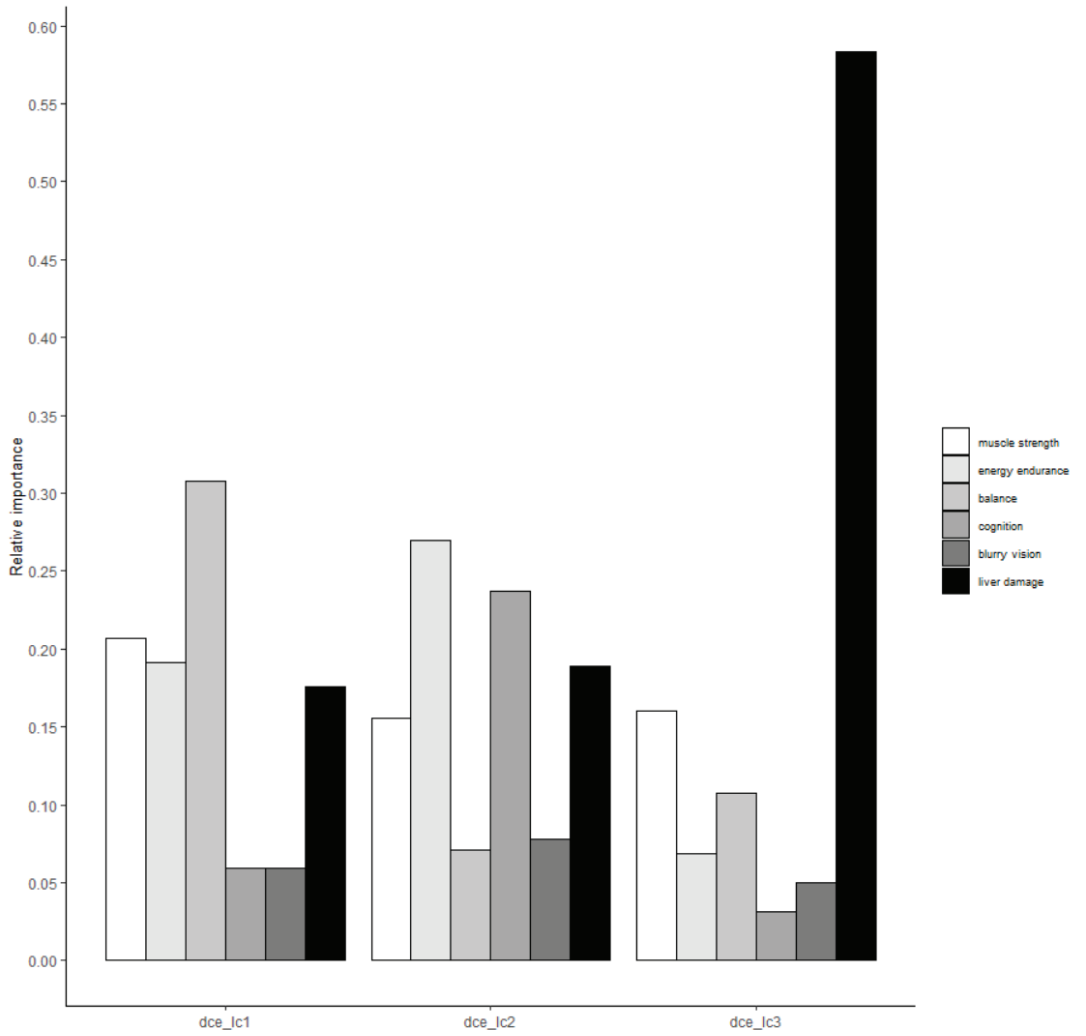


Figure 2 – Overall relative importance score of attributes for DCE and BWS-2



a.

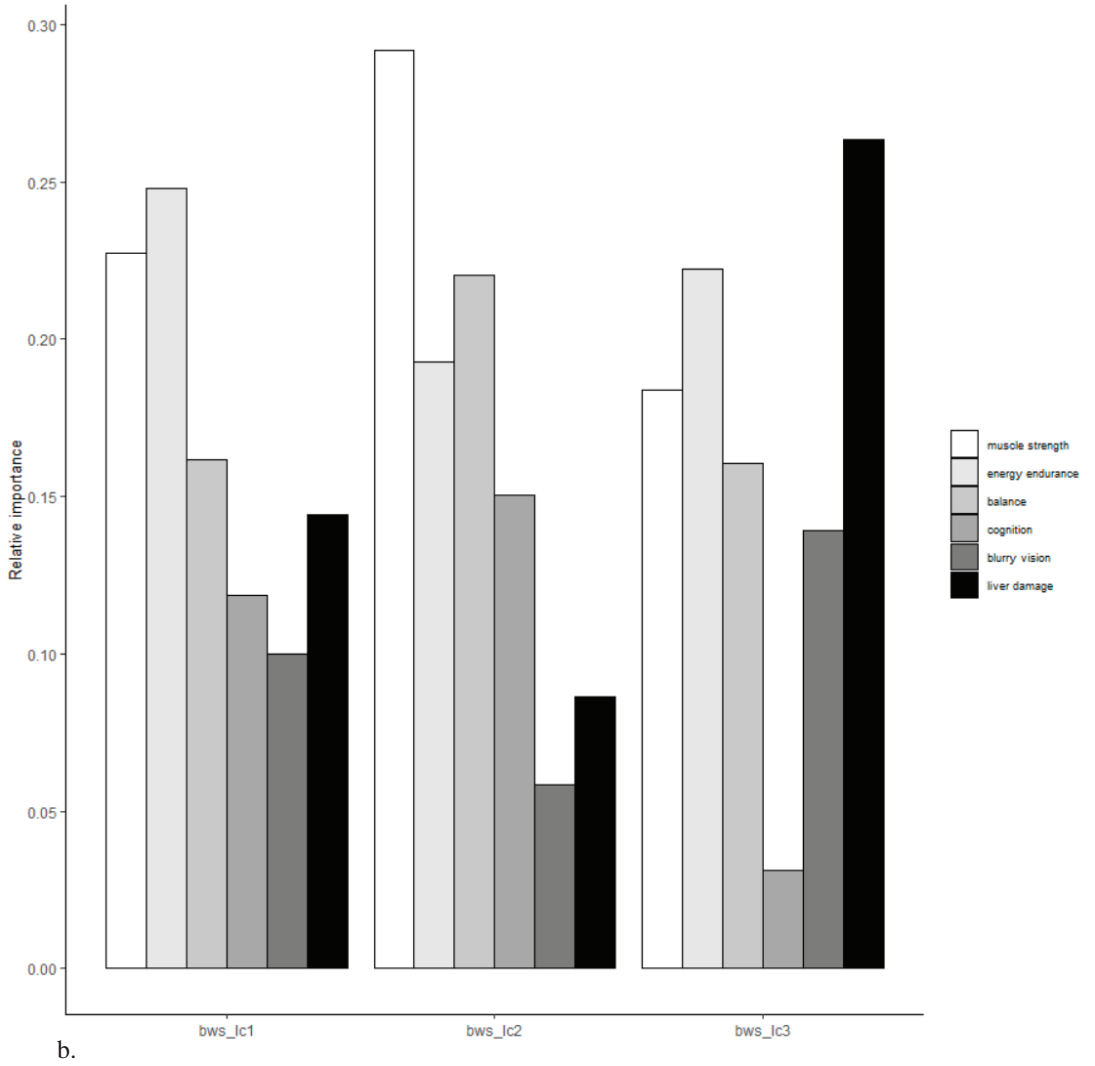


Figure 3 – Relative importance of attributes for DCE (a) and BWS-2 (b)



Table 3 – Latent class analysis results for DCE and BWS-2

n=140	DCE						BWS-2					
	Class 1		Class 2		Class 3		Class 1		Class 2		Class 3	
	$\beta$ est.	Rob. Se	$\beta$ est.	Rob. Se	$\beta$ est.	Rob. Se	$\beta$ est.	Rob. Se	$\beta$ est.	Rob. Se	$\beta$ est.	Rob. Se
<b>Muscle strength</b>												
Stays the same	REF	-	REF	-	REF	-	REF	-	REF	-	REF	-
Improved by half	0.79	0.60	-0.40	0.51	0.98**	0.27	2.25**	0.50	3.48**	0.74	2.15**	0.42
Cured	0.94**	0.38	0.54	0.46	1.80**	0.35	3.01**	0.52	4.83**	0.88	3.00**	0.46
<b>Energy endurance</b>												
Stays the same	REF	-	REF	-	REF	-	REF	-	REF	-	REF	-
Improved by half	0.62**	0.27	0.96	0.70	0.08	0.26	2.67**	0.47	1.85**	0.66	2.83**	0.38
Cured	0.87*	0.48	1.63	1.58	0.77**	0.25	3.28**	0.44	3.19**	0.45	3.63**	0.43
<b>Balance</b>												
Stays the same	REF	-	REF	-	REF	-	REF	-	REF	-	REF	-
Improved by half	1.02*	0.52	-0.31	0.41	0.46	0.38	1.46**	0.41	2.52**	0.72	1.90**	0.35
Cured	1.40*	0.68	-0.43	0.46	1.21**	0.41	2.14**	0.49	3.65**	1.13	2.62**	0.40
<b>Cognition</b>												
Stays the same	REF	-	REF	-	REF	-	REF	-	REF	-	REF	-
Improved by half	0.10	0.28	0.69*	0.39	0.05	0.20	1.24**	0.44	1.32**	0.54	0.28	0.34
Cured	0.27	0.19	1.43	1.17	0.35	0.23	1.57**	0.47	2.49**	0.85	0.51	0.39
<b>Chance blurry vision (%)</b>												
1	REF	-	REF	-	REF	-	REF	-	REF	-	REF	-
15	-0.09	0.15	-0.18	0.39	-0.17	0.16	-0.49**	0.24	-0.16	0.13	-1.39**	0.34
30	-0.27*	0.15	-0.47	0.37	-0.56**	0.24	-1.32**	0.33	-0.97**	0.39	-2.27**	0.43
<b>Chance liver damage (%)</b>												
1	REF	-	REF	-	REF	-	REF	-	REF	-	REF	-
15	-0.51**	0.23	0.11	0.44	-3.12**	0.43	-1.81**	0.48	-0.33	0.24	-3.00**	0.44
30	-0.80*	0.43	-1.03	1.09	-6.56**	0.86	-2.45**	0.48	-1.43**	0.51	-4.30**	0.72
<b>Reference levels<sup>i</sup></b>												
Muscle strength: stays the same	0	-	0	-	0	-	0	-	0	-	0	-
Energy endurance: stays the same	0	-	0	-	0	-	-0.21	0.30	0.69*	0.38	-1.13**	0.41
Balance: stays the same	0	-	0	-	0	-	0.13	0.30	0.58	0.51	-1.00**	0.44
Cognition: stays the same	0	-	0	-	0	-	0.64*	0.34	1.39**	0.57	-0.20	0.37
Chance blurry vision (%): 1	0	-	0	-	0	-	1.19**	0.42	4.40**	0.86	-0.65	0.58
Chance liver damage (%): 1	0	-	0	-	0	-	1.90**	0.41	5.60**	0.82	-2.05**	0.71
class shares	0.35		0.18		0.47		0.42		0.17		0.41	
delta_class <sup>ii</sup>	REF		-0.66		0.29		REF		-0.93		-0.03	
beta_worst <sup>iii</sup>	-						0.79					
log likelihood	-876.46						-5788.99					

\* Significant at 10%

\*\* Significant at 5%

<sup>i</sup>  $\beta$  estimates attribute levels estimated as additional utility or disutility compared to reference level<sup>ii</sup> delta\_class parameters indicate likelihood of being in specific class compared to reference class<sup>iii</sup> beta\_worst parameter allows for scale differences between best and worst choices (hypothesis testing beta\_worst = 1 showed no statistically significant outcomes)

To characterize patients in the three different DCE and BWS-2 latent classes, ex-post analyses were conducted (Table 4) based on the descriptives in Table 2 since extending our LC model with a class membership model failed to converge due to the relatively small sample. These results show that DCE latent classes differed in terms of level of highest education, sex and age: DCE latent class 2 included the highest percentage females (72%), who were the youngest (median age 47) with the highest level of education (96% completed vocational or higher education). For BWS-2, latent class 2 was also different compared to other classes: this class included the highest percentage females (74%), who were the oldest (median age 58) and who were relatively less impaired by their disease (74% indicated to walk without an assistive device). The ex-post analyses in Table 4 also highlighted that there was a high level of concordance between patients in a specific DCE class and patients in the same BWS-2 class. More specifically, patients in the DCE class in which balance was the most important attribute (class 1) and in which liver damage was the most important attribute (class 3), had the highest probability to also be in BWS-2 latent class 1 (energy endurance most important) and latent class 3 (liver damage most important). This was however not the case for latent class 2.

Table 5 presents the results from the evaluation questions regarding DCE and BWS-2. The results show that there are no statistically significant differences between methods for evaluation questions about help with the survey, difficulty of answering questions and if the descriptions were sufficient. However, statistically significant (chi-squared test,  $p$ -value  $0.04 < 0.05$ ) differences were found between DCE and BWS-2 about difficulty of understanding the questions. A larger percentage of patients found it easier to understand DCE (74%) than BWS-2 (62%) questions.

Table 4 – Ex-post analyses of latent class analysis DCE and BWS-2

Characteristic	DCE			BWS-2			DCE & BWS-2
	Class 1	Class 2	Class 3	Class 1	Class 2	Class 3	Overall sample
Class share	35%	18%	47%	42%	17%	41%	-
Sex							
Female	65%	72%	63%	60%	74%	67%	65%
Age (years)							
Median (range)	54 (32-71)	47 (23-73)	55 (31-76)	54 (23-76)	58 (32-72)	53 (31-73)	54 (23-76)
Highest level of education							
No formal schooling	2%	0%	0%	0%	4%	0%	1%
Elementary	2%	0%	6%	3%	4%	3%	4%
Secondary	15%	4%	19%	21%	22%	7%	15%
Vocational	33%	40%	33%	29%	48%	34%	34%
Higher	44%	56%	42%	47%	22%	54%	45%
No answer	4%	0%	0%	0%	0%	2%	1%
Disease status							
Walk and run without assistive device	15%	24%	28%	19%	17%	30%	23%
Walk without assistive device	38%	40%	34%	32%	57%	31%	36%
Walk but rely on assistive device	33%	24%	21%	34%	9%	24%	26%
Walk but using wheelchair part-time	10%	12%	16%	12%	17%	14%	14%
Fully rely on wheelchair	4%	0%	1%	3%	0%	1%	1%
<b>Crosstab</b>	<b>BWS-2 class 1</b>	<b>BWS-2 class 2</b>	<b>BWS-2 class 3</b>				
DCE class 1	42%	21%	38%	-	-	-	-
DCE class 2	56%	20%	24%	-	-	-	-
DCE class 3	37%	12%	51%	-	-	-	-

Table 5 – Evaluation questions DCE and BWS-2

Evaluation question	DCE (n=131) <sup>i</sup>	BWS-2 (n=130) <sup>i</sup>
<b>Help with survey (p-value = 1.00)</b>		
By myself	120 (92%)	119 (92%)
Some help	10 (7%)	10 (7%)
Someone else	1 (1%)	1 (1%)
<b>Difficulty understanding questions (p-value = 0.04)</b>		
Very easy	41 (31%)	27 (21%)
Easy	56 (43%)	53 (41%)
Not easy or difficult	28 (21%)	34 (26%)
Difficult	6 (5%)	11 (8%)
Very difficult	0 (0%)	5 (4%)
<b>Difficulty answering questions (p-value = 0.86)</b>		
Very easy	19 (15%)	18 (13%)
Easy	48 (37%)	41 (32%)
Not easy or difficult	40 (31%)	41 (32%)
Difficult	22 (16%)	28 (22%)
Very difficult	2 (1%)	2 (1%)
<b>Description of benefits and risks was sufficient (p-value = 0.41)</b>		
Yes	119 (91%)	114 (88%)
No	12 (9%)	16 (12%)

<sup>i</sup> Difference in total number of patients in DCE and BWS-2 who completed the evaluation questions since these questions were no mandatory questions in the survey

## 9.4 Discussion

In this study preference weights and other outcomes (e.g., RIS) between DCE and BWS-2 were compared within NMD patients. We conclude that both methods lead to different preference weights as well as RIS values. However, accounting for preference heterogeneity, LC outcomes showed that patient classes look more similar, with a clear class of patients who both in DCE and BWS-2 indicated that liver damage was the most important attribute (class 3). For both preference methods, this class was among the largest classes of patients. Additionally, patients that identified liver damage as most important (class 3) in DCE also had the highest probability to be in the same class in BWS-2. The ex-post analyses also showed that for both preference methods class 2 differed in terms of descriptives (i.e., sex, age, education, disease status) compared to class 1 and class 3. Contrary to initial expectations, most patients found it easier to understand DCE than BWS-2 choice tasks.

One of our main findings of this study was that both DCE and BWS-2 led to different outcomes. There are several stated preference studies comparing outcomes between these two methods. Studies by Van Dijk et al.<sup>11</sup>, Potoglou et al.<sup>17</sup> and Severin et al.<sup>18</sup> showed similar outcomes between DCE and BWS-2. Differences between these studies and our study might firstly be related to differences in the health decision context. Working with different type of respondents and dealing with different type of decisions (e.g., treatment choice, priority setting) might lead to different behaviour, different choices and therefore different outcomes. Secondly, in our study we explicitly framed negative attributes (i.e., blurry vision and liver damage) positively in BWS-2 choice tasks in order to avoid comparisons of positive and negative attributes with a BWS-2 choice task since this could lead to identification problems.<sup>25</sup> This was not the case in the previous studies. Additionally, there might also have been a framing effect in our study with regard to the attribute liver damage, since the word “permanent” was included in the choice task which might be a reason why this attribute was

being considered important in both DCE and BWS-2. For the other negative attribute in DCE, risk of blurry vision, it was stated that problems would disappear once (hypothetical) medication would be stopped. Indeed, this temporary negative side-effect appeared to be far less important in patient decision-making. On the other hand, although our study differs from some of prior research studies comparing the two methods, our study outcomes are in line with a study by Whitty et al.<sup>34</sup> in which the authors also reported differences in relative preference weights and preference orderings between DCE and BWS-2 in a priority setting context.

In our study the same patient sample (n=140) completed both 12 DCE and 18 BWS-2 choice tasks. Preference weights from LC in Table 3 showed that especially in DCE latent class 2 most attribute levels were not statistically significant (i.e., smaller t-values) compared to BWS-2. More in general, attribute levels in DCE overall had smaller t-values compared to BWS-2. This can be an indication that given the same (small) sample size, BWS-2 might be the preferred method of choice when statistical power is important for decision-making. It should be noted here that this can however only be concluded by assuming that the cognitive burden of the 12 DCE and 18 BWS-2 choice tasks are comparable. Our results also suggest a smaller utility scale for DCE, which suggests the need for larger sample sizes in DCE compared to BWS-2, as also mentioned in previous work.<sup>24</sup>

BWS-2 literature states that one of the reasons BWS-2 could be an interesting preference method compared to DCE is because of its lower cognitive burden.<sup>11,12</sup> However, this study indicated that patients found it easier to understand DCE compared to BWS-2 choice tasks. It should be noted here that the number of choice tasks between DCE (12) and BWS-2 (18) was different, which may have influenced the evaluation of the methods by patients. The findings in this study follow the trend as described in a study by Himmler et al.<sup>35</sup> in which the authors found that DCE choice tasks were less cognitively burdensome than

BWS-2 choice tasks. Whitty et al.<sup>12</sup> also reported that in their study the majority of respondents found it more difficult to complete BWS-2 compared to DCE and most respondents preferred DCE over BWS-2.

A strength of this study is that it is the first study focusing on differences in outcomes between DCE and BWS-2 with regard to a sample possibly hampered by cognitive limitations. As previously mentioned, several studies are focusing on differences between DCE and BWS-2 outcomes. However, to our knowledge, there are no such studies conducted within the context of a sample with cognitive limitations specifically. This study is also important, because NMD are considered rare diseases which often translates into relatively small sample sizes when eliciting preferences. This study provides useful insights into how BWS-2 and DCE performed with a relatively small sample size.

At the same time, the relatively small sample size is a limitation of this study. In general, this will not be a problem when estimating choice models not accounting for preference heterogeneity (MNL). However, when estimating more sophisticated models like for example LC in this study, such small sample sizes could potentially lead to estimation problems. In this study we were able to estimate an LC model, but the extension with a class membership model failed to converge. Therefore, descriptive ex-post analyses were conducted to characterize the different latent patient classes. Future studies should however focus on larger samples that have cognitive limitations to investigate preference heterogeneity more thoroughly.

## **9.5 Conclusion**

This study showed that using either DCE or BWS-2 leads to different preference weights as well as relative importance values. A potential reason lies in the way risks were framed (i.e., positive) in BWS-2, which was different than in DCE. Patients indicated that DCE choice

tasks were not more difficult to understand than BWS-2 tasks. However, accounting for preference heterogeneity, the latent class analysis indicated latent classes in both DCE and BWS-2 that are comparable, especially the class of patients that indicated that liver damage was the most important attribute. Hence, we advise careful consideration when selecting either BWS-2 or DCE to elicit preferences since our results suggest that BWS-2 is the preferred method of choice when dealing with small samples, while DCE may be preferred when minimizing cognitive burden is key and choice tasks include both benefits and risks. It will therefore be important that the method matches the decision context. To support medical decision-making, keeping in mind the research and decision context will be key.



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# Chapter 10

## General discussion



## 10 Choice modelling in health: discussion

This dissertation explores and addresses several methodological challenges and opportunities for choice modelling – specifically DCE and BWS-2 – in health. First, the main findings in relation to the objectives of this dissertation will be presented. Second, several points of interest for choice modelling in health will be discussed. This chapter will end with conclusions and recommendations for future research.

### 10.1 Main findings

Objective 1a: Providing an overview of current preference methods used in health

Objective 1b: Providing an overview of DCE applications in health

**Chapter 2** provided an up-to-date compendium and taxonomy of both preference exploration (qualitative) and elicitation (quantitative) methods within the medical product lifecycle (MPLC) by making use of a three-step approach to identify existing preference methods. In total, 32 unique preference methods were identified and grouped into several categories. The developed compendium and taxonomy can serve as an important resource for assessing these methods and helping to determine which are most appropriate for different research questions. The findings from this study are partly in line with prior studies aiming to provide an overview of preference exploration and elicitation methods.<sup>1,2</sup> Differences are mostly due to the focus of the review (i.e., patient preferences only or broader), focus on preference elicitation methods only and methodology used to identify methods.

In **chapter 3** an overview and description of trends, current practice and future challenges of the applications and methods used by discrete choice experiments (DCE) in health economics was given (period 2013-2017). In total, 301 DCE studies were published covering a range of policy questions: valuing patient experience, valuing health outcomes,

trade-offs between patient experience and health outcomes, estimating utilities within QALY context, priority setting and preferences regarding clinical decision-making. This means that not only the total number of DCEs per year continued to increase, but the application also broadened with an increased geographic scope. In **chapter 3** we also reported that more sophisticated experimental designs and specific software to generate these designs were used. The trend towards using more sophisticated econometric models also continued. We believe this is a positive development, since more sophisticated techniques are generally better able to approximate true preferences. For example when preference heterogeneity is assumed and MXL is used for modelling instead of MNL. However, many studies presented sophisticated methods with insufficient detail, making it hard to reproduce and check study outcomes.

Objective 2a: Providing insights whether choice share predictions in DCE depend on modelling and analysis approach

In **chapter 4** the accuracy of DCE choice share predictions was studied. More specifically, we studied whether these predictions depended on the econometric modelling approach used and type of analysis being conducted, while dealing with preference heterogeneity. Results from our simulation study indicated that models that did and did not account for preference heterogeneity can be used both to obtain estimates and predict choice shares. However, relying on a model that did not account for preference heterogeneity at all (multinomial logit, MNL) performs better (i.e., lower error in predicted choice shares) compared to a more complicated model that did account for preference heterogeneity (mixed logit, MXL) when heterogeneity is ignored in the prediction stages. The accuracy of DCE choice share predictions is maximized when using both MXL and accounting for preference heterogeneity in the prediction of choice shares. Our outcomes showed that conducting non-corresponding



analyses after model estimation hugely impacts outcomes. This means additional skills from researchers or added functionality of available software packages is needed to make sure preference heterogeneity is also accounted for in post-estimation analyses (assuming preference heterogeneity is relevant and should be accounted for).

Objective 2b: Providing insights into the impact of mixing positive and negative attributes in BWS-2

Objective 2c: Providing insights into the impact of framing in BWS-2

We showed in **chapter 5** that mixing positive and negative attributes (e.g., studying treatments characterized by both benefits and harms) in case 2 best-worst scaling (BWS-2) intuitively leads to attribute dominance. It was analytically shown that dominance leads to infinitely large differences between the parameter estimates for the positive versus negative attributes and therefore estimation problems. Our simulation results confirmed our analytical findings and showed that parameter values could not be accurately recovered and also led to problems with the relative ordering of attribute levels. To potentially overcome these issues, we provided a solution in **chapter 6**. In this study attributes were either framed all positive, all negative or mixed. Our results showed differences in outcomes between positively and negatively framed BWS-2, with differences in the preference pattern for the least preferred attribute level. Differences in the ordering of attribute levels between the framings was also found. Results also showed that framing attributes negatively led to attributes becoming more important, while framing attributes positively led to attributes becoming less important. This study also provided evidence that mixing positive and negative attributes in BWS-2 leads to theoretically implausible outcomes (e.g., 85% being more important than 100% chance of being cured).

Objective 2d: Providing insights into including explicit reference points in BWS-2

In **chapter 7** we aimed to introduce a new BWS-2 approach by including explicit reference points in the choice tasks (BWS-2R) and to investigate whether this new approach led to a more accurate analysis of preferences compared to BWS-2. We showed analytically that BWS-2R should reduce noise in the inferred preferences as regular BWS-2 preferences are confounded with reference points. Our study results showed statistically significant differences between estimated preference weights for both BWS-2 approaches, as well as statistically significant differences in relative importance scores (RIS) between BWS-2R and BWS-2. No difference in perceived difficulty between the two approaches was found, although a larger proportion of respondents that completed BWS-2 preferring BWS-2R than the other way around.

Objective 3a: Providing insights into differences in perceived cognitive burden between DCE and BWS-2

Objective 3b: Providing insights into differences in statistical outcomes between DCE and BWS-2

Results from a randomized experiment among older people from the general population showed that using different visual presentations of DCE and BWS-2 choice tasks (i.e., level-overlap and color-coded), DCE tasks were found to be less cognitive burdensome compared to BWS-2 (**chapter 8**). Especially color-coding in BWS-2 could not be recommended because its effect on cognitive burden was not clear and led to undesired choice heuristics. In **chapter 9** DCE and BWS-2 were empirically compared in terms of statistical outcomes.

Results from this study indicated differences in preference weights as well as RIS attribute rankings between DCE and BWS-2. On the other hand, latent class analysis revealed similar latent classes for the same sample of patients, but patients did not find the DCE more difficult than BWS-2. Our results suggest that BWS-2 is the preferred method of choice when dealing with small samples, while DCE may be preferred when minimizing cognitive burden is key and choice tasks include both benefits and risks.

## **10.2 Points of interest for choice modelling in health**

Similar to other fields, applying methods from choice modelling in health provides benefits but also comes with challenges. In this section several points of interest regarding the studies that are part of this dissertation will be addressed and discussed.

### **10.2.1 Comparability of studies**

The two studies (**chapters 2-3**) in which a systematic literature review was the core method to collect data, might suffer some drawbacks. In the interests of a time-efficient and precise review, synonyms for the systematic literature review were limited since prior reviews were also analyzed and international experts were consulted (**chapter 2**). To also ensure comparability between previous DCE reviews (2001-2012), searches to identify DCEs in health economics between 2013 and 2017 were restricted to PubMed only (**chapter 3**).<sup>3-5</sup>

### **10.2.2 Reporting of methodological details in DCE**

Using more sophisticated techniques that provide a way to for example account for preference heterogeneity provides outcomes that more closely represent true preferences.<sup>6,7</sup> More and more DCE applications in health make use of more sophisticated techniques (**chapter 3**). The presence of such studies suggests that the knowledge of DCEs in health is increasing, leading

to the use of more sophisticated techniques for experimental design generation and econometric modelling. Given this trend, it is crucial for DCE researchers to provide sufficient detail regarding experimental design choices (e.g., providing information about the design plan) and econometric modelling (e.g., the amount of Halton draws when using mixed logit (MXL) for estimation). Omitting this type of information might inhibit quality assessment, reduce confidence in the results and therefore reduces the ability of decision-makers to act on the results. Providing this kind of information also helps the field of choice modelling in health to become more mature.

### **10.2.3 Post-estimation analyses in DCE**

It is also important to provide insights into the implications of the statistical analysis of choice data, especially for more policy relevant measures like predicted choice shares and accounting for preference heterogeneity in the post-estimation analysis phase. Preference heterogeneity reflects differences in preferences within a population and the importance of preference heterogeneity on the application of patient preferences has been widely discussed in the literature.<sup>6,8,9</sup>

As demonstrated in **chapter 4**, the accuracy of choice share predictions in DCE depends on the modelling approach (multinomial logit (MNL) or MXL) and the type of post-estimation analysis (accounting for preference heterogeneity or not). Where the MNL model assumes that individuals have identical preferences, the MXL assumes a distribution of preferences with individual specific preferences.<sup>6,7,10</sup> When executed correctly, choice shares predictions based on MXL are overall more accurate than those of MNL.<sup>11,12</sup> “Executing correctly” in this context includes also accounting for preference heterogeneity after estimation. This means that after using MXL to estimate coefficients, not the estimated mean preference parameters should be used for choice share predictions. Instead, the full

distribution of individual-level preferences should be used for predictions. That way the inferred heterogeneity in preferences is not ignored in the post-estimation stage. After all, using MXL instead of MNL to estimate preference parameters demands larger sample sizes and computation times.<sup>13,14</sup> It would therefore make no sense to go through all this extra effort in the estimation stage, but not in the post-estimation stage when computing relevant measures.

It is important to provide more insights into potential problems that could arise in the post-estimation stage, since multiple studies focused on the estimated population mean preference parameters to predict choice shares in order to perform policy simulations and recommendations.<sup>15,16</sup> Therefore, we argue that additional researcher knowledge and skills are needed – or additional added functionality of available software packages – to correctly predict choice shares.

#### **10.2.4 Framing attributes in BWS-2**

Case 2 best-worst scaling (BWS-2) has become more often used in health, although the method itself is still in its infancy and several issues related to the design and analyses require further research<sup>17–19,20</sup> One of these issues is related to the framing of attribute levels in BWS-2 as a potential solution to overcome issues related to attribute dominance as a result of mixing positive and negative attributes in BWS-2 choice tasks (**chapter 5**). Avoiding attribute dominance by for example focusing on attribute framing in BWS-2 is especially important since this is not a trade-off method like a DCE.<sup>6,21,22</sup> Framing in this context explicitly refers to an all positive or all negative framing of the BWS-2 attribute levels. In a DCE dominance can for example be avoided as long as the attractiveness of the best attribute level can be compensated by the inclusion of attractive levels of the other attributes in the other choice alternatives. In BWS-2, the choices are at the attribute level, not at the profile level, hence

such compensation is not possible. As soon as a single attribute level is strictly preferred over all others, dominance cannot be avoided, as there is no possibility to compensate through a combination with less attractive levels for the other attributes.

Framing attributes could however get complicated as it is well-known from behavioral economic theory that individuals cope differently when dealing with (hypothetical) gains (e.g. increased life expectancy) or losses (e.g. more frequent side effects) and we know from previous studies focused on attribute framing that this impacts preference research outcomes<sup>17-19,23</sup> In general, individuals tend to place more weight on losses than similar sized gains. The results from our study in **chapter 6** are in line with theory-based predictions: attributes become less important when framed positively and more important when framed negatively. This means that the type of framing will impact BWS-2 estimation outcomes and therefore conclusions. Hence, we recommend to carefully consider how to frame attributes in BWS-2 experiments. It will be important that the frame matches the decision environment that the respondent is facing as well as the fact that attributes and levels should be always presented in such a way that they are relevant and relatively easy to interpret. Qualitative work and pretesting will be important to validate this.

Gaining insights into how to evaluate the impact of a frame on preferences in health has been studied before in psychological literature, by presenting individuals with both the positive and negative frame.<sup>24,25</sup> More detailed information about the impact of framing on preferences will increase the understanding of and confidence in preference outcomes, which will improve our understanding of framing effects in medical decision-making.<sup>26</sup>

### **10.2.5 A new BWS-2 approach**

As mentioned in the previous section, there are several issues related to BWS-2 that require further exposition before these outcomes might get a more prominent role in health decision-

making. One of the issues we outlined in **chapter 7** is the undesirable role of differences in reference points that drive BWS-2 outcomes. BWS-2 is used to elicit preferences and we want that differences in preferences represent actual differences in preferences and not driven by (unobserved) reference point differences. We therefore introduced a new BWS-2 approach with explicit reference points (BWS-2R) to reduce the noise in the inferred preferences as BWS-2R preferences are no longer confounded with differences in reference points. Studies by Stathopoulos & Hess and Hess et al.<sup>27,28</sup> previously showed that reference points impact preferences of individuals.

The interpretation of BWS-2R outcomes becomes different from BWS-2: BWS-2R outcomes should be interpreted keeping the explicit reference point in mind. This means a full ranking of all attribute levels is not possible due to the relationship between attribute level and specific reference point in BWS-2R, with attribute levels no longer being directly comparable (which is possible in BWS-2). On the other hand, differences between attribute levels can still be interpreted and we believe the problems associated with completely unknown reference points in BWS-2 will be much larger than the more complex interpretation BWS-2R demands. Testing whether the external validity (whether individuals behave in reality as they state in a hypothetical choice experiment) of BWS-2 actually improves when the BWS-2R approach is used will also be important for practical use.

### **10.2.6 Perceived cognitive burden of choice modelling in health**

We noticed differences in perceived cognitive burden between DCE and BWS-2 as well as differences in statistical outcomes (i.e., preference weights and relative importance scores) between the methods (**chapters 8-9**). The relevant question of “which method is better to elicit preferences” is not an easy one to answer. This really depends on the context and available resources. We could for example imagine that BWS-2 is the preferred method of

choice when dealing with relatively small sample sizes (our results suggest that DCEs demand larger samples), while DCE is preferred when positive and negative attributes are involved and attribute framing is troublesome. There is also evidence that individuals find it more difficult to complete BWS-2 compared to DCE (**chapter 9** and study by Whitty et al.).<sup>29</sup> Both choice modelling methods can however provide valuable insights into individual's health preferences, which can be used in actual health decision-making.

There are however two major factors that complicate the use of choice modelling in health. First, using either DCE or BWS-2 requests knowledge of experimental design theory and econometric modelling. This could easily become complex. Although methodological knowledge of DCEs in health is likely to increase, driven by the increasing number of DCE applications and more and more methodological DCE studies in health becoming available (**chapter 3**), we are convinced there are still knowledge gaps how to conduct choice experiments in a scientific sound way and to critically assess outcomes. These methods also require quite a lot of preparation and are usually combined with a qualitative phase to for example identify attributes and levels.

In the DCE studies included in the systematic literature review (**chapter 3**), only a handful of studies reported information about the external validity. Although the external validity of DCEs has been studied in different health contexts, similar studies for BWS-2 are lacking.<sup>30-34</sup> For DCEs in health, external validity results are promising with respect to the predictions on an aggregate level.<sup>35</sup> Although steps in the right direction are taken, with more methodological DCE and BWS-2 studies in the health context, external validity of choice modelling in health remains a under-researched topic. One of the reasons that has been stated before is the lack of available real choice (revealed-preference) data.<sup>36</sup> With the advent of approaches that could reduce the hypothetical bias (hypothetical behaviour does not necessarily match actual behaviour) from stated-preference outcomes by using revealed



preference data that informs the experimental design and econometric modelling, the overall external validity of choice modelling in health can be studied in more depth.<sup>37</sup> This is in line with trends of more studies about the role of using (real) patient journey data for decision-making in health.<sup>38</sup> This could potentially increase the external validity of choice modelling outcomes, which would improve the confidence of decision-makers in these outcomes and adds to maturing the field of choice modelling in health.

### **10.3 Conclusions and recommendations for future research**

#### **Conclusions**

- Preference exploration (qualitative) and elicitation (quantitative) methods in health can be divided into several categories from which DCE and BWS-2 are popular methods
- The total number of DCEs in health per year continued to increase, with a broadened area of application, increased geographic scope and the use of more sophisticated experimental designs and econometric modelling.
- When dealing with preference heterogeneity and predicting choice shares in DCE, preference heterogeneity should also be taken into account in the prediction stage
- Mixing positive and negative attributes in BWS-2 should be avoided since this leads to attribute dominance and therefore estimation problems
- A potential solution to avoid attribute dominance due to mixing positive and negative attributes in BWS-2 is to frame attributes either all positive or all negative
- Using BWS-2R instead of BWS-2 should reduce noise in the inferred preferences as BWS-2 preferences are confounded with reference points
- DCE was found to be less cognitive burdensome compared to BWS-2 in an experiment among older people

- Although, there were differences in statistical outcomes between DCE and BWS-2, latent classes of preference patterns were similar to each other.

**Future research is needed:**

- To determine how and when to integrate choice modelling outcomes into health decision-making
- To provide insights into how DCE specific reporting guidelines could contribute to quality assessment of DCE results, increase confidence in the results and improve the ability of decision-makers to act on the results.
- To further provide evidence for the loss in accuracy of predicted choice shares in DCE when not taking preference heterogeneity into account in the prediction stage
- To improve the understanding and use of attribute framing in BWS-2 to avoid estimation problems
- To find new possibilities to test the external validity of choice modelling outcomes in health, especially with new approaches like BWS-2R

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## Summary





The choice modelling field is concerned with understanding how individuals make choices by quantifying the underlying preferences. More specifically, choice modelling aims to characterize choices individuals make and to predict choices among the choice alternatives considered. Choice modelers assume that choices from individuals are based on preferences determining the amount of satisfaction (utility) they derive from goods and services. In choice modelling, individual's choices are related to their preferences by focusing on the utilities of choice alternatives. Choice modelling (i.e., specifically discrete choice experiments) was introduced in health in the early 1990s, especially to capture outcomes beyond health for health benefit assessments. Before the introduction of choice modelling in health, methods from other fields were used to gain insights into health preferences. Since choice modelling provided a new way to gain insights into health preferences the application of choice modelling in health continued to grow after the 1990s, especially with regard to stated-preferences.

There are several stated-preference methods to gain insights into health preferences, but discrete choice experiments (DCE) are increasingly advocated. A DCE is a survey-based preference elicitation method in which individuals are asked to select their preferred alternative from a set of hypothetical alternatives. DCE data analysis has its origin in mathematical psychology, with wide applications in marketing, transport and environmental economics and its theoretical foundation in random utility theory (RUT). Best-worst scaling (BWS) is another stated-preference method that has become an increasingly popular method to elicit health preferences. The introduction of BWS came from the intent to obtain more preference information than from a DCE by asking individuals to select their “best” and “worst” option, without increasing the cognitive burden. There are several types of BWS, but case 2 BWS (BWS-2) received much attention in the literature since this method can uncover attribute level importance, reduce cognitive burden of the choice task by focusing on one

profile at a time and experiments are relatively easy to design. More detailed information about these methods can be found in **chapter 1** of this dissertation.

DCE and BWS-2 gained popularity in health to elicit preferences, although there are several methodological challenges to overcome inhibiting these methods to become more valuable for actual decision-making. Therefore, gaining insights into methodological challenges and providing opportunities to overcome them, contributes to academic literature as well as practice to inform decision-making. This dissertation has three main objectives (**chapter 1**):

1. Providing insights into preference methods used in health
2. Providing insights into DCE and BWS-2 challenges and opportunities regarding design and analysis
3. Empirically comparing outcomes between DCE and BWS-2

### **Insights into preference methods used in health**

**Chapter 2** provides an up-to-date compendium and taxonomy of both preference exploration (qualitative) and elicitation (quantitative) methods since it is important to further drive research on the incorporation of preferences in health decision-making forward. A three-step approach was used to identify existing preference methods. First, a systematic literature review of 4,572 unique papers identified through multiple scientific databases was conducted, using English full-text papers published between 1980 and 2016. Second, prior preference method reviews were examined to cross validate these results. Third, international experts (n=24) were consulted to confirm these results and to detect other potential methods. The systematic review (19 methods), analysis of prior conducted preference method reviews (23 methods), and expert consultations (4 methods) contributed to the compendium. In total, 32

unique methods were identified. These methods were grouped into several categories to provide an up-to-date compendium and taxonomy.

**Chapter 3** gives an overview and description of trends, current practice and future challenges of the applications and methods used by DCEs in health economics since three previously published systematic literature reviews (covering time period 1990-2012). This review provides information whether the challenges identified in prior reviews are still relevant or whether there has been a response to the published suggestions and guidelines since key barriers to wider use of DCEs in policy included concerns about the robustness and validity of the method and the quality of applied studies. Between 2013-2017, 301 studies were identified that met the inclusion criteria and underwent data extraction. The results showed that the total number of DCEs per year continued to increase, with broader areas of application and increased geographic scope. Studies also reported using more sophisticated experimental designs and specific software to generate. The trend towards using more sophisticated econometric models also continued. However, many studies presented sophisticated methods with insufficient detail. Additionally, qualitative research methods continued to be a popular approach for identifying attributes and levels. However, inadequate reporting of methodological details could inhibit quality assessment and therefore may reduce decision-maker's confidence to act on DCE findings.

### **Insights into DCE and BWS-2 challenges and opportunities regarding design and analysis**

**Chapters 4-7** of the dissertation include DCE and BWS-2 studies focusing on methodological challenges and opportunities related to the design of DCE and BWS-2 experiments, as well as the analysis of DCE and BWS-2 choice data. In **chapter 4** the accuracy of DCE choice share predictions was studied: investigating whether these predictions depended on the econometric

modelling approach used and type of analysis being conducted, while dealing with preference heterogeneity. Results from the simulation study indicated that, models that did and did not account for preference heterogeneity can be used to obtain estimates and predict choice shares. However, relying on a model that did not account for preference heterogeneity at all (multinomial logit, MNL) performs better (i.e., lower error in predicted choice shares) compared to a more complicated model that did account for preference heterogeneity (mixed logit, MXL) when heterogeneity is ignored in the prediction stages. The accuracy of DCE choice share predictions is maximized when using MXL and accounting for preference heterogeneity in the prediction of choice shares. These outcomes showed that conducting non-corresponding analyses hugely impacts outcomes and therefore decision-making.

In **chapter 5** the performance of BWS-2 when it is applied to a mix of positive and negative attributes (e.g., studying treatments characterized by both benefits and harms) is studied. This mix intuitively leads to attribute dominance. It was analytically showed that dominance leads to infinitely large differences between the parameter estimates for the positive versus negative attributes and therefore estimation problems. The simulation study confirmed our analytical results: parameter values of the attributes could not be accurately recovered. When only a single positive attribute was used, even the relative ordering of the attribute level preferences was not identified. **Chapter 6** provided a potential solution to the problem of mixing positive and negative attributes in BWS-2. In this study attributes were either framed all positive, all negative or mixed. A total of 192 patients were included for analysis, indicating differences in outcomes between positively and negatively framed BWS-2. Results also showed that framing attributes negatively led to attributes becoming more important, while framing attributes positively led to attributes becoming less important. This study also provided evidence that mixing positive and negative attributes in BWS-2 leads to theoretically implausible outcomes.

The final chapter of this section (**chapter 7**) presents a study which aimed to introduce a new BWS-2 approach including explicit reference points in the choice tasks (BWS-2R) and to investigate whether this new approach led to a more accurate analysis of preferences compared to BWS-2. It was analytically showed that BWS-2R should reduce noise in the inferred preferences as regular BWS-2 preferences are confounded with reference points. Our empirical study results (n=601) showed statistically significant differences between estimated preference weights for both BWS-2 approaches, as well as statistically significant differences in relative importance scores (RIS) between BWS-2R and BWS-2. No difference in perceived difficulty between the two approaches was found, with a larger proportion of respondents that completed BWS-2 preferring BWS-2R than the other way around.

### **Empirically comparing DCE and BWS-2 outcomes**

**Chapter 8** presents an empirical study comparing the perceived cognitive burden between DCE and BWS-2. Results from a randomized experiment (n=469) showed that using different visual presentations of DCE and BWS-2 choice tasks (i.e., level-overlap and color-coded), DCE tasks were found to be less cognitive burdensome compared to BWS-2. Especially color-coding in BWS-2 could not be recommended because its effect on cognitive burden was not clear and led to undesired choice heuristics. In **chapter 9** DCE and BWS-2 were empirically compared in terms of statistical outcomes. Results from this empirical study (n=140) indicated differences in preference weights as well as RIS attribute rankings between DCE and BWS-2. Latent class analysis revealed similar latent classes for the same sample of patients. Patients also did not find DCE more difficult compared to BWS-2.

In the general discussion (**chapter 10**), the main findings of **chapters 2-9** are integrated and further discussed. This dissertation explores and addresses several methodological challenges

and opportunities for choice modelling – specifically DCE and BWS-2 – in health. While these methods have the potential to provide useful choice evidence to inform health decision-making, they also provide decision-makers with an additional source of information that might actually complicate the decision process for policy makers. Ultimately, this dissertation adds to the literature aiming to provide new insights how choice modelling can provide useful information for decision-making, although more research is needed regarding the generalizability (external validity) of choice modelling outcomes and its relevance for which type of decision-making process.

## Samenvatting





Het veld van de keuzemodellering houdt zich bezig met het begrijpen hoe individuen keuzes maken door de onderliggende voorkeuren te kwantificeren. Meer specifiek is het doel van keuzemodellering om individuele keuzes te karakteriseren en om keuzes te voorspellen op basis van de relevante keuze alternatieven. Keuzemodellereurs gaan ervan uit dat keuzes van individuen gebaseerd zijn op voorkeuren die de mate van voldoening (utiliteit) bepalen die ze ontleen aan goederen en diensten. In het veld van keuzemodellering worden de keuzes van individuen gerelateerd aan hun voorkeuren door zich te richten op de utiliteiten van de keuze alternatieven. Keuzemodellering (in dit geval specifiek discrete keuze-experimenten) werd begin jaren negentig in de gezondheidszorg geïntroduceerd, met name om uitkomsten te meten die verder reiken dan alleen gezondheid in de context van *health benefit assessments*. Voorafgaand aan de introductie van keuzemodellering in de gezondheidszorg werden methoden uit andere vakgebieden gebruikt om inzicht te krijgen in gezondheidsvoorkeuren. Omdat keuzemodellering een nieuwe manier bood om inzicht te krijgen in deze voorkeuren, bleef de toepassing van keuzemodellering in de gezondheidszorg na de jaren negentig groeien, vooral met betrekking tot de zogeheten *stated-preferences*.

Er zijn verschillende *stated-preference* methoden om inzicht te krijgen in gezondheidsvoorkeuren, maar er wordt steeds meer gepleit voor het gebruik van discrete keuze-experimenten (DCE). Een DCE is een op een vragenlijst gebaseerde methode voor het meten van voorkeuren waarbij individuen wordt gevraagd hun keuze alternatief te selecteren uit een reeks van voorgelegde hypothetische alternatieven. DCE data-analyse vindt zijn oorsprong in de mathematische psychologie, met brede toepassingen in marketing, transport en milieu-economie en zijn theoretische basis in de *random utility theory* (RUT). *Best-worst scaling* (BWS) is een andere steeds populairder wordende methode om gezondheidsvoorkeuren te meten. De introductie van BWS kwam voort uit de behoefte om meer informatie over voorkeuren te verkrijgen in vergelijking met een DCE, door individuen

te vragen hun "beste" en "slechtste" optie te selecteren zonder daarbij de cognitieve belasting te vergroten. Er zijn verschillende soorten BWS, maar *case 2 BWS* (BWS-2) heeft veel aandacht gekregen in de academische literatuur. Deze methode kan namelijk inzicht geven in het belang van het attribuutniveau, de cognitieve belasting van keuzetaken verminderen door zich op één profiel tegelijk te concentreren en deze keuze-experimenten zijn relatief makkelijk te ontwerpen. Meer gedetailleerde informatie over deze methoden is te vinden in **hoofdstuk 1** van dit proefschrift.

DCE en BWS-2 zijn populaire methoden om gezondheidsvoorkeuren te meten, hoewel er verschillende methodologische uitdagingen zijn die verhinderen dat deze methoden nog waardevoller kunnen zijn voor de daadwerkelijke besluitvorming. Om deze reden draagt het verkrijgen van inzichten in deze methodologische uitdagingen en kansen om deze op te lossen bij aan zowel de academische literatuur als de praktijk van de besluitvorming. Dit proefschrift kent drie hoofddoelen (**hoofdstuk 1**):

1. Inzicht geven in methoden die in de gezondheidszorg gebruikt worden om voorkeuren te meten
2. Inzicht geven in de uitdagingen en kansen van DCE en BWS-2 met betrekking tot ontwerp en analyse
3. Empirische vergelijking van DCE en BWS-2 uitkomsten

### **Inzicht in de methoden in de gezondheidszorg om voorkeuren te meten**

**Hoofdstuk 2** biedt een actueel compendium en taxonomie van zowel *preference exploration* (kwalitatieve) als *preference elicitation* (kwantitatieve) methoden, aangezien het belangrijk is om onderzoek naar de integratie van voorkeuren in gezondheidsbeslissingen verder te stimuleren. Een drie-stappenplan is gebruikt om bestaande methoden om voorkeuren in kaart

te brengen te identificeren. Ten eerste is een systematische literatuurstudie uitgevoerd waarbij 4572 unieke artikelen zijn geïdentificeerd via verschillende wetenschappelijke databases, gebruik makend van Engelse *full-text* artikelen die tussen 1980 en 2016 zijn gepubliceerd. Ten tweede zijn eerdere literatuurstudies over methoden om voorkeuren in de gezondheidszorg in kaart te brengen onderzocht om deze resultaten te valideren. Ten derde werden internationale experts (n=24) geraadpleegd om deze resultaten te bevestigen en om andere mogelijke methoden te identificeren. De systematische literatuurstudie (19 methoden), analyse van eerder uitgevoerde studies (23 methoden) en expertconsultaties (4 methoden) hebben allemaal bijgedragen aan het compendium. In totaal werden 32 unieke methoden geïdentificeerd. Deze methoden zijn gegroepeerd in verschillende categorieën om een actueel compendium en taxonomie te bieden.

**Hoofdstuk 3** geeft een overzicht en beschrijving van trends, de huidige praktijk en toekomstige uitdagingen van DCE toepassingen en methoden in de gezondheidseconomie sinds drie eerder gepubliceerde systematische literatuuronderzoeken (welke periode 1990-2012 bestrijken). Deze literatuurstudie geeft informatie of de uitdagingen die in eerdere studies zijn geïdentificeerd nog steeds relevant zijn of dat er een reactie is geweest op de gepubliceerde suggesties en richtlijnen, aangezien de belangrijkste belemmeringen voor een breder gebruik van DCE's in beleid betrekking hadden op de robuustheid en validiteit van de methode en de kwaliteit van toegepaste studies. Tussen 2013-2017 werden 301 studies geïdentificeerd die voldeden aan de inclusiecriteria en waarvan de gegevens werden geëxtraheerd. De resultaten toonden aan dat het totale aantal DCE's per jaar bleef toenemen, met bredere toepassingsgebieden en een grotere geografische reikwijdte. Studies rapporteerden ook het gebruik van meer geavanceerde DCE ontwerpen en het gebruik van specifieke software om deze te genereren. De trend van het gebruik van meer geavanceerde econometrische modellen zette zich ook door. Veel studies presenteerden echter geavanceerde

methoden met onvoldoende detail. Bovendien bleef kwalitatief onderzoek een populaire manier om attribut en attribuutniveaus te identificeren. Een gebrekkige rapportage van methodologische details kan echter een belemmering vormen voor de kwaliteitsbeoordeling en kan daarbij het vertrouwen van de besluitnemer om te handelen naar DCE uitkomsten verminderen.

### **Inzicht in de uitdagingen en kansen van DCE en BWS-2 met betrekking tot ontwerp en analyse**

**Hoofdstukken 4-7** van dit proefschrift omvatten DCE en BWS-2-studies gericht op methodologische uitdagingen en kansen met betrekking tot het ontwerp van DCE en BWS-2 experimenten, evenals de analyse van DCE en BWS-2 keuzedata. In **hoofdstuk 4** werd de nauwkeurigheid van voorspellingen van DCE *choice shares* onderzocht: onderzoek of deze voorspellingen af zouden hangen van de gebruikte econometrische modelleringsaanpak en het type analyse dat zou worden uitgevoerd, rekening houdend met de heterogeniteit in voorkeuren. De resultaten van de simulatiestudie gaven aan dat modellen die wel en geen rekening hielden met heterogeniteit in voorkeuren, kunnen worden gebruikt om schattingen te verkrijgen en *choice shares* te voorspellen. Echter, een model dat helemaal geen rekening houdt met heterogeniteit in voorkeuren (*multinomial logit*, MNL) presteert beter (d.w.z. nauwkeurigere voorspellingen) in vergelijking met een meer gecompliceerd model dat wel rekening houdt met heterogeniteit (*mixed logit*, MXL) wanneer heterogeniteit wordt genegeerd in de voorspellingsfase. De nauwkeurigheid van de voorspellingen van DCE *choice shares* wordt gemaximaliseerd bij gebruik van MXL en daarbij rekening houdend met heterogeniteit in voorkeuren in de voorspellingsfase. Deze uitkomsten hebben laten zien dat het uitvoeren van niet-corresponderende analyses in de voorspellingsfase een enorme impact heeft op de uitkomsten en daarmee op besluitvorming.

In **hoofdstuk 5** wordt de prestatie van BWS-2 bestudeerd wanneer het wordt toegepast bij een mix van positieve en negatieve attributen (bijv. het bestuderen van behandelingen die worden gekenmerkt door zowel voordelen als nadelen). Deze mix leidt intuïtief tot dominantie van attributen. Analytisch is aangetoond dat deze dominantie leidt tot oneindig grote verschillen tussen de parameterschattingen voor de positieve versus de negatieve attributen en daarmee tot schattingsproblemen. De simulatiestudie bevestigde onze analytische resultaten: parameterwaarden van de attributen konden niet nauwkeurig worden teruggevonden. Wanneer slechts één enkel positief attribuut werd gebruikt, werd zelfs de relatieve volgorde van de attribuutniveau voorkeuren niet geïdentificeerd. **Hoofdstuk 6** bood een mogelijke oplossing voor het probleem van het mixen van positieve en negatieve attributen in BWS-2. In deze studie werden attributen ofwel allemaal positief, allemaal negatief of gemengd gedefinieerd. In totaal werden 192 patiënten geïncludeerd voor analyse, waarbij er verschillen in uitkomsten tussen positief en negatief gedefinieerde BWS-2 werden gevonden. De resultaten toonden ook aan dat het negatief definiëren er toe leidde dat attributen belangrijker werden, terwijl het positief definiëren van attributen er juist toe leidde dat attributen minder belangrijk werden. Deze studie leverde ook bewijs dat het mengen van positieve en negatieve attributen in BWS-2 leidt tot theoretisch vreemde resultaten.

Het laatste hoofdstuk van deze sectie (**hoofdstuk 7**) presenteert een studie die tot doel had een nieuwe BWS-2 benadering te introduceren, met expliciete referentiepunten in de keuzetaken (BWS-2R) en te onderzoeken of deze nieuwe benadering leidde tot een meer accurate analyse van voorkeuren vergeleken met BWS-2. Analytisch werd aangetoond dat BWS-2R de ruis in de voorkeuren zou moeten verminderen, aangezien het meten van voorkeuren via reguliere BWS-2 hinder ondervindt van referentiepunten. Onze empirische onderzoeksresultaten (n=601) toonden statistisch significante verschillen tussen geschatte voorkeuren voor beide BWS-2 benaderingen, evenals statistisch significante verschillen in

*relative importance scores* (RIS) tussen BWS-2R en BWS-2. Er werd geen verschil gevonden in moeilijkheid tussen de twee benaderingen, waarbij een groter deel van de respondenten die BWS-2 voltooiden de voorkeur gaf aan BWS-2R dan andersom.

### **Empirische vergelijking van DCE en BWS-2 uitkomsten**

**Hoofdstuk 8** presenteert een empirische studie waarin de ervaren cognitieve belasting tussen DCE en BWS-2 wordt vergeleken. Resultaten van een gerandomiseerd experiment (n=469) toonden aan dat bij het gebruik van verschillende visuele presentaties van DCE en BWS-2-keuzetaken (d.w.z. attribuutniveau-overlap en kleur codering), DCE-taken minder cognitief belastend bleken te zijn in vergelijking met BWS-2. Vooral kleur codering in BWS-2 kon niet worden aanbevolen, omdat het effect op de cognitieve belasting niet duidelijk was en leidde tot ongewenste keuzeheuristieken. In **hoofdstuk 9** werden DCE en BWS-2 empirisch vergeleken in termen van statistische uitkomsten. Resultaten van deze empirische studie (n=140) wezen op verschillen in voorkeuren en RIS rangschikkingen tussen DCE en BWS-2. Latente klassenanalyse onthulde vergelijkbare latente klassen voor dezelfde steekproef van patiënten. Patiënten vonden DCE ook niet moeilijker in vergelijking met BWS-2.

In de algemene discussie (**hoofdstuk 10**) worden de belangrijkste bevindingen van de **hoofdstukken 2-9** geïntegreerd en verder besproken. Dit proefschrift onderzoekt en behandelt verschillende methodologische uitdagingen en kansen voor keuzemodellering – met name DCE en BWS-2 – in de gezondheidszorg. Hoewel deze methoden het potentieel hebben om bruikbaar bewijs te leveren voor besluitvorming in de gezondheidszorg, bieden ze besluitnemers ook een aanvullende informatiebron die het besluitvormingsproces voor bijvoorbeeld beleidsmakers zou kunnen compliceren. Uiteindelijk draagt dit proefschrift bij aan de literatuur met als doel nieuwe inzichten te verschaffen hoe keuzemodellering nuttige

informatie kan opleveren voor besluitvorming, alhoewel er meer onderzoek nodig is naar de generaliseerbaarheid (externe validiteit) van keuzemodellering uitkomsten en de relevantie ervan voor welk type besluitvormingsproces.





## All publications



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- [Soekhai V](#), de Bekker-Grob EW, Ellis AR and Vass CM. Discrete Choice Experiments in Health Economics: Past, Present and Future. *Pharmacoeconomics*. 2019;37(2):201-226. doi:10.1007/s40273-018-0734-2
- Donkers B, [Soekhai V](#), Levitan B and de Bekker-Grob EW. Predicting choice shares with discrete choice experiments: using the right model and conducting the right analysis. [submitted]
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- [Soekhai V](#), Donkers B, de Bekker-Grob EW. Implicit versus Explicit Reference Points in Case 2 Best-Worst Scaling Tasks [submitted]
- Himmler S, [Soekhai V](#), van Exel J and Brouwer W. What works better for preference elicitation among older people? Cognitive burden of discrete choice experiment and case 2 best-worst scaling in an online setting. *Journal of Choice Modelling*. 2021;38:100265. doi:10.1016/j.jocm.2020.100265
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## PhD portfolio



<b>PhD candidate</b>	Vikas Rogier Soekhai
<b>Affiliation</b>	Erasmus School of Health Policy & Management, Erasmus University Rotterdam Department of Public Health, Erasmus MC, University Medical Center
<b>Promotors</b>	Prof.dr. E.W. de Bekker-Grob Prof.dr. B. Donkers
<b>PhD Period</b>	2016 -2021

	Year	ECTS
<b>Training activities</b>		
<b>Courses</b>		
Julia Scientific Programming	2016	2.0
Scientific Writing in English for Publication	2016	1.0
Econometrie 1	2017	4.0
Econometrie 2	2017	4.0
Bayesian Econometrics (audited)	2017	4.0
Academic integrity training	2017	0.2
PhD career day	2017	0.2
Measurement of Patient Preferences using Discrete Choice Experiments (audited)	2017	5.0
Choice modelling and survey design	2018	1.4
R programming	2018	2.0
Health Service Operations Management (audited)	2019	5.0
Python Bootcamp	2019	0.2
PhD jobmarket	2020	0.2
<b>Seminars</b>		
Seminars department of Public Health Erasmus MC	2016-2018	0.5
Meetings Medical Decision Making Erasmus MC	2016-2018	0.3
Seminars Erasmus Choice Modelling Centre EUR	2018-2020	0.5
Seminars Health Economics EUR	2018-2020	0.1
Seminars Health Technology Assessment EUR	2018-2020	0.1
<b>National and international conferences</b>		
Random Regret Minimization Symposium	2016	0.2
5th International Choice Modelling Conference	2017	1.0
ISPOR 20th Annual European Congress	2017	1.0
7th Meeting of The International Academy of Health Preference Research	2017	0.4
2017 Lowlands Health Economics Study Group Conference	2017	0.6
2018 Lowlands Health Economics Study Group Conference	2018	0.6
18th Biennial European Conference Society of Medical Decision Making	2018	0.5
ISPOR 21st Annual European Congress	2018	1.0
10th Meeting of The International Academy of Health Preference Research	2019	0.4
2019 Lowlands Health Economics Study Group Conference	2019	0.6
ISPOR 22nd Annual European Congress	2019	1.0
The Cancer Drug Development Forum Multi-takeholder Meeting	2019	0.2
<b>Teaching activities</b>		
Assistance master thesis supervision	2018-2019	0.1
Master thesis supervision (3 students)	2019-2020	4.5
Interprofessional education ESHPM-EMC: How to keep healthcare affordable?	2019	0.2
Workgroup teacher Measurement of Patient Preferences using Discrete Choice Experiments	2018	0.3
Workgroup teacher Measurement of Patient Preferences using Discrete Choice Experiments	2019	0.3
Workgroup teacher Statistics	2019	0.4
Visiting lecturer Pontificia Universidad Javeriana Bogotá Colombia: DCEs, Theory and Practice	2020	1.5
<b>Other activities</b>		
Peer reviewer scientific publication (1)	2018	0.1
Peer reviewer scientific publication (3)	2019	0.3
Peer reviewer scientific publication (3)	2020	0.3
PREFER Consortium Annual meetings	2016-2019	2.5
<b>TOTAL</b>		<b>48.7</b>





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Vikas

## About the author





Vikas Rogier Soekhai was born on the 1<sup>st</sup> of May 1989 in Leiden, the Netherlands. In 2007 he finished secondary school (Segbroek College, Den Haag). In 2011 Vikas obtained his master's degree in Health Economics (Erasmus University Rotterdam) and in 2014 he received his master's degree in Health Law (Erasmus University Rotterdam).

After working several years inside (researcher) and outside (consultant) healthcare, Vikas started his PhD trajectory on choice modelling in health late 2016 at the Erasmus University Rotterdam (Erasmus School of Health Policy & Management) and Erasmus MC, University Medical Center (Department of Public Health). His research was part of the Erasmus Choice Modelling Centre, which involves researchers from the Erasmus School of Economics, Erasmus MC, University Medical Center and Erasmus School of Health Policy & Management. Furthermore, his research was also part of the PREFER project: an public-private collaborative research project under the Innovative Medicines Initiative (IMI) which aims to strengthen the role of patient preferences in the medical product lifecycle.

As of January 2021, Vikas is working as a policymaker at the Dutch Ministry of Health, Welfare and Sport.



